## IATA CARGO WEBINARS

6 October 2020



Welcome

## AirPharma Webinar



Host:
Andrea GRUBER
Head, Special Cargo
IATA

Industry's readiness and preparedness to manage globally a temperature-controlled supply chain -How to meet the upcoming demand in vaccines, health, and humanitarian supplies



## IATA CARGO WEBINARS

## Microphones have been muted

















Exit



The webinar is being recorded and will be made available afterwards, including the PPT slides.

Question box and send to Everyone

Please submit your questions through the





- Participants are cautioned that any discussion regarding matters such as fares, charges, division or sharing of traffic or revenues, or concerning any other competitively sensitive topics outside the scope of the agenda is strictly prohibited.
- As a result, questions pertaining to individual policies or commercial decisions and/or being subject to bilateral commercial discussions between airlines and their suppliers or customers will not be answered.



## Agenda

- Welcome and Introduction
- State of the Industry
- Manufacturers Perspective & Expectations
- Challenges in the health and humanitarian supply chain
- Panel Discussion
- Questions & Answers
- Wrap up



**Biographies** are available on the IATA Website

# State of the Industry



Glyn HUGHES
Global Head of Cargo
IATA







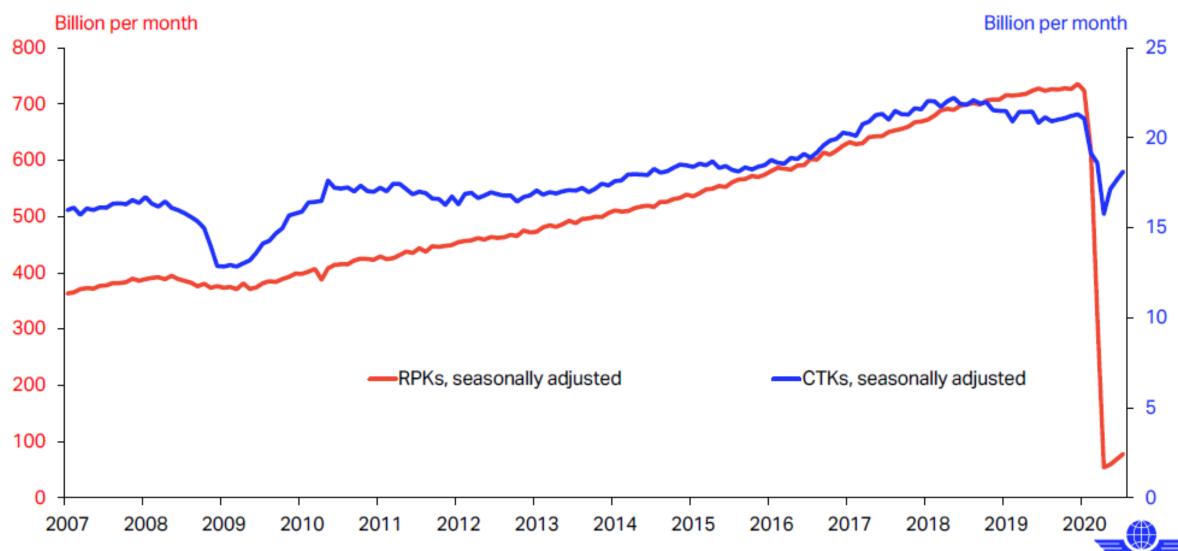
# State of the Air Cargo Industry

## **Glyn Hughes**

Global Head, Cargo

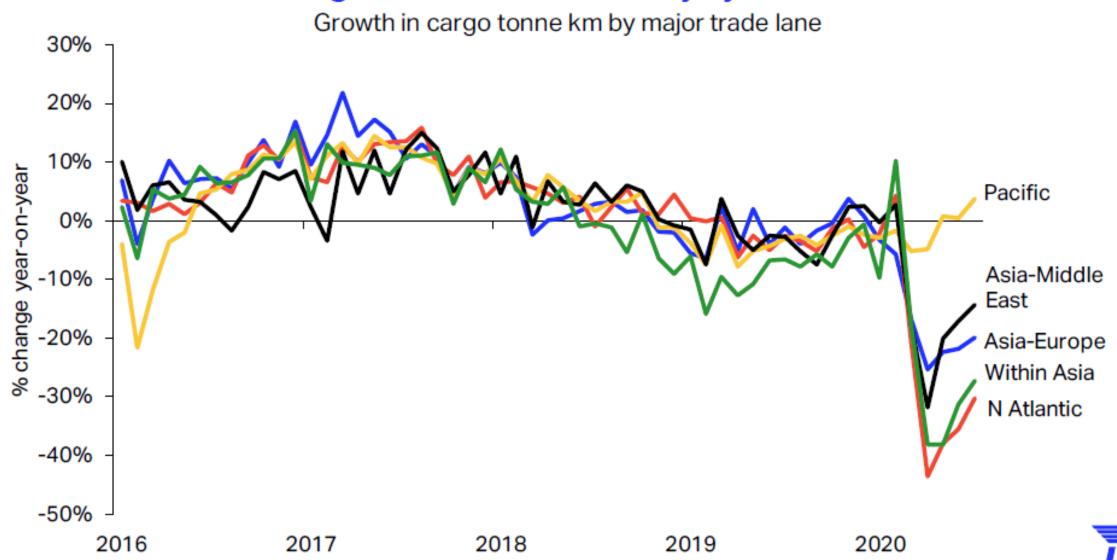


## Demand for air cargo much more robust than air travel July cargo tonne km flown down -13.5% yoy vs -79.8% for global RPKs

