Cabin Safety

Jonathan Jasper (JJ)
Manager Cabin Safety, IATA

26 June 2019
Anti-trust rules

The following types of agreements between parties, whether express or implied, are strictly PROHIBITED at this meeting:

• Agreement or understanding about the PRICE to sell or buy a product or a service.

• Agreement or understanding in order to HARM or EXCLUDE a non-participant to this meeting.

• Agreement or understanding to ALLOCATE any market, territory, customer or supplier.
Thank you to our sponsors
We’ve come a long way together!
COSC 2018 highlights
Aviation is the business of freedom
The Facts

• 1 billion people live with disabilities of various types and degrees

• 15% of the world’s population

• This number is expected to increase

* WHO - World Report on Disability 2011
What is IATA doing?

- Holistic Approach
- Partnership approach
- AGM Resolution and core principles
Why is this important?

- It is the right thing to do
- Accessibility Regulations
- Business consideration

If we get this right, everyone benefits
AGM Resolution

• Commitment to seamless and dignified travel
• Clear and unambiguous legislation
• Harmonized and consultative approach
• Support the UN’s Sustainable Development Goals initiative
Summary

- Persons with disabilities are important to the air transport sector
- We are committed to providing safe and dignified air travel to passengers with disabilities and reduced mobility;
- The AGM Resolution is our commitment to promote accessibility
- A partnership between government and industry is the only way to meet the needs of passengers with disabilities
COSC 2019 themes

• Accessibility
• Cabin Crew
• Incident Review
• Safety management Systems
• Networking
Workshops

Safety Performance Indicators

Effective Change Management

Challenges of regulations relating to Passengers with Reduced Mobility
The App - Crowd compass event hub

• Full agenda and schedule
• Messages will be sent to app users regarding times and changes
• Surveys and polls

Post your photographs through the App.
• Select Activity Feed
• Select POST
• Add photo
• Add text
• If using Twitter instead, always tag
  • #IATACabinsafety &
  • #Explorenewworlds
Trading
IATA’s Mission

“To represent, lead and serve the airline industry”
Our responsibilities

- IOSA annual review of ISARPs, findings and observations
- Accident classification and production of Cabin Safety section of IATA Annual Safety Report
- Subject Matter Expert input to all matters relating to Cabin Safety
- Development and production of the Cabin Operations Safety Conference
Current issues

• Cabin layout and innovative cabin design
• Risk assessment
• Virtual reality
• Evolving security threats
• Trafficking in persons
• Comfort devices
Modern marketing
We need your thoughts, ideas, suggestions

- Cabin Crew Training – Ysabel Soriano
- IATA Passenger Experience – Pierre Charbonneau
- Turbulence Aware Project – Claudia Mariscal
- IATA Consulting – Rick Hunger
- Unruly Passengers and Trafficking in Persons – Tim Colehan
- Global Aviation Data Management/STEADES – Jordi Vicens
- Persons with Reduced Mobility – Linda Ristagno
Cabin Safety

This site is accessible to registered Cabin Safety professionals so that they may seek assistance from other airlines on cabin safety related issues.

A separate section is reserved for IATA Member Airlines who participate in the Cabin Operations Safety Technical Group (COSTG) for sharing of files and work relating to the annual workshop.

When participating through the forums, please remember that although there is no competition in safety, any discussions which disclose operating costs and services could infringe on competition guidelines. Please bear in mind the prohibited agreements as detailed here.

If you would like a summary of the last 7 days of postings on the Q&A forum, click here and subscribe to the RSS feed.

Cabin Operations Safety Conference

The agenda can be found here.

Registration is open, please click on the image to go to the registration site.

Best Practice Guide - Cabin Retrofit and Entry Into Service

The COSTG have been working closely with IATA Engineering and Maintenance Group (EMG) along with design standards organization SAE International to help ensure that Operational Safety Risk Assessment is considered throughout cabin projects.

The IATA Best Practices Guide for Cabin retrofit and EIS has been produced and published. You can download a copy here.
Questions and answers

CONFIDENTIALITY
Questions and responses in this section are not permitted to be shared outside of this community. Membership of this site is restricted to AIRLINES ONLY, no regulators or media are accepted.

ALL questions are listed below. To see only the most recently asked or updated questions please click the following button.

Most recent questions

To raise a question:

STEP 1: Review the list below to see if your question has already been answered.

STEP 2: If the question is not already posed, or is out of date, ask a new question by clicking here. If you have a question specific to IOSA audits or ISARPS, please ask here to put it into the IOSA review list.

STEP 3: Monitor responses to your question by clicking here to see the most recently asked questions and their responses.

<table>
<thead>
<tr>
<th>Context / Topic: Cabin Crew Numbers (5)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Context / Topic: Crew Rest Areas and Facilities (3)</td>
</tr>
<tr>
<td>Context / Topic: Door Procedures (18)</td>
</tr>
<tr>
<td>Context / Topic: Doors and exits (3)</td>
</tr>
<tr>
<td>Context / Topic: Emergency Procedures (35)</td>
</tr>
<tr>
<td>Context / Topic: Equipment (20)</td>
</tr>
</tbody>
</table>
Thank you

Jonathan Jasper
jasperj@iata.org
www.iata.org