

# Calling all Shippers and Freight Forwarders

**Join the IATA Healthcare Cargo  
Working Group (HCWG)!**

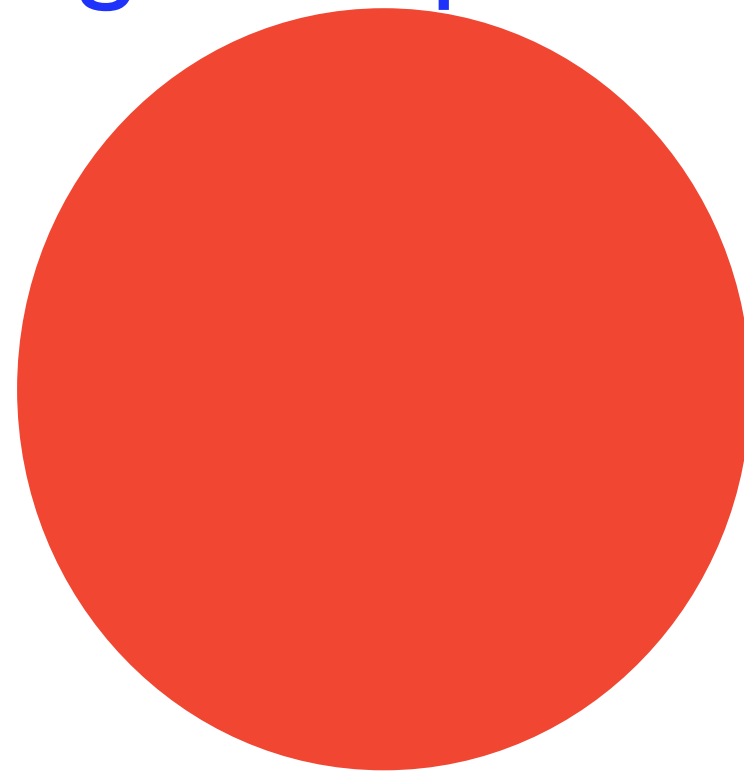
# IATA Healthcare Cargo Working Group (HCWG)

The **IATA HCWG** is a dedicated forum for professionals managing the challenges of transporting healthcare products by air.

This collaborative space enables stakeholders to address industry concerns, exchange insights, and work alongside experts to develop solutions that enhance supply chain efficiency and product integrity.

Members of the **HCWG** meet regularly in teleconferences to identify key challenges and propose practical improvements to the IATA TCR—covering areas like packaging, labeling, and handling.

**Your expertise helps shape global best practices and drive meaningful change across the industry.**





# Through your contributions, you can:

## Help

the industry develop or refine IATA Industry Standards, Resolutions (including the TCR), Recommended Practices, and guidance materials.

## Support

to enhance the quality, safety, and integrity of healthcare products in air transport.

## Propose

specialized training for industry personnel handling pharmaceutical and medical shipments.

## Engage

in discussions on regulatory advancements impacting healthcare logistics.



# IATA Temperature Control Regulations (TCR)



- Essential reference for the air cargo industry, offering up to date best practices and regulatory guidance to ensure the safe and compliant transport of time and temperature sensitive healthcare products.
- Supports compliant handling of time and temperature sensitive healthcare products during air transport through:
  - ✓ **Standardization:** Establishes globally recognized guidelines for the handling, packaging, and transportation of temperature-sensitive healthcare cargo, ensuring product quality and safety.
  - ✓ **Compliance:** Helps airlines, freight forwarders, ground handlers and shippers adhere to international regulations for pharmaceuticals, biotech products, and medical supplies.
  - ✓ **Efficiency:** Provides best practices to optimize logistics, minimize temperature excursions, and reduce risks during transit.

