

TABLE OF CONTENTS

(for the Alphabetical Index by Subject Matter, see page 1697)

	Page
Preface	ix
Introduction	xv
Resolution Number	
001 Permanent Effectiveness Resolution	1
001pg Use of Three-Letter Designators	10
004 Applicability of Resolutions and Recommended Practices	11
004a Restriction of Applicability of Resolutions	12
006 Government Approvals	13
007 Resolution Prefixes	14
008 Adjustment of Effectiveness Dates	15
008a Extension of Expiry Date	16
009 Passenger Standards Governance	17
200g Filing of Government Requirements and Authorisations	38
663 Interline Billing	42
700 ² Acceptance and Carriage of Passengers Requiring Special Assistance	43
701 Inadmissible Passengers and Deportees	51
708 Use of Standard Operational Messages	53
709 Baggage Transfer Message (BTM)	54
722 Ticket—General Procedures and Definitions	55
722c Ticket Support Documents/Boarding Passes—Version 2 (ATB2)	80
722e Ticket Support Documents/Boarding Pass Technical Specification	134
722f Ticket—Airline	144
722g Ticket—Neutral	230
722h Ticket—Ground Handling	257
723 Coupon Sequence and Use	281
724 ² Ticket Notices	282
725 Electronic Miscellaneous Document (EMD)—General Procedures and Definitions	285
725f Electronic Miscellaneous Document—Airline	300
725g Electronic Miscellaneous Document—Neutral	330
725h Electronic Miscellaneous Document—Ground Handling	355
727a Collection of Reservation Change Fees	378
728 Code Designators for Passenger Ticket	379
735 Period of Validity	391
735a Extension of Ticket Validity	393
735b Waiver of Minimum Stay Requirement	395
735c Rerouting and Refund in Case of Death	396
735d Involuntary Change of Carrier, Routing, Class or Type of Fare (Involuntary Reroute)	398
735f Involuntary Change of Routing of Charter Passengers to Scheduled Service	408
736 Voluntary Changes to Tickets and Miscellaneous Documents	409
737 Refunds	411
739 Baggage Security Control	413



Passenger Standards Conference Manual

Resolution Number		Page
740	Form of Interline Baggage Tag	414
741	Passenger Name and Address Label	460
743	Found and Unclaimed Checked Baggage	461
743a	Forwarding Mishandled Baggage	497
743b	Baggage Identification Chart	499
744	Local Baggage Committees	504
745	Dangerous Goods in Passengers Baggage	510
745a	Acceptance of Firearms and Other Weapons and Small Calibre Ammunition	512
745b ²	Acceptance of Power Driven Wheelchairs or Other Battery Powered Mobility Aids as Checked Baggage	513
746	Pooling of Baggage	516
750	BSP Data Interchange Specifications	517
750a	Reporting Requirements for BSP Transactions Processing—Sales	518
750b	Reporting Requirements for BSP Risk Management	519
751	Use of the 10 Digit Licence Plate	520
752	Electronic Baggage Claim Receipt	521
753	Baggage Tracking	522
754	Profiles of Interline Baggage Claims and Proof of Fault for Baggage Prorates	523
755	Reflighting Messaging	529
760	Resolution Governing Use of Reservations Interline Message Procedures—Passenger (AIRIMP)	540
760a	Changes to Reservations Interline Message Procedures—Passenger (AIRIMP)	541
761	Flight Numbers	542
762	Airline Designators	543
763	Location Identifiers	548
764	Arrival and Departure Times	552
765	Interline Connecting Time Intervals—Passenger and Checked Baggage	553
766	Interline Passenger Reservations Procedure	555
767	Assignment of Airline Accounting Codes and Airline Prefixes	564
769	Baggage Tag Issuer Codes (BTIC)	569
777	Order ID	573
780	Form of Interline Traffic Agreement—Passenger	575
780a	Form of Interline Baggage Handling Agreement to/from Members' Charter/Scheduled Flights	589
780b	Passenger Interline Service Charge	594
780c	Passenger Interline Service Charge for non-IATA Carriers	595
780d	Passenger Interline Service Charge—United States	596
780e	IATA Interline Traffic Participation Agreement—Passenger	599
781b	Fraud Related to Electronic Documents	611
782	Means of Payment	612
785	Collection of Government or Airport Imposed Taxes/Fees/Charges	613
787 ¹	Enhanced Airline Distribution	614
788	Interline Recognition of Free and Reduced Fare or Rate Transportation	622
789	Responsibility for Travel at the Correct Fare	626
789a	Responsibility for Handling Functions	627
791	Specifications for Airline Industry Integrated Circuit Card (ICC)—Version 03	628
792	Bar Coded Boarding Pass (BCBP)—Version 8	649
797	One Order	664
798a	Handling Disruptive/Unruly Passengers	667

