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OneID and DTC in action, in harmony

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Director of Industry & Innovation

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Travelers are ready…

62%

would choose biometric checkpoints over traditional Border counters

86%

trust Border Control, Airports and Airlines with their data

78%

are happy to share their digital identity and biometrics ahead of travel

79%

comfortable storing their passport on their phone

66%

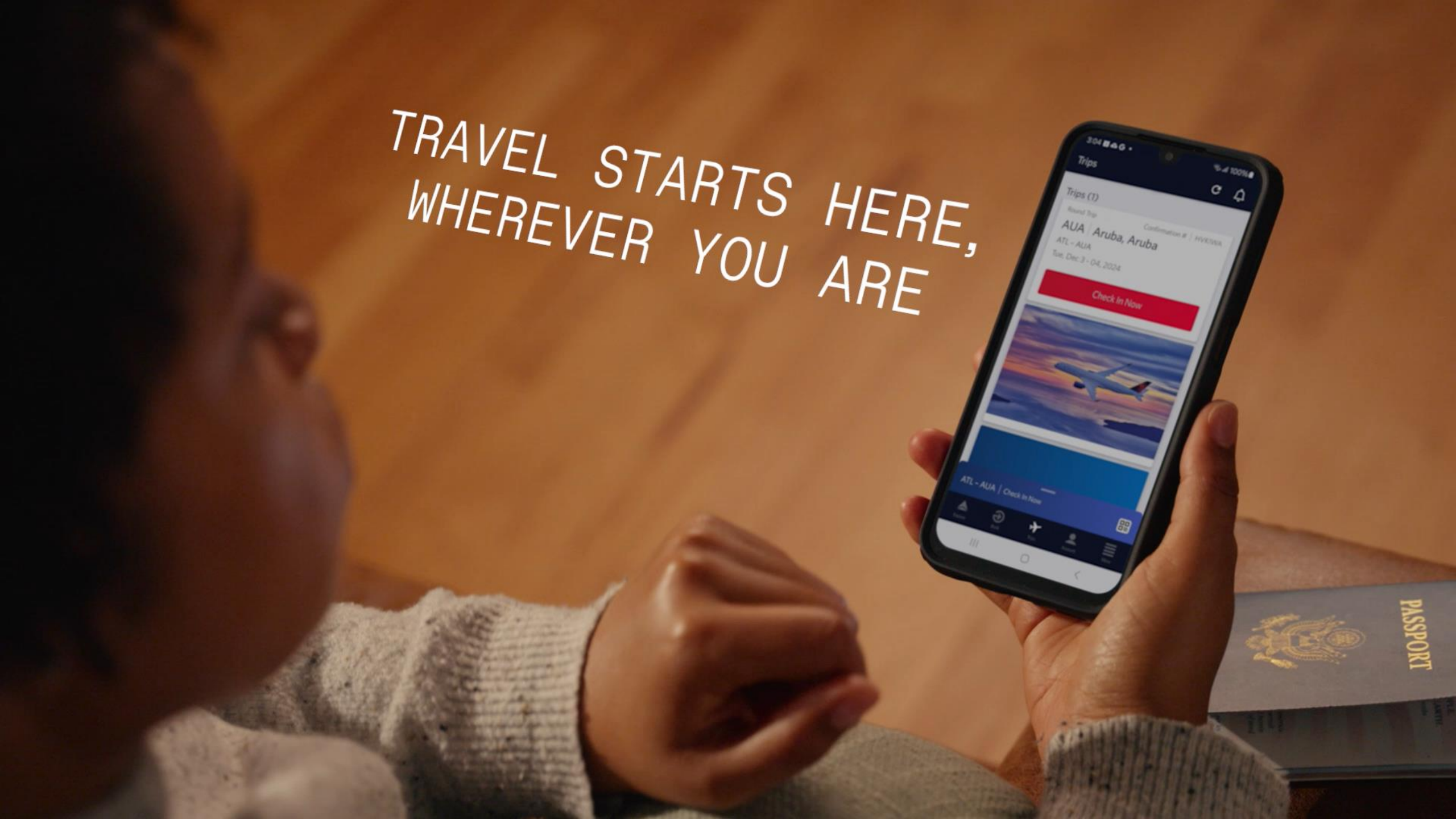
would pay for a service that would issue a digital identity

76%

willing to share data with AI and Analytical Platforms

SITA

Source: SITA IT Insights 2025


TRAVEL STARTS HERE,
WHEREVER YOU ARE
Trips
Trips (1)
AUA | Aruba, Aruba
ATL - AUA
Tue, Dec 3 - 04, 2024
Check In Now
ATL - AUA | Check In Now
PASSPORT

