## IATA WORLD SAFETY & OPERATIONS CONFERENCE

**Marrakech, Morocco**  
1-3 October 2024

### ROADMAP

<table>
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<tr>
<th>Sunday</th>
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</table>
| OAC + other Industry Meetings | • OAC  
• Workshops: → RBI  
→ Safety Leadership & Human Factors → GADM | Safety  
(3) Accident Investigation action and review | Cabin  
(3) Passenger Safety communications | Safety  
(7) Innovation in Action |
| | | Flight Ops  
(3) Digitalization in Aircraft maintenance | Crisis Management  
(3) Resilience, Business Continuity and Emergency Response | Cabin  
(7) Inadvertent Safety Deployment |
| | | | | Flight Ops  
(7) Future Skies & what is required to enable a system change |
| | | | | Crisis Management  
(7) Management systems, more than the rule and inspect Approaches to Performance |

#### Break

| OAC + other Industry Meetings | • OAC  
• Workshops: → RBI  
→ Safety Leadership & Human Factors → GADM | 10:00 – 12:30 OPENING PLENARY | (4) Accident Investigation global challenges and the impact of leadership | (4) Accessibility Challenges within Safe Cabin Ops |
| | | | | (4) Aircraft Health Management |
| | | | | (4) New age responses for emergency management professionals |
| | | | | (8) The benefits and opportunities in AI solutions |
| | | | | (8) Where next? Technology and innovation in Cabin Safety |
| | | | | (8) Technology transforming the Role of Dispatch and Airline Ops Center |
| | | | | (8) Geopolitical Risks: Cybersecurity Impact |

#### Networking Lunch 12:30 – 14:00

| OAC + other Industry Meetings | • OAC  
• Workshops: → RBI  
→ Safety Leadership & Human Factors → GADM | Safety  
(1) IOSA insight and developments | Cabin  
(1) Cabin Safety Activities IATA and Regulators | Flight Ops  
(1) Innovating Aviation Training | Crisis Management  
(1) Leadership in Crisis and Resilience Management |
| | | | | | (6) Human Factors and innovation in technology |
| | | | | | (5) Are we obsessed with 90 seconds |
| | | | | | (5) Future of AI in Airline Operations |
| | | | | | (5) Aircraft Recovery Workshop |
| | | | | | 14:00 – 16:00 CLOSING PLENARY |

#### Coffee Break 15:20 – 16:10

| OAC + other Industry Meetings | • Workshops: → RBI  
→ Safety Leadership & Human Factors → GADM | Safety  
(2) Safety Risk Global Picture | Cabin  
(2) Issues and Risks | Flight Ops  
(2) Innovating Aviation Training | Crisis Management  
(2) Risk Assessment & Crisis Preparedness |
| | | | | | (6) Runway Safety the threats and challenges |
| | | | | | (6) Lithium batteries and PEDs in the cabin |
| | | | | | (6) Future Aircraft Avionics |
| | | | | | (6) Incident investigation and Insurance Management |

**End 17:30**

**COCKTAIL RECEPTION**  
**WSOC GALA DINNER**

**#IATAWSOC**  
Embracing Innovation and Technology for Safe and Efficient Operations