COVID-19 Press Conference The Americas July 9, 2020

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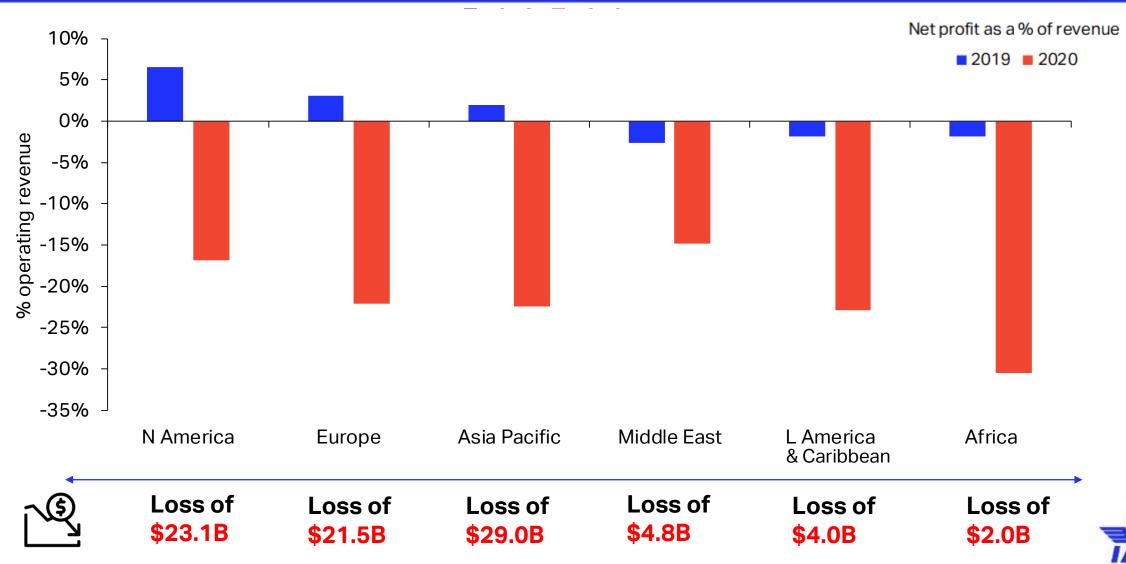
Today's Agenda





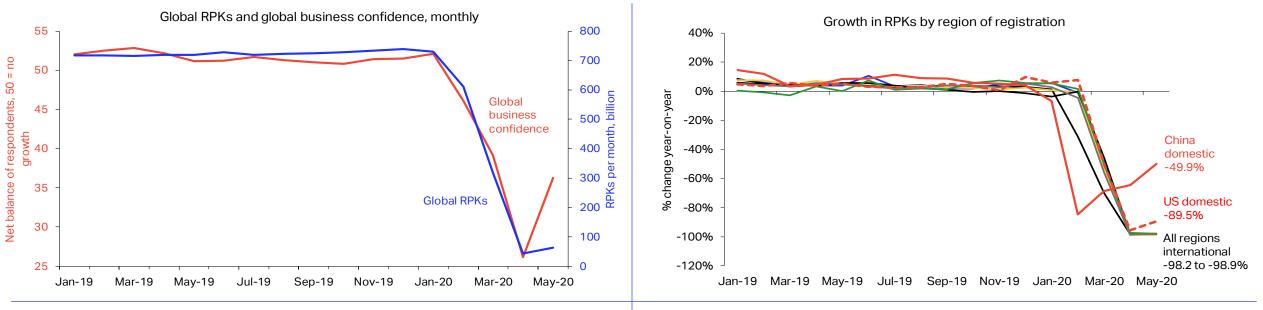
9 July 2020

Profit margins devastated in all regions this year Net losses of 15-30% of revenues as some costs unavoidable

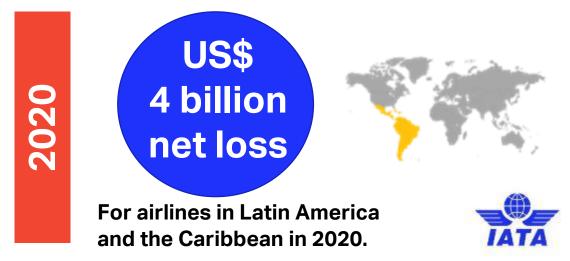


Source: IATA Economics Economic Performance of the Airline Industry, Mid-Year 2020

