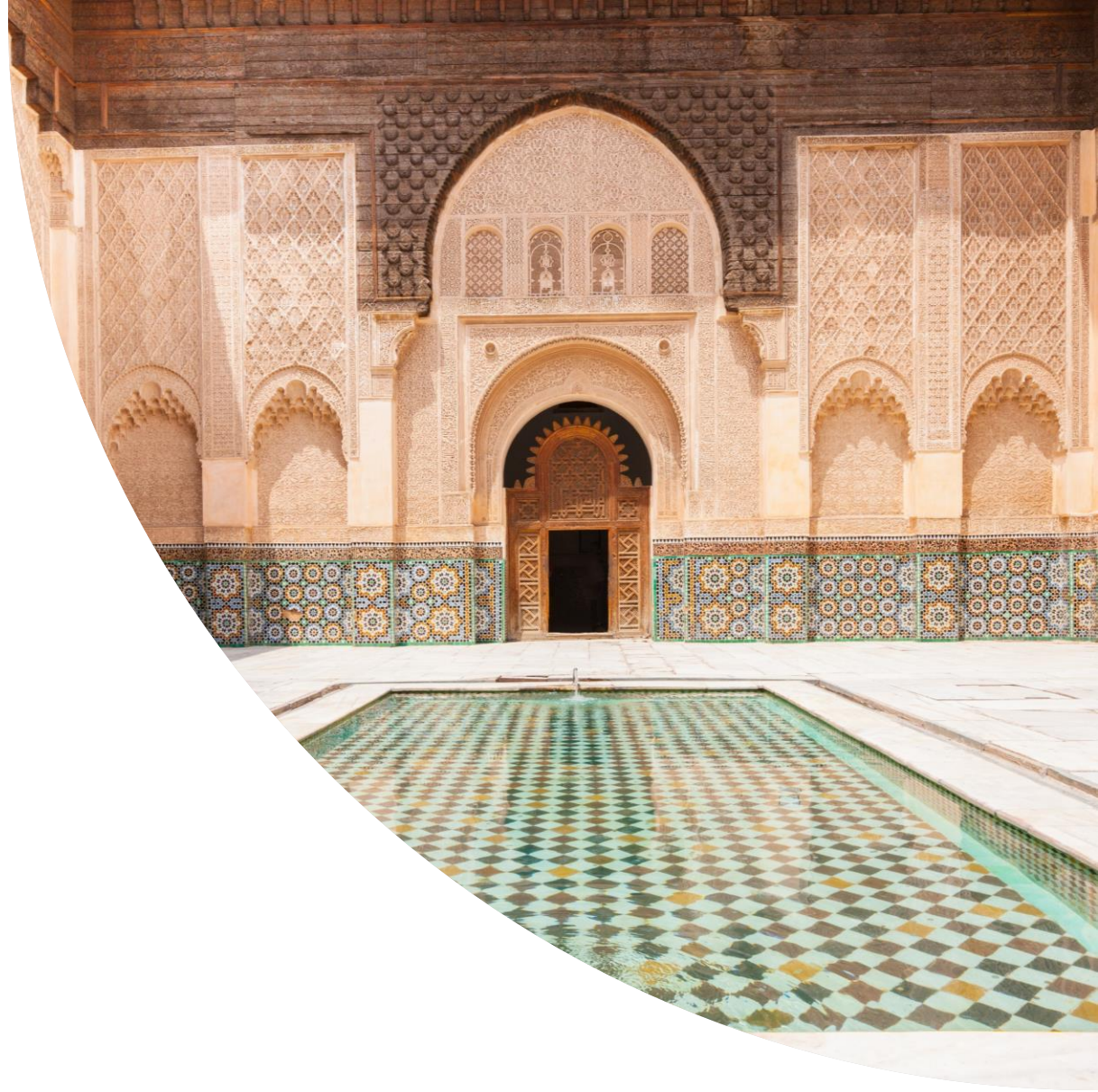


# **IATA WORLD SAFETY & OPERATIONS CONFERENCE**

Marrakech, Morocco  
1 – 3 October 2024

## **Q&A**



# Before you Travel

# How to Register

**Registration is mandatory for everyone attending the WSOC.  
No exceptions will be made.**

To register to attend the WSOC 2024, please use the link below, complete all the requested fields, and proceed with payment for your registration to be valid.



**REGISTER NOW**

## **Need help?**

- If you are a delegate, sponsor, exhibitor or media representative, in case of any questions about your registration to the event or your hotel booking, please contact [iatawsoc@gl-events.com](mailto:iatawsoc@gl-events.com) for further assistance.
- If you are a speaker, you should have received or will receive a speaker kit with all the details to register, as well as information about your presentation, etc. If you are a speaker and have some questions, please contact [IATA-WSOC-admin@iata.org](mailto:IATA-WSOC-admin@iata.org) for further assistance.