Recommended Practice Number		Page
2725i*	Through/Change of Gauge Flight for EMD-A	669
1008	Glossary of Commonly Used Air Passenger Terms	672
1690	Aircraft and Airport Services Standards and Procedures	682
1690a	IATA Ground Operations Manual (IGOM)	683
1690b	Baggage Reference Manual Standards and Procedures	684
1700a	Expectant Mothers and New-Born Babies	685
1700b ²	Carriage of Passengers with Reduced Mobility and Escorts Requirement	686
1700c ²	Seat Assignment for Passengers with Reduced Mobility and for Escorts	688
1700d ²	Passengers with Reduced Mobility Group Travel	689
1700e ²	Publication in Airline Guides of Rates and Conditions Related to Travel of Passengers with Reduced Mobility	690
1701	End to End Passenger Process	691
1701a	Passenger Data Harmonization	694
1701d	Self Service Electronic Document Check	696
1701f	Self Service Baggage Check-In	702
1701h	Security Checkpoint Access and Egress	708
1701j	Automated and Self-Service Flight Rebooking for Irregular Operations	713
1701k	Self Boarding	718
1701l	International Traveler Scheme	722
1701m	Self-Service Baggage Recovery	726
1701n	Self Asserted Identity	730
1702	Information on Airport Passenger Service Charges	731
1703	Standardisation of Cabin Door Designators	732
1704	Office Function Designators for Passenger and Baggage Handling	733
1705	Standardisation of Traffic Handling Message Texts	734
1706	Functional Specification for Standard Departure Control System	735
1706a	Functional Specification for Passenger Self-Service Systems	742
1706b	Data Interchange for Passenger and Aircraft Handling	752
1706c	Common Use Self Service (CUSS)	753
1706d	Non-ATB Document Specifications for Common Use Self Service (CUSS) Kiosks	761
1706e	Paper Specifications—Documents to be Printed by a General Purpose Printer (GPP) in a Common Use Self-Service (CUSS) Kiosk	763
1706f	Functional Specification for CUSS User Interface	764
1707	Standard Symbols for Description of Standard Message Formats	767
1707a	Data Field Dictionary for DCS Passenger Messages	769
1707b	Data Element Directory for DCS Passenger Messages	773
1708	Passenger Name List (PNL) and Additions and Deletions List (ADL)	802
1708a ²	Passenger Assistance List (PAL) and Change Assistance List (CAL)	848
1709	Request List Message (RQL)	858
1710	Standardisation of Seat Designators	860
1711	Seats Protected Message (SPM)	861
1712	Seats Occupied Message (SOM)	865
1713	Space Available List (SAL)	869
1714	Industry Discount Message (IDM)	873
1715	Passenger Service Message (PSM)	876
1716	Passenger Information List (PIL)	883



Passenger Standards Conference Manual

Recommended Practice Number		Page
1717	Teletype Passenger Manifest (TPM)	888
1717a	PAXLST Message	891
1718	Passenger Transfer Message (PTM)	892
1719	Passenger Final Sales Message (PFS)	897
1719a	Frequent Traveller List (FTL)	907
1719b	Passenger Reconcile List (PRL)	913
1719c	Electronic Ticket List (ETL)	923
1719d	Ticketless Product List (TPL)	930
1719e	Additional Service List (ASL)	935
1720	Seat Assignment Parameters	939
1720a	Standard Thirteen-Digit Numbering System for Traffic Documents	940
1721	Netting for Exchange/Reissue Transactions	950
1722f	ATB2 Quality Assurance	955
1722z	Inhibit Ticketing for Security Reasons	956
1723	Automated Tax Data	957
1725	EMD Tax Collection Following an Upgrade	958
1728	Reservations and Ticket Coding Directory	959
1735	Planned Schedule Changes	960
1738	Application for Ship's Crew Fares	964
1739	Passenger/Baggage Reconciliation Procedures	966
1740a	Baggage Tag Media Quality Guidelines	975
1740b	Licence Plate Fallback Sortation Tag	984
1740c	Radio Frequency Identification (RFID) Specifications for Interline Baggage	987
1740d	Read and Sortation Rate in Baggage Handling Systems	1006
1740e	Baggage Taken in Error—Notice to Passengers	1012
1740f	Carriage of Prohibited Wildlife in Baggage	1014
1741	Passenger and Baggage Conformance Services	1016
1743a	Tracing Procedure for Missing Checked Baggage	1018
1743b	Tracing Unchecked Baggage and Handling Damage to Checked and Unchecked Baggage	1026
1743c	Exchange of Information on Interline Baggage Tagging Errors	1028
1743d	Baggage Theft, Pilferage and Fraudulent Claim Prevention	1029
1743e	Baggage Irregularity Report	1032
1744	Local Baggage Committee Bylaws, Terms of Reference and Operating Rules	1035
1745	Baggage Information Messages	1040
1746	Baggage System Interface (BSI)	1161
1747	Passengers' Electronic Equipment	1166
1748	Baggage Construction Standards	1167
1749 ²	Carriage of Carry-on Baggage	1170
1750	Handling of Security Removed Items	1174
1751	Interline Baggage Claim	1175
1752	Numeric Location Codes	1179
1752a	Reliability and Integrity of Baggage Messaging	1180
1753	Interline Handling Procedure for Unaccompanied Minors	1183
1754	Form and Function of the Electronic Baggage Tag (EBT)	1186
1755	Baggage Logistics and Conformance Event Services	1189
1756	Use of Beacon Infrastructure	1190
1757	Lost and Found Property Items Categories	1191

