

## **Simplified Invoicing and Settlement**

# CMP 674 - Validation of Coupon and AWB Breakdown in Rejection

**Guidance Document** 

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## SIS – Simplified Invoicing and Settlement

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#### 1 Validation of Coupon and AWB Breakdown in Rejection

During the rejection process SIS validates that the rejected transaction exists in the database and that the Billed amounts provided at the Rejection Memo level are matching the Accepted amounts of the rejected transaction. Even though linking is successful at the Rejection Memo level, the system does not validate that ALL Coupons/AWBs from the rejected RM are included in the rejecting RM, allowing therefore Coupon(s) / AWB(s) to be added or dropped during the process.

In order to ensure the consistency of data throughout the course of the rejection process, along with Release 1.8 (May 2016) SIS has implemented a validation which requires that every coupon/AWB (of the breakdown) from the rejected RM should exist in the breakdown of the rejecting RM (along with counts/occurrences).

#### This validation is applied regardless of the reason code used in the rejecting RM.

Therefore, if the rejected RM had Coupon/AWB breakdown but in the rejecting RM a reason code that does not require a breakdown is used, all records present in the breakdown of the previous stage must be provided. Any mismatches will result in Error Non-Correctable.

The validation is performed when linking is successful at RM level and is applicable to:

- PAX Non-Sampling Stage 2 RMs
- PAX Non-Sampling Stage 3 RMs
- PAX Sampling Form X/Fs (Stage 3 RMs)
- CGO Stage 2 RMs
- CGO Stage 3 RMs

In case of mismatch, validation will fail as Error Non-Correctable and the error description will report only the first mismatch identified (it is not possible to report all mismatches due to space limitations).

#### **Example of validation**

In the following scenario of a Stage 1 RM with 3 Coupon/AWB breakdown, SIS will validate that all 3 records in the breakdown are reported at Stage 2, <u>regardless</u> of whether the amounts are accepted or rejected and the reason code used (whether it requires a breakdown or not).

Stage 1 RM	Billed	Accepted	Difference
RM Level Gross Amount	150	0	150
Coupon/AWB #1 Gross Amount	50	0	50
Coupon/AWB #2 Gross Amount	50	0	50
Coupon/AWB #3 Gross Amount	50	0	50



Correct Stage 2 RM	Billed	Accepted	Difference
RM Level Gross Amount	0	150	150
Coupon/AWB #1 Gross Amount	0	50	50
Coupon/AWB #2 Gross Amount	0	50	50
Coupon/AWB #3 Gross Amount	0	50	50

In the below examples (list is not exhaustive), even though the amounts will match at the RM level, the invoice will fail validation as the records that were included in the Stage 1 RM breakdown are not present in the Stage 2 breakdown.

#### a) Coupon/AWB #3 is missing

Incorrect Stage 2 RM (will fail validation):	Billed	Accepted	Difference
RM Level Gross Amount	0	150	150
Coupon/AWB #1 Gross Amount	0	100	100
Coupon/AWB #2 Gross Amount	0	50	50

#### b) Coupon/AWB #2 and Coupon/AWB #3 are missing

Incorrect Stage 2 RM (will fail validation):	Billed	Accepted	Difference
RM Level Gross Amount	0	150	150
Coupon/AWB #1 Gross Amount	0	150	150



#### c) All records in the breakdown are missing

Incorrect Stage 2 RM	Billed	Accepted	Difference
(will fail validation):			
RM Level Gross Amount	0	150	150

#### d) Coupon/AWB #3 is missing and Coupon/AWB #5 did not exist in the previous stage

Incorrect Stage 2 RM (will fail validation):	Billed	Accepted	Difference
RM Level Gross Amount	0	150	150
Coupon/AWB #1	0	50	50
Gross Amount			
Coupon/AWB #2 Gross Amount	0	50	50
Coupon/AWB #5 Gross Amount	0	50	50

### 2 Exceptions

The following exceptions apply to this validation. Requirements defined in CMP# 501 should continue to be applied, allowing the addition of Coupons(s) / AWB(s) when the rejected RM does not contain a breakdown and in case of FIM rejections (source codes 45 and 46).

## In case of any questions, please contact us via the

**IATA Customer Portal** 