# How to Book your Hotel

Discover the official IATA's World Safety and Operation Conference venue in Marrakech as well as the event official hotel offering WSOC delegates a special negotiated rate.

**BOOK YOUR**  
**HOTEL HERE**



**Mövenpick Mansour Eddahbi & Palais des Congrès**



# MPOX and travel to Marrakech

## **No new MPOX cases have been reported in Morocco for several months, according to Ministry of Health and Social Protection.**

- No new MPOX cases have been reported in Morocco for several months, according to Ministry of Health and Social Protection. It is safe to travel to Marrakech and the Moroccan health authorities continue to closely monitor the international epidemiological situation
- Morocco is closely collaborating with the [World Health Organization \(WHO\)](#) and other international bodies to monitor the situation and respond promptly to any new developments.
- The national surveillance and response plan to MPOX was updated in accordance with developments in the international epidemiological situation and changes in the level of knowledge about this disease, as well as recommendations from the World Health Organization (WHO)
- The risk of widespread MPOX transmission in Morocco remains very low.
- Apart from universal vaccinations (tetanus, polio, whooping cough, diphtheria, hepatitis B), no additional vaccination is required to visit Morocco.
- In case of extended rural stays, it is recommended to be vaccinated against rabies.
- The venue has a number health & safety procedures in place to ensure the safety of delegates, including reinforced cleaning program in public areas with frequent disinfection of all high touch areas.
- If you develop any symptoms, seek medical attention promptly. Marrakech is considered safe, but staying vigilant will help ensure your well-being.

# Visa Requirements and Invitation Letter



**Invitation letters for visa requests are generated automatically when registering to the event.**

- If you have answered "Yes" to the visa letter question during your registration, you will have entered all the requested details for the letter to be generated. You can then download it by simply going back to your registration (kindly make sure to enter your credentials as per WSOC registration confirmation).
- If you have answered "No" to the visa letter question, but do require a visa, please reach out to us at [iatawsoc@gl-events.com](mailto:iatawsoc@gl-events.com).

**Please note that it is mandatory to be fully registered to the WSOC to get a visa invitation letter.**

In case of additional questions about your registration to the event or your hotel booking, feel free to contact: [iatawsoc@gl-events.com](mailto:iatawsoc@gl-events.com)





# Steps to Apply for an e-Visa

All participants, including speakers and attendees from countries requiring a visa must contact the Moroccan Embassy or Consulate in their respective countries for Morocco visa procedures.

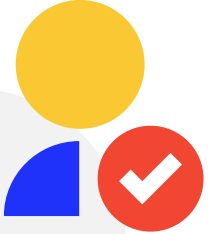
Please find further details here:

<https://www.consulat.ma/en/list-countries-whose-citizens-are-exempted-entry-visa-morocco>

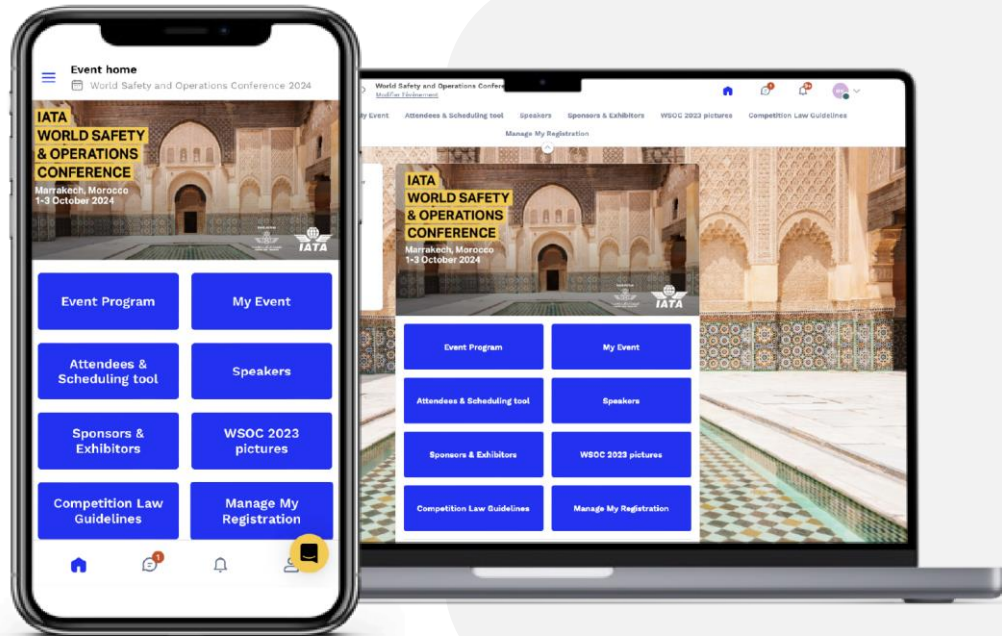
Since 10 July 2022, **all nationalities** are eligible to apply for a Moroccan e-visa. The process generally takes **3 working days**, and the fee is USD 76 for a single-entry visa (please double check at the time of submission). You can apply for an e-visa through [this link](#).

