



Your New Gateway to IATA Billing & Settlement Plan (BSP)

11 March 2020
Agents Webinar

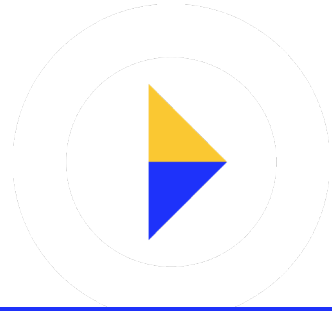


Our focus today

- BSPLink has been enhanced
- BSPLink is easier to use
- Impact to users
 - Where, when
 - Things to note
- Simple Demo



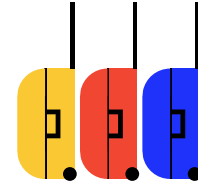
Simply, we are delivering new value for you



An easy to use new
User Interface



Functionalities that will
enable financial back
office automation and
cost savings



3 BSPlink plans for you
to choose from
according to your
company needs

Your benefits:

BSPLink aims to help
IATA agents in
managing more efficiently
financial administrative
functions

- 01 Manage payments with airlines worldwide in a single process.
- 02 Automate recovery of incentive data through file transfer.
- 03 Automate and speed up management of ACMs or refunds. Build intelligence with the new option: ADM Insights.
- 04 Gain valuable input for your treasury management process.



A fresh new interface

1. Work in the language of your choice: English, French, Spanish, Portuguese and German.
2. Customize what you see on screen with drag and drop modular tables.
3. Save time when looking for documents with auto-complete search function.
4. See at a glance when new types of report become available.
5. Multi-tab option to handle several tasks simultaneously.

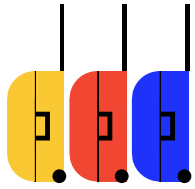
NEW!

NEW!

NEW!

NEW!

The screenshot displays the BSPlink dashboard with a dark blue header containing navigation tabs: DASHBOARD, ACM / ADM, REFUND, DOCUMENTS, FILES, SALES, MASTER DATA, and USERS. The main content area features a '75 Refund Applications' card, a '5 ADMs' card, a '6 PBDs' card, and a '143 RET Documents' card. Below these are three donut charts under 'Insights' for 'ADMs by Status', 'Refund Application by Status', and 'Files by Type'. A 'Latest searches' section lists recent queries with filters like 'Bsp. ES', 'Airline Code: 623', 'Currency: EUR', and 'Issue Date from 01/01/2019'. On the right, there are news items including 'Reopening of IATA Miami office' and 'Changes to BSPlink terms of use (data protection)'. The footer includes the IATA BSPlink logo, 'Privacy', and 'Terms and Conditions'.



3 BSPlink plans suitable, for all business needs (agents)

Efficient

- Access all the essential features of BSPlink's digital platform simply.

Streamlined

- View all ADMs, ACMs and refunds in one place.
- Manage ACM and refund requests en masse.
- Start tracking your performance with company dashboards.

Lean

Upcoming

- Access all your BSP countries and branches with a single sign-on (SSO).
- View the consolidated data of all your BSP countries and branches.
- Improve performance analysis with additional dashboards.
- Easily access all your records for up to 2 years.

**Available
in 2H 2021**



Choose the plan you need

	Efficient	Streamlined	Lean
Access your multiple locations (branches or countries) with SSO	×	×	●
Access via computer or mobile device	●	●	●
Manage individual ADMs and issue ACMs	●	●	●
Issue ACMs <i>en masse</i>	×	●	●
Specify ACM workflows for individual or mass issue	×	●	●
Request refunds	●	●	●
Request refunds <i>en masse</i>	×	●	●
Specify refund workflows for individual or mass request	×	●	●
Consult your Ticketing Authorities	●	●	●
Consult your authorized forms of payment and make special requests	●	●	●
View billing reports and their status	●	●	●
View remittance calendars	●	●	●
Download and query documents	●	●	●
Generate sales and billing reports	●	●	●
Obtain customized dashboards	×	×	●
Benchmark performance against industry levels	×	×	●
Integrate securely via SFTP	×	×	●
Access all records for up to 2 years	×	×	●

<https://www.iata.org/contentassets/e766759522ba42e1b7545426040ab547/iata-bsplink-ag.pdf>





Upcoming features

1. Access all your BSP branches/markets with a single sign-on (SSO).
2. View the consolidated data of all your BSP branches/countries.
3. Start tracking your performance with company dashboards and the market.
4. Easily access all your records for up to 2 years.
5. Advanced user management system, including management of agent groups and partners.

NOTE: See detail of features and plans in next slides and leaflets.

The screenshot displays the BSPlink dashboard with the following components:

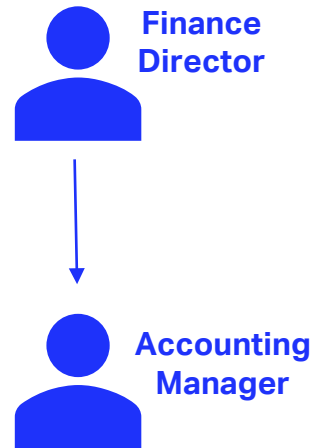
- Navigation Bar:** Includes IATA and BSPlink logos, search, and user profile (Andries Grootenok). The main menu contains: DASHBOARD, ACM / ADM, REFUND, DOCUMENTS, FILES, SALES, MASTER DATA, and USERS.
- Dashboard Summary:** Features four key metrics for the 'Agent' entity:
 - 75 Refund Applications:** Issued in the last 7 days.
 - 5 ADMs:** Issued in the last 7 days.
 - 6 PBDs:** Received in the last 7 days.
 - 143 RET Documents:** Received / modified in the last 7 days.
- Insights Section:** Three donut charts showing data by status:
 - ADMs by Status:** Total 650. Legend: Billed (300), Pending (125), Disputed (52), Dispute Approved (57).
 - Refund Application by Status:** Total 650. Legend: Pending (300), Pending (125), Rejected (52).
 - Files by Type:** Total 650. Legend: WebLink Output RET File (300), IBSP's Billing Output (125), WebLink Evaluation File (52), TIP Reports (57).
- Latest searches:** A list of recent search queries with filters for Bsp, Airline Code, Currency, and Issue Date.
 - ADMs Pending Billing (Date of search: 10/09/2019)
 - ADMs Disputed (Date of search: 07/08/2019)
 - ADMs Dispute Rejected (Date of search: 25/12/2018)
 - Refund Application Authorized (Date of search: 10/09/2019)
 - Refund Application Rejected (Date of search: 10/09/2019)
 - ADMs Dispute Rejected (Date of search: 25/12/2018)
- IATA Messages and News:** Includes a promotional banner for 'BSP LEICHT GEMACHT' and a notice about the 'Reopening of IATA Miami office' dated 20/08/19.

