

Standards Setting Workspace

Registration guide

Standard Setting Workspace (SSW)

SSW is an online collaboration platform where airline passenger standards setting and adoption activities take place

All standards development groups under the Passenger Standards Conference have a dedicated site on the SSW (<https://standards.iata.org>)

Support contact: standards@iata.org



Building Standards Through Expertise

Registration

Three steps:

Step 1
Register for
IATA Customer
Portal

Register at
portal.iata.org

Step 2
Add SSW as a
Service

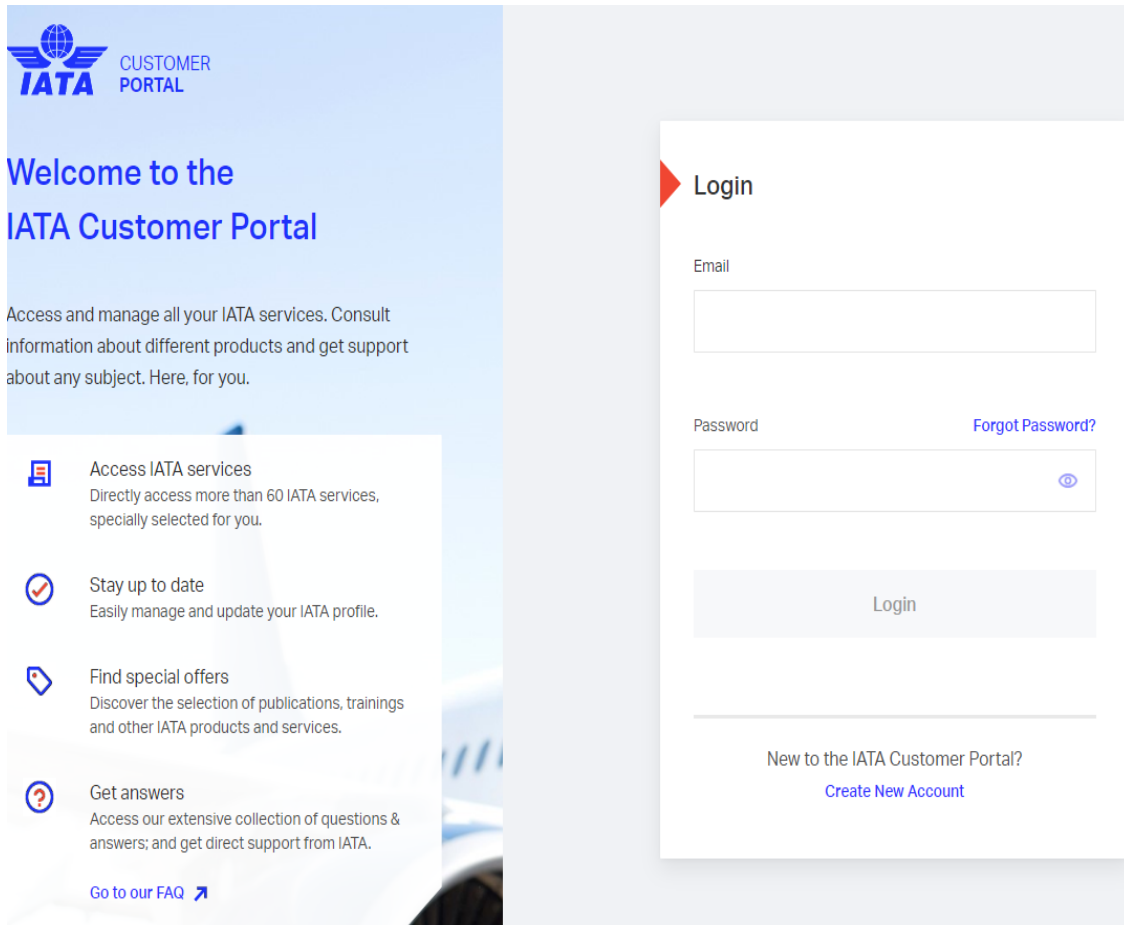
Follow Services ->
SSW

Step 3
Join the groups
within SSW

Browse groups and
request to join

IATA Customer Portal

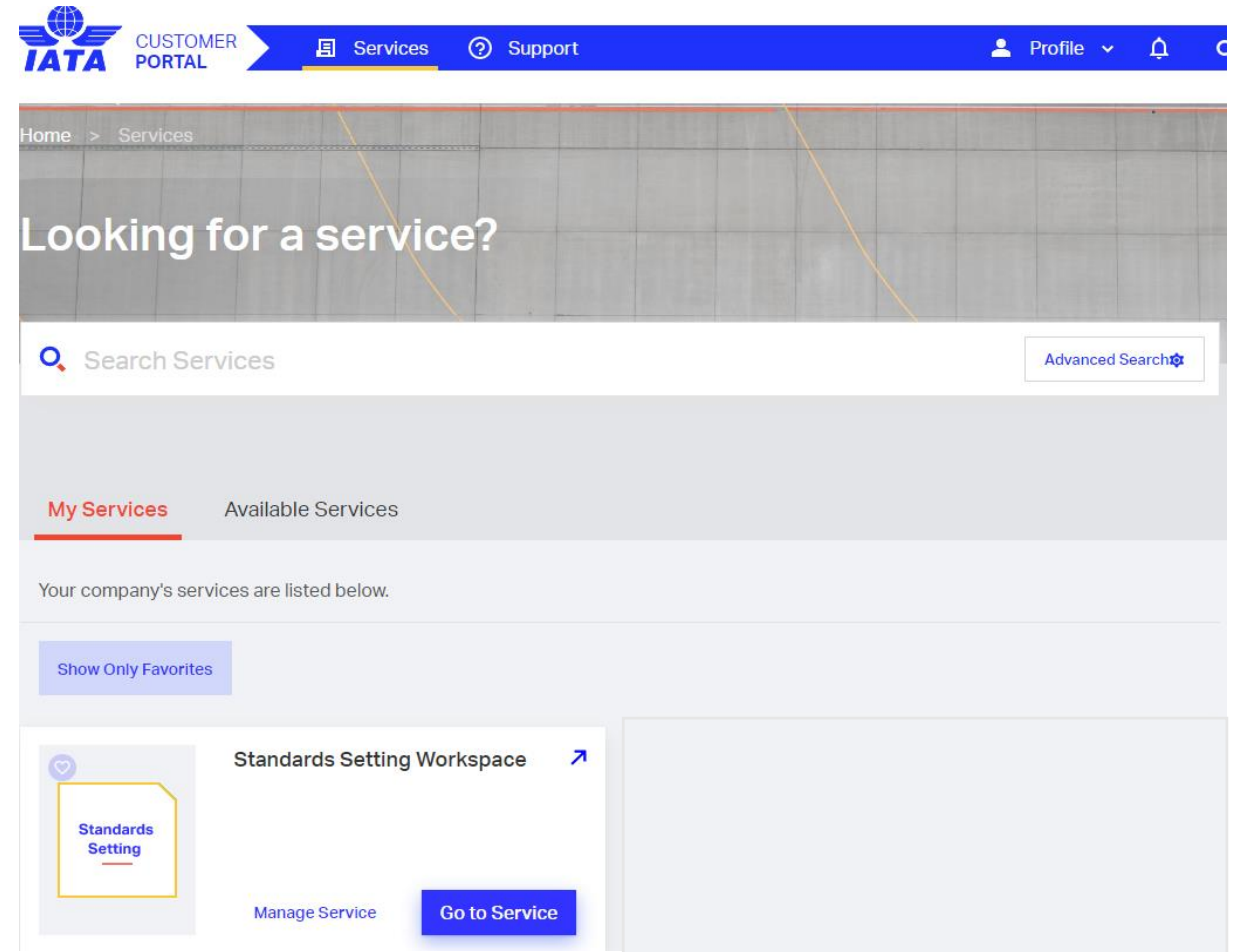
1. Login or register at portal.iata.org



The screenshot shows the IATA Customer Portal login page. On the left, there is a blue sidebar with the IATA logo and the text "Welcome to the IATA Customer Portal". Below this, there is a paragraph: "Access and manage all your IATA services. Consult information about different products and get support about any subject. Here, for you." Further down, there are four bullet points with icons: "Access IATA services" (Directly access more than 60 IATA services, specially selected for you.), "Stay up to date" (Easily manage and update your IATA profile.), "Find special offers" (Discover the selection of publications, trainings and other IATA products and services.), and "Get answers" (Access our extensive collection of questions & answers; and get direct support from IATA.). At the bottom of the sidebar is a link "Go to our FAQ". The main content area is a white box with a "Login" heading. It contains an "Email" input field, a "Password" input field with a "Forgot Password?" link, and a "Login" button. Below the login form is a link "New to the IATA Customer Portal? Create New Account".

2. Add SSW as a Service

3. Go to Service



The screenshot shows the IATA Customer Portal service page. At the top, there is a blue navigation bar with the IATA logo, "CUSTOMER PORTAL", and links for "Services" and "Support". On the right side of the navigation bar, there are links for "Profile" and a notification bell. Below the navigation bar, there is a breadcrumb "Home > Services". The main heading is "Looking for a service?". Below this is a search bar