To apply for an e-visa for Morocco, please make sure that:

1. Your passport is valid for at least 6 months following the arrival date and has at least 2 blank pages.
2. You have a soft copy of a passport-size photo ([see Moroccan visa photo requirements](#)).
3. You have soft copies of your passport's personal data page, which must be full and clear.
4. You have an exact entry port (confirmed ticket reservation).
5. You have a credit/debit card to make an online payment for the e-visa fee.



# Access the Event App



## Download the event app:

- [Here for Android](#)
- [Here for iOS](#)



Or scan this  
QR code!





# Like, Share, Interact

Help us spread the excitement about the event by using the official hashtag **#IATAWSOC**.

Don't forget to **like, share, and interact with our posts**. Let's connect and make the WSOC 2024 experience memorable together!



# When you Arrive in Morocco

# About the Venue

## The venue

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The event will take place at the **Mövenpick Mansour Eddahbi & Palais des Congrès**.

Ideally located on the superb Avenue Mohammed VI, in the city center, a few minutes away from the medina and just 4 km from the international airport, the Mövenpick Mansour Eddahbi Marrakech will offer superb facilities for the WSOC.

## Venue contact info

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**Address:** Avenue Mohamed VI Hivernage, Marrakech 40000, Morocco

**Phone:** +212 5243-39100

[Hotel Website](#)

## Venue facilities

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The hotel offers 5 superb restaurants and a rooftop lounge serving a range of cuisines from traditional Moroccan to divine Mediterranean.

Ô de Rose spa and wellbeing centre that includes a yoga studio, vibrant gardens and three magnificent swimming pools, including a luxurious heated facility

## Venue local area

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There are a number of popular attractions close to Mövenpick Hotel Mansour Eddahbi Marrakech including:

- Jemaa el-Fna Square & Souk
- Majorelle Garden
- Menara Garden
- Museums and monuments

# Transportation Options

## Getting to the venue by car or taxi

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The venue is 10 min. (5.3 km) away by car and public transport from Marrakech-Menara international Airport

Expect to pay around \$3.25 USD (32.5 MAD) for a bus trip or 7 USD (76 MAD) for a taxi from the airport.

Most taxis will take cash only.

## Getting from the airport to the city center by shuttle

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Outside the arrival terminal of Marrakech-Menara Airport, multiple shuttle buses are available.

These buses, operated by Airport Direct, connect the airport with the city center, including the Mövenpick Hotel Mansour Eddahbi.

We recommend using the line 19 Airport Shuttle Bus to reach the Hotel.

## Getting from the airport to the city center by bus

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The bus stop is located right outside the terminal area.

Airport shuttle services every arriving flight and a Bus is scheduled to depart 35 to 45 minutes after every arrival.

We recommend using lines 19, bus 12 and 18 to reach city center.

Please be ready and visible when the bus arrives. If no one is waiting the bus does not stop.

## Airport transfer

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Should you wish to organize (at your own responsibility and costs) an airport transfer from Marrakech Airport to/from your hotel, please find some contacts below. These are recommendations only - please note that IATA is not taking any responsibility for their services.

- International transfer [booking platform:](#)
- Local agency : [ATLAS MAROC SERVICES](#)
- If you travel with RAM, you can use their [partner](#)

# While in Morocco

# Emergency contacts

## Emergency numbers

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Police: 190 or 112  
Fire and Ambulance: 150  
Contact [International SOS](#) for help with medical issues.  
Depending on the emergency, the nearest emergency service to alert would be the Police who are in the immediate vicinity to support or advise.

## Nearest police station

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- Address: Commissariat de police, 40140
- Telephone number: 190
- Distance from venue: 5 km
- Response times to venue: 3-5mins (Minimum of 2 police vehicles stationed outside Palais des Congres).

## Nearest fire station

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- Address: Protection Civile, 40130
- Telephone number: 150
- Distance from venue: 5 km
- Response times to venue: 3-5mins (Fire Engine stationed outside of Palais des Congres).

