

Regulating cabin crew - are we doing enough?

Rowlene Jantjes

Testing Standards Officer (Cabin Crew), SACAA



Regulating Cabin Crew – are we doing enough?

13 June 2019

Rowlene Jantjes

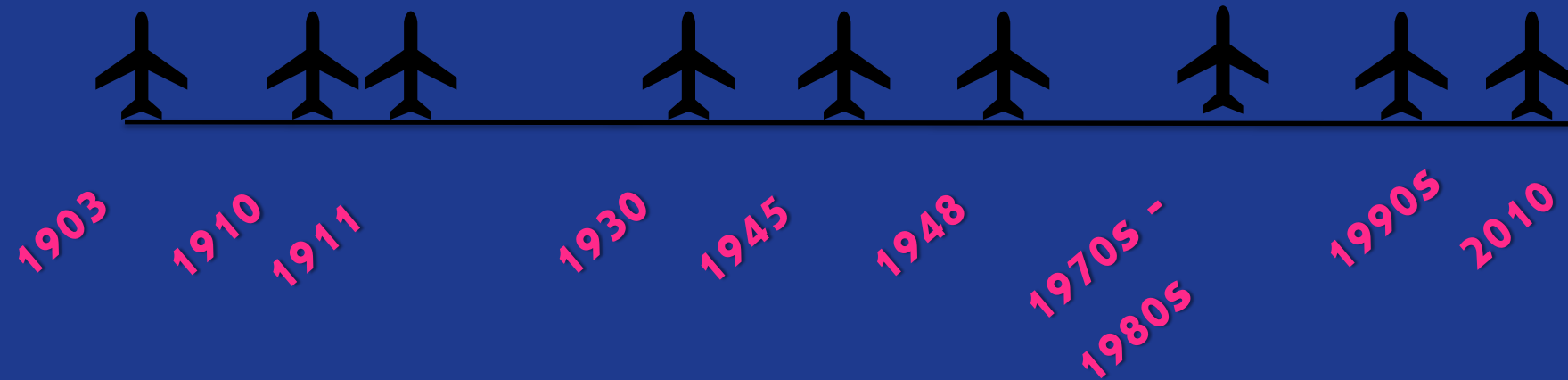


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Timeline of Aviation



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International Direction



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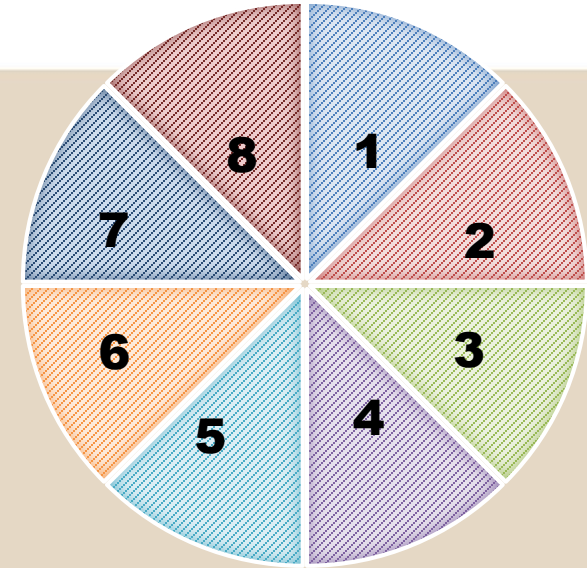


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ICAO USOAP

CRITICAL ELEMENTS

- Primary Aviation Legislation
- Specific Operating Regulations
- Safety Oversight Functions
- Technical Personnel Qualifications and Training
- Provision of Safety- Critical Information
- Licensing/Certification/Authorisation and Approval Obligations
- Surveillance Obligations
- Resolution of Safety Concerns





EASA
European Aviation Safety Agency

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Attestations

Benefits	Challenges
<ul style="list-style-type: none">• Standardises training expectation & requirement• Transferability• Mutual recognition• No further exams or requirements	<ul style="list-style-type: none">• Not all states recognise one another• EASA – no minimum required hours• CCTO – not regulated• No central EU database

