**Important Information**

Please take the time to read through the following information regarding the safety protocols in place for CNS 2021. If a COVID-19 PCR test is required for your return trip home, it is recommended that you make an appointment prior to arriving in Miami. Suggested locations can be found on the last page of this document.

**SELF TEST KITS**

Two Antigen Nasal Swab COVID-19 Rapid Diagnostic Tests will be provided to each delegate at the beginning of the Conference. The self-test must done on Monday morning and Tuesday morning prior to entering the Conference Center and attending CNS 2021.

The test will identify acute with high sensitivity and 100% specificity. This test offers a rapid 10-minute result.

For more information click here: [Nasal Swab COVID-19 Rapid-Test](#)

**FIRST CONTACT**

- Face coverings are mandatory on the event floor, Plenary, Innovation Stage and Exhibition.
- It is imperative that face masks always cover nose and mouth.
- The following will not be allowed as face masks: face coverings not properly secured, face masks with exhalation valves, bandanas, neck gaiters, mesh material masks, damaged face masks.
- Delegate experience will begin with a short mandatory screening survey to be completed daily.
- Alcohol-based hand-sanitizer will be available throughout the hotel and conference center.
- Conference Staff and/or security will monitor the safety protocols.
- No exceptions will be made.
- If any delegate displays more than one symptom of COVID-19 they will be required to leave the conference, return to their room, and contact hotel security for further instructions.
### EVENT SPACE CLEANING

- All event spaces will be disinfected before and after the activities.
- Alcohol-based hand-sanitizer dispensers will be set throughout the event space in high-touch areas to promote and facilitate hand cleaning.
- All items that come into the venue, including furniture rentals, will be disinfected before delivery and when received at the venue.

### GUEST FLOW

- Social distance signage will be placed throughout the event space specifically in high traffic areas such as food zones and exhibition.
- To regulate the flow of attendees, there will be a series of directional markings indicating the direction that attendees must follow.

### FOOD AND BEVERAGE

- All staff onsite will wear an approved face covering and gloves to serve delegates.
- All food functions will be adequately staffed to avoid multiple food handling.

### BEST PRACTICES

- Avoid greetings with contact - do not greet with kisses, handshakes, or hugs.
- Maintain recommended social distancing.
- Regularly wash your hands with soap and water.
- Cover your mouth and nose with your elbow or tissue when coughing.
- Always use alcohol-based hand sanitizer.
- Use the conference platform/App to share your data with other delegates.
- Face masks can only be removed to drink or eat.

### COVID-19 ISOLATION AND CONTACT TRACING

- Should someone become ill, the individual must self-isolate and notify resort security immediately.
- The guest may be relocated to another room away from other guests and will be required to self-isolate in their room until recovered (extended reservations may result in adjusted room rates). The Manager on Duty and the Resort Manager will assist with coordinating an isolation room if there is availability.
- If someone who attended the event tests positive for COVID-19, this will be reported immediately to public health officials to determine notifications and contact tracing.
- Positive tested guests will not be able to leave their room unless for medical treatment. Employees are not permitted to enter a confirmed or presumed COVID positive guest room. Any deliveries to their room will be left at the guest room’s door for contactless delivery.

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Everyone’s safety is of the upmost importance and everyone’s collaboration is important.
PHARMACIES

**CVS Pharmacy**
Aventura 2974 NE 199th Street Aventura, FL 33180
Phone: +1(305) 932-2802
*Distance from JW Turnberry: 0.4 miles*
Mon-Sun: Open until 10pm

**Walgreens**
3007 Aventura Blvd
Aventura, FL 33180
Phone: +1(305) 936-2483
*Distance from JW Turnberry: 0.4 miles*
Store: 24 hours Pharmacy: 8am-10pm

**Walgreens-24 Hour Pharmacy**
18665 Biscayne Blvd
Aventura, FL 33180
Phone: +1(305) 466-2844
*Distance from JW Turnberry: 1.6 miles*
Store: 24 hours

COVID-19 TESTING

*IMPORTANT: If you require a COVID-19 test to travel back home, we recommend you book your appointment prior to travelling to Miami as last-minute appointments may be a challenge. The above listed pharmacies offer COVID-19 testing, please contact the pharmacy to book an appointment.*

**Aventura Mall**
Drive-Thru Government testing center across the street from the hotel (NO WALK-UPS)
19501 Biscayne Blvd Aventura Aventura, FL 33180
appointments are recommended: Make an Appointment online

**Mobile Testing**
1.7 miles from the hotel
Call +1(305)-602-8492 for more info
Sunny Isles Beach Government Center
18070 Collins Avenue Sunny Isles Beach, FL 33160

**Hospital**
Mount Sinai Aventura – Emergency Room
2845 Aventura Blvd, Aventura, FL 33140
Main Phone: +1(305) 692-1010
Emergency Room: +1(305) 692-1000 (Distance from JW Turnberry: 0.5 miles)