## Nearest 24/7 hospital

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- Address: Clinic International Marrakech, Rte de l'aéroport, Av. Guemassa, Marrakesh
- Telephone number: 150
- Distance from venue: 4 km
- Response times to venue: 3-5mins





# On-site Registration Opening Hours

Below you can find the opening hours of the **on-site registration**:

- Monday, September 30th: 9:00 - 18:00
- Tuesday, October 1st: 8:00 - 19:00
- Wednesday, October 2nd: 8:00 - 18:00
- Thursday, October 3rd: 8:00 - 16:00



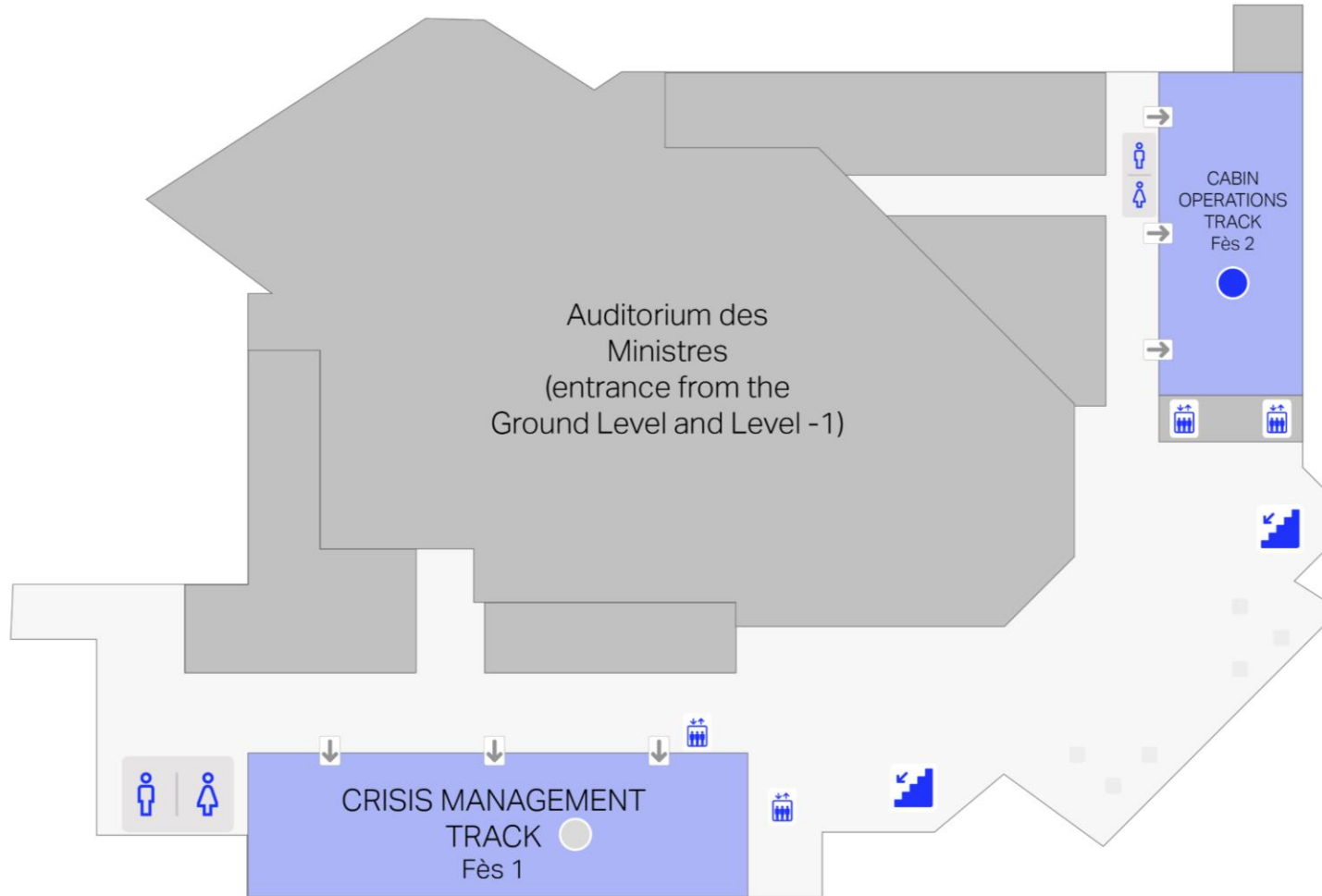
# Event Floorplan – Ground Level



# Event Floorplan – Level -1



# Event Floorplan – Level +1



# About Marrakech

## Marrakech's currency

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The official currency is the Moroccan Dirham (MAD).

You can easily exchange currency in Morocco upon arrival.

The best and most recommended place to do this is at a bureau de change.

While credit cards are increasingly being accepted, many small vendors, shops, and most taxis, will only accept cash.

## Emergency contacts

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If you want to call a Moroccan number, you'll need to use the country code +212 or 00212

- Medical : 15
- Police : 19
- Police Outside of city : 177
- Fire department : 15

Save this contact information in case of any unforeseen circumstances.

## The weather

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Marrakech offers a warm weather all year round thanks to its location in North Africa.

It starts to slightly cool down in September.

Temperatures can range from 30°C to 17°C in September across the country.

