

# IATA WORLD CARGO SYMPOSIUM

Dubai, UAE  
15 – 17 April 2025

## AGENDA STREAM 1 DIGITALIZATION

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# Digitalization Stream

Wednesday, 16 April

- 09:00 - 09:05**    **Opening Remarks**
- 09:05 - 09:15**    **Keynote 1: Industry executive on insights and learnings of implementation of digital solutions**
- 09:15 - 09:30**    **Keynote 2: Industry executive on implementation of digital solutions and impacts**  
**Guillaume Crozier, Chief Cargo Officer, dnata**
- 09:30 - 09:50**    **Digitalization Leadership Charter Fireside chat**  
An informal yet informative discussion with key players in the industry, sharing their experiences and outlook of the Digitalization Leadership Charter.  
**Janet Wallace, Managing Director Cargo Ops & Transformation, Air Canada**  
**Dr. Jan-Wilhelm Breithaupt, CEO, Jettainer**  
**Charles Marrale, CEO, Exfreight**
- 09:50 - 10:30**    **Panel Discussion: The Realities of Airline Digitalization**  
A candid discussion with airline executives on the practical challenges, successes, and trade-offs of staying ahead—or simply keeping up—with digital transformation in aviation.  
**Gabriela Hiitola, SVP Cargo, Finnair**  
**Mark Drusch, Chief Officer Cargo, Qatar Airways**  
**Jannie Davel, CEO, MSC Air Cargo**
- 10:30 - 11:30**    **Networking Break - WCS Exhibition Hall**
- 11:30 - 12:30**    **Spotlight 1: ONE Record and its impact on Cargo Operations**  
The use cases demonstrate how IATA's ONE Record API data standards have replaced the traditional messaging, establishing a new data exchange method. The next steps involve incorporating diverse data types per the IATA ONE Record data model to receive more comprehensive data sooner, enhancing operational decisions and benefits for all partners.
- ONE Record Use case demonstration**  
**Ajith Pancily, Lead Manager & Head, Special Initiatives, Cargo & Logistics Solutions, IBS Software**  
**Nazim Ros, Manager Cargo Industry Affairs, Singapore Airlines**  
**Thang Jiew Tee, Head of Product delivery, CCN**
- One Record Implementation Success - Industry Partners Share Path to 2026**  
**Nemil Sheriff, Senior Product Manager, Cargo Portals & APIs, CHAMP**  
**Andress Lam, Head of Cargo Digital, Cathay Cargo**  
**Pedro Garcia, CIO, WFS**



**12:30 - 14:00**      **Networking Lunch - WCS Exhibition Hall**

**14:00 – 15:00**      **Spotlight 2: Data & Innovation**

An insightful session delving into the transformative power of data and innovation. Whether you're a data enthusiast, a tech innovator, or simply curious about the future of data, these sessions promise to offer valuable perspectives and actionable takeaways.

**Data at the service of Delivering Promises**

**ONE Record - Data transparency beyond Shipments**

**Stefanie Pauly, Chief Information & Technology Officer, Jettainer**

**How data is changing an Air Cargo Handling Terminal**

**Philippe de Backer, CEO, Lödige Industries**

**15:00 – 16:00**      **Networking Break - WCS Exhibition Hall**

**16:00 – 16:20**      **ONE Record use case demos**

Practical demonstration of ONE Record use cases, showcasing real-world applications and benefits

**Matthias Hurst, Director, Global Airfreight Initiatives, Agility**

**Marlon Guerios, Product Manager, Cargo Digital Platform, Air Canada**

**16:20 – 16:40**      **Global Digital Cargo Open-Source Community**

The importance of a global digital cargo community and how it enhances industry collaboration and efficiency.

**Andreas Nettsträter, CEO, Open Logistics Foundation**

**Carina Tüllmann, CCO, Open Logistics Foundation**

**16:40 – 16:55**      **AI-Driven Innovations in Air Cargo: Enhancing Efficiency and Accuracy**

How AI-driven innovations are transforming air cargo operations, improving efficiency and accuracy

**Zvi Schreiber, CEO, Freightos**

**16:55 – 17:00**      **Closing Remarks**