**Available in English, Spanish, and French,  
in both digital and print formats**



# Setting standards for industry by industry

IATA Airlines

**Live Animals &  
Perishables  
Board (LAPB)**  
12 Airline members

Industry  
Experts

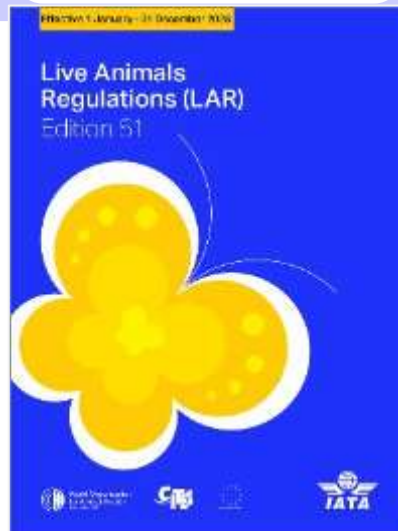
LAPB Advisory  
Group + Animal  
Care Team  
9 members

Perishable Cargo  
Working Group  
20 members

Healthcare Cargo  
Working Group  
20 members

Join us to take part  
in standard setting  
activities.

Contact us at [larper@iata.org](mailto:larper@iata.org)



# TRAINING

- ❑ Temperature Controlled Operations Cargo Courses [iata.org/temperature-controlled-cargo-courses](https://iata.org/temperature-controlled-cargo-courses)



*"The IATA TCR manual is an essential tool for shippers to understand the specific conditions required for air freight. They also provide airlines and freight forwarders with the opportunity to adapt standards that meet the ever-evolving needs of the Pharmaceutical and Healthcare industries. By participating in the IATA Animals and Perishables Board, industry professionals can help shape these standards, ensuring the safe and efficient transport of temperature-sensitive healthcare products."*

**Chas Petty**

**Head of Pharma Sales, the  
Americas, at Delta Air Lines  
and IATA LAPB Member**

# EVENTS

## ❑ **Cargo Experts Conference**

Register for the 1st dedicated roundtable event tailored for experts in key areas of the cargo business in Brussels, Belgium on 24-25 September 2025 | [iata.org/cec](https://iata.org/cec).

## ❑ **Live Animals and Perishables Board**

Visit [iata.org/pharma](https://iata.org/pharma) for the next LAPB meetings and for the submission of topics to the agenda.

## ❑ **World Cargo Symposium (WCS)**

Join the largest and most prestigious annual air cargo event in Lima, Peru on 10-12 March 2026 | [iata.org/wcs](https://iata.org/wcs).

"

*As a member of the IATA HCWG, it's been great to collaborate with colleagues from across the industry. This has improved my knowledge of the entire supply chain and understand its challenges, enabling me to drive improvements not only within my own company, but also within the group as we continue to develop and refine the industry standards for healthcare products.*

"

**Joanne Williams**  
**IAG Cargo and IATA**  
**HCWG Member**



# Calling all Shippers and Freight Forwarders

**Join the IATA Perishable Cargo  
Working Group (PCWG)!**



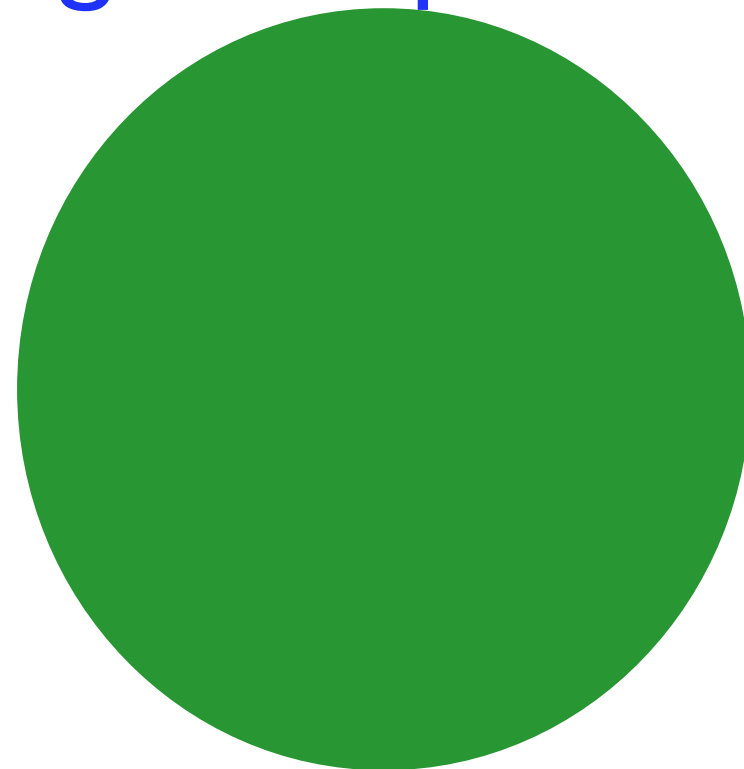
# IATA Perishable Cargo Working Group (PCWG)

The **IATA PCWG** is designed for those who navigate the complexities of transporting perishable cargo every day.

