

From Vision to Value: The Next Era of Air Travel
Connecting Retail, Experience and Financial Performance

28-29 October 2026

WFS/WPS Pre-Event Meeting Schedule				WFS/WPS Event Schedule							
Times	Sunday 25 October	Monday 26 October	Tuesday 27 October	Times	Wednesday 28 October			Times	Thursday 29 October		
09:00 - 10:30	SIS Steering Group Settlement with Orders Forum	Facilitation Working Group Customer Experience Working Group SIS General Meeting Payment Services Forum ICCS User Group	Facilitation Working Group Customer Experience Working Group ICH General Meeting Payment Services Forum ICCS User Forum	09:00 - 11:00	Opening Plenary			09:00 - 10:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility
10:30 - 11:00	Networking Break			11:00 - 11:45	WFS/WPS Networking Break & Press Conference			10:30 - 11:00	WFS/WPS Networking Break		
11:00 - 12:30	Morning meetings & workshops continued			11:45 - 12:45	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility	11:00 - 12:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility
12:30 - 14:00	E&F for Airlines Networking Lunch	Networking Lunch		12:45 - 14:00	WFS/WPS Networking Lunch			12:30 - 14:00	WFS/WPS Networking Lunch		
14:00 - 15:30	ICH Working Group Settlement with Orders Forum	Facilitation Working Group Customer Experience Working Group SIS General Meeting Payment Services Forum ICCS User Group	Facilitation Working Group Customer Experience Working Group ICH General Meeting Payment Services Forum ICCS User Forum	14:00 - 15:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility	14:00 - 15:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility
15:30 - 16:00	Networking Break			15:30 - 16:00	WFS/WPS Networking Break			15:30 - 16:00	WFS/WPS Networking Break		
16:00 - 17:30	Afternoon meetings & workshops continued			16:00 - 17:30	Track 1 - Retail and Distribution (Offers & Orders)	Track 2 - Financial Services and Processing	Track 3 - Passenger Experience and Accessibility	16:00 - 17:00	Closing Plenary		
			WFS/WPS Welcome Reception starting at 18:00 in WFS/WPS Exhibition Hall*	18:30	WFS/WPS Networking Dinner*						

Networking activities Network during daily coffee and lunch breaks, Welcome reception and Gala Dinner (included in the WFS/WPS fee)
Plenary sessions High level presentations and panel discussions, interactive sessions with the delegates (included in the WFS/WPS fee)
Tracks Choose your best topics and go into more details with industry specialists (included in the WFS/WPS fee)
Exhibition Hall Meet exhibitors to understand their solutions for your business (included in the WFS/WPS fee)
Industry Meetings Closed-door meetings - by invitation only
User Forums Closed-door meetings - by invitation only
Event workshops Choose your best topics and go into more details with industry specialists - open to all
 * Open to registered WFS/WPS delegates only