Advanced User Management Service



Use case

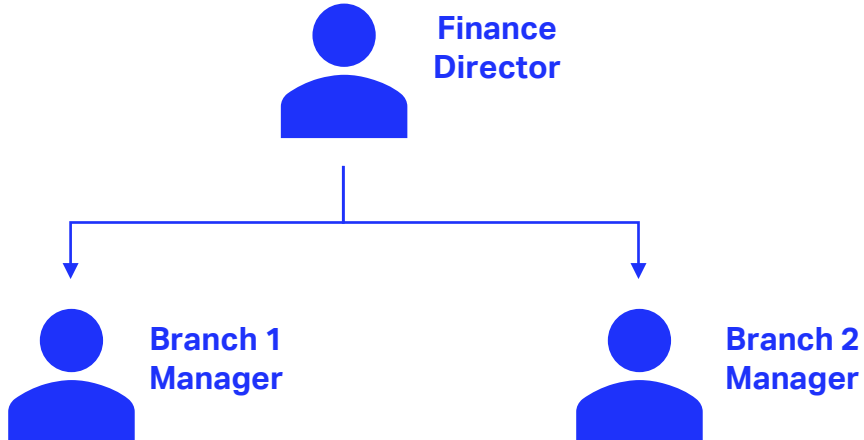
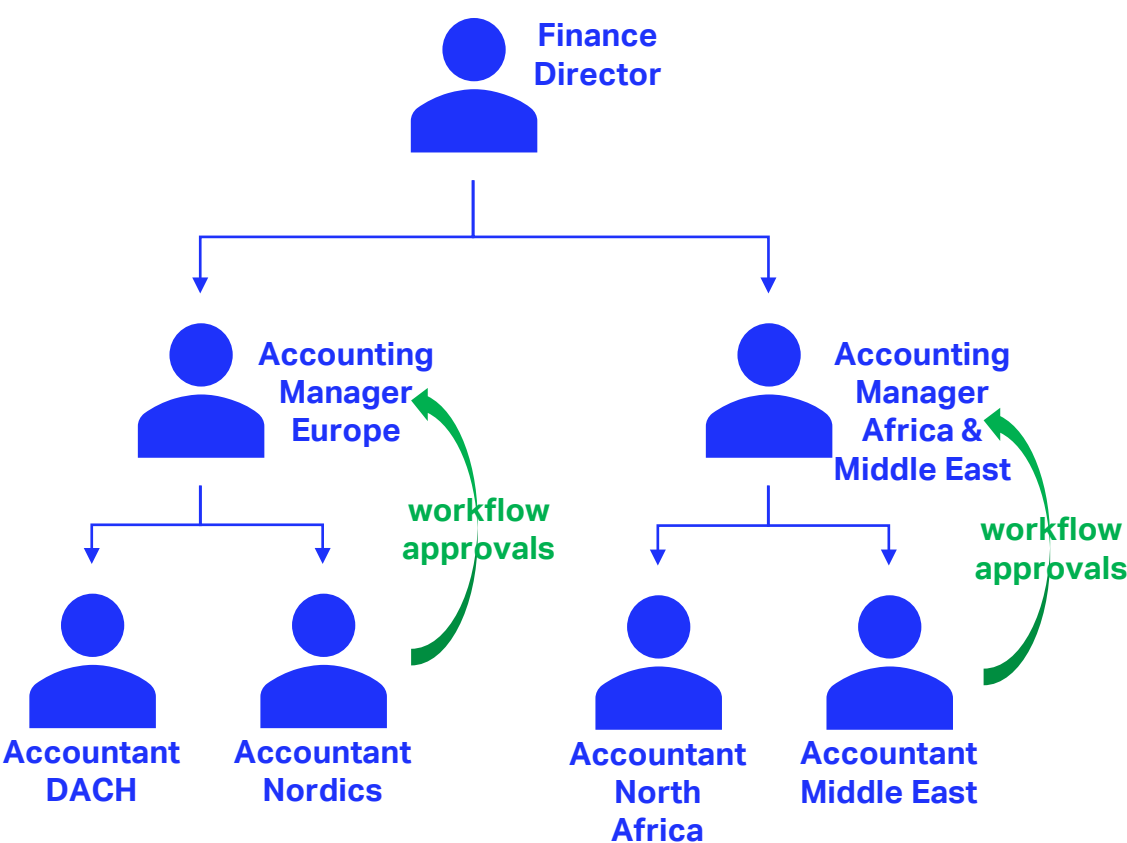
Travel Agent A (single branch, small agent)



User management allows each agents to configure their users a limit their permissions according to their organizational structure

Use case

Travel Agent B (several branches, several countries)



User management allows each agents to configure their users a limit their permissions according to their organizational structure

Pre-defined roles (under evaluation)

ROLE RESPONSIBILITIES: IT Administrator

- Addition or deletion of users
- Addition or deletion of groups linked to the organizational model of the company
 - Includes out-sourced companies
 - Will include agents' groups
- Users' permissions management
- SFTP settings
- Control cost of BSPlink in a centralized way
 - acceptance of price/charges

ROLE RESPONSIBILITIES: Air Supply

- Verify ticketing authority with airline(s)
- Verify payment accepted products and policies by airlines
- Sales reports (individual or aggregated, depending on tier)

Pre-defined roles (under evaluation)

ROLE RESPONSIBILITIES: Accounting Manager or Finance Director

- Reporting
- Approval process for refunds & PBD
- ADM (supervise + statistics)
- Billing reports
- This function may be local or global

ROLE RESPONSIBILITIES: Accountant (payables or receivables)

- Receivables
 - Billing & reports
 - Refunds
 - Incentives (GNR5)
- Payables
 - Billing & reports
 - ADM (issue management, queries)
- This function may be local or global