Recommended Practice Number		Page
1760	Airline Taxonomy of Offer Components	1192
1761a	Guidelines for the Allocation of Airport Slots	1194
1761b	Form of Exchange of Schedule Information	1195
1764	Reservations Verification	1196
1766	Publication of Reservations Information	1197
1767	Quality Control	1198
1767a	Quality Control for Interline Messages	1200
1768	Standard Reservations Telephone Conversations	1201
1768a	Mandatory Fare Quote & Enforced Ticket Time Limit	1203
1769	Emergency/Strike Situation	1205
1770	Code of Reservations Ethics	1206
1771	Sell and Report or Free Sale Agreements	1208
1772	Passenger Sales Agent Location Identification	1211
1773a	Radio Frequency Identification (RFID) Specifications for Inflight Catering Equipment Management	1212
1773b	Standard Inflight Catering Agreement	1224
1774	Protection of Privacy and Processing of Personal Data Used in International Air Transport of Passengers and Cargo	1257
1775	Hotel Accommodation, Meals and Surface Transport Multilateral Agreement	1259
1776	Seamless Connectivity	1262
1776a	Seamless Availability and Selective Query	1269
1777	Online Married Segment Control	1272
1777a	Interline Married Segment Control	1283
1778	Automated Block Space Interface	1341
1779	Journey Data	1348
1780e	IATA Intermodal Interline Traffic Agreement—Passenger	1350
1780f	IATA Interline Traffic Agreement for Enhanced Distribution Capability—Passenger	1362
1781	Smoking in Aircraft	1373
1782	Enhanced Availability Data	1374
1783	Interactive Passive Validation	1379
1784	Structured Domain Names	1385
1785	Public Information Systems and Standards	1387
1786	Passenger Distribution Lifecycle	1392
1787	Reservations Procedures for Free and Reduced Rate Transportation	1398
1788	Ticketing and Baggage Regulations for Free and Reduced Transportation	1399
1788a	Procedure for Passengers Travelling on Space Available Basis	1403
1789	Automated Boarding Control	1404
1790	Additional Services	1411
1790a	Online Sales of Additional Services in Interline Scenarios	1414
1790b	Reservations Procedures for Chargeable Ancillary Services (Bilateral)	1417
1790c	Reservation Procedures for Chargeable Baggage Related Services and Service Reference Number	1465
1791	Standard Specifications for Airline Issued Credit Cards	1478
1791b	Standardised Format for Financial Transaction Messages	1484
1791d	Payment Card Industry Data Security Standards (PCI DSS) Compliance	1506
1791e	Card Fraud Prevention Best Practises	1511
1791f	Frequent Flier Program Fraud Prevention Best Practises	1512
1792	Standards Irregularity Notice (SIN)	1513



Recommended Practice Number		Page
1793	Standardisation of Paper Sizes for Various Passenger Handling Forms	1515
1794	Carriage of Prohibited Wildlife and Related Products by Passenger	1516
1795	Guidelines for the Establishment of Airline Operators Committees	1518
1796	Town Versus Airport Terminal	1522
1797	Common Use Passenger Processing Systems (CUPPS)	1523
1797a	Aviation Information Data Exchange (AIDX)	1532
1797c	Management Information Systems Interface	1537
1798	Contact of Air Passengers Exposed to a Health Hazard	1556
1799 ²	Denied Boarding Compensation	1557
1800	Automated Baggage Handling Based on the IATA Licence Plate Concept	1558
Effectiveness Status of Resolutions and Recommended Practices		1607
List of Conferences, Committees and Meetings		1665
Numerical Index		1689
Index of Resolutions and Recommended Practices by Responsible Committee		1695
Alphabetical Index by Subject Matter		1697

¹ This passenger service Resolution or Recommended Practice is submitted to the U.S. Department of Transportation for approval, or approval and antitrust immunity.

² This passenger service Resolution or Recommended Practice is submitted to the U.S. Department of Transportation for review and appropriate action before declarations of effectiveness by IATA and implementation by carriers.