

**IATA
FACILITATION
WORKING GROUP**

Information Booklet

June 2026



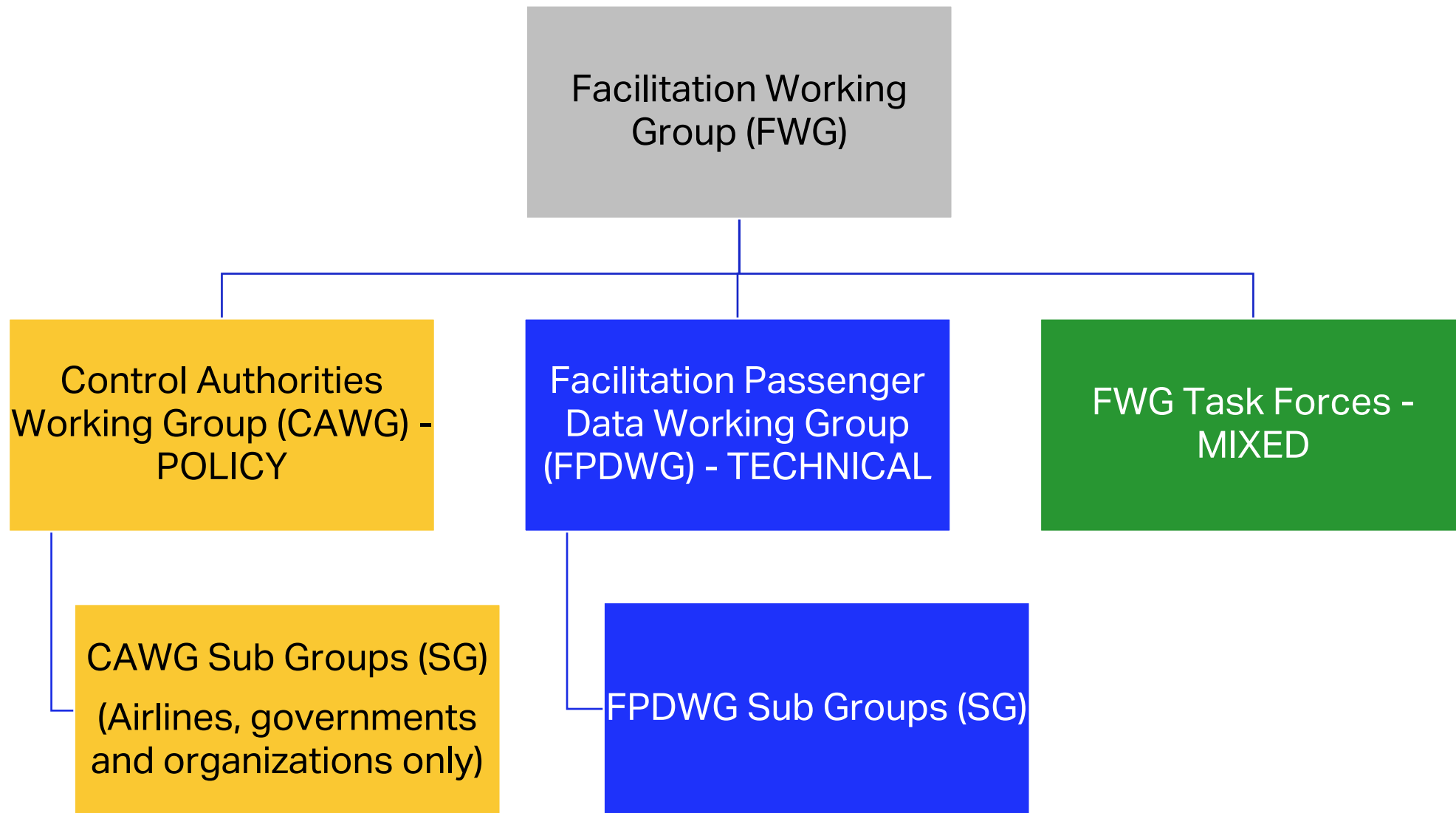
IATA FWG Purpose

The Facilitation Working Group (FWG) brings together experts from airlines, governments, international organizations, and strategic partners.

The FWG focuses its activities and efforts on global policy, regulatory and technical aspects as it pertains to passenger and crew facilitation through activities such as development of standards, guidance and technical material, and positions.