IT connectivity



IT connectivity BSPlink SFTP



SFTP



**Agent can receive
all information (DPC files from any BSP)
by SFTP to feed their systems**

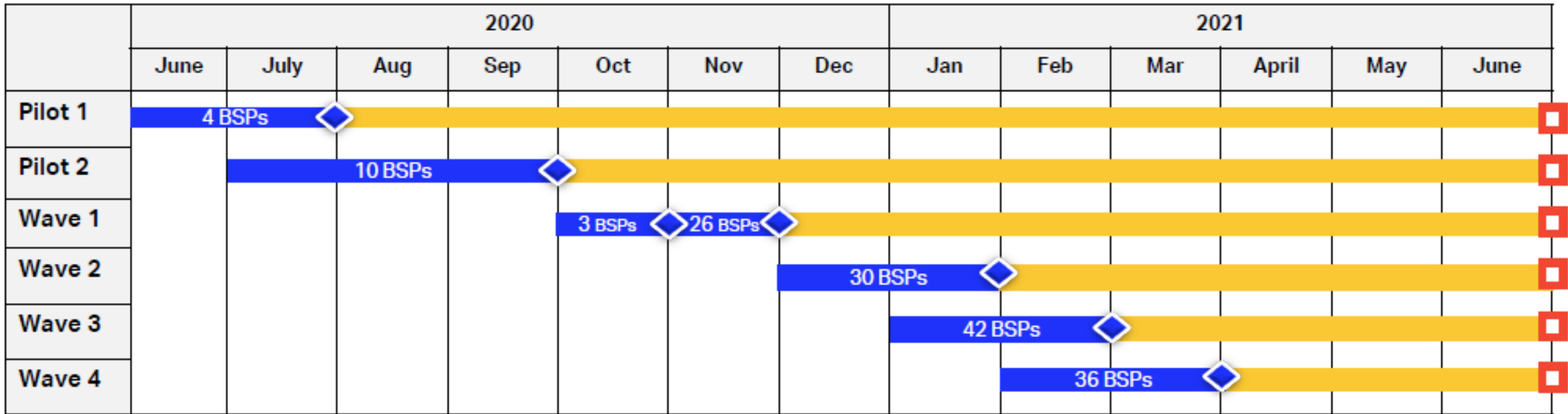


When will the new BSPlink
be available for you ?



New BSPlink roadmap - Agents

Data and business processes are Realtime synchronized between New BSPlink and Classic BSPlink



← Training available for users on IATA Customer Portal →

Beta phase

- Classic BSPlink main platform
- Beta version access available
- Available 1 month or more

Classic BSPlink Backup

- New BSPlink main platform
- Classic BSPlink accessible at all times
- Point of change may vary by BSP

Classic BSPlink Deactivated

- New BSPlink **ONLY** platform
- Classic BSPlink **Decommissioned**



Beta version user experience



IATA CUSTOMER PORTAL

Favorite Service

IATA BSPlink

Select BSP

In BETA version the classic view is the default app.

BSPlink BSP INTERNATIONAL AIR T

About **New BSPlink (beta version)**

IATA

BSPlink
WELCOME TO BSPlink

optional

IATA BSPlink **Go back to Classic view**

DASHBOARD MY AIRLINE ACDM REFUND DOCUMENTS

DASHBOARD

Agent

4 PBDs Issued in last 5 days **See all**

4 Files Received in th **See all**

<https://www.bsplink.iata.org>

Country/Territory:

Language:

Login:

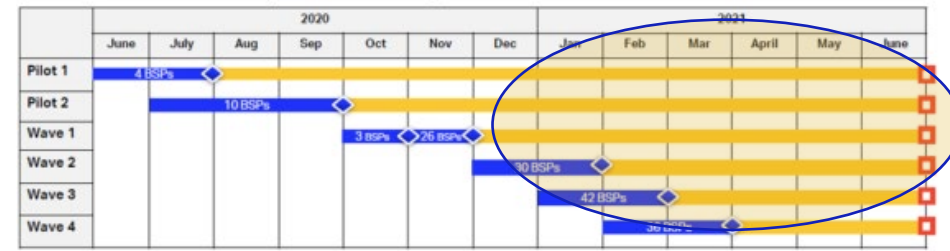
Password:

[Forgotten Password?](#)

During BETA version stage prices don't change

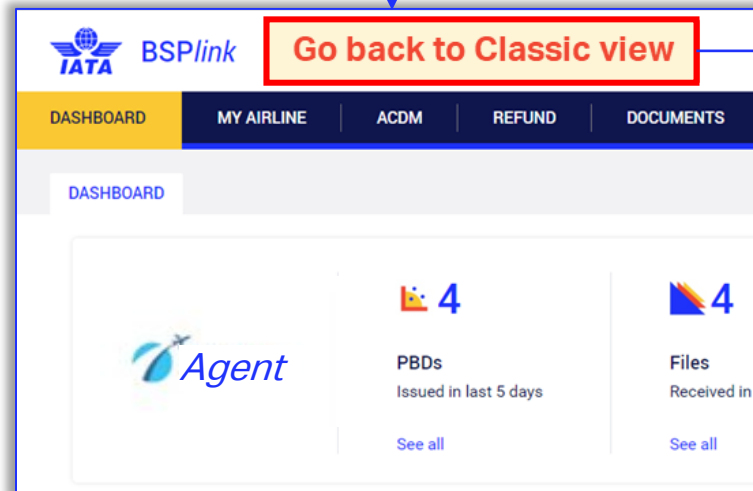


Go live user experience

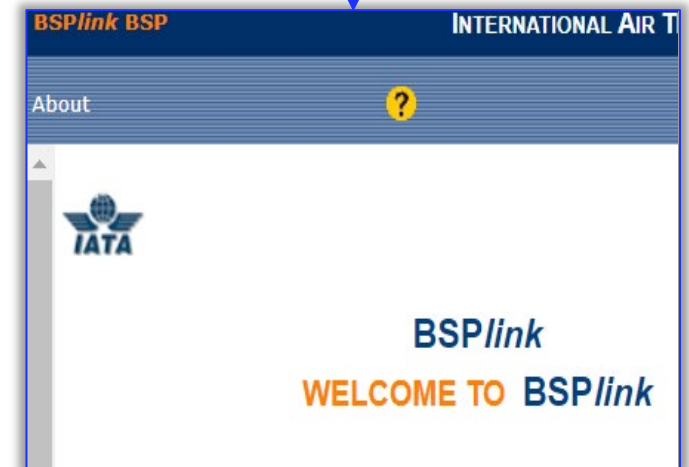


Select BSP

With live version the new Application is the default app.



