IATA WORLD CARGO SYMPOSIUM

Hong Kong SAR, China
12-14 March 2024

ONE RECORD TRAINING
AGENDA
## Agenda

**ONE Record Training**

**Thursday, 14 March**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Information</th>
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| 09:00 – 09:10 | **Introduction**  
Henk Mulder, Head Digital Cargo IATA  
Welcome, introductions and an overview of the workshop |
| 09:10 – 09:30 | **ONE Record Presentation**  
Provide information of the ONE Record courses and highlight the key features and benefits. |
| 09:30 – 10:00 | **Interactive Q&A**  
Hands-on experience with ONE Record |
| 10:00 – 10:30 | **Case Studies**  
This session will allow the participants to share success stories and testimonials and to discuss the practical applications of ONE Record. |
| 10:30 – 10:45 | **Future Roadmap**  
Will provide details on future ONE Record enhancements and the upcoming course schedule, including additional training programs from the Cargo and Logistics portfolio. |
| 10:45 – 11:00 | **Closing Remarks**  
Summary of the workshop plus a Q&A session |
| 11:00 – 11:30 | **Networking Break - WCS Exhibition Hall** |
| 11:30 – 13:00 | **WCS Closing Plenary** |