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### ➤ 1st World Financial Symposium

Our annual Industry Meetings including the 3<sup>rd</sup> SIS General Meeting (formerly referred to as the IS Week), were held this year in Abu Dhabi, September 14 – 16th 2014, as part of the 1<sup>st</sup> World Financial Symposium. The event was a success, with approximately 298 delegates representing 117 SIS members that attended the SIS General Meeting. We would like to take this opportunity and thank everyone for their participation and input, which greatly contributed to the success of the event. All presentations given during the meetings have been published and are now available for download on [our website](#).



### ➤ Switching validations from 'Warnings' to 'Error'

- a) Reference Data Validation: In May 2013 SIS introduced a warning in file loading reports if incorrect reference data information (Member addresses, VAT/Tax numbers etc.) was provided in billing files. Effective Dec 2014 P1, this will now be flagged as an error by SIS and will require the billing member to correct and resubmit their data. Please see the [CMP 496](#) document for information on reference data validations in SIS.
- b) Migrated Rejection transactions: Since the migration to SIS was done in a phased manner, the linking validation was relaxed to allow non SIS transactions to be migrated into SIS. Since it is over a year now that all members have migrated to SIS, the steering group has approved that this validation be fully enforced effective Nov 2014 P1. Please see the February 2013 bulletin for further details.

If you have any question about either of these validations please contact [sisoperations@iata.org](mailto:sisoperations@iata.org)

### ➤ **SIS Survey Results**

The SIS User Satisfaction Survey was sent to all active users of the application earlier this year. The goal was to receive user feedback about satisfaction on the SIS platform and also SIS customer support. After review of the results we are pleased to announce that overall satisfaction of the platform was 91.5% and SIS Customer support was 94.7%. We would like to thank everyone who participated in the survey, your feedback was greatly appreciated.

### ➤ **SIS Quick Tip**

We have created a [SIS Quick Tips](#) section on the SIS website and posted a document to show how to view multiple items in IS-WEB at the same time without losing your place on a large item list. Check out the first SIS Quick Tip [document](#) for further details.



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