optional



Pilot markets

Beta Phase started in June / July 2020 and Live Phase in August / October 2020 respectively

- **PILOT 1**

- Fiji
- Macao
- Malta
- Mozambique

- **PILOT 2**

- Belize
- Bosnia and Herzegovina
- Chad
- Haiti
- Kosovo
- Micronesia, Federated States of
- Mongolia
- Philippines
- Samoa
- Togo

Wave 1 markets

Beta Phase started in October/November 2020 and Live Phase in December 2020

- Argentina
- Brazil
- Canada
- Chile
- Colombia
- Ecuador
- Egypt
- Hong Kong
- India
- Japan
- Jordan
- Kenya
- Korea, Republic of
- Kuwait
- Lebanon
- Mexico
- Morocco
- Myanmar
- New Zealand
- Nigeria
- Oman
- Peru
- Qatar
- Saudi Arabia
- Singapore
- South Africa
- Tunisia
- UAE
- Venezuela, Bolivarian Republic of

Wave 2 markets

Beta Phase from December 2020 and Live Phase started in February 2021

- Australia
- Austria
- Bahrain
- Bangladesh
- Bolivia
- Bulgaria
- Chinese Taipei
- Costa Rica
- Dominican Republic
- El Salvador
- Ethiopia
- Ghana
- Guatemala
- Honduras
- Indonesia
- Malaysia
- Mauritania
- Mauritius
- Pakistan
- Panama
- Paraguay
- Senegal
- Tanzania
- Thailand
- Trinidad and Tobago
- Uganda
- Uruguay
- Vietnam
- Zambia

Waves 3 markets

Beta Phase started since January 2021 and progressively move to Live Phase in March

- Albania
- Antigua and Barbuda
- Aruba
- Azerbaijan
- Bahamas
- Barbados
- Benin
- Bermuda
- Botswana
- Burkina Faso
- Cambodia
- Cameroon
- Côte d'Ivoire
- Croatia
- Estonia
- French Polynesia
- Gabon
- Georgia
- Guam
- Guyana
- Iceland
- Jamaica
- Latvia
- Lithuania
- Macedonia
- Malawi
- Mali
- Nepal
- New Caledonia
- Nicaragua
- Niger
- Papua New Guinea
- Rwanda
- Slovakia
- Slovenia
- Sri Lanka
- Sudan
- Suriname
- Tonga
- Zimbabwe

Waves 4 markets

Beta Phase started in February 2021 and will progressively move to the Live Phase from April

- Belgium
- Bonaire, Sint Eustatius and Saba
- China
- Curaçao
- Cyprus
- Czech Republic
- Denmark
- Dominica
- Finland
- France
- Germany
- Greece
- Grenada
- Hungary
- Ireland
- Israel
- Italy
- Kazakhstan
- Montserrat
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Russian Federation
- Saint Kitts and Nevis
- Saint Lucia
- Saint Vincent and the Grenadines
- Serbia
- Sint Maarten (Dutch part)
- Spain
- Sweden
- Switzerland
- Turkey
- Turks and Caicos Islands
- Ukraine
- United Kingdom

Why do we launch in waves?

- IATA wants to ensure business continuity for all parties involved **and** BSPLink is a crucial piece in the day-to-day work for airlines, agents and providers
- IATA seeks
 - Robustness of the solution
 - Backwards compatibility
 - Stability
 - Ability to absorb any potential queries or doubts from customers during migration plan
- Therefore, IATA considers it is best to have a phased approach to ensure the smoothest roll out possible

Migration & Pricing



What should I expect from this migration?

1. IATA will ensure **no technical downtime** to support business continuity worldwide
2. All **users will be trained through video tutorials in several languages** and a BSPLink sandbox with dummy data (as from March to end of year 202
3. The current and new interface will co-exist during several months (see planning slide)
 - No matter the interface, production data integrity and access is preserved
4. If you built some **scripts** to extract information from BSPLink, **you may need to re-configure them**
5. SFTP migration will not require re-configuration
6. To respect **GDPR** (European Data Protection regulation), **logins cannot be shared** and there will be technical implementations to comply with such regulation and protect your data (2FA implementation estimated for June 2021)

What should I expect from this migration?

8. Users will be migrated as follows:

- **Basic** users will be migrated to **Efficient** profile
- **Enhanced** users will be migrated to **Streamlined** profile
- **Group** users will be migrated to **Lean** profile

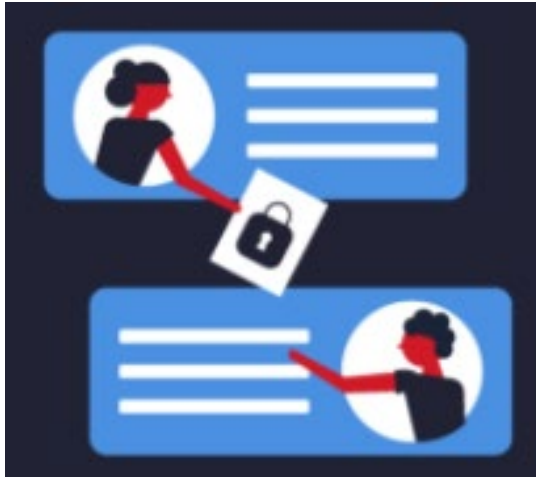
9. Agents' pricing changes take effect when markets move to "Live Phase"

10. IATA invoice frequency as per market and will reflect

- User profiles
- Number of users [and markets accessed]
- New prices



The risk of sharing user IDs



Avoid cyber-security breaches

Any user accessing shared credentials may have the possibility to realize a fraudulent action by usurping the identity of the real user. IATA **must** put means to preempt this kind of illegal usages from happening. Identity control is one of them and it is in line with fraud best practices issued by groups under PASB.

Sharing users in BSPlink has a consequence on sharing users on Customer Portal, which has larger functionalities and services

GDPR and data protection

IATA **must** put means in order to ensure the access to data is controlled to preserve data protection. This is a mandatory regulation, and identity control allows to fulfil this obligation.

