

IGHC 2019

IATA GROUND HANDLING CONFERENCE

MADRID, SPAIN | 26-29 MAY



Networking Breaks and Lunch

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Regulators, Airlines, Ground Service Providers and Airports - a Potent Mix for Success

Patrick Ky, Executive Director, EASA

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Auditing - Overhauling ISAGO has been a Game-Changer

Paul Fleming, Head, Ground Operations Audits, IATA

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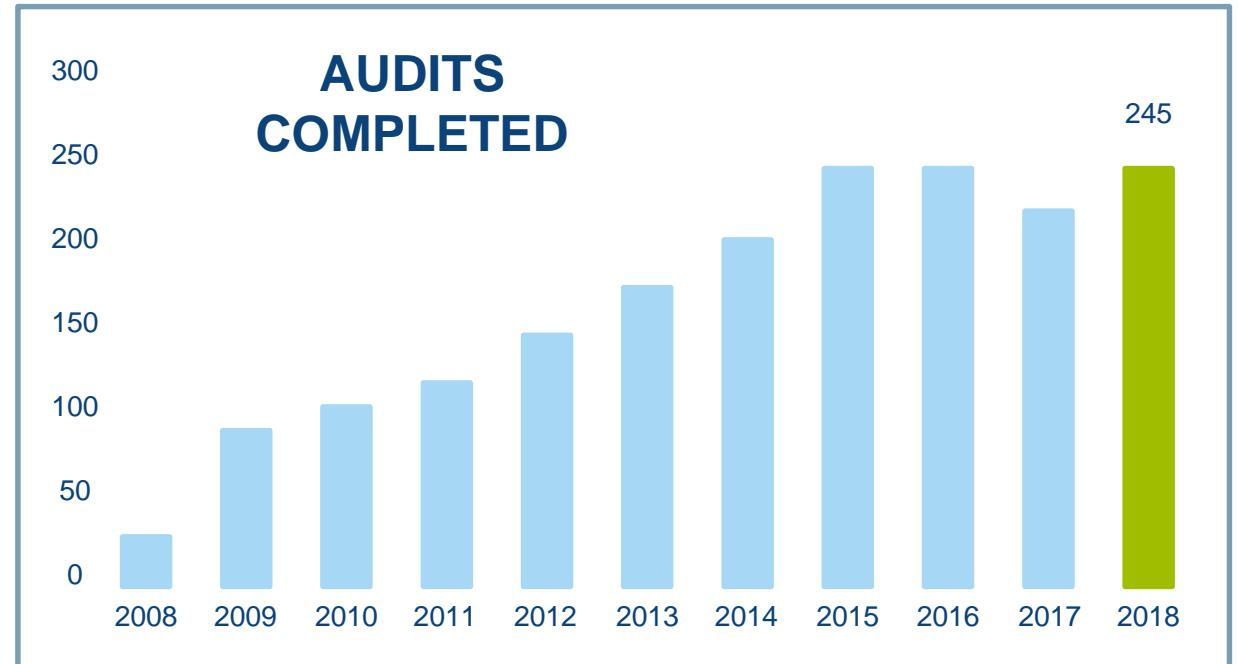


