

# AVSEC Insight POC Registration Guide



# Step 1: Create new account on IATA Portal

**IATA** CUSTOMER PORTAL

Welcome to the IATA Customer Portal

- Access IATA services**  
Directly access more than 60 IATA services, specially selected for you.
- Stay up to date**  
Easily manage and update your IATA profile.
- Find special offers**  
Discover the selection of publications, trainings and other IATA products and services.
- Get answers**  
Access our extensive collection of questions & answers; and get direct support from IATA.

[Go to our FAQ](#)

**Login**

Email

Password [Forgot Password?](#)

Login

New to the IATA Customer Portal?  
[Create New User](#)

- 1) Access <http://portal.iata.org>
- 2) Click Create New User
- 3) **Note:** If you already have an account simply log-in and go to Step 5

# Step 2: Fill in your information

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### User Creation [Login](#)

Complete the basic registration process to join IATA Customer Portal.

Email

**Next**

1) Enter your email address then fill in additional information

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[Go to our FAQ](#)

\*Salutation  
Mr.

\*First Name (Given Names)  
Robin

\*Last Name (Family Name)  
Zhang

Country/Territory  
Canada


Business Phone  
 +15144317640

# Step 2: Fill in your information

When choosing your sector, following options are available, please choose accordingly

- **Airline**
- **Airline Supplier**
- **Airport**
- **Freight Forwarder**
- **General Public**
- **General Sales Agent**
- **Training**
- **Travel Agent**
- **Accommodation**
- **Association**
- **Equipment Manufacturer**
- **Financial Institution**
- **Governmental Institution**
- **Holding Company**
- **Media**
- **Non-airline transportation**
- **Recreational**

# Step 3: Email Validation

IATA Customer Portal Email Confirmation  Inbox x

IATA Noreply <noreply@iata.org>

to me ▾



Dear Robin,

Thank you for registering to the IATA Customer Portal. You're just one step away from getting access!

Please confirm your email address by clicking [here](#).



For security reasons, this link is valid for 8 hours. After the time limit has expired, you will have to resubmit your request.

Thanks for being part of IATA.

IATA



Our mission is to represent, lead and serve the airline industry

- 1) Once submit, you will receive an email to validate your account from [noreply@iata.org](mailto:noreply@iata.org).
- 2) Click the link to confirm your email