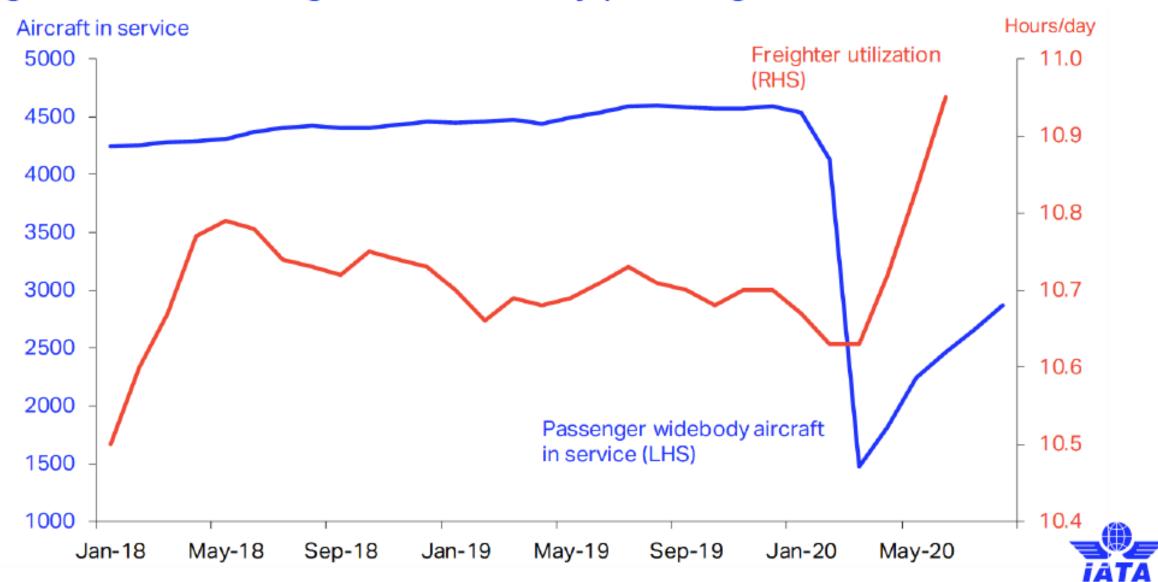


## Cargo recovery varies across major trade lanes

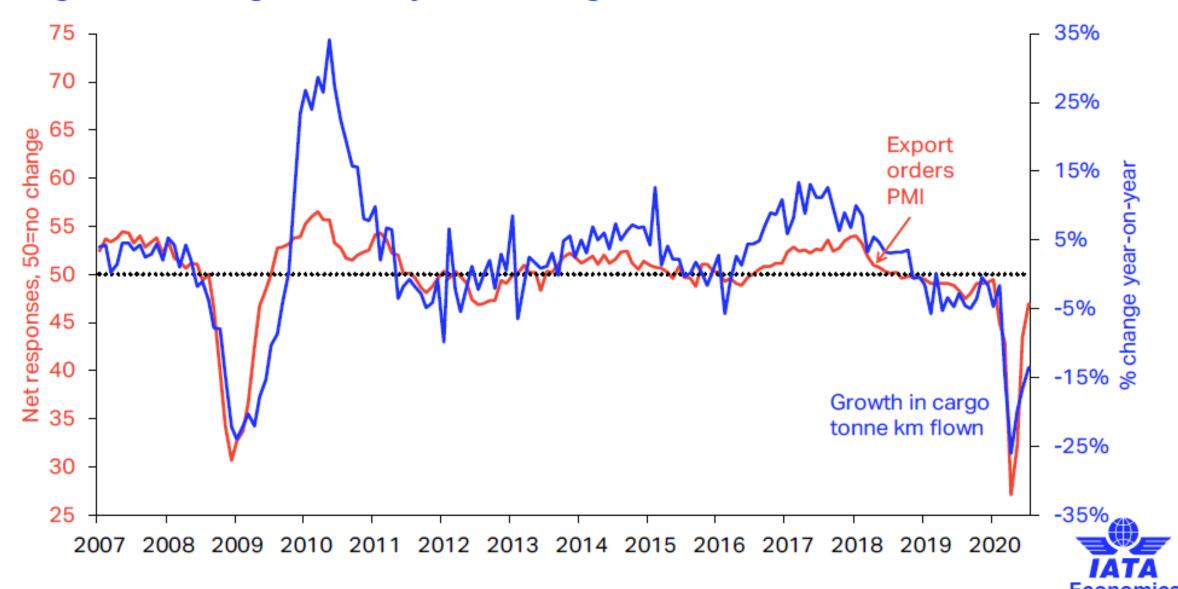
Nth Pacific market (segment-basis) +3.7% yoy, Nth Atlantic -30.3%



## A challenge is the severe shortage of air cargo capacity Freighter utilization high and widebody passenger aircraft slow to return



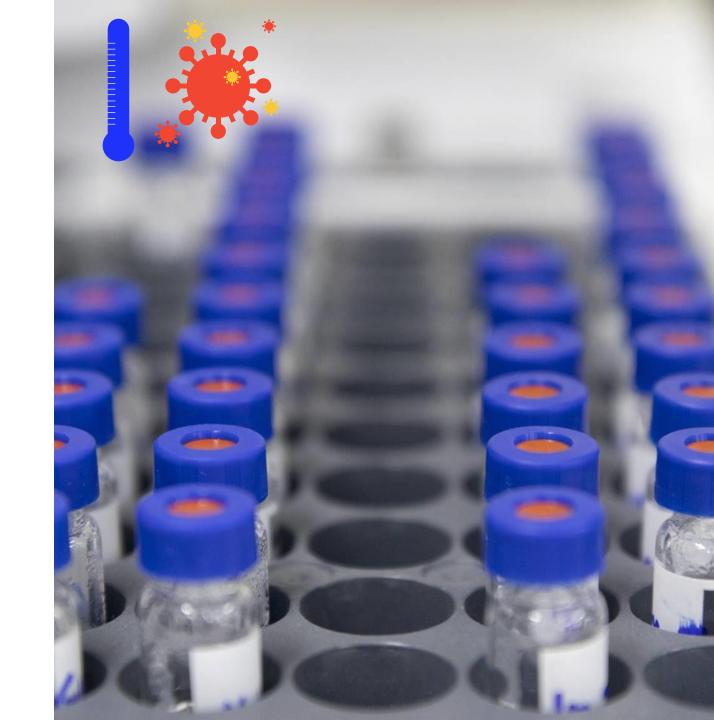
## Export orders have rebounded sharply Pointing to a strong recovery in air cargo volumes



# The next challenge... vaccinating the world

Providing a single dose of the vaccine to 7.8 billion people would fill 8,000 747 cargo aircraft

Collaboration among all stakeholders is the key ingredient!!!