Facilitation Working Group



FWG Governance

- ❑ The FWG reports to the Travel Standards Board (TSB) and some outputs are endorsed by the WCO/IATA/ICAO Contact Committee or presented to the ICAO Facilitation Panel and its Working Groups
- ❑ Terms of Reference approved every year
- ❑ Leadership: Co-Chairs of the CAWG and the FPDWG + TSB Facilitation Sponsor
- ❑ Members: Airlines, Governments, International/Regional Organizations, Service Providers (IATA Strategic Partners)

FWG Work Arrangements

- ❑ Meetings: Up to 2 in person per year in person (Plenary and SGs/TFs Working Session)
- ❑ SGs/TFs to meet throughout the year virtually or in person as required
- ❑ SGs/TFs creation
 1. Discussions, survey & reports
 2. FWG members shared interest
 3. Prioritization among the FWG
 4. Scope document
 5. TSB approval

FWG Membership Benefits

- ❑ Contribute to the development of global standards and guidance
- ❑ Be at the forefront of passenger facilitation innovations & discussions
- ❑ Exchange of best practices and experience
- ❑ Access to online resources & tools
- ❑ Global industry forum that shapes the global passenger facilitation agenda
- ❑ Passenger facilitation guidance & support

All IATA Airline Members and Border Authorities are welcomed!



Work Program

Active Sub-Groups and Task forces

To be finalized in 2026

1. IATA Resolution 701 b – Deportees (Mixed)
2. Future of Passenger Data (FOPD) (Mixed)
3. Electronic Visas and Digital Travel Authorizations (Policy)
4. Crew Identification and Visas (Policy)
5. INADs Project Phase I - Survey/study (Policy EXTENDED)

Continuing or initiated in 2026

1. PAXLST in JSON Format (Technical), including Passport Data Source Capture and Unknown and Incomplete DOB
2. Second Character of Document Type Codes (Mixed)
3. Doc Check and Carrier's Liability (Policy), incl. Travel Portals
4. Delivery on Orders (Admissibility stream) (Mixed)

SGs and TFs in the Pipeline

1. Unknown / Incomplete Date of Birth (Mixed)
2. Timely notification/reporting of API data quality issues (Policy/Legal)
3. Operating Crew and Border Crossing (Policy)
4. INADs Project Phase II - Toolkit for Handling INADs (Policy)
5. iAPI Best Practice (WCO/IATA/ICAO Contact Committee First Edition 2024) >> For 2027 (Mixed)
6. Travel Document Data Source and Capture (Technical)

CAWG Purpose

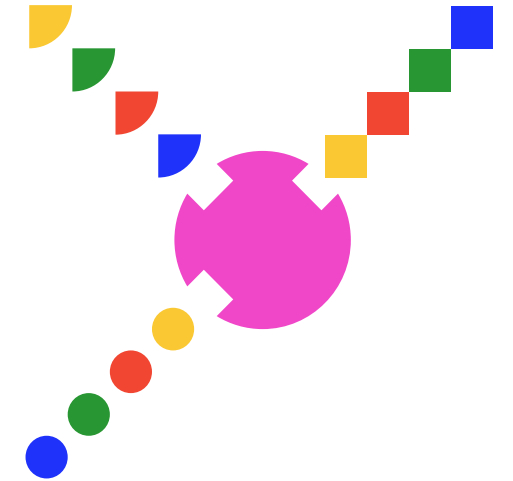
The IATA CAWG is an expert forum of airlines and governments that are working collaboratively to recommend solutions and develop best practices to harmonize processes, enhance passenger facilitation and border controls, and improve the risk assessment

The policy positions and material developed by the IATA CAWG present a balanced perspective between the needs and limitations of both governments and the airline industry



CAWG History

- ❑ The IATA CAWG was established in 1987 (35+ years of existence) to address the issues of inadmissible and inadequately documented passengers
- ❑ Its main objective was to act as a complementary forum to the World Customs Organization (WCO) by bringing together immigration authorities from States and representatives of their national carriers to promote consistency of approach and cooperation
- ❑ Today, the IATA CAWG provides strategic direction and leadership for border control management and passenger facilitation matters
- ❑ The IATA CAWG is a unique forum to engage with the ICAO Facilitation Panel (FALP) in bringing a balanced perspective in its proposal for new or revised Standards and Recommended Practices (SARPs)



CAWG Governance

- ❑ Composed of airlines, governments and international/regional organizations only.
- ❑ The group is lead by a government and airline Co-Chair with a 2-to-3-year term
- ❑ Current Co-Chairs
 - Luxembourg
 - United Airlines
- ❑ The CAWG reports to the IATA FWG.
- ❑ For more information:
<https://www.iata.org/en/programs/passenger/passenger-facilitation/facilitation-policy/>



FPDWG Purpose

The Facilitation Passenger Data Working Group (FPDWG) operates under the umbrella of the Facilitation Working Group (FWG). Its responsibilities include documenting business requirements, proposing updates or changes to PNRGOV and PAXLST messages, and maintaining implementation guides and guidelines. This work is carried out in collaboration with the WCO-IATA-ICAO API/PNR Contact Committee.