Fairness of the cost recovery model

This creates an imbalance in a cost recovery scenario



New prices: agents

PRICE PER USER TYPE AND MONTH	SMALL <USD200K	MEDIUM USD200K>X X>USD2M	LARGE >USD2M
Efficient – 1 st User	Free	Free	Free
Efficient – Additional User	USD 25	USD 40	USD 55
Streamlined – 1 st User	USD 40	USD 55	USD 70
Streamlined – Additional User	USD 25	USD 40	USD 55
Lean – 1 st User [#]	USD 60	USD 60	USD 60
Lean – Additional User [#]	USD 20	USD 20	USD 20

Note: 1. Pricing will be based on prevailing category of Small, Medium and large when invoiced is issued
 2. For non-monthly invoices, it would be pro-rated

[#]: Add-on for those with Group Feature. Details of full-featured Lean to be announced in 2H 2021

- New BSPLink pricing structure aligned with Annual Fee structure: based on Agent's BSP gross sales volumes (categorized as Small, Medium & Large)
- Streamlined Users with Group feature activated will have an add-in fee
- Full features of Lean Package to be announced in 2H 2021





So how does the New BSPLink look like?



Welcome to the IATA Customer Portal



Access IATA services

Directly access more than 60 IATA services, specially selected for you.



Stay up to date

Easily manage and update your IATA profile.



Find special offers

Discover the selection of publications, trainings and other IATA products and services.



Get answers

Access our extensive collection of questions & answers; and get direct support from IATA.

[Go to our FAQ](#) ↗

Login

Email

Password

[Forgot Password?](#)



Login

New to the IATA Customer Portal?

[Create New User](#)



- REFUND APPLICATIONS
- REFUND NOTICES
- ADM/ACM
- CARD ACCEPTANCE
- SALES TRANSMITTAL
- OTHER SERVICES
- FILES
- BSPLINK AGENT GROUPS
- GENERAL QUERIES
- DOCUMENT QUERIES
- MAINTENANCE
- LOGIN AND PASSWORD
- SUB-USERS MANAGEMENT
- ADD AGENT GROUP
- ADDRESS MAINTENANCE
- TIP
- FORM OF PAYMENTS



UNREAD IATA Communications: 0



BSPlink
WELCOME TO BSPlink





DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

0

Refund Applications

Approved in the last 7 days

[See all](#)

0

Remittance Reports

Received in the last 7 days

[See all](#)

0

ADMs

Issued in last 7 days

[See all](#)

0

RET Validations

Rejected/Modified in current period

[See all](#)

Insights

ADMs

by Status

Total: 1438



Refund Application

by Status

Total: 34



Files

by Type

Total: 0



IATA Messages and News

Important Notice

01/09/2020

The Beta version of the New BSPlink is a fully functional platform of BSPlink containing real production



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

0

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[No Title]

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Files

by Type

Total: 0



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- 1132 Billed
- 287 Pending
- 19 Disputed
- 0 Approved Dispute

[See all](#)

- 32 Pending
- 1 Authorized
- 0 Rejected
- 1 Under Investigation

[See all](#)

[See all](#)

Quick Links

[Issued ADMs](#)

[Disputed ADMs](#)

[Approved Dispute](#)

[Pending Refund Applications](#)

[Rejected Refund Applications](#)

[Authorized Refund Applications](#)

data and processes.

Beta version is synchronized real-time and shares the same data with your current BSPLink (Classic BSPLink). Any action in one system will be automatically replicated in the other.

Some functions are under development and will be released to Beta version soon. You can use the Classic BSPLink button to access any missing function in Beta version.

You can switch between Classic BSPLink and Beta version at any time. Use the "Classic BSPLink" button located on the top right corner.

If you encounter any issues, please contact us through the Customer Portal.

For more information regarding the New BSPLink please check the FAQ section in the Customer Portal.

Training materials & training data



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

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SALES

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USERS

CLASSIC
BSPlink

DASHBOARD

0

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MY
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ADM/ACM

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USERS

CLASSIC
BSPlink

DASHBOARD

ADM >

ACM >

BSP Adjustments >

ADM Policies

0

Refund Applications

Approved in the last 7 days

[See all](#)

Refund Reports

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ADMs

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Files

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- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

DASHBOARD

- Refund Application
- Refund Notice

0

Refund Applications

Approved in the last 7 days

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USERS

CLASSIC
BSPlink

DASHBOARD

0

Refund Applications

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[See all](#)

0

Remittance R

Received in the la:

[See all](#)

Document Enquiry

Rejected Documents

Credit Card Documents

Net Remit Documents

0

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Rejected/Modified in current period

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MY
AGENT

ADM/ACM

REFUND

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FILE

SALES

MASTER
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TIP

USERS

CLASSIC
BSPlink

DASHBOARD

Reports

Upload

0

Refund Applications

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Remittance Reports

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MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

Billing Statement

Billing Analysis

0

Refund Applications

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MY
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USERS

CLASSIC
BSPlink

DASHBOARD

Providers and Products

0

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DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

0

Refund Applications

Approved in the last 7 days

[See all](#)

0

Remittance Reports

Received in the last 7 days

[See all](#)

0

ADMs

Issued in last 7 days

[See all](#)

0

RET Validations

Rejected/Modified in current period

[See all](#)

Insights

ADMs

by Status

Total: 1438



Refund Application

by Status

Total: 34



Files

by Type

Total: 0



IATA Messages and News

Important Notice

01/09/2020

The Beta version of the New BSPlink is a fully functional platform of BSPlink containing real production



- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADM
 - ADMA
 - ADM Request
- ACM
- BSP Adjustments
- ADM Policies

0

Refund Applications
Approved in the last 7 days

[See all](#)

0

Refund Reports
Approved in the last 7 days

[See all](#)

0

ADMs
Issued in last 7 days

[See all](#)

0

RET Validations
Rejected/Modified in current period

[See all](#)

Insights

ADMs
by Status

Total: 1438

Refund Application
by Status

Total: 34

Files
by Type

Total: 0

IATA Messages and News

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- DASHBOARD
- MY AGENT
- ADM/ACM**
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

DASHBOARD

ADMA ×



Query ADM

- Active**
- Archive
- Deleted

Query ADM List

- FILTER
- DOWNLOAD
- ▼

<input type="checkbox"/>	BSP	Document Number	Airline Code	Status		Currency	Amount	Issue Date	Period	Reporting Date
<input type="checkbox"/>	Y1	6033200579	332	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000596	340	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000549	340	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034400578	344	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034500577	345	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021



- DASHBOARD
- MY AGENT
- ADM/ACM**
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×