DIGITAL TRAVEL IS NOW

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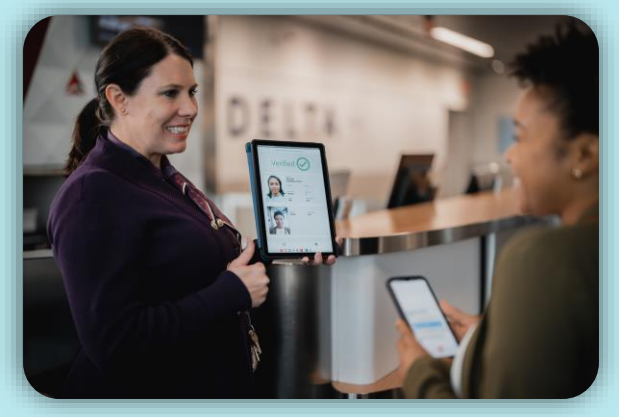
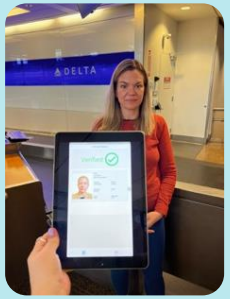


IATA One ID Tablet Verifier
can be carried or fixed



Gallery free
biometrics

- Creates both DTC and IATA One ID with one passport read
- Verifier chooses which credential to request
- Can leverage biometric checks without a local gallery

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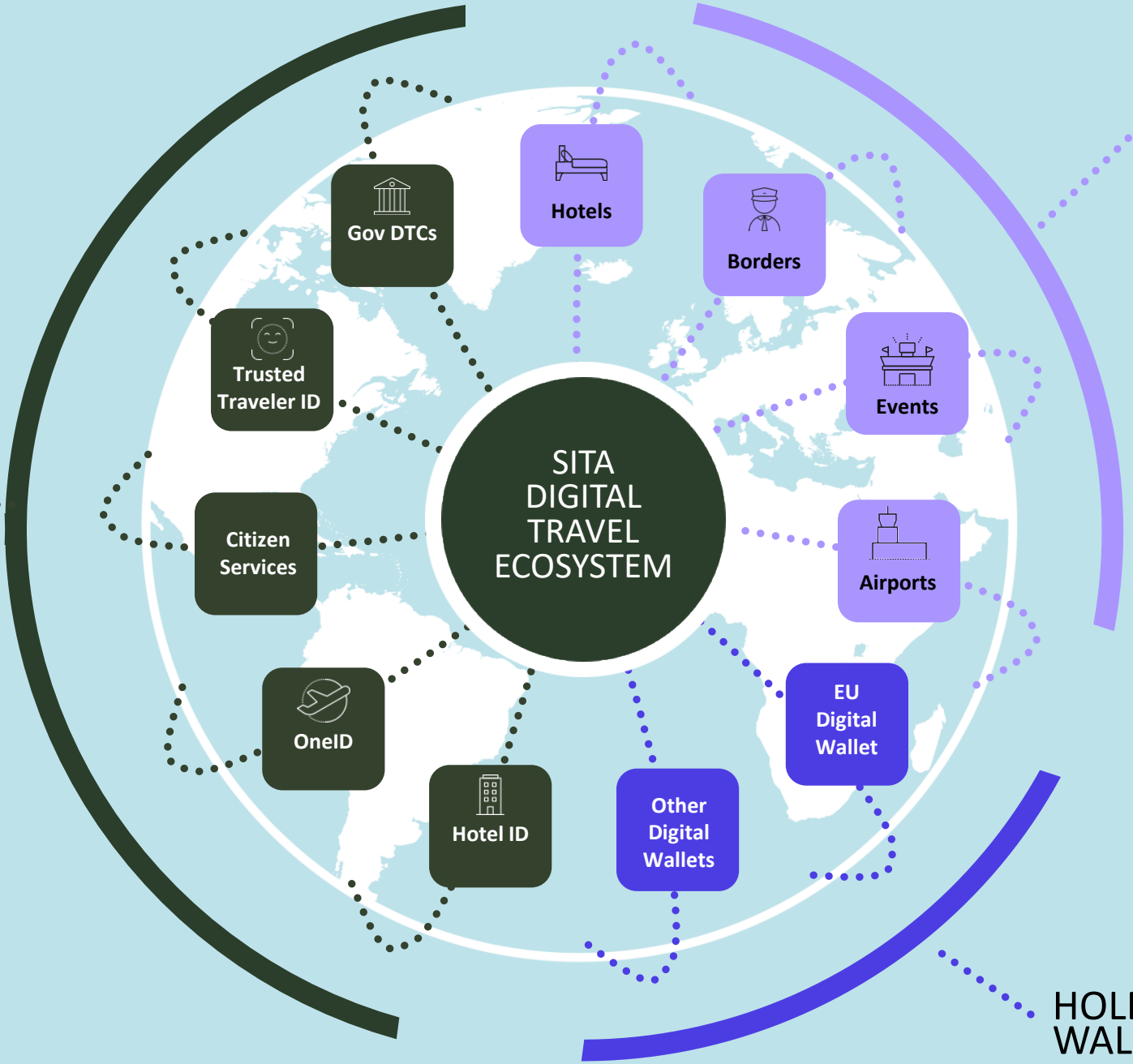