# Step 4: Create Password

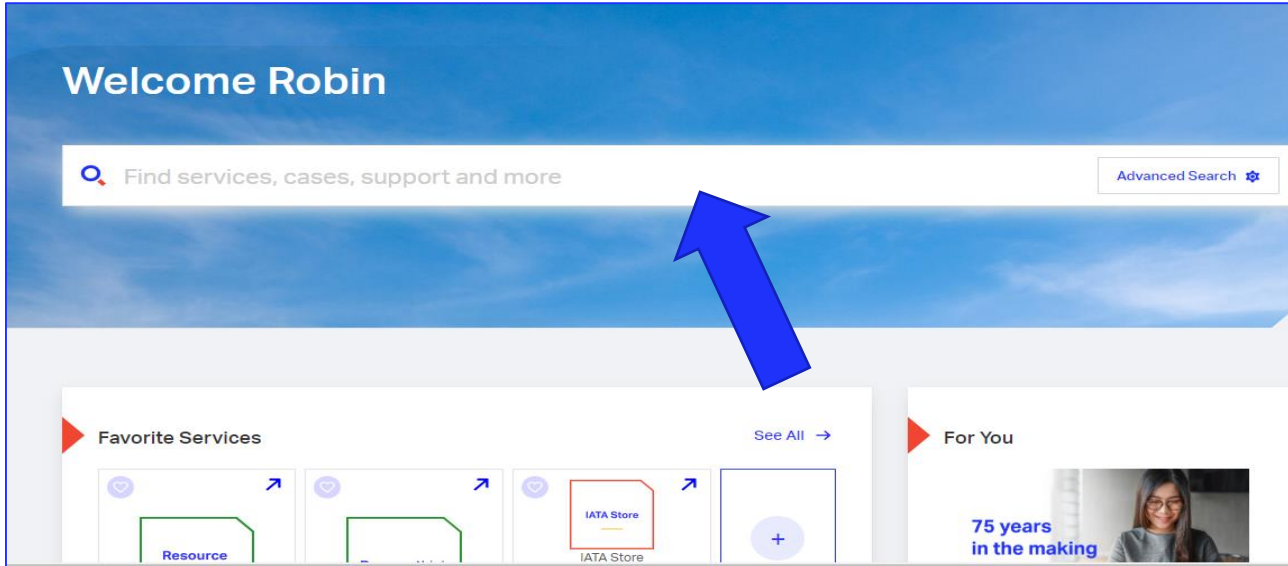
Password

Confirm password

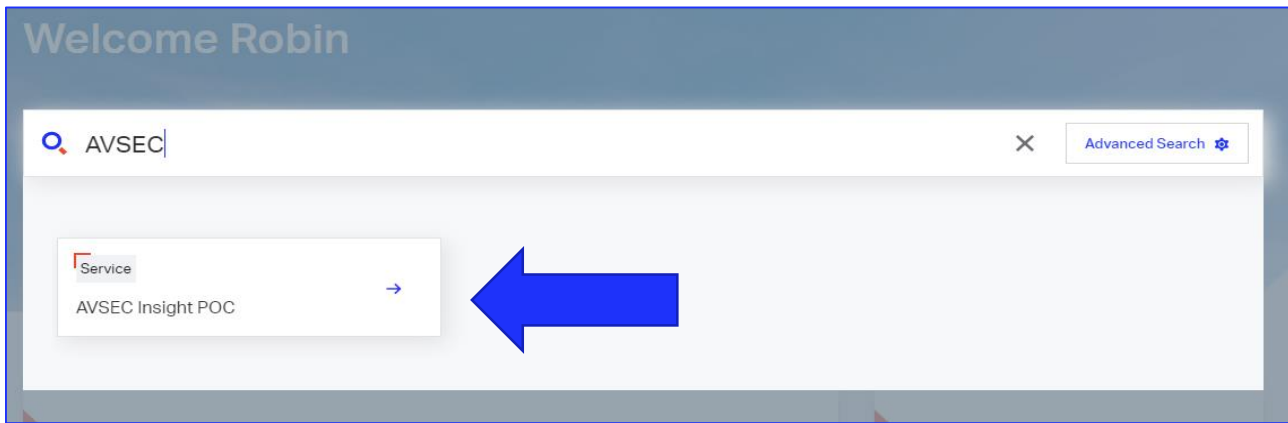
**Save & Login**

- 1) After clicking on the validation link you will be prompted to create your password.
- 2) Do so accordingly and click save & log-in, you will be automatically connected to the IATA Portal home page.

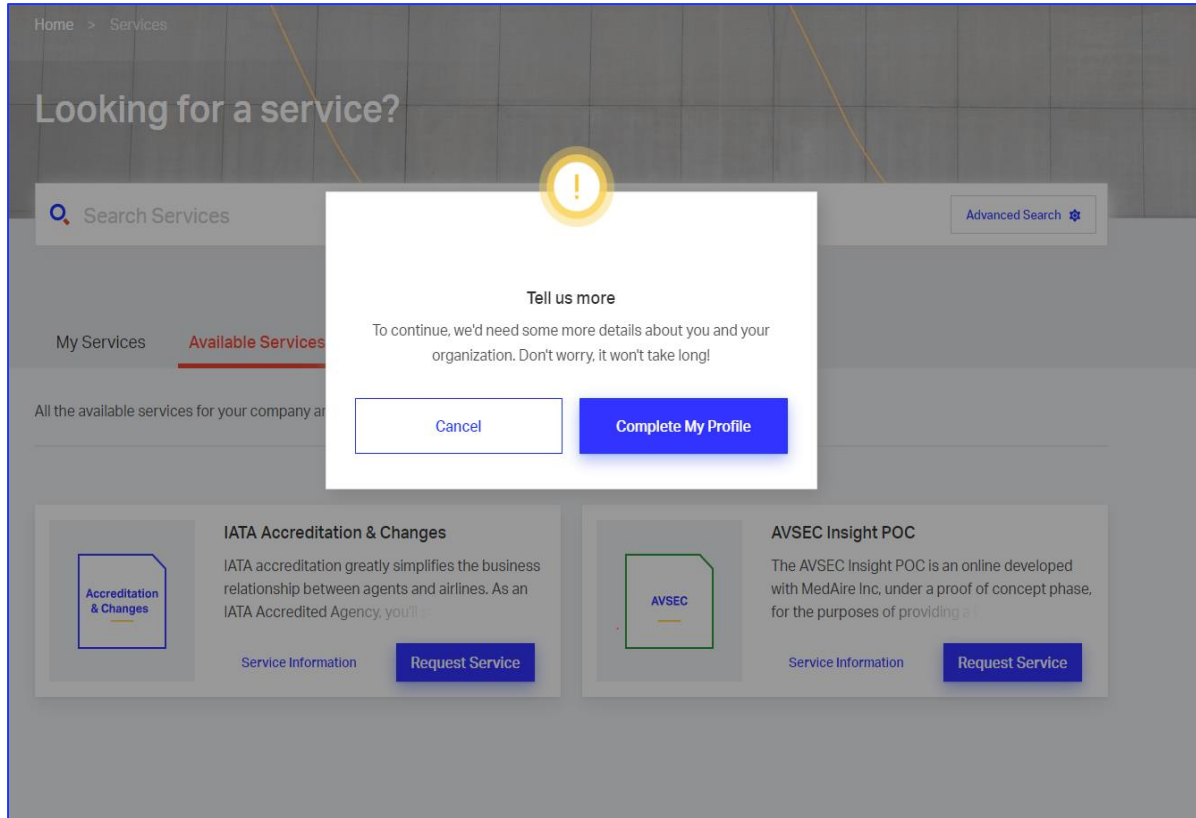
# Step 5: Access Home Page and find AVSEC