# Manufacturer's Perspective & Expectations



Luis ROMAN
Global Vice President, Deliver
The Janssen Pharmaceutical
Companies of J&J







## **Perspective and Expectations**

Johnson Johnson

**Luis Roman** 

**Global Vice President Deliver - Janssen** 

#### Johnson & Johnson

#### **Our Purpose**

We blend  $\heartsuit$ , Science and Ingenuity to profoundly change the trajectory of health for humanity.

#### **Our People**



132,000 employees who serve more than 1 billion patients each day

#### **Strong Global Position in 3 Key Segments**



Consumer Health



**Pharmaceuticals** 



Medical **Devices** 















#### **COVID Reflections**

#### **Crisis "Onset" and Some Continuing Challenges**



"Overnight" cancellations from airlines impacted cargo in-transit – bonded shipments stuck at transship locations



Rapid response approach was required to manage freight with a spiral effect of airline cancellations, port and customs closures and J&J facility closures



Time to establish alternate cargo solutions resulted in major delays in some key corridors



"Force Majeure" declarations by airfreight forwarders, although contested and not accepted by J&J, were presented as the basis for forwarders' indicating inability to ship at contract price, resulting in introduction of uncontrolled price increases



Freight prioritization was performed based on airline-freight forwarder-shipper relationships – No standardized approach



Industry **shortage** of specialized handling equipment



Shipments of life savings drugs to remote countries



Complex documentation and processing associated with PPE donations and shipments were resource intensive especially for the **dangerous goods shipments** 



#### **COVID Reflections**

#### Industry Advancements to Address Challenges based on Lessons Learned



Continued availability of "freighters" and "passenger freighters" until passenger aircraft capacity stabilizes



Visibility into latest market conditions and trends – routes, solutions, capacity and delay information available to all shippers



Pricing regulations and controls to prevent irrational increases



Standardized approach to validating shippers for freight prioritization – life savings drugs, PPE donations to humanitarian agencies etc.



Peer groups for shippers to share best practices and efficiencies to the extent permitted under relevant laws and regulations



Tackle vaccine capacity requirements innovatively – Combined charters, leverage capacity based on flows, fair pricing



For destinations that require new and alternate routings, establishing industry wide security considerations

#### **Call to Action**



Leverage the lessons learned from the crisis and tackle the new challenges associated with vaccine requirements and delivery as a combined humanitarian venture across the globe

"WHAT"



**Peer Groups** 



- Temperature Control Solutions
- Integrated network solutions



**Unified Controls** 

- Cost & Reliability
- Visibility
- Security

"HOW"

- Develop combined solutions and leverage capacity where feasible to meet the global demands for vaccine shipments – Combined Charters, Flow Optimization based on origin and destination
- Review temperature control solutions for vaccines as an industry wide need versus a peer to peer competition to the extent permitted under relevant laws and regulations
- Explore opportunities for a unified consortium of shippers, providers and IATA to maintain governance and controls for fair shipping costs and reliable, secure and visible shipping process from origin to destination

## Q & A

# Manufacturer's Perspective & Expectations



Victor SOH
Director, Global Distribution &
Logistics Strategy Lead
MSD





## COVID-19 VACCINES LOGISTICS CHALLENGES



Sep 2020 Victor Soh



## COVID-19 VACCINES Logistics Challenges

- 1. **Global Transportation:** Competing for limited and volatile air and road freight capacity for cold chain products
- 2. **Thermal Protection Systems:** A range of thermal protection systems is needed to cater for all temperature requirements.
- 3. **Customs & Regulation:** Vaccines have to be delivered to vaccination sites as rapidly as possible to conserve shelf life.
- **Allocation:** Central agencies & NGO's have to deal with vaccine variations resulting in divergent distribution requirements 4.
- 5. **Distribution:** 
  - Time pressure to expand existing and build new infrastructures, equipment and handling capabilities to cater for all temperature requirements at an unprecedented scale, without certainty of when, what and how much vaccines will be approved and available.
- 6. **Point of Use:** Limited short-term storage capacity to cater for all temperature requirements, especially lacking for ultra frozen.