DIGITAL IDENTITY ISSUERS

VERIFICATION TOUCHPOINTS

HOLDERS/ WALLETS

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REMOVE MANUAL DOCUMENT CHECKS

Scan and validate documents at home

Skip manual checks at the airport

Stay in control of your identity

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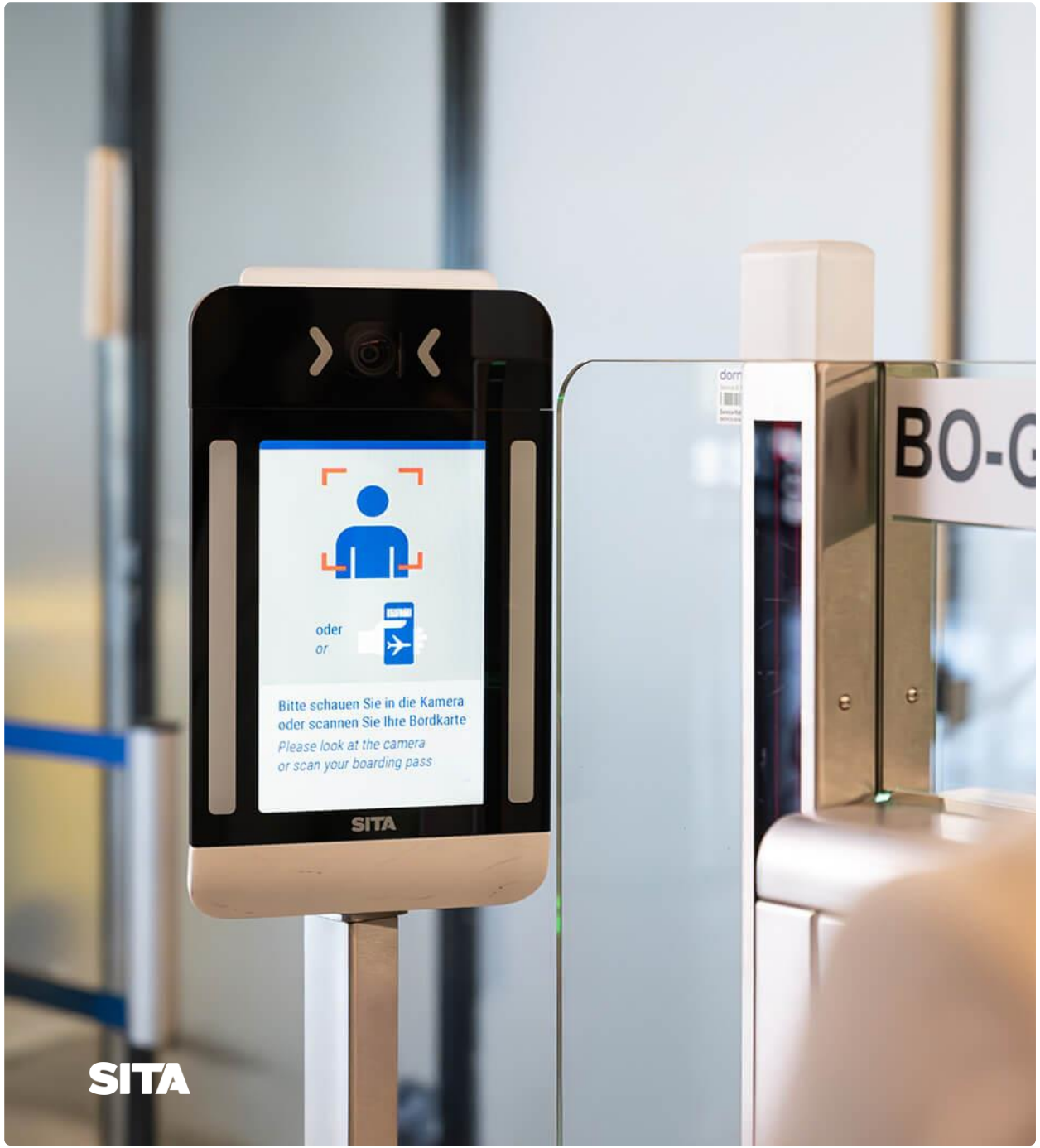

PROVIDE CONSISTENT BIOMETRIC EXPERIENCES

1. Enrol once, use everywhere
2. Airlines deliver a unified journey
3. Faster boarding, fewer queues

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MANAGE DISRUPTIONS WITH HIGH SERVICE AND LOW FRAUD

- Digital vouchers for meals and hotels
- No paper, no queues, no fraud
- Scalable for major events

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KEY TAKEAWAYS

Digital Travel is here: where are you on the journey?

The benefits go beyond Passenger Processing

Beyond the airport: Identity for bus, cruise, and train travel

Stakeholder collaboration is vital

Not all digital identities are created equal…

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