- 1) On the home page you will see a large search box at the top of the page.
- 2) Type AVSEC and you will find the AVSEC Insights POC, click on that service.



# Step 5: Access Home Page and find AVSEC



- 1) If you are not an airline, you will be prompted to fill in more information about your organization on the home page.



# Step 6: Request for AVSEC Insight POC

Home > Services > Manage Services

## AVSEC Insight POC

The AVSEC Insight POC is an online developed with MedAire Inc. under a proof of concept phase, for the purposes of providing a baseline of security information for industry. It is designed to support airline security risk assessment activity in terms of location and airspace security.

Request  
Service



- 1) Click Request Service
- 2) Once you click the request will go to the admin team for approval, you will receive an email from [noreply@iata.org](mailto:noreply@iata.org) to inform you of such.

# Step 7: Access Approval

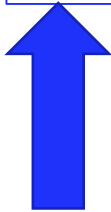
**From:** IATA Noreply <noreply@iata.org>  
**Sent:** Monday, May 04, 2020 11:42 AM  
**To:** Robin Zhang <zhangr@iata.org>  
**Subject:** IATA Customer Portal - Access to AVSEC Insight POC granted

*Note that this is a system generated message. Please do not respond to this email.*

Dear Robin Zhang,

Congratulations!  
Your access to AVSEC Insight POC Service has been granted. You can access it [here](#).

- 1) Once your access is approved, you will receive an email from [noreply@iata.org](mailto:noreply@iata.org) confirming your access along with the link to the service (example on the right)
- 2) Click on the link and you will be on the AVSEC Insight page.



# Welcome to the tool

The screenshot displays the IATA MedAire tool interface. On the left, there is a vertical sidebar with the IATA logo and MedAire logo (An International SOS Company). The main content area is divided into a red header for 'Trending Airports' and a table of airport data. The table has columns for 'AIRPORT', 'INCIDENTS', 'CITY STABILITY', and 'MONTHLY STABILITY CHANGE'. The table lists five airports: MEX (Mexico City), HLP (Jakarta), FCO (Rome), IEV (Kiev), and MJI (Tripoli). Each row includes a bar chart for city stability and a percentage change for monthly stability. To the right of the table is a map of Europe with a '30 day history' button for each airport. The bottom right corner of the map area features the Geospark logo and a smiley face icon.

**IATA**  
**MedAire**  
An International SOS Company

**Trending Airports**

SELECT A CATEGORY

**Airspace Restrictions & Prohibitions**

AIRPORT	INCIDENTS	CITY STABILITY	MONTHLY STABILITY CHANGE
<b>MEX</b> MEXICO CITY	209 INCIDENTS	52/100	↑ 4.4%
<b>HLP</b> JAKARTA	146 INCIDENTS	43/100	↓ 5.4%
<b>FCO</b> ROME	121 INCIDENTS	60/100	↑ 1.9%
<b>IEV</b> KIEV	120 INCIDENTS	45/100	↓ 4.9%
<b>MJI</b> TRIPOLI	117 INCIDENTS	20/100	↓ 5%

POWERED BY Geospark

Boundaries listed on the map indicate widely accepted geograph