11 October 2021
Istanbul, Turkey

PROGRAM
CEIV Workshop
<table>
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<th>Time</th>
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| 9:15 – 9:35 | Welcome & Opening  
*Frederic Leger, Interim SVP Commercial Services, IATA*  
**CEIV Programs: Status Update & Developments** |
| 9:35 – 9:55 | CEIV Pharma:  
**Airline coalition approach with ground handlers in the Americas** |
| 9:55 – 10:15 | CEIV Pharma:  
**Expansion to other Lufthansa self-handled stations** |
| 10:15 – 10:30 | IATA ONE Source  
**The new aviation service provider platform** |
| 10:30 – 11:15 | Networking Break – WCS Exhibition Hall |
| 11:15 – 11:30 | COVID-19 Panel  
**How did CEIV Pharma certification help address challenges faced during the COVID-19 Vaccine distribution** |
| 11:30 – 11:45 | CEIV:  
**How standardized procedures enable compliance and reinforce collaboration and trust throughout the air cargo supply chain** |
| 11:45 – 12:00 | CEIV:  
**How to ensure affordable consistency throughout the certification period** |
| 12:00 – 12:15 | CEIV:  
**Implementing CEIV Pharma and Fresh at the same time** |
| 12:30 – 12:30 | CEIV:  
**How to get more out of your standard checklist** |
| 12:45 – 14:00 | Networking Lunch – WCS Exhibition Hall |
| 14:00 – 14:20 | CEIV Live Animals:  
**Insight into recurring non-conformances and how companies can best prepare for the assessment and validation process** |
| 14:20 – 14:40 | CEIV Fresh:  
**How industry collaboration, transparency and data sharing can help reduce wastage and improve quality, efficiency and value of the temperature sensitive supply chain** |
| 14:50 – 15:05 | CEIV Fresh: Q&A |
| 15:05 – 15:15 | Wrap-up & close  
*Ronald Schaefer, Senior Principal IATA Consulting* |
| 15:15 – 16:00 | Networking Break – WCS Exhibition Hall |