SPEAKER BIO

Sanjeewa Abeysinghe
Manager Cargo Claims Processing and Recovery
Qatar Airways

Experienced Cargo Claims Manager with a demonstrated history of working in the airline industry. Skilled in all types of special cargo handling, airport cargo operations, air cargo claims handling and loss prevention, air cargo arbitration and litigation, strategic planning and aviation.

Self-driven and motivated individual who accepts challenging responsibilities and take initiatives to explore different avenues to improve the working processes providing leadership to a team.

Adaptability to cope with increasing workload, rapid changes taking place in air cargo industry and continuous expansion of an organization with an ability to plan analyse and make decisions independently towards achieving company objectives whilst ensuring ultimate customers satisfaction.

Rainer Amann
Partner
Urwantschky Dangel Borst

Rainer Amann joined Urwantschky Dangel Borst in 2000 and has been a partner since 2006. The firm has specialised in aviation law since 1955.

Mr Amann has extensive experience in German and international aviation law. He mainly acts for airlines, aircraft manufacturers, insurers and reinsurers.

He has considerable expertise in many extra-judicial and litigation matters on passenger, hull, cargo and baggage claims and subrogation claims for airlines and their insurers. He is regularly involved in the negotiation and drafting of air transport agreements and terms and conditions of carriage. He also advises on product liability claims, airport, ground handling, regulatory matters and financing. His clients are profiting from his links with aviation law experts throughout the world.

Mr Amann studied at the University of Constance from 1993 to 1998 and worked with the Regional Court in Ulm from 1998 to 2000. He was admitted to the German Bar in 2000. He was awarded a specialist degree in transportation law from the Bar Association.

Mr Amann is an active member of the Aviation Insurance Association, the European Air Law Association and the Transportation Lawyers Association. He is regularly mentioned in the annual editions of Who's Who Legal, in the Best Lawyers in Germany and in the Expert Guides of the World’s Leading Lawyers.
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<td>Condon &amp; Forsyth LLP</td>
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<td>Bart is a partner in the New York office of Condon &amp; Forsyth LLP. His practice focuses primarily on representing air carriers in both their litigation and commercial matters. He represents air carriers and other clients in courts throughout the United States in cases involving mass air disasters, wrongful death, personal injury, cargo damage and loss, aircraft ground accidents, breach of contract, and regulatory enforcement. Bart has advised carriers on various commercial matters including contracts, leases, and licensing. He also has counseled carriers on regulatory, bankruptcy, employment, and labor issues. Bart has been selected for inclusion in the International Who's Who of Aviation Lawyers. He also was highly recommended for his work by The Legal 500 and is listed as a Leading Aviation Attorney by Aviation Expert Guides. He regularly lectures and authors articles regarding international transportation issues including the Warsaw and Montreal Conventions, U.S. Department of Transportation regulations, and cargo liability issues. He also is an author of the annual IATA Liability Reporter and the U.S. sections of the International Comparative Legal Guide to Aviation Law and Getting the Deal Through: Air Transport.</td>
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| Ricardo Bernardi   | Partner                              |
| Bernardi & Schnapp|                                      |
| Ricardo Bernardi is the founding partner of Bernardi & Schnapp Advogados, with offices in São Paulo and Rio de Janeiro. For the last 23 years, he has been providing full assistance to top international airlines operating in Brazil, aviation underwriters, aircraft manufacturing companies, airport operators as well as aircraft financing and leasing companies, assisting foreign lessors and lenders in various forms of transactions involving business jets and helicopters. His practice covers the whole range of air law; including litigation associated with aircraft accidents, passenger claims, cargo claims, commercial litigation, regulatory air law and competition law issues. Ricardo Bernardi is a co-author of the book “Regulation of the Economy in Brazil”, having published the chapter ‘Regulation of Aviation: Regular Air Transportation’. He has also contributed the Brazil chapter to ‘The Aviation Law Review’, published by Law Business Research Ltd., London. He has written articles and been delivering lectures about aviation law at several institutions and universities, including the Catholic University of Sao Paulo (PUC), the Sao Paulo Association of Attorneys (AASP), the International Air Transport Association (IATA), the Latin Bar Association (ABA), Air & Space Law Forum and the Brazilian Association of Aerial and Space Law (SBDA) (the oldest institution dedicated to the study of aeronautical law in Brazil, founded in 1942), of which he is a consultant. He is also a member of the Aeronautic Law Committee of the Sao Paulo Bar Association. |
Courtney Buckwalter
Manager, Cargo Claims & Loss Prevention
United Cargo

Courtney Buckwalter, a native of Phoenix Arizona, joined United Cargo with more than a decade of experience in claims. She is responsible for leading, planning and overseeing the Cargo Claims & Loss Prevention team. Recently, her role has evolved to include project management for continuous improvement and development of operational policies and IT systems in support of the Service Execution team. Courtney is also a certified arbitrator with a master’s degree in Leadership from Northern Arizona University. She currently resides in Chicago, Illinois; however, in this social-distancing atmosphere she has recently hit the road, exploring the natural wonders of the US in her conversion camper van.

