

IATA Air Cargo Operations Conference

29 – 31 October 2019, Amsterdam, Netherlands





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Opening Day 3

Brendan Sullivan

Head Cargo Operations & E-Commerce

IATA

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Amsterdam, Netherlands
29-31 October 2019





#IATA_Cargo



coffee break



IATA Competition Law Compliance

Do not discuss:

- Pricing, including fares, service charges, commissions, etc.
- Bids on contracts or allocation of customers
- Geographic/Product market allocations and marketing plans, including
 - Expanding or withdrawing from markets
 - Group boycotts
 - Your commercial relations with agents, airlines or other third parties

Any discussion aimed at influencing the independent business decisions of your competitors

You will be asked to leave the meeting, and the meeting may be terminated, if the above-mentioned discussions occur.

Remember: All discussions count, even informal ones outside the meeting room!



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Joint Session

Cargo Claims and Loss Prevention and Air Cargo Operations

Welcome

IATA
CARGO
EVENTS

Amsterdam, Netherlands
29-31 October 2019



Cargo Operations and Loss Prevention Panel

Moderator:

Brendan Sullivan,

Head, E-Commerce & Cargo Operations, IATA

Panelists:

Rainer Amann, Partner, Urwantschky Dangel Borst

Jeannine Lascano, Director Claims & Loss Prevention, Amerijet

Alan Glen, Vice President of Cargo Development, Menzies Aviation



Conference Closing Remarks

Brendan Sullivan

Head Cargo Operations & E-Commerce

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Networking break 10:30 – 11:00

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