Slight recovery of Passenger Traffic in May



| MAY 2020 (% YEAR- ON-YEAR) | WORLD SHARE1 | RPK | ASK | PLF (%-PT) ² | PLF (LEVEL) ³ |
|-------------------------------|--------------|--------|--------|-------------------------|--------------------------|
| Total Market | 100.0% | -91.3% | -86.0% | -31.0% | 50.7% |
| Africa | 2.1% | -97.9% | -79.9% | -60.6% | 7.1% |
| Asia Pacific | 34.6% | -82.7% | -77.6% | -18.4% | 62.0% |
| Europe | 26.8% | -97.7% | -95.5% | -41.0% | 42.7% |
| Latin America | 5.1% | -95.4% | -93.8% | -21.0% | 62.3% |
| Middle East | 9.1% | -97.9% | -93.9% | -47.6% | 25.5% |
| North America | 22.3% | -92.5% | -83.1% | -48.0% | 38.1% |



Impact of European Union Restrictions on Latin America and the Caribbean

Each month of the EU remaining closed to arrivals from Latin America and the Caribbean translates into a loss of about US\$ 300 million of airline ticket revenues generated by Latin America and the Caribbean markets.

US\$ 300

million per

month



GDP and Jobs at Risk across the Region

North America



-US\$406 billion

GDP at risk. Supported by air transport sector





Jobs at risk. Supported by air transport sector. Latin America & Caribbean



-US\$98 billion

GDP at risk. Supported by air transport sector





Jobs at risk. Supported by air transport sector





Urgent Financial Support Needed by Governments to Ensure Future of Air Transport Industry



The importance of a harmonized restart process by implementing ICAO's CART Guidelines



Country Developments

Colombia

- Industry meeting with President Duque and Minister of Transport Orozco.
- Asked for specific restart dates for domestic operations for airlines to have planning certainty.
 - Only allowing test flights is not sufficient.
 - Bus system allowed to sell tickets and operate between Colombian cities.
 - Engaging Mayors and Municipalities to allow flights in to connect key airports in the country.
- Urged Government to maintain international restart date for Sep 1.
- Situation critical for airlines to survive.



 Announced restart of domestic flights for July 15 and in the process of formalizing health protocols which airlines need to prepare adequately.

Ecuador હ

• Country has shown leadership to restart operations but quarantine measures will significantly impact demand.

Argentina 💿

- Domestic restart dates still uncertain amidst growing number of cases in the Buenos Aires area.
- On-going dialogue with the Government and financial relief still under consideration.



Country Developments



- Existence of regional carrier LIAT under evaluation by CARICOM countries that depend on inter-island connectivity.
- Caribbean carries faced with high taxes.
- Ticket taxes represent up to 39% add-on on air fares and reduce passenger demand by at least a similar percentage.
- More islands in the Caribbean are welcoming back visitors and allowing international flights, for example:
 - Dominican Republic
 - Haiti
 - Jamaica
 - Bahamas

Mexico

- Government confirmed the review of potential relief measures for the industry.
- First country to grant a full slot waiver for the upcoming Northern Winter 2020 season.

Brazil 🕥

- Lower House approved Provisional Measure 925:
 - Granting the 12-month extension for the issuance of refunds.
 - Change to the Brazilian Air Code that qualifies the COVID-19 crisis as a *force majeure* circumstance under certain conditions.
 - Terminates the USD 18 international boarding fee.
- Measure now advances to the Senate for its review and possible approval.



Impact on Travel and Tourism Industry in Latin America & Caribbean



World Travel & Tourism Council



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Global Performance

Travel & Tourism Economic Impact 2020 (2019 Figures)



2.5% Global GDP

growth

3.5% Travel & Tourism GDP growth

Travel & Tourism total contribution to global GDP

10.3%

World's Travel & Tourism GDP growth vs. economy GDP growth, 2011-19

• Global T&T GDP growth (%) • Global economy GDP growth (%) 7.0% 6.0% 5.0% 4.0% 3.0% 2.0% 1.0% 2011 2013 2014 2015 2016 2017 2019 2012 2018

| Real Economy DGP Growth [IMF] | Travel & Tourism GDP Growth | Contribution of Travel & Tourism to GDP | Contribution of Travel & Tourism to Employment | | | |
|----------------------------------|--------------------------------|--|---|--|--|--|
| Latin America | | | | | | |
| 0.4% | 1.6% | 8.1 % \$298.9 bn USD | 7.9 % 16.9 mn Jobs | | | |
| Caribbean | | | | | | |
| 3.4% | 1.9% | 13.9 % \$58.9 bn USD | 15.2 % 2.8 million Jobs | | | |



