

IATA GROUND HANDLING CONFERENCE

Abu Dhabi, United Arab Emirates
16-18 May 2023

PROGRAM



IATA GROUND HANDLING CONFERENCE

Day 1 – Tuesday, 16 May 2023

Morning

- 09.00 – 09.05** **Welcome**
Introduction to IGHC, housekeeping, the program in brief,
introducing Director Ground Operations and Regional Director AME
Plenary
- 09.05 – 09.20** **Aviation and ground handling prospects for 2023**
Update on ground operations, from regional and global perspective, challenges and
success stories, economic outlook
Plenary
- 09.20 – 09.35** **Keynote**
To be announced
Plenary
- 09.35 – 10.20** **Voices of industry - CEO panel**
A candid and forthright discussion between top-level executives from airlines and
ground handlers.
Plenary
- 10.20 – 10.30** Platinum / Gold commercial slot
- 10.30 – 11.15** **NETWORKING BREAK**
Exhibition
- 11.15 – 12.15** **Leveraging technology for efficient, modern baggage operations**
This session will demonstrate how technology can be leveraged to modernize the
baggage handling process and create operational efficiency.
Plenary

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Day 1 – Tuesday, 16 May 2023
Afternoon

- 12.15 – 13.30** **LUNCH BREAK**
Exhibition
- 13.30 – 14.45** **Are autonomous vehicles “ramp-ready”?**
We’ve extolled the features of autonomous GSE in the past, but are they really ready for the ramp? Learn how the industry is ensuring compatibility between the manual / analogue and the autonomous / digital.
Plenary
- 14.45 – 14.55** Platinum / Gold commercial slot
- 14.55 – 15.30** **NETWORKING BREAK**
Exhibition
- 15.30 – 16.30** **Digital cargo**
Digitalization is transforming the cargo industry. The vision is an end-to-end digital logistics and transport supply chain where data is easily and transparently exchanged. Learn how to prepare for the transition to a technology platform that is ready for the new generation of digital natives who will be leading the logistics and transportation industry. Get firsthand insights and experience from stakeholders who already started the process.
Plenary
- 17.00 – 19.00** **Welcome Cocktail**
Please join us for snacks and drinks while you network

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Day 2 – Wednesday, 17 May 2023

Morning

- 09.00 – 09.05** **Good morning**
- 09.05 – 09.50** **Ground Operations – time to celebrate**
Did you know ISAGO is 15 years old?
Join us for a step back in time and marvel at how far we have come. But it's not just our auditing programs, we are also continually expanding our already wide-ranging suite of ground operations standards, guidelines and programs. Join us as we take you through what is coming up next on IATA Ground Operation's agenda.
Plenary
- 09.50 – 10.20** **Session to be announced**
Plenary
- 10.20 – 10.30** Platinum / Gold commercial slot
- 10.30 – 11.15** **NETWORKING BREAK**
Exhibition
- 11.15 – 12.00** **Predictive and prescriptive analytics – a model for improved safety in ground operations**
Case study: How advanced analytics are used to make predictions about future outcomes using a combination of historical data, statistical modeling, data mining and machine learning to identify ground operations risks and opportunities for improvement.
Plenary
- 12.00 – 12.45** **Optimizing and integrating resources for streamlined ramp operations**
Integrating predictive analysis and autonomous operations with real-time data and scarce resources to sustain and optimize landside, terminal and airside operations. Our speakers will take you through the latest solutions as well as results of a wide-ranging research project that show how state-of-the-art optimization algorithms can resolve ground handling capacity issues, manage staff and improve quality of service.
Plenary

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Day 2 – Wednesday, 17 May 2023
Afternoon

12.45 – 14.15	LUNCH BREAK Exhibition
14.15 – 14.50	Session to be announced Plenary
14.50 – 15.00	Platinum / Gold commercial slot
15.00 – 15.30	NETWORKING BREAK Exhibition
15.30 – 17.00	ISAGO Moving Forward (Workshop) A warm welcome is extended to all ground handlers to join us to discuss the latest on ISAGO. See demonstrations of how to use IGOM and the IGOM Portal for your ISAGO audit preparation. Experience the new ISAGO audit process which is supported by the new implementation checklists. This is the place to be to streamline your audit preparation process. Plenary
19.00 – late	GALA NETWORKING DINNER

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Day 3 – Thursday, 18 May 2023

Morning

09.00 – 09.05	Good morning Plenary
09.05 – 09.35	Abu Dhabi Airport Dabu Dhabi's new mid-field airport is opening this year, promising an enhanced and smooth passenger experience. Learn how it all works on the ground handling side to ensure passenger's expectations are exceeded. Plenary
09.35 – 10.05	Session to be announced Plenary
10.05 – 10.15	Platinum / Gold commercial slot
10.15 – 11.00	NETWORKING BREAK
11.00 – 12.00	Session to be announced Plenary
12.00 – 12.30	Action 2023 & IGHC 2024 Take back and take action See you ...where..., next year Plenary
12.30 – 13.30	LUNCH BREAK Exhibition

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Day 3 – Thursday, 18 May 2023
Afternoon

- 12.30 – 13.30** **LUNCH BREAK**
Exhibition
- 13.30 – 15.00** **Regional workshop**
(by invitation only)
Focusing on regional ground handling challenges, risks and solutions
What are local and regional companies working on, success stories.
How do you perceive IATA's role and initiatives. Are we meeting your needs and addressing issues that are relevant to your situation?
- 13.30 – 15.00** **ISAGO Agent meeting**
(by invitation only)
Participation limited to Ground Operations Auditors (GOAs)
- 15.00 – 15.30** **NETWORKING BREAK**
Exhibition
- 15.30 – 16.30** **Regional workshop - continued**
(by invitation only)
Focusing on regional ground handling challenges, risks and solutions
What are local and regional companies working on, success stories.
How do you perceive IATA's role and initiatives. Are we meeting your needs and addressing issues that are relevant to your situation?
- 15.30 – 16.30** **ISAGO Agent meeting**
(by invitation only)
Participation limited to Ground Operations Auditors (GOAs)