

**IATA**

# **WORLD CARGO SYMPOSIUM**

London, England

27 - 29 September 2022

**Future Air Cargo Executives  
Summit (FACES)**





- 14:00 – 14:05**     **WELCOME ADDRESS**  
• **David Sauv & Patricia Varela, IATA**
- 14:05 – 14:25**     **SUCCESSFUL CAREER PATH IN AIR CARGO**  
• **James Golding, Head of Cargo, Heathrow Airport**  
Interactive session where leaders of the Air Cargo Industry share insights on their career development, their most important decisions, and their ideas on how to succeed during the restart and become a successful leader.
- 14:25 – 14:45**     **BUILDING INNOVATION FOR THE AIR CARGO INDUSTRY**  
• **Lucas Fernandez, Head of Innovation, CHAMP**  
How to drive innovation in air cargo? This session will cover innovation in general in the industry, detail how the CHAMP innovation process works with a particular focus on the co-creation approach and the onboarding of customers in the journey. The presentation will finish by sharing a few lessons learned over four years of this ongoing adventure.
- 14:45 – 15:00**     **BUILDING RESILIENCE, HOW CAN YOU DRIVE CHANGE WITHIN THE INDUSTRY**  
• **Justina Messeiller, Senior Consultant, Change Horizon**  
Purpose, strong corporate values and business sustainability have gained importance in how the future leaders select their next employer around the world. Gen Zs and millennials seek to realize their professional potential by driving a positive change within their organizations and society. Let's discuss how you can contribute to driving this change within air cargo and make it a more attractive and resilient sector
- 15:00 – 15:30**     **NETWORKING BREAK**
- 15:30 – 16:50**     **WORKING SESSION: A TRANSFORMATIONAL CULTURE STARTS WITH RESILIENT INDIVIDUALS**  
• **Edward Matti, Managing Partner, CCM Consultancy**  
An organization's culture is often dependent on the ability of each individual to effectively contribute to a greater and brighter future. This creates considerable momentum; however, it doesn't just happen. Today's leaders are expected to have all the necessary skills to succeed, be resilient and ready to navigate the complexities of corporate environments.  
This interactive session will look at what great culture looks like, how individuals can build (and leverage) the right skills to be active participants and ultimately drive their respective companies' culture (and future).
- 16:50 – 17:00**     **CLOSING REMARKS**  
• **David Sauv & Patricia Varela, IATA**
- 17:00 – 20:00**     **WELCOME RECEPTION**  
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