Query ADM

- Active**
- Archive
- Deleted

Query ADM List

- FILTER**
- DOWNLOAD**
- ▾

<input type="checkbox"/>	BSP	Document Number	Airline Code	Status		Currency	Amount	Issue Date	Period	Reporting Date
<input type="checkbox"/>	Y1	6033200579	332	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000596	340	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000549	340	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034400578	344	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034500577	345	Issued	DPC ⓘ	ARS	202.83	16/02/2021	2021...	08/03/2021



- DASHBOARD
- MY AGENT
- ADM/ACM**
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×
- ADMA - 6034400578** ×

ADM Number 6034400578	Status DPC Issued	BSP Name TEST BSP (Y1)	Agent Code 2500002	ADMA for Issue	Issue Date 16/02/2021
--------------------------	-----------------------------	---------------------------	-----------------------	-------------------	--------------------------

FORWARD TO GDS



Amount, ARS
202.83

Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information

Document Number 6034400578	Reporting Date 08/03/2021	BSP Test bsp (Y1)	Type ADMA
-------------------------------	------------------------------	----------------------	--------------

Airline Information

Agent Information

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▼

Document issued by an airline via mass loader 14:45



- DASHBOARD
- MY AGENT
- ADM/ACM**
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×
- ADMA - 6034400578** ×

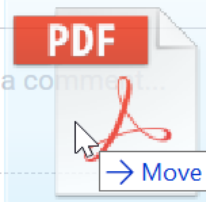
ADM Number 6034400578	Status DPC Issued	BSP Name TEST BSP (Y1)	Agent Code 2500002	ADMA for Issue	Issue Date 16/02/2021	FORWARD TO GDS ▼ ⋮
Amount, ARS 202.83						
Jump to: Basic Information Details Amount and Tax						Collapse All

Basic Information ^

Document Number 6034400578	Reporting Date 08/03/2021	BSP Test bsp (Y1)	Type ADMA
-------------------------------	------------------------------	----------------------	--------------

Airline Information

Agent Information



Start typing to leave a comment...

[Browse files](#) or drag them here

Activity Show: All ▼

Document issued by an airline via mass loader 14:45

ADM Number
6034400578

Status **DPC**
Issued

BSP Name
TEST BSP (Y1)

Agent Code
2500002

ADMA for
Issue

Issue Date
16/02/2021

FORWARD TO GDS



Amount, ARS
202.83

Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

[Collapse All](#)

Airline Code / 344 / Airline 10

Name

[Show Details](#)

Airline Contact

Name NFE Airline test

Phone / Fax 0000000000

Email emailtest@test.com

Agent Code / 2500002 / Agent 3

Name

[Show Details](#)

by 344, Not Available Not Available,
bsplink.support@gmail.com

Status → ISSUED

16/02/2021

ADM Properties



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

ADMA ×

ADMA - 6034400578 ×

ADM Number
6034400578

Status DPC
Issued

BSP Name
TEST BSP (Y1)

Agent Code
2500002

ADMA for
Issue

Issue Date
16/02/2021

FORWARD TO GDS



Amount, ARS
202.83

Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information

Document Number
6034400578

Reporting Date
08/03/2021

BSP
Test bsp (Y1)

Type
ADMA

Airline Information

Agent Information

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▼

Document issued by an
airline via mass loader

14:45



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

ADMA ×

ADMA - 6034400578 ×

Query ADM

Active

Archive

Deleted

Query ADM List

FILTER

DOWNLOAD



<input type="checkbox"/>	BSP	Document Number	Airline Code	Status		Currency	Amount	Issue Date	Period	Reporting Date
<input type="checkbox"/>	Y1	6033200579	332	Issued	DPC	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000596	340	Issued	DPC	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034000549	340	Issued	DPC	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034400578	344	Issued	DPC	ARS	202.83	16/02/2021	2021...	08/03/2021
<input type="checkbox"/>	Y1	6034500577	345	Issued	DPC	ARS	202.83	16/02/2021	2021...	08/03/2021



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENT [No Title]

FILES

SALES

MASTER
DATA

TIP

USERS

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BSPlink

DASHBOARD

ADMA ×

ADMA - 6034400578 ×

ADMA - 6034500577 ×

ADM Number
6034500577

Status DPC
Issued

BSP Name
TEST BSP (Y1)

Agent Code
2500002

ADMA for
Issue

Issue Date
16/02/2021

FORWARD TO GDS



Amount, ARS
202.83

Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information

Document Number
6034500577

Reporting Date
08/03/2021

BSP
Test bsp (Y1)

Type
ADMA

Airline Information

Agent Information

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▼

Document issued by an
airline via mass loader

14:45



- DASHBOARD
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- SALES
- MASTER DATA
- TIP
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DASHBOARD | ADMA | ADMA - 6034400578 | ADM

- Document Enquiry
- Rejected Documents
- Credit Card Documents
- Net Remit Documents

ADM Number
6034500577

Status **DPC**
Issued

BSP Name
TEST BSP (Y1)

Amount, ARS
202.83

Issue Date
16/02/2021

FORWARD TO GDS



Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information

Document Number
6034500577

Reporting Date
08/03/2021

BSP
Test bsp (Y1)

Type
ADMA

Airline Information

Agent Information

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All

Document issued by an
airline via mass loader

14:45



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

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DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

ADMA

ADMA - 6034400578

ADMA - 6034500577

ADM Number
6034500577

Status **DPC**
Issued

BSP Name
TEST BS

Amount, ARS
202.83

Jump to: [Basic Information](#) [Details](#) [Amount and Tax](#)

Basic Information

Document Number
6034500577

Reporting Date
08/03/2021

Test bsp (Y1)

ADMA

Airline Information

Airline Code / 345 / Airline 11

Agent Information

Agent Code / 2500002 / Agent 3

Document Enquiry



This will search for any document number in the system.

Document Number

Document number should contain up to 10 digits.

CANCEL

SEARCH

FORWARD TO GDS



Collapse All

Start typing to leave a comment...

Browse files or drag them here

Activity

Show: All

Document issued by an airline via mass loader
by 345. Not Available Not Available 14:45



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

ADMA

ADMA - 6034400578

ADMA - 6034500577

ADM Number
6034500577

Status **DPC**
Issued

BSP Name
TEST BS

Amount, ARS
202.83

Jump to: [Basic Information](#) | [Details](#) | [Amount and Tax](#)

Basic Information

Document Number
6034500577

Reporting Date
08/03/2021

Test bsp (Y1)

ADMA

Airline Information

Airline Code / 345 / Airline 11

Agent Information

Agent Code / 2500002 / Agent 2

Document Enquiry



This will search for any document number in the system.