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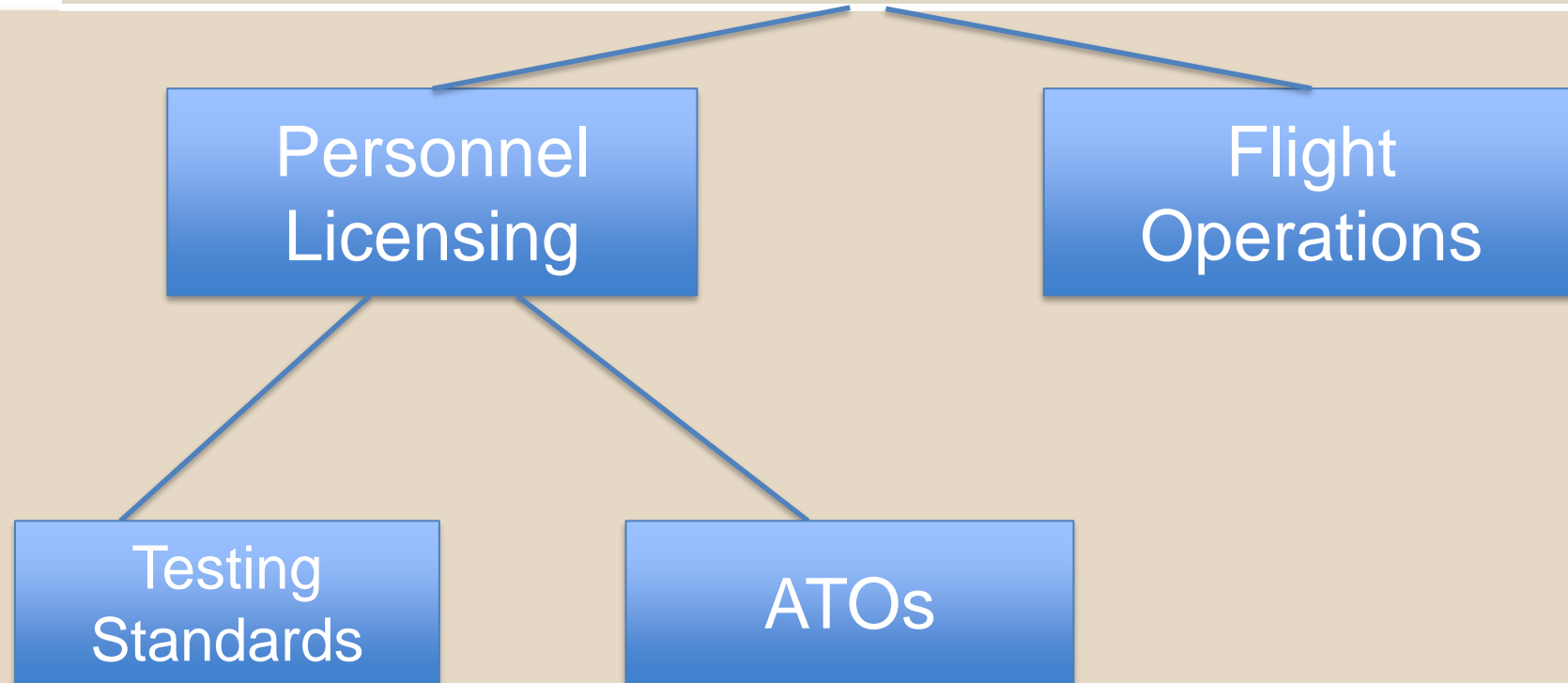
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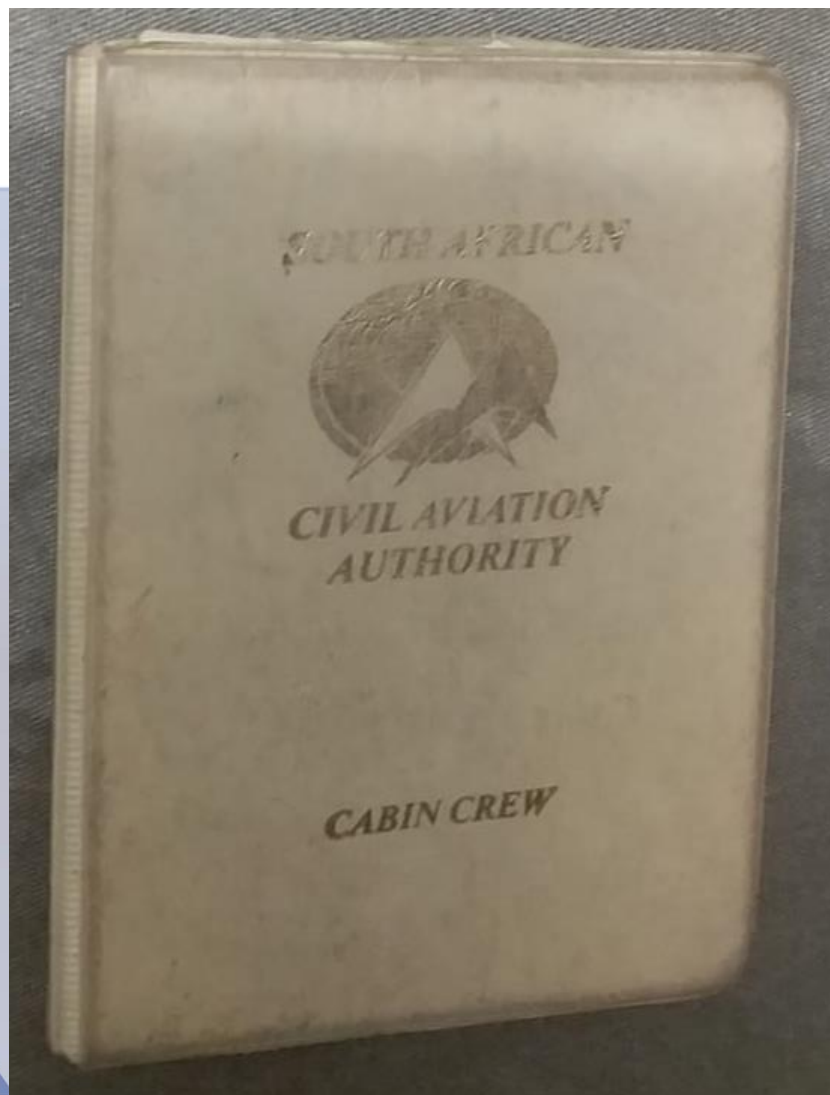
Aviation Safety Operations




