

**IATA
GROUND
HANDLING
CONFERENCE**

ABU DHABI, UNITED ARAB EMIRATES
16th - 18th May 2023

ROADMAP

Monday 15 May		Tuesday 16 May		Wednesday 17 May		Thursday 18 May		Friday 19 May		Saturday 20 May
Welcome coffee (08:30 – 09:00)		Welcome coffee (08:00 – 09:00)		Welcome coffee (08:00 – 09:00)		Welcome coffee (08:00 – 09:00)		Welcome coffee (08:00 – 09:00)		Welcome coffee (08:00 – 09:00)
Ground Operations Working Group (GOG) <i>(by invitation only)</i>	Exhibition BizZone	Opening Plenary		Exhibition BizZone	Plenary	Exhibition BizZone	Plenary	SGHA – SLA Training (18 – 20 May)	CoPA recurrent training	SGHA – SLA Training (18 – 20 May)
Coffee (10:00 – 10:30)		Networking Break (10:30 – 11:15)		Networking Break (10:30 – 11:15)		Networking Break (10:15 – 11:00)		Coffee (10:00 – 10:30)		Coffee (10:00 – 10:30)
GOG - continued	Exhibition BizZone	Plenary		Exhibition BizZone	Plenary	BizZone	Plenary	SGHA – SLA Training (18 – 20 May)	CoPA recurrent training	SGHA – SLA Training (18 – 20 May)
Lunch (12:30 – 13:30)		Networking Lunch (12:15 – 13:30)		Networking Lunch (12:45 – 14:00)		Networking Lunch (12:30 – 13:30)		Lunch (12:30 – 13:30)		Lunch (12:30 – 13:30)
BizZone	Ground Operations Executive Summit (GOES) meeting <i>by invitation only</i>	Exhibition BizZone	Plenary	Exhibition BizZone	Plenary	BizZone SGHA – SLA Training (18 – 20 May)	2 Parallel meetings: <i>(by invitation only)</i> 1. ISAGO agent meeting 2. Regional Workshop	SGHA – SLA Training (18 – 20 May)	CoPA recurrent training	SGHA – SLA Training (18 – 20 May)
Coffee (15:00 – 15:30)		Networking Break (15:00 – 15:30)		Networking Break (15:00 – 15:30)		Coffee (15:00 – 15:30)		Coffee (15:00 – 15:30)		Lunch (12:30 – 13:30)
BizZone	GOES - continued	Exhibition BizZone	Plenary	Exhibition BizZone	ISAGO & Project workshop	SGHA – SLA Training (18 – 20 May)	2 Parallel meetings: <i>(by invitation only)</i> 1. ISAGO agent meeting 2. Regional Workshop	SGHA – SLA Training (18 – 20 May)	CoPA recurrent training	SGHA – SLA Training (18 – 20 May)
GOG & GOES (Canapes & drinks)		Welcome Cocktail (17:00 – 19:00)		Networking Dinner (19:00 – late)						

High level presentations and panel discussions, interactive sessions with the delegates
Meet the exhibitors to understand their solutions for your business
Formally scheduled one-on-one meetings
Network during daily Coffee and Lunch breaks, Welcome Cocktail and Networking Dinner (included in IGHC fee)