IATA CARGO CLAIMS & LOSS PREVENTION CONFERENCE

London, United Kingdom
29 September - 01 October 2022

PROGRAM
Day 1, Thursday 29th September

14h00 – 14h10  Welcome Address
Christian Piaget, Head Cargo Border Management, IATA

14h10 – 14h25  Keynote – CEO view on Claims Management
Tim Strauss, Chief Executive Officer, Amerijet International

14h25 – 15h15  Ground Handling session – Industry collaboration on best practice
Alan Glen, Vice President Cargo Development, Menzies Aviation
Gordon Simpson, Vice President Insurance

15h15 – 15h30  How IATA Standards & Certifications can reduce root causes for claims?
Marc Voelkl, Manager Smart Facility & ONE Source, IATA

15h30 – 16h00  NETWORKING BREAK

16h00 – 17h15  Legal Panel on Montreal Convention 1999 implementation
Moderator
Holger Bürskens, Partner, Arnecke Sibeth Dabelstein
Panelists
Reem Bangina, Senior Associate, Kennedys
Bartholomew Banino, Partner, Condon & Forsyth
Ricardo Bernardi, Partner, Bernardi & Schnapp
Rainer Amann, Partner, Urwantschky Dangel Borst

17h15 – 17h30  Case Studies – Part 1
Moderator
Bartholomew Banino, Partner, Condon & Forsyth
Rainer Amann, Partner, Urwantschky Dangel Borst

17h30 – 17h45  Lucky Draw – Part 1
Day 2, Friday 30th September

09h00 – 10h30  **Session on time & temperature sensitive shipments**  
Moderator  
**Dr. Sonia Ben Hamida**, Head Special Cargo, IATA  
Panelists  
**Courtney Soulsby**, Global Director, Healthcare and Life Sciences Sector, BSI  
**Prof. Dr. Yvonne Ziegler**, CEO, Mytigate

10h30 – 11h00  **NETWORKING BREAK**

11h00 – 12h00  **Insurance panel**  
Moderator  
**Andres Camano**, Assistant Vice President – Senior Claims Representative, Global Aerospace  
Panelists  
**Peter Guy**, Executive Vice President, Claims Director, Applied Underwriters Aviation  
**Adam McAlister**, Partner, Gallagher Aerospace  
**Giuseppe Gatto**, Legal & Claims Department, Delvag Versicherungs – AG, Germany

12h00 – 12h30  **Fight of flights: dialogue on a live animal case**  
Speaker  
**Eric Mathieu**, managing Director Customer Experience, American Airlines

12h30 – 14h00  **LUNCH BREAK**

14h00 – 15h30  **Experts Panel**  
Moderator  
**Sebastian Cosgrove**, Director Global Customer Service - Cargo, Air Canada  
Panelists  
**Christian Vesga**, Attorney at Law - Cargo Specialist  
**Sanjeewa Abeyasinghe**, Cargo Claims Processing & Recovery Manager, Qatar Airways  
**Kate Fruehling**, Specialist, Claims Subrogation and Analytics, United Cargo  
**Cynthia Lew**, Manager Cargo Claims, Air France/ KLM/ Martinair

15h30 – 16h00  **NETWORKING BREAK**
**IATA**

**CARGO CLAIMS & LOSS PREVENTION CONFERENCE**

Day 2, Friday 30th September

16h00 – 17h00  
**Judges corner**
Moderator  
*Rainer Amann*, Partner, Urwantschky Dangel Borst  
Panelists  
*Ricardo Bernardi*, Partner, Bernardi & Schnapp  
*Paul Woodley*, Partner, Holman Fenwick Willan  
*Charles Röbin*, Legal Director, Clyde & Co LLP

17h00 – 17h30  
**Quiz**
*Andres Camano*, Assistant Vice President – Senior Claims Representative, Global Aerospace

19h15– 21h30  
**NETWORKING DINNER (incl. Lucky draw – Part 2)**

Day 3, Saturday 01st October

09h00 – 10h00  
**Multimodal digitalization**
*Vicente Herrera*, Cargo Customs Compliance, American Airlines  
*George Leloudas*, Associate Professor, Swansea University

10h00 – 10h30  
**How digitalization is revolutionizing our approach to solutions**
*Jonathan Lee*, Program Manager TACT Solutions, IATA

10h30 – 11h00  
**NETWORKING BREAK**

11h00 – 11h45  
**Case Studies resolutions – Part 2**
Moderator  
*Bartholomew Banino*, Partner, Condon & Forsyth  
*Rainer Amann*, Partner, Urwantschky Dangel Borst

11h45 – 12h00  
**Lucky draw – Part 3**

12h00 – 12h15  
**Conference wrap up and closing**
*Christian Piaget*, Head Cargo Border Management, IATA