with the text "Search Services" and an "Advanced Search" link. There are two tabs: "My Services" (selected) and "Available Services". Below the tabs, there is a message: "Your company's services are listed below." Below this message is a button "Show Only Favorites". The main content area shows a card for "Standards Setting Workspace" with a "Standards Setting" icon. Below the card, there are two buttons: "Manage Service" and "Go to Service".

Standards Setting Workspace



Welcome to the IATA Standard Setting Workspace!

All standards development groups under the Passenger Standards Conference have a dedicated site on the IATA Standard Setting Workspace. The Standard Setting Workspace allows all IATA member airlines and Strategic Partners to have visibility over the activity of all groups under the Passenger Standards Conference. This includes meeting materials, proposals, discussions and ballots. The Standard Setting Workspace also makes it easier for airlines and Strategic Partners to see what groups exist, and who from their organization is participating in different groups.

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PSC Management Boards

- [Passenger Standards Conference](#)
- [Plan Standards Board](#)
- [Shop-Order Standards Board](#)
- [Pay-Account Standards Board](#)
- [Architecture and Technology Strategy Board](#)

Standards Setting Workspace

1. Browse Communities – click on Communities -> My Communities or Search for one
2. Click on *Contact the Secretary* to send an email asking to join the community
3. Community related documentation is available under Workspace tab once permission granted

The screenshot shows the top navigation bar of a website with the following items: Home, Communities (with a dropdown arrow), Directory (with a dropdown arrow), Events (with a dropdown arrow), Help (with a dropdown arrow), and a search box containing the word "search".

Below the navigation bar, the page title is "Passenger Standards Conference" followed by a gear icon and the word "SETTINGS".

Underneath the title is a section labeled "COMMUNITY NAVIGATOR" with a hamburger menu icon.

The community navigator contains several tabs: "Community Home", "Discussion 13", "Discussion Documents 1", "Events 0", "Members 958", and "Workspace". The "Workspace" tab is highlighted with a dark grey background.