Document Number

Document number should contain up to 10 digits.

CANCEL

SEARCH

FORWARD TO GDS



Collapse All

Start typing to leave a comment...

Browse files or drag them here

Activity

Show: All

Document issued by an
airline via mass loader


14:45

by 345. Not Available Not Available



- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND
- DOCUMENTS**
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink


- DASHBOARD
- ADMA ×
- ADMA - 6034400578 ×
- ADMA - 6034500577 ×
- TKTT - 2000100076** ×



Document Number 2000100076 4	Description TKTT	Owner Airline 01	ISSUE ▼
---------------------------------	---------------------	---------------------	-----------------------------

Jump to: [Ticket Details](#) | [Additional Information](#) | [Related Documents](#) [Expand All](#)

Ticket Details ^

BSP Name TEST BSP		Period 2020021	
Issued by AIRLINE 01		Passenger Ticket and Baggage Check	
Conjunction tickets		Origin/Destination HKGHKG	 Audit coupon Agent 3 2500002-1 1
Endorsement/Restrictions NON-END.RER.REBKG.REF/ VLD ON CA OPT FLT	BSP Y1	Booking Ref. WT57H2/1G	
Passenger Name Not Transferable TEST/TEST MR	Date of Issue 02Feb20	Issue in exchange for	



- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×
- ADMA - 6034400578 ×
- ADMA - 6034500577 ×
- TKTT - 2000100076 ×



Document Number
2000100076 4

Description
TKTT

Owner
Airline 01

ISSUE

Issue RA

Issue RN

Jump to: [Ticket Details](#) | [Additional Information](#) | [Related Documents](#)

Ticket Details

BSP Name TEST BSP		Period 2020021	
Issued by AIRLINE 01		Passenger Ticket and Baggage Check	
Conjunction tickets		Origin/Destination HKGHKG	Audit coupon
Endorsement/Restrictions NON-END.RER.REBKG.REF/ VLD ON CA OPT FLT	BSP Y1	Booking Ref. WT57H2/1G	Agent 3 2500002-1
Passenger Name Not Transferable TEST/TEST MR	Date of Issue 02Feb20	Issue in exchange for	1



- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND
- DOCUMENTS**
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×
- ADMA - 6034400578 ×
- ADMA - 6034500577 ×
- TKTT - 2000100076** ×



Document Number: 2000100076 4
 Description: TKTT
 Owner: Airline 01

ISSUE ^

Jump to: [Ticket Details](#) | [Additional Information](#) | [Related Documents](#)

- Issue RA
- Issue RN

Ticket Details

BSP Name TEST BSP		Period 2020021	
Issued by AIRLINE 01		Passenger Ticket and Baggage Check	
Conjunction tickets		Origin/Destination HKGHKG	Audit coupon
Endorsement/Restrictions NON-END.RER.REBKG.REF/ VLD ON CA OPT FLT	BSP Y1	Booking Ref. WT57H2/1G	Agent 3 2500002-1
Passenger Name Not Transferable TEST/TEST MR	Date of Issue 02Feb20	Issue in exchange for	1



- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND**
- DOCUMENTS
- FILES
- SALES
- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

- DASHBOARD
- ADMA ×
- ADMA - 6034400578 ×
- ADMA - 6034500577 ×
- TKTT - 2000100076 ×
- RA ISSUE** ×

Refund Number Not issued yet	Status Not issued yet	BSP Name TEST BSP (Y1)	Airline Code 332	Agent Code 2500002	Application Date 05/03/2021	ISSUE	⋮
---------------------------------	--------------------------	---------------------------	---------------------	-----------------------	--------------------------------	--------------	----------------

Refund to Passenger,
7195.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information ^

Airline Information

Airline Code / Name

332 / Airline 01

[Show Details](#)

Agent Information

Agent Code / Name

2500002 / Agent 3

[Show Details](#)

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▾

No activity yet.

Refund Number
Not issued yet

Status
Not issued yet

BSP Name
TEST BSP (Y1)

Airline Code
332

Agent Code
2500002

Application Date
05/03/2021

ISSUE



Refund to Passenger,
7195.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Details



Reason Details

Reason for refund

Enter Refund Reason Details here

Note: the length of the reason's description should be no more than 10 lines of 45 characters each

Airline Remarks

Airline Remarks



Related Documents

Statistical Code

INTERNATIONAL



Passenger

TEST/TEST MR

RTDN Issue Date

02/02/2020



Waiver Code

Airline

Document N°

Coupons

332

2000100068

1 2 3 4

Refund Number

Not issued yet

Status

Not issued yet

BSP Name

TEST BSP (Y1)

Airline Code

332

Agent Code

2500002

Application Date

05/03/2021

ISSUE



Refund to Passenger,
7195.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Form of Payment



Tour Code

HK8A21

Customer Reference

Customer Reference

E-Ticket Auth Code

E-Ticket Auth Code

Currency

ARS



Payment Method

Amount

Cash

7195.00



Total for cash amounts

7195.00

Total

7195.00

ADD FORM OF PAYMENT



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

Refund Application

Refund Notice

0

Refund Applications

Approved in the last 7 days

[See all](#)

0

Remittance Reports

Received in the last 7 days

[See all](#)

0

ADMs

Issued in last 7 days

[See all](#)

0

RET Validations

Rejected/Modified in current period

[See all](#)

Insights

ADMs

by Status

Total: 1438

Refund Application

by Status

Total: 35

Files

by Type

Total: 0

IATA Messages and News

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01/09/2020

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- DASHBOARD
- MY AGENT
- ADM/ACM
- REFUND**
- DOCUMENTS
- FILES
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- MASTER DATA
- TIP
- USERS
- CLASSIC BSPlink

DASHBOARD REFUND APPLICATION ×

Refund Application

RA ISSUE ▼

- Active**
- Archive
- Deleted

Refund Application List

FILTER DOWNLOAD ▼

<input type="checkbox"/>	BSP	Document Number	Airline Code	Status	Currency	Amount	Form of Payment	RTDN Number	Application Date	Auth Date
<input type="checkbox"/>	Y1	550000388	332	Pending	USD	400.00	CA	1234567890	04/03/2021	-
<input type="checkbox"/>	Y1	550000386	332	Pending	ARS	7,195.00	CA	2000100066	03/03/2021	-
<input type="checkbox"/>	Y1	550000387	332	Pending	ARS	7,195.00	CA	2000100066	03/03/2021	-
<input type="checkbox"/>	Y1	550000385	332	Pending	ARS	7,195.00	CA	2000100066	03/03/2021	-
<input type="checkbox"/>	Y1	550000370	332	Pending	ARS	7,195.00	CA/MSCA	2000100471	21/08/2020	-



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

REFUND APPLICATION ×

RA - 5500000388 ×

Refund Number
5500000388

Status
Pending

BSP Name
TEST BSP (Y1)

Airline Code
332

Agent Code
2500002

Application Date
04/03/2021

EDIT



Refund to Passenger, USD
400.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information ^

Airline Information

Airline Code / 332 / Airline 01

Name

[Show Details](#)

Agent Information

Agent Code / 2500002 / Agent 3

Name

[Show Details](#)

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▼

Document issued

05:56

by 2500002, LLKTEST9, yoongw@iata.org

Refund Number
5500000388

Status
Pending

BSP Name
TEST BSP (Y1)

Airline Code
332

Agent Code
2500002

DISCARD

APPLY CHANGES



Application Date
04/03/2021

Refund to Passenger, USD
400.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Form of Payment



Tour Code

ABWXY

Customer Reference

Customer Reference

E-Ticket Auth Code

99999999999

Currency

USD



Payment Method

Amount, USD

Cash

888



Total for cash amounts, USD

400.00

Total, USD

400.00

Apply Changes?



You are modifying the following Refund Application:

RA Number 5500000388

RTDN Number 1234567890

Application Date 04/03/2021

Amount, USD 888.00

You can modify your reason and attach files here.

Reason for Refund

Testing refund created in NEW environment

 [Browse files](#) or drag them here

CANCEL

APPLY CHANGES

Refund Number
5500000388

Status
Pending

BSP Name
TEST BS

Application Date
04/03/2021

Refund to Passenger, USD
888.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#)

Tax on MF 0.00

ISO Tax Code Tax Amount

+ TAX

Refund to Passenger, USD: 888.00

DISCARD

APPLY CHANGES



Collapse All



DASHBOARD

MY
AGENT

ADM/ACM

REFUND

DOCUMENTS

FILES

SALES

MASTER
DATA

TIP

USERS

CLASSIC
BSPlink

DASHBOARD

REFUND APPLICATION ×

RA - 5500000388 ×

Refund Number
5500000388

Status
Pending

BSP Name
TEST BSP (Y1)

Airline Code
332

Agent Code
2500002

Application Date
04/03/2021

EDIT



Refund to Passenger, USD
888.00

Jump to: [Basic Information](#) | [Details](#) | [Form of Payment](#) | [Amount and Tax](#)

[Collapse All](#)

Basic Information ^

Airline Information

Airline Code / 332 / Airline 01

Name

[Show Details](#)

Agent Information

Agent Code / 2500002 / Agent 3

Name

[Show Details](#)

Start typing to leave a comment...

[Browse files](#) or drag them here

Activity

Show: All ▼

06:17

by 2500002, LLKTEST9, yoongw@iata.org



- REFUND APPLICATIONS**
- RA Issue
- RA Query
- RA Query By Reporting Period
- RA Issue Pending Authorisation
- RA Supervise
- RA Airline Permission
- REFUND NOTICES**
- ADM/ACM**
- CARD ACCEPTANCE**
- SALES TRANSMITTAL**
- OTHER SERVICES**
- FILES**
- BSPLINK AGENT GROUPS**
- GENERAL QUERIES**
- DOCUMENT QUERIES**
- MAINTENANCE**
- LOGIN AND PASSWORD**
- SUB-USERS MANAGEMENT**
- ADD AGENT GROUP**
- ADDRESS MAINTENANCE**
- TIP**
- FORM OF PAYMENTS**

[Pending Supervision](#)

[By Status](#)

[Refund by Number](#)

[Deleted](#)

International Domestic

Draft

Under Investigation

Pending

Authorised

Rejected

Sent to Airline

[Query Options](#)



- REFUND APPLICATIONS**
- RA Issue
 - RA Query
 - RA Query By Reporting Period
 - RA Issue Pending Authorisation
 - RA Supervise
 - RA Airline Permission

REFUND NOTICES

ADM/ACM

CARD ACCEPTANCE

SALES TRANSMITTAL

OTHER SERVICES

FILES

BSPLINK AGENT GROUPS

GENERAL QUERIES

DOCUMENT QUERIES

MAINTENANCE

LOGIN AND PASSWORD

SUB-USERS MANAGEMENT

ADD AGENT GROUP

ADDRESS MAINTENANCE

TIP

FORM OF PAYMENTS

[Print marked documents](#) [Cleaned up Documents](#)
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[Mark as Read and Clean Up](#)
(only available for users with enhanced level)

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<input type="checkbox"/>	Document	Ticket Number	Status	Airline Company	Application Date	Authorization Date	Rejection Date	Settlement Period	Currency	Form of Payment	Fare	Passenger	ET	Remark Airline	Remark Agent
<input type="checkbox"/>	5500000388	1234567890	CHANGED BY AGENT	332	04MAR21				USD	CASH	888.00	WINNIFRED YOONG			
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<input type="checkbox"/>	5500000040	1234567890	PENDING	342	15APR20				ARS	CREDIT	235.00	PASSENGER NAME			

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Card Acceptance Module in B...
Provides an overview of in which B...



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New BSPlink information

General Information

<https://www.iata.org/en/services/finance/bsp/bsp-link-new-frond-end/#tab-1>

Online Tutorials

<https://www.iata.org/en/services/finance/bsp/bsp-link-new-frond-end/#tab-2>

Roadmap

<https://www.iata.org/en/services/finance/bsp/bsp-link-new-frond-end/#tab-4>





[BSPlink Post Webcasts documentation – Thank you!](#)

Thank you for joining us today!

We will share with you the following [materials](#):

- Recording of the sessions
- Presentation used for session(s)

Be constantly updated on roll-out dates and training materials:

- [Roadmap](#)
- [Training materials](#) in 16 languages, accessible anytime and anywhere

All BSPlink users will also be updated by receiving emails before changes to

- Pricing
- Available training



Thank you!

Contact : newbsplink@iata.org

