## Wednesday 13 October | Stream 2 | Sustainability

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<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>14:00-14:05</td>
<td>Welcome back</td>
<td><strong>Steve Townes</strong>, CEO, ACL Airshop</td>
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<td>14:05– 14:20</td>
<td><strong>Pharma &amp; Sustainability – a strong global partnership</strong></td>
<td>In today's business world, it is no longer only about the results that you produce, but also how you produce them. Sustainability more and more often becomes a core part of a company's strategy. How can forwarders make a difference? And which role does the pharma &amp; healthcare industry play? <strong>Dorothee Becher</strong>, Head of Air Freight Healthcare Mgt Europe, DB Schenker</td>
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<td>14:20 – 15:05</td>
<td><strong>Panel: Operational efficiency &amp; sustainability</strong></td>
<td>The ability to adapt operations continuously while operations face disruptions has been the core challenge throughout the pandemic. This session explores how operational efficiency and agility is crucial to ensure sustainable operations and what experiences and practices have emerged. <strong>Moderator:</strong> <strong>Hendrik Leyssens</strong>, VP Global Operations Cargo, Swissport <strong>Panelists:</strong> <strong>Geert Aerts</strong>, Director Cargo &amp; Logistics, Brussels Airport Company <strong>Jacqueline Casini</strong>, Senior Director Communications &amp; Environmental Management, Lufthansa Cargo <strong>Jos Jacobsen</strong>, COO and Managing Director, ACL Airshop <strong>Laura Rodriguez</strong>, Manager Implementation &amp; Quality Assurance, Cargo iQ</td>
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<td>15:05 – 15:20</td>
<td><strong>Sustainable transformation in the industry: Liege Airport</strong></td>
<td>As part of its environmental strategy, Liege Airport is committed to a Collaborative Environmental Management (CEM) partnership. This concept, initiated by Eurocontrol with the support of ACI Europe, allows those involved in an airport’s operations to work together to find collaborative environmental solutions. <strong>Bert Selis</strong>, VP Commercial Cargo &amp; Logistics, Liege Airport</td>
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<td>15:20 – 16:20</td>
<td>Networking Break – WCS Exhibition Hall</td>
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### 16:20 – 16:40
**The future of work. Has COVID-19 accelerated transformation?**
The world of work is changing, and the pandemic is accelerating this transformation. What are the keys to attract (and re-attract) new talent for the industry? What are the new profiles & skills we need to succeed?

**Dr. Julian Kirchherr**, Associate Partner, McKinsey & Company

### 16:40-17:05
**Panel discussion: The future of work in air cargo**

**Moderator:**
**Céline Hourcade**, Managing Director, Change Horizon

**Panelists:**
- **Dr. Julian Kirchherr**, Associate Partner, McKinsey & Company
- **Liana Coyne**, COO, Coyne Airways

### 17:05-17:25
**Sustainable transformation in the industry: ERA**
Europe’s aviation sector is collectively on board to lead the way in reducing aviation CO2 emissions, making flying more sustainable for the long term.

Europe’s airlines, airports, aerospace manufacturers and air navigation service providers have laid out a joint long-term vision along with concrete solutions to the complex challenge of reaching net zero CO2 emissions from all flights departing the EU, UK and EFTA.

**Martina di Palma**, Sustainability Manager, European Regions Airline Association (ERA).

### 17:25 – 17:30
**Closing remarks**
**Steve Townes**, CEO, ACL Airshop