TRAVEL & TOURISM ECONOMIC IMPACT FROM COVID-19

GLOBAL DATA



Travel & Tourism jobs 2019:

330 MILLION = 1 in 10 jobs

1 in 4 of all net new jobs were created by Travel & Tourism over the last five years



Travel & Tourism GDP 2019:

10.3% of global economy = \$8.9 trillion

3.5% Travel & Tourism GDP growth vs. 2.5% real economy GDP growth UNPRECEDENTED PROJECTED LOSSES FOR 2020

Travel & Tourism jobs:



Travel & Tourism GDP:

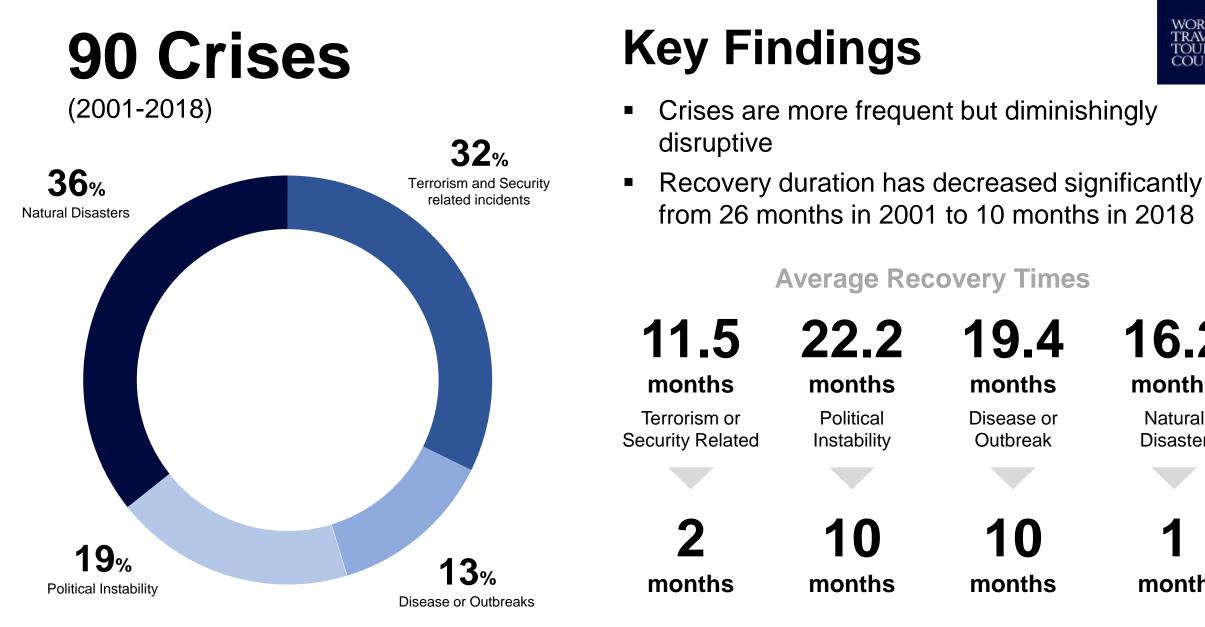




Travel & Tourism global economic impact of COVID-19:

5X the impact of the 2008 Global Financial Crisis

Clobal unemployment rate directly from Travel & Tourism job losses.



Minimum Recovery Times

16.2

months

Natural

Disaster

month

Four Principles for Recovery

A coordinated public-private approach to re-establish effective operations at time of reopening:

 Reopen Borders – Immediate removal and replacement of any quarantine measures, with 'air corridors' to countries with similar circumstances (Medical, Tourism, Political) international coordination is key
 Remove Barriers – Eliminate travel advisories and bans on non- essential international travel, which prevent insurance protection cover for travellers

2. Enhance existing Safe & Seamless Traveller journey experience by adding health components and combining the latest technology with protections and protocols

•Before the Vaccine: integrate testing and contact tracing throughout the traveller journey (international travel)

•After the Vaccine: integrate a possible digital health stamp to the traveller information before the trip begins

3. Adoption of global health and safety protocols defined by travel & tourism private sector, health experts and public sector to rebuild travellers confidence and a consistent experience

4. Continued government support for the sector in terms of fiscal incentives, liquidity, extend protection to workers, invest in tourism projects and assign new budgets for promotion

Call to Action to Governments across the Region





Provide financial support to the industry **<u>now.</u>**



Follow ICAO CART Takeoff Guidelines to <u>implement safe</u> restart protocol.



Cooperate with industry to determine specific dates for restart of operations.



Questions?



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