

IATA

CARGO CLAIMS &

LOSS PREVENTION

CONFERENCE

London, United Kingdom
29 September - 01 October 2022

PROGRAM



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**CARGO CLAIMS &
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Day 1, Thursday 29th September

14h00 – 14h10

Welcome Address

Christian Piaget, Head Cargo Border Management, IATA

14h10 – 14h25

How IATA Standards & Certifications can reduce root causes for claims?

Marc Voelkl, Manager Smart Facility & ONE Source, IATA

14h25 – 15h15

Ground Handling session – Industry collaboration on best practice

Alan Glen, Vice President Cargo Development, Menzies Aviation

Gordon Simpson, Vice President Insurance, Menzies Aviation

15h15 – 16h00

NETWORKING BREAK kindly sponsored by



16h00 – 17h15

Legal Panel on Montreal Convention 1999 implementation

Moderator

Holger Bürskens, Partner, Arnecke Sibeth Dabelstein

Panelists

Reem Bangina, Senior Associate, Kennedys

Bartholomew Banino, Partner, Condon & Forsyth

Ricardo Bernardi, Partner, Bernardi & Schnapp

Rainer Amann, Partner, Urwantschky Dangel Borst

17h15 – 17h30

Case Studies – Part 1

Moderator

Bartholomew Banino, Partner, Condon & Forsyth

Rainer Amann, Partner, Urwantschky Dangel Borst

17h30 – 17h45

Lucky Draw – Part 1



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Day 2, Friday 30th September

- 09h00 – 10h30** **Multimodal transport of time and temperature sensitive pharmaceuticals**
Moderator
Dr. Sonia Ben Hamida, Head Special Cargo, IATA
Panelists
Prof. Dr. Yvonne Ziegler, CEO, Mytigate
Courtney Soulsby, Global Director, Healthcare and Life Sciences Sector, BSI
- 10h30 – 11h00** **NETWORKING BREAK**
- 11h00 – 12h00** **Insurance panel**
Moderator
Andres Camano, Assistant Vice President – Senior Claims Representative, Global Aerospace
Panelist
Peter Guy, Executive Vice President, Claims Director, Applied Underwriters Aviation
Adam McAlister, Partner, Gallagher Aerospace
Giuseppe Gatto, Legal & Claims Department, Delvag Versicherungs – AG, Germany
- 12h00 – 12h30** **Fight-or-flight: dialogue on a live animal case**
Speaker
Eric Mathieu, Managing Director Customer Experience, American Airlines
- 12h30 – 14h00** **LUNCH BREAK**
- 14h00 – 15h30** **Experts Panel**
Moderator
Sebastian Cosgrove, Director Global Customer Service - Cargo, Air Canada
Panelists
Christian Vesga, Attorney at Law - Cargo Specialist
Sanjeewa Abeysinghe, Cargo Claims Processing & Recovery Manager, Qatar Airways
Kate Fruehling, Specialist, Claims Subrogation and Analytics, United Cargo
Cynthia Lew, Manager Cargo Claims, Air France/ KLM/ Martinair
- 15h30 – 16h00** **NETWORKING BREAK**



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Day 2, Friday 30th September

- 16h00 – 17h00** **Judges corner**
Moderator
Rainer Amann, Partner, Urwantschky Dangel Borst
Panelists
Ricardo Bernardi, Partner, Bernardi & Schnapp
Paul Woodley, Partner, Holman Fenwick Willan
Charles Röbin, Legal Director, Clyde & Co LLP
- 17h00 – 17h30** **Quiz**
Andres Camano, Assistant Vice President –
Senior Claims Representative, Global Aerospace
- 19h15– 21h30** **NETWORKING DINNER (incl. Lucky draw – Part 2)**

Day 3, Saturday 01st October

- 09h00 – 10h00** **Multimodal digitalization**
Vicente Herrera, Cargo Customs Compliance, American Airlines
Dr. George Leloudas, Associate Professor, Swansea University
- 10h00 – 10h30** **How digitalization is revolutionizing our approach to solutions**
Jonathan Lee, Program Manager TACT Solutions, IATA
- 10h30 – 11h00** **NETWORKING BREAK kindly sponsored by** **Bernardi & Schnapp**
ADVOGADOS
- 11h00 – 11h45** **Case Studies resolutions – Part 2**
Moderator
Bartholomew Banino, Partner, Condon & Forsyth
Rainer Amann, Partner, Urwantschky Dangel Borst
- 11h45 – 12h00** **Lucky draw – Part 3**
- 12h00 – 12h15** **Conference wrap up and closing**
Christian Piaget, Head Cargo Border Management, IATA