#### Conclusion

- 1. Distribution system must be **scalable** and **sustainable** and does not disrupt existing cold chains.
- 2. Fast track and simplify customs and regulations to enable ease of flow.
- 3. Collaborate to jumpstart the development of multi-client storage and distribution systems that can cater to vaccines from 2-8°C to ultra low temp.
- 4. Partnerships to operate standard processes, enable economy of scale and risk sharing.





## COVID-19 VACCINES LOGISTICS CHALLENGES

Q & A



Sep 2020 Victor Soh



# Challenges in the health and humanitarian supply chain





Andrew JACKSON

Head of External Supply Chain Services

World Food Programme (WFP)







SAVING LIVES CHANGING LIVES



### A key player: WFP Aviation Service

In sudden onset emergencies, WFP Aviation can respond and position an aircraft between 48 to 72 hours thanks to a pool of aircraft available in different parts of the world to ensure a swift response.

#### 2019 highlights

#### **WFP Aviation**

- 35,100 mt of cargo
- 90 aircraft
- 620 airdrops

#### UNHAS

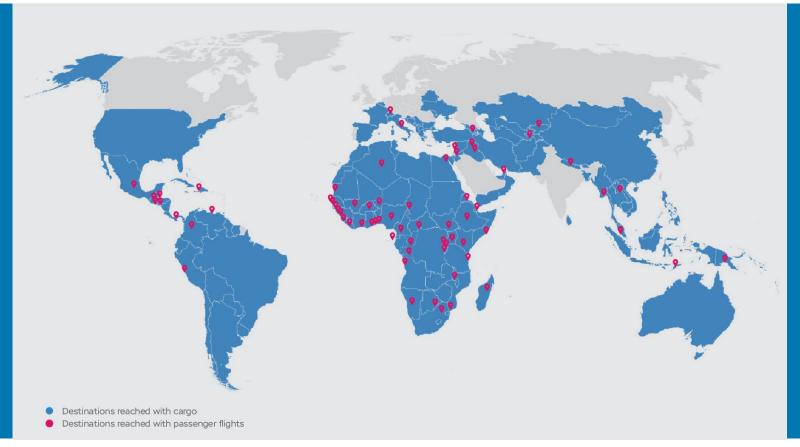
- 404,000 passengers
- 310 destinations
- 800 organizations

On any given day, WFP manages 100 aircraft



### Common Services for the COVID-19 Response, 2020

WFP is leading a **global supply chain response** with unprecedented scale to support the humanitarian and health community.



#### **船** Cargo

- **169** countries reached
- **70,700 m³** transported
- **61** organizations supported



#### **Passengers**

- **67** destinations
- **23,600** passengers
- **1,323** flights
- Over **360** user organizations

