



IATA CARGO WEBINARS

7 October 2020

Cargo Claims & Loss Prevention

Today's session will begin shortly

IATA CARGO WEBINARS

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CARGO CLAIMS & LOSS PREVENTION



Introduction

Christian Piaget

Senior Manager

Cargo Border Management & Claims

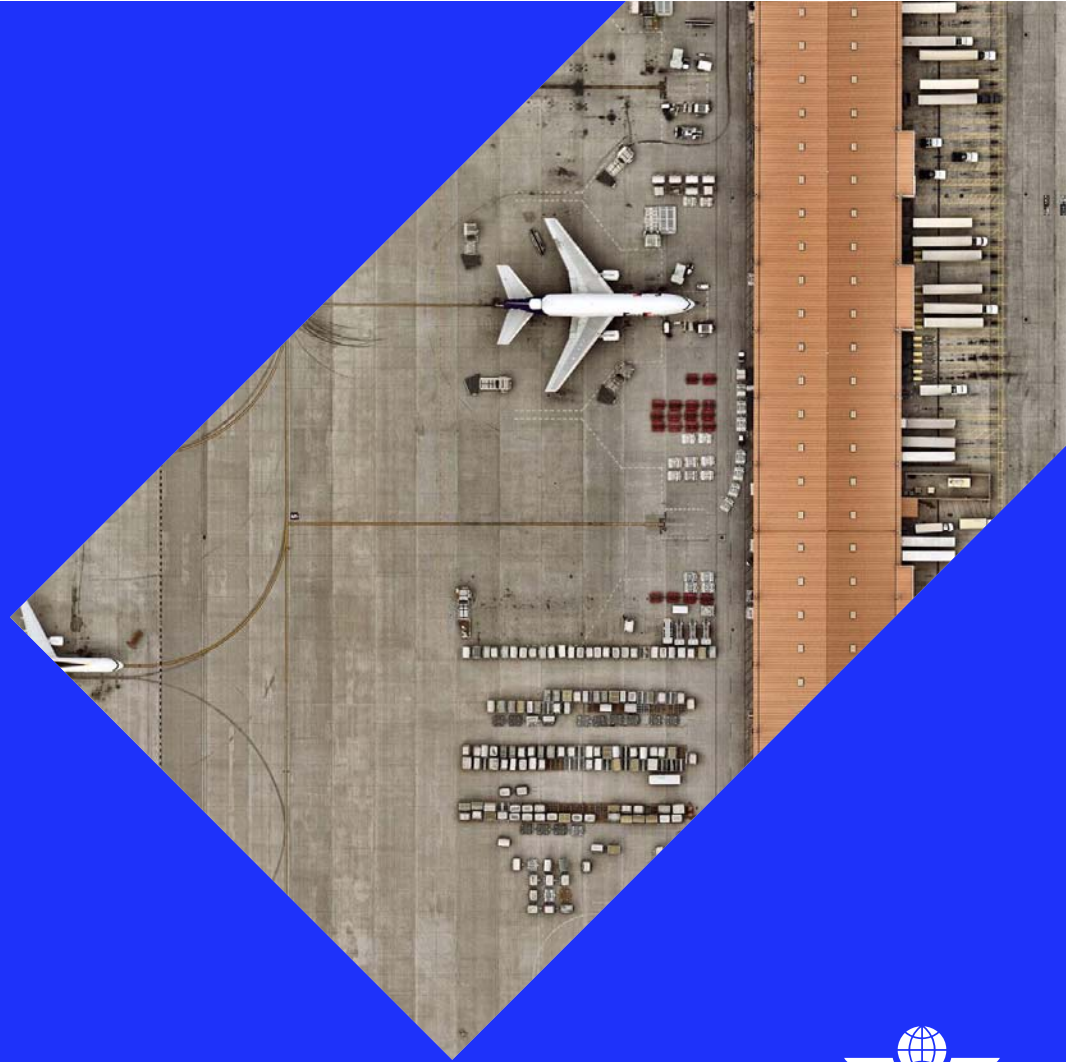
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Agenda

- Welcome and Introduction
- Claims Manager Panel
- Legal Panel
- Wrap up

Biographies are available on the IATA Website



IATA CARGO WEBINARS



Please submit your questions through the
Questions box
and **send to Everyone**

Microphones have
been muted

- The webinar is being recorded and
- will be made available afterwards, including the PPT slides.



- Participants are cautioned that any discussion regarding matters such as fares, charges, division or sharing of traffic or revenues, or concerning any other competitively sensitive topics outside the scope of the agenda is strictly prohibited.
- As a result, questions pertaining to individual policies or commercial decisions and/or being subject to bilateral commercial discussions between airlines and their suppliers or customers will not be answered.

Claims Manager Panel Speakers



Moderator:

Dan Soffin

International Aviation Legal, Commercial,
and Operations Expert

**Principal, International Aviation
Advisory Services**



Sanjeewa Abeysinghe

Manager Cargo Claims
Processing and Recovery,
Qatar Airways



Courtney Buckwalter

Manager, Cargo Claims &
Loss Prevention

United Cargo



Jeannine Lascano

Director of Claims and
Loss Prevention
Amerijet



Dave Suhajda

Senior Manager, Claims/Systems
Polar Air Cargo & Atlas Air Inc.



C-19 and its effects on cargo claims



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and Operations Expert

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Director of Claims and Loss
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Cargo claims handling issues



Moderator:

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International Aviation Legal, Commercial,
and Operations Expert

**Principal, International Aviation
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Courtney Buckwalter

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United Cargo



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Loss prevention issues



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Amerijet



Claims Manager Panel

Q&A Session

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Legal Panel Speakers



Moderator:
Bart Banino
Partner
Condon & Forsyth LLP



Giuseppe Gatto
Legal & Claims Department
Delvag Versicherungs-AG



Rainer Amann
Partner
**Urwantschky Dangel
Borst**

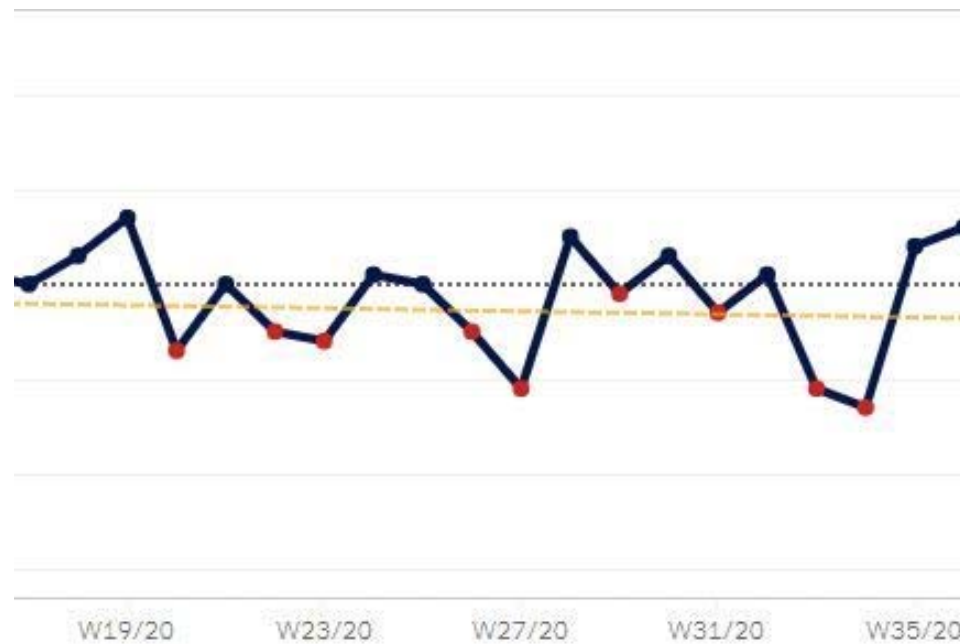


Frank Montbach
Partner
**Mound Cotton Wollan &
Greengrass LLP**



Ricardo Bernardi
Partner
Bernardi & Schnapp

Number of claims* from May to August 2020



*air cargo claims (on damages, losses, delays)

Source: **Delvag Albatros**

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Partner
Condon & Forsyth LLP



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Legal & Claims Department
Delvag Versicherungs-AG



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**Urwantschky Dangel
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Frank Montbach
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**Mound Cotton Wollan &
Greengrass LLP**

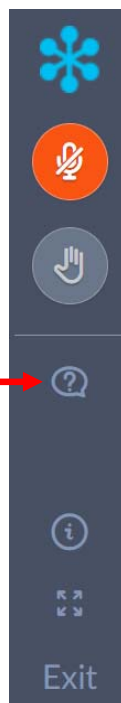


Ricardo Bernardi
Partner
Bernardi & Schnapp

Legal Panel

Q&A Session

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Webinar Wrap up

Christian Piaget

Senior Manager

Cargo Border Management & Claims

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Thank you

- Please visit iata.org/cargo for all COVID-19 resources
- Please visit iata.org/events for the upcoming webinars
- Contact us at cargo@iata.org