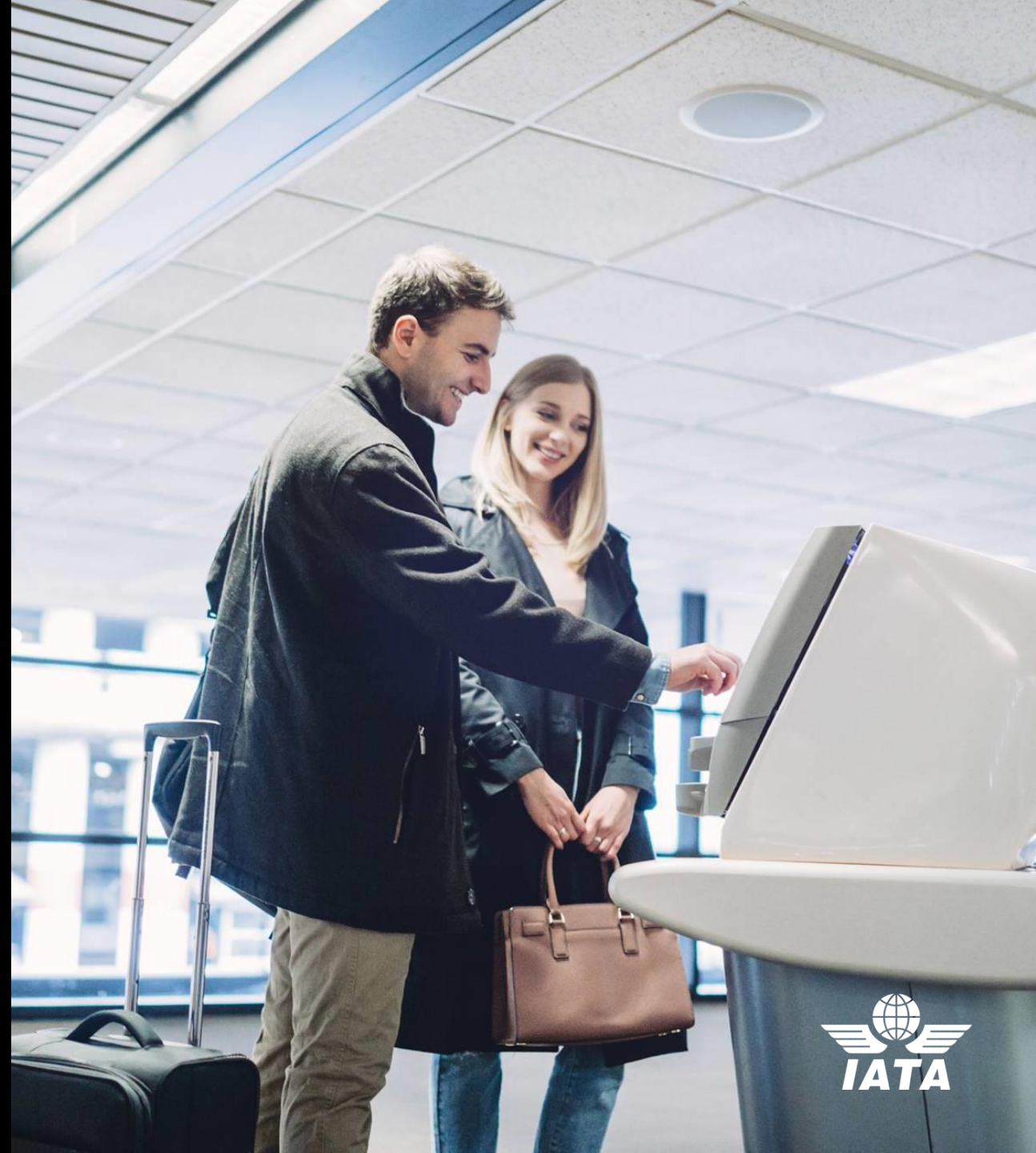
The FPDWG plays a critical role in response to regulatory changes, non-standard government requirements, and other disruptions, and ensuring business during the industry's transition to the Offers and Orders model.

[FPDWG Webpage](#)



FPDWG Governance

- ❑ The FPDWG reports to the Facilitation Working Group
- ❑ The group is led by a Chair and a Co-Chair for a 2-to-3-year term
 - Germany Border Control Auth. (Chair)
 - Lufthansa (Co-Chair)
- ❑ Passenger Data (API/iAPI & PNRGOV) implementation guides, guidelines, and best practices are drafted and reviewed under the auspices of the WCO-IATA-ICAO API/Passenger Name Record (PNR) Contact Committee.



Questions and more Information

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