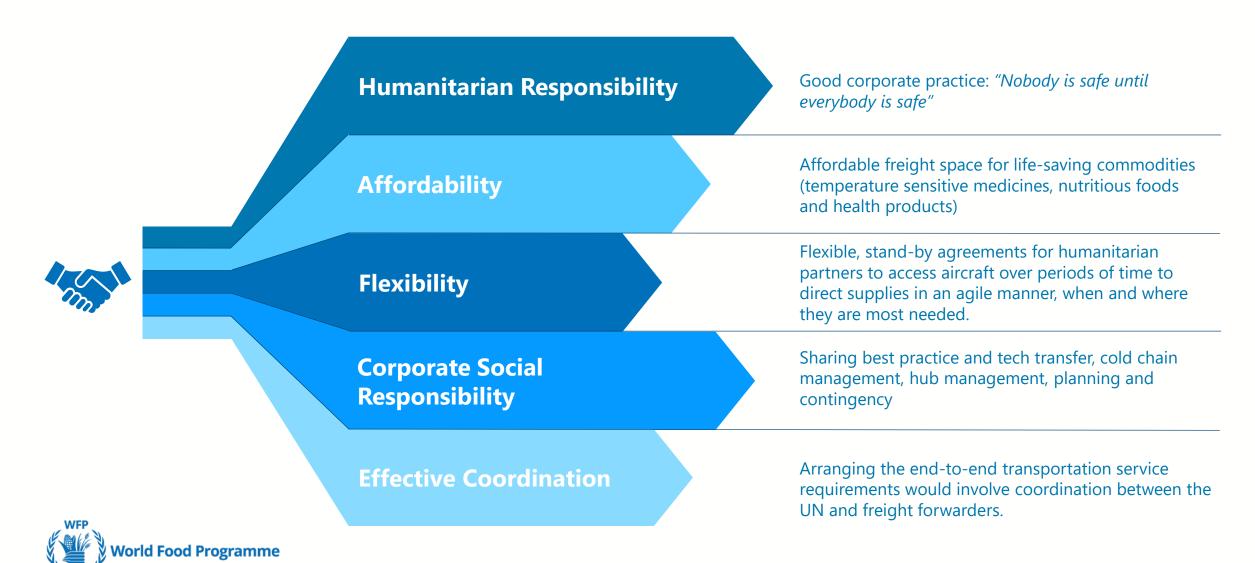


#### **Medevacs**

45 completed by WFP, 22 carried out by the wider system



### Lessons learned: how can we achieve success together?



### How is WFP preparing for the next phase of COVID-19?



Extend WFP's global network to mitigate supply chain shocks & enable delivery through a highly agile pull delivery system. Equipping itself with cold chain capability for temperature sensitive medicines, medical and health related commodities (including vaccines).

Delivering temperature sensitive health commodities



Offer risk mitigation, in-market flexibility and redundancy measures for countries with low or limited cold chain maturity and UN agencies who do not have capacity for cold chain storage and distribution.



Pre-positioning for the phases of immunization for COVID-19 (2021-2023) by:

- 1. Leveraging on enhanced WFP strategic warehousing facilities;
- 2. Long term support for cold chain services, nutritious and temperature sensitive medicines, medical and health related commodities (including vaccines).



## **Questions**





## AirPharma Webinar

## Panel & Interactive Q&A Session

Please submit your questions through the Questions box and send to Everyone







## **Panel**



Luis ROMAN
Global Vice President, Deliver
The Janssen Pharmaceutical
Companies of J&J



Victor SOH
Director, Global Distribution &
Logistics Strategy Lead
MSD



Andrew JACKSON
Head of External Supply Chain Services
World Food Programme (WFP)



Enrica CALONGHI
Director Verticals Global Head
Pharmaceutical Logistics
Air France KLM Cargo



Brice BELLIN
Healthcare & Life Science
Director – Europe
Bollore Logistics



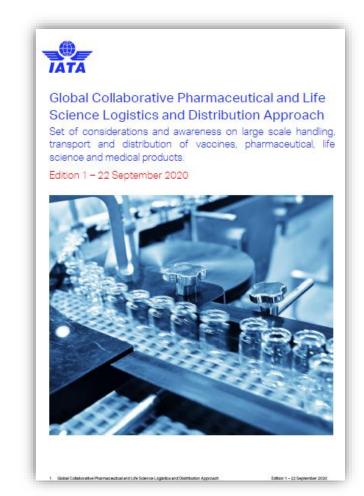
Joachim von WINNING,
Executive Director
Air Cargo Community Frankfurt



## AirPharma Wrap Up – Call To Action

Industry's readiness and preparedness to manage globally a temperaturecontrolled supply chain for vaccines, health, and humanitarian supplies

- Plan Prepare Inform
- Sharing is Caring Global Collaboration
- "Continuous improvement is better than delayed perfection" quote from Mark Twain



## Additional Outreach & Engagement

## IATA CARGO WEBINARS

Six-part Cargo Webinar Series from 6 – 13 October 14h00-15h30 CEST

Wednesday, 7 October

Thursday, 8 October

Tuesday, 13 October

Wednesday, 14 October

Thursday, 15 October

- Cargo Claims & Loss Prevention Webinar
- Cargo Border Management Webinar
- Cargo Operations Webinar
- Lithium Battery Webinar
- E-Commerce Webinar





## Thank you

Please visit iata.org/events for the upcoming webinars

 Please visit iata.org/cargo for all COVID-19 resources

Contact us at cargo@iata.org