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I Republic of South Africa
VIII South African Civil Aviation Authority
II CABIN CREW



III Licence No: 0274025154
IV Last Name: JANTJES
First Names: Rowlene Ermytrude T
VII Signature of holder: *R. Jantjes*
X For the Civil Aviation Authority: *M. K. M. M. M.*
Date: 19/08/1999

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I	State of Issue:	SOUTH AFRICA
III	Licence Number:	0274025154
IV	Last Name:	JANTJES
	First Names:	Rowlene Emyntnude T
XIV	Date of Birth:	10/06/1974
V	Address:	P O BOX 2120 BOKSBURG 1460
VI	Nationality:	South African
VII	Signature of Holder:	
VIII	Issuing Authority	South African Civil Aviation Authority
XI	Stamp of Issuing Authority:	
II	Licence Title, date of initial issue and country code	CC 19/08/1999 SA
IX	Validity	<p>The holder of this licence is authorised to exercise the privileges of the licence, ratings and certificates as indicated herein, provided that</p> <p>The licence is only valid if:</p> <ul style="list-style-type: none"> (i) accompanied by a valid medical certificate issued in terms of Part 67 (ii) annual currency fees have been paid <p>Please notify change of address immediately to SACAA.</p> <p>Please quote your licence number in all correspondence and/or telephonic enquiries.</p>
XIII	Remarks	Language Proficiency: (English)

Date of Issue: 01/04/2011

Time of Issue: 03:21:48 P

Issued By: Tolo,

0274025154

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XII Class/Type Ratings

Class/Type: Boeing 737
Operator: PR
Remark: CC

Class/Type: EMB-120 Brasilia
Operator: PR
Remark: CC

Class/Type: BAe - 146 - 200, Qu
Operator: PR
Remark: CC

Class/Type: No further entries
Operator:
Remark: No further entries

XII Modules

Module	Date of Test	Valid Until
Safety and Emergency Procedure Training	09/03/2011	31/03/2012
Live Fire Fighting	13/02/2009	29/02/2012
AvMed	17/02/2011	29/02/2012
Wet Ditching	28/03/2009	31/03/2012
Dangerous Goods	06/05/2010	06/05/2012

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Cabin Crew Licences

Benefits

- Revenue
- Standardisation
- Transferability
- Centralised database
- Credibility
- Accessibility
- Consistency
- African regard
- Skills credits - SAQA

Challenges

- Not all operators accept other training

Considerations

- Regulator-driven recognition = greater credibility
- High turn-over rate is a challenge for database
- Restructuring of Authority / Reporting structures
- Revenue for Authority



Considerations

- Standardisation of requirements promotes international transferability of skills and harmonisation
- Benefits are not immediately or directly quantifiable
- Licensing action vs competency requirement and proficiency expectation
- CRM



On behalf of our Flight Attendant family –
Our thoughts and prayers are with the crewmembers,
passengers, family and friends of Germanwings 9576.

Are we doing enough?



Association of Flight Attendants – CWA, AFL-CIO



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