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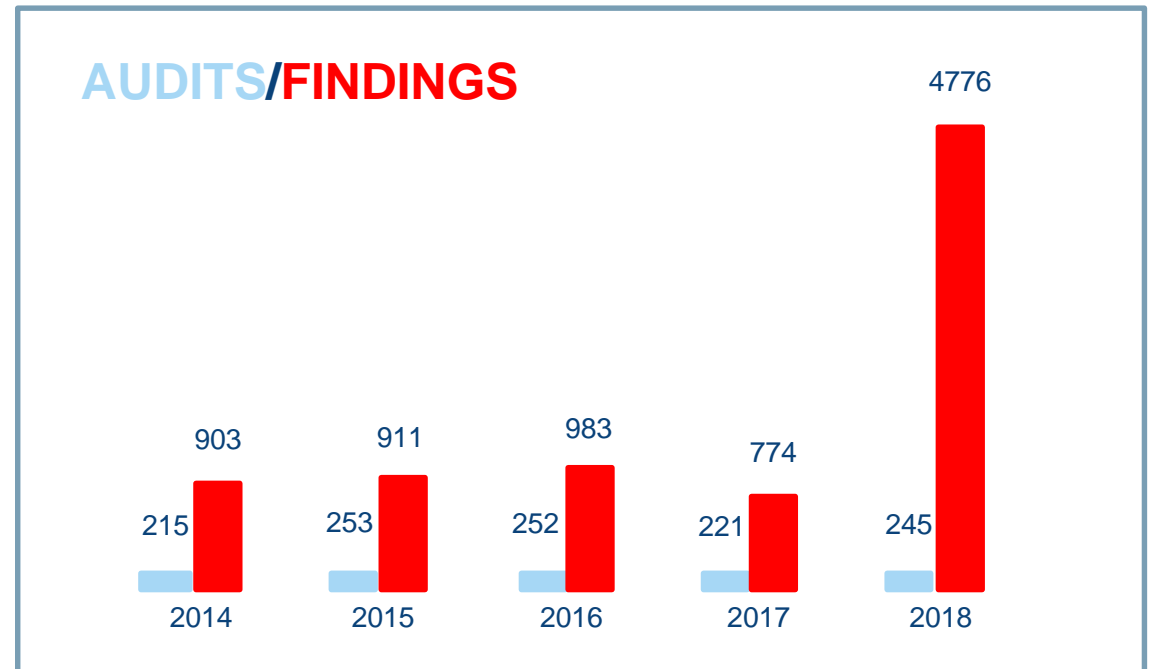
IATA Safety Audit of Ground Operations (ISAGO)

- First year of new audit model
- No loss of interest
- CoPA established



IATA Safety Audit of Ground Operations (ISAGO)

- Shift in focus to corporate management & oversight of ground operations
- Standardization
- Results



IATA Safety Audit of Ground Operations (ISAGO)

- 186 ISAGO Registered GSPs operating at 311 stations at 210 airports worldwide*
- 16 Airlines subscribed for ISAGO reports

*7 May 2019



IATA Safety Audit of Ground Operations (ISAGO)

➤ New ISAGO Registry

The screenshot displays the IATA ISAGO Registry interface. It features a world map with yellow and green markers indicating registered airports. Two detailed panels are shown:

- BLR Panel:**
 - Image: Aerial view of an airport terminal with an aircraft on the tarmac.
 - HQ Expiry Date: 04 Dec 2020
 - Station Expiry Date: 17 Apr 2021
 - Services provided: ORM, CGM
 - Links: [Download Audit Report](#), [Download Certificate](#), [View more details](#)
- CDG Panel:**
 - Image: Aerial view of an airport terminal.
 - GSP1: ISAGO Registration Expiry : 21 Nov 2019
 - Services provided: ORM, LOD, PAB, HDL, AGM
 - GSP2: ISAGO Registration Expiry : 18 Sep 2019
 - Services provided: ORM, LOD, PAB, HDL, AGM

IATA Safety Audit of Ground Operations (ISAGO)

- 250-300 audits in 2019 (over 50 new locations)
- Board of Governors request to explore potential mandate of ISAGO for IATA member airlines
- Collaborative approach
- Digital transformation



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Expediting the Air Cargo Ground Experience

Gerton Hulsman, Managing Director, Düsseldorf Airport Cargo GmbH

Lothar Moehle, Director AVSEC + Governance, Schenker AG

Ben Radstaak, Managing Director, Air Cargo Netherlands(ACN)

Eduardo Del Riego, CEO, Pay Cargo, LLC

Moderator: Michael White, President, CNS

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Looking Ahead

- **11:00** Workshop Sessions in Paris – Toulouse - Maqueda
- **12:00** Special Lunch Workshop in Bonn room sponsored by 
- **12:00** Networking Lunch in the Exhibition sponsored by 

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GOING PLACES TOGETHER



Invitation
Qatar Airways invites you to attend the IGHC 2019 gala dinner.

Date: Tuesday, 28 May 2019
Venue: La Quinta de Jarama
Attire: Business attire

Buses will promptly depart at 19:00 from the group entrance of the Madrid Marriott Auditorium Hotel.

Please join us for dinner tonight

Please wear your name badge and bring your invitation

Kindly Hosted by:



***Bus Departures from Group Entrance at rear of hotel at 19:00**

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Networking Break

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