Giuseppe Gatto
Legal & Claims Department
Delvag Versicherungs-AG – Germany

Mr. Gatto studied law at the University of Bonn and at the University of Geneva and graduated from the University of Bonn in 2006. He worked with the Regional Court in Duisburg from 2007 to 2009.

After his employment at an insurance company where he had gained profound knowledge in the field of insurance law Mr. Gatto joined Delvag in 2013. He has primarily been responsible for the handling of cargo claims ever since. His main focus is on the legal assessment of litigation matters in which the Insureds are involved.

Jeannine Lascano
Director Claims and Loss Prevention
Amerijet International

Jeannine Lascano is the Director of Claims and Loss Prevention at Amerijet International, Inc., being responsible for directing and overseeing the operation of the claims department to ensure compliance with the company’s operational, financial, and service excellence goals and requirements.

Ms. Lascano has over 40 years of international experience in strategic roles in the airline industry and a career in cargo claims and loss prevention that spans more than 2 decades.

As a licensed claims adjuster and qualified paralegal, Ms. Lascano has played a leading role in the development and implementation of claims and loss prevention systems and procedures at Amerijet, which successfully streamlined the cargo claims process and substantially decreased the company’s exposure to claims risks.

Francis A. Montbach
Partner
Mound Cotton Wollan & Greengrass LLP

Frank Montbach has over forty years of experience in all aspects of civil litigation, with a concentration on defense of air cargo claims. Frank has litigated in state and federal courts throughout the United States, including appearing and arguing before the United States Supreme Court. Frank coordinates the defense of air cargo defense litigation throughout the world, and advises carriers regarding air cargo tariffs, procedures, and
cargo claims handling. Since 2012, Frank has been recognized in International Who’s Who of Aviation Lawyers.

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**Christian Piaget**  
Senior Manager, Cargo Border Management & Claims  
IATA

Christian Piaget joined IATA in May 2013 to work on the development and ongoing maintenance of the cargo customs and claims procedures and standards. After his Master in law in Switzerland and an MA in European Studies in Belgium, Christian started his career in 1997 at the International Road Transport Union in Geneva. For 10 years he has carried out several legal and lobbying activities relating to road transport, culminating with the direction of the Legal department and the External affairs. Then Christian's occupation shifted from road to maritime transport. Based in Brussels, Christian acted as the EU representative for the World Shipping Council, the lobby association for liner shipping companies. His main tasks focused on customs matters, actively participating in discussions relating to customs rules for the movement of goods at the EU Commission and the World Customs Organisation.

Christian is now in charge of promoting the interests of air cargo, in particular in the context of the recent developments in customs laws – such as the modernization of the European Union Customs Code or the expansion of requests for advance electronic information resulting from the standards set by the World Customs Organisation. He has also contributed in organizing, since the 9th edition, this IATA Cargo Claims & Loss Prevention Conference.

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**Dan Soffin**  
International Aviation Legal, Commercial, and Operations Expert  
Principal, International Aviation Advisory Services

Dan Soffin received his Bachelor of Arts degree from Emory University in Atlanta, Georgia. He received Masters Degrees in Business Administration and Health Administration from Georgia State University also in Atlanta. He received his Juris Doctorate in 1991 from Temple University Law School in Philadelphia, Pennsylvania, following which was admitted to practice in both State and Federal courts of Pennsylvania. Dan relocated to London in 1992 where he qualified as a solicitor of the Supreme Court of England and Wales. He moved back to the United States in 2010 where he remains active on the Solicitors’ Roll as a Solicitor of the Senior Courts of England and Wales as well as in his United States jurisdictions.

Throughout his career, Dan has advised on a wide range of aviation insurance and liability issues. With his strong business background, he has also advised air carriers around the world on business and commercial strategy and operations, as well as on regulatory, risk management, and employment issues.

For almost 30 years, Dan has travelled extensively acting for air carriers in North and South America, Europe, Africa, Asia, India, and the Middle East. He has managed complex multijurisdictional actions and litigation arising from numerous aviation accidents and incidents. He has handled high value claims including those resulting from fraud and criminal activity. His particular expertise in cargo includes not only matters related to legal liability, but also extends deeply into commercial and operational matters, particularly intercarrier agreements and multimodal cargo transport.

Dan has lectured widely around the world at international aviation events, symposia, and to air carriers. He has taught law and commercial practice both with IATA and throughout the aviation industry.
| Dave Suhajda  
| Senior Manager, Claims/Systems  
| Polar Air Cargo & Atlas Air Inc.  

His experience in the air freight industry spans 45 years in various positions with Flying Tigers, Federal Express and Polar Air Cargo. He has spent the last 20 years handling all the air freight claims for Polar Air Cargo Worldwide and Atlas Air, Inc.

In addition to the claims handling and reporting for Atlas Air and Polar Air Cargo Worldwide, his current responsibilities are: updating the Cargospot/Champ Cargo system with customer information, rating, and messaging; e-AWB facilitation; and lastly CargoWeb e-Booking system facilitation.