This collaborative space provides a forum where you can bring forward the challenges you face and work alongside industry experts to develop solutions tailored to your needs, and benefiting the entire supply chain.

Members of the **PCWG** meet regularly in teleconferences to identify key challenges and propose practical improvements to the IATA PCR—covering areas like packaging, labeling, and handling.

**Your expertise helps shape global best practices and drive meaningful change across the industry.**



# Through your contributions, you can:

## Help

the industry develop or refine IATA Industry Standards, Resolutions (including the PCR), Recommended Practices, and guidance materials.

## Support

ensure the quality and loss minimization of perishable commodities in air transport.

## Propose

relevant training for industry personnel.

## Contribute

to discussions on regulatory developments affecting the industry.



# IATA Perishable Cargo Regulations (PCR)



- Essential reference for the air cargo industry, offering up to date best practices and guidance to help you develop processes that minimize losses in perishable shipping.
- Supports safe and efficient transport of perishable goods during air transport through:
  - ✓ **Standardization:** Sets globally recognized guidelines for handling, packaging, and transporting perishable cargo, ensuring quality and safety.
  - ✓ **Compliance:** Ensures airlines, freight forwarders, ground handlers and shippers adhere to international regulations for temperature-sensitive goods like food and flowers.
  - ✓ **Efficiency:** Provides best practices to minimize delays, reduce waste, and optimize logistics for perishable shipments.

**Available in English, Spanish, and French,  
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# Setting standards for industry by industry

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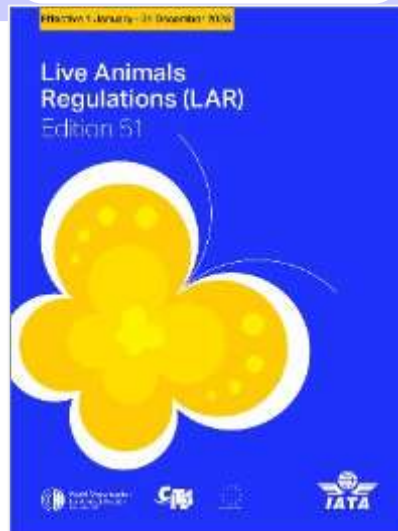
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activities.

Contact us at [larper@iata.org](mailto:larper@iata.org)



# TRAINING

- ❑ Perishable Cargo Courses [iata.org/perishable-cargo-courses](https://iata.org/perishable-cargo-courses)



*“Contributing to the enhancement of the IATA PCR allows LATAM Cargo Group and its affiliates to contribute directly to the creation of global standards that shape the future of perishable logistics. Our involvement ensures the specific needs and challenges of South American exporters are represented—from salmon in Chile to flowers in Colombia and Ecuador. The true strength of these standards, however, lies in the collective participation of the entire logistics chain. Only through this collaborative effort can we build comprehensive, practical solutions that raise the bar for quality and consistency across the industry”*

**Daniela Vial**

Director of Product Development  
at LATAM Cargo Group and IATA  
LAPB Member

# EVENTS

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## ❑ World Cargo Symposium (WCS)

Join the largest and most prestigious annual air cargo event | [iata.org/wcs](https://iata.org/wcs).

## ❑ Cargo Experts Conference (CEC)

Join the unique platform for air cargo professionals to explore technical innovations, share best practices, and shape the future of cargo operations | [iata.org/cec](https://iata.org/cec)

*"The perishable sector faces significant food safety and sustainable development challenges with increasing regulatory constraints which require adaptation from all supply chain stakeholders. Actively participating in the IATA PCWG plays a crucial role in the continuous improvement of our products. These exchanges allow for the collection of diverse ideas and ensuring compliance with global standards"*

**Nathalie Ivaldi**  
**Product Engineer Fresh,**  
**Air France Cargo and IATA**  
**PCWG Member**



# Thank you!

## Resources

- For IATA TCR orders or inquiries, visit [iata.org/tcr](https://www.iata.org/tcr).
- For IATA PCR orders