IATA CARGO CLAIMS & LOSS PREVENTION CONFERENCE

London, United Kingdom
29 September - 01 October 2022

PROGRAM
Day 1, Thursday 29th September

14h00 – 14h10  Welcome Address
Christian Piaget, Head Cargo Border Management, IATA

14h10 – 14h20  Keynote Address

14h20 – 14h35  CEO view on Claims Management
Tim Strauss, Chief Executive Officer, Amerijet International

14h35 – 15h20  Ground Handling session
Alan Glen, Vice President Cargo Development, Menzies Aviation
Gordon Simpson, Vice President Insurance

15h20 – 15h30  How IATA Standards & Certifications can reduce root causes for claims?
Marc Voelkl, Manager Smart Facility & ONE Source, IATA

15h30 – 16h00  NETWORKING BREAK

16h00 – 17h15  Legal Panel on Montreal Convention 1999 implementation
Moderator
Holger Bürskens, Partner, Arnecke Sibeth Dabelstein
Panelists
Reem Bangina, Senior Associate, Kennedys
Bartholomew Banino, Partner, Condon & Forsyth
Ricardo Bernardi, Partner, Bernardi & Schnapp
Rainer Amann, Partner, Urwantschky Dangel Borst

17h15 – 17h30  Case Studies – Part 1
Moderator
Bartholomew Banino, Partner, Condon & Forsyth
Rainer Amann, Partner, Urwantschky Dangel Borst

17h30 – 17h45  Lucky Draw – Part 1
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CARGO CLAIMS & LOSS PREVENTION CONFERENCE

Day 2, Friday 30th September

09h00 – 10h30  
**Session on time & temperature sensitive shipments**
Moderator
*Sonia Ben Hamida*, Head Special Cargo, IATA
Panelists
*Courtney Soulsby*, Global Director, Healthcare and Life Sciences Sector, BSI
*Prof. Dr. Yvonne Ziegler*, CEO, Mytigate

10h30 – 11h00  
**NETWORKING BREAK**

11h00 – 12h00  
**Insurance panel**
Moderator
*Andres Camano*, Assistant Vice President – Senior Claims Representative, Global Aerospace
Panelist
*Peter Guy*, Executive Vice President, Claims Director, Applied Underwriters Aviation
*Adam McAlister*, Partner, Gallagher Aerospace
*Giuseppe Gatto*, Legal & Claims Department, Delvag Versicherungs – AG, Germany

12h00 – 12h30  
**Fight of flights: dialogue on a live animal case**
Speaker
*Eric Mathieu*, managing Director Customer Experience, American Airlines

12h30 – 14h00  
**LUNCH BREAK**

14h00 – 15h30  
**Experts Panel**
Moderator
*Sebastian Cosgrove*, Director Global Customer Service - Cargo, Air Canada
Panelists
*Christian Vesga*, Attorney at Law - Cargo Specialist
*Sanjeewa Abeyesinghe*, Cargo Claims Processing & Recovery Manager, Qatar Airways
*Kate Fruehling*, Specialist, Claims Subrogation and Analytics, United Cargo
*Cynthia Lew*, Manager Cargo Claims, Air France/ KLM/ Martinair

15h30 – 16h00  
**NETWORKING BREAK**
IATA
CARGO CLAIMS & LOSS PREVENTION CONFERENCE

Day 2, Friday 30th September

16h00 – 17h00  Judges corner
Moderator
Rainer Amann, Partner, Urwantschky Dangel Borst
Panelists
Ricardo Bernardi, Partner, Bernardi & Schnapp
Paul Woodley, Partner, Holman Fenwick Willan
Charles Röbin, Legal Director, Clyde & Co LLP

17h00 – 17h30  Quiz
Andres Camano, Assistant Vice President – Senior Claims Representative, Global Aerospace

18h00 – 21h30  NETWORKING DINNER (incl. Lucky draw – Part 2)

Day 3, Saturday 01st October

09h00 – 10h00  Multimodal digitalization
Vicente Herrera, Cargo Customs Compliance, American Airlines
George Leloudas, Associate Professor, Swansea University

10h00 – 10h30  Update on IATA air cargo compliance solution
Jonathan Lee, Program Manager TACT Solutions, IATA

10h30 – 11h00  NETWORKING BREAK

11h00 – 11h45  Case Studies resolutions – Part 2
Moderator
Bartholomew Banino, Partner, Condon & Forsyth
Rainer Amann, Partner, Urwantschky Dangel Borst

11h45 – 12h00  Lucky draw – Part 3

12h00 – 12h15  Conference wrap up and closing
Christian Piaget, Head Cargo Border Management, IATA