

From Vision to Value: The Next Era of Air Travel
Connecting Retail, Experience and Financial Performance

28-29 October 2026

WFS/WPS Pre-Event Meeting Schedule				WFS/WPS Event Schedule						
Times	Sunday 25 October	Monday 26 October	Tuesday 27 October	Times	Wednesday 28 October	Thursday 29 October				
09:00 - 10:30	SIS SG	Facilitation Working Group Customer Experience Working Group SIS General Meeting ACC WG ICCS User Group	Facilitation Working Group Customer Experience Working Group ICH General Meeting ACC WG DAC IFAC IFG User Forum ICCS User Forum PaxInsight Forum CO2 Data Workshop Training Workshop	09:00 - 10:30	Opening Plenary			Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing
10:30 - 11:00	Networking Break			10:30 - 11:15	WFS/WPS Networking Break & Press Conference			WFS/WPS Networking Break (10:30 - 11:00)		
11:00 - 12:30	Morning meetings & workshops continued			11:15 - 12:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing
12:30 - 14:00	Networking Lunch			12:30 - 14:00	WFS/WPS Networking Lunch					
14:00 - 15:30	ICH WG	Facilitation Working Group Customer Experience Working Group SIS General Meeting ACC WG ICCS User Group PaxInsight Forum	Facilitation Working Group Customer Experience Working Group ICH General Meeting ACC WG Joint DAC, IFAC IFG User Forum ICCS User Forum PaxInsight Forum CO2 Data Workshop Training Workshop	14:00 - 15:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing
15:30 - 16:00	Networking Break			15:30 - 16:00	WFS/WPS Networking Break					
16:00 - 17:30	Afternoon meetings & workshops continued			16:00 - 17:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Passenger Experience and Accessibility	Track 3 - Financial Services and Processing	Closing Plenary		
			WFS/WPS Welcome Reception starting at 18:00 in WFS/WPS Exhibition Hall*	18:30	WFS/WPS Networking Dinner*					
			Networking activities		Network during daily coffee and lunch breaks, Welcome reception and Gala Dinner (included in the WFS/WPS fee)					
			Plenary sessions		High level presentations and panel discussions, interactive sessions with the delegates (included in the WFS/WPS fee)					
			Tracks		Choose your best topics and go into more details with industry specialists (included in the WFS/WPS fee)					
			Exhibition Hall		Meet exhibitors to understand their solutions for your business (included in the WFS/WPS fee)					
			Industry Meetings		Closed-door meetings - by invitation only					
			User Forums		Closed-door meetings - by invitation only					
			Event workshops		Choose your best topics and go into more details with industry specialists - open to all					
					* Open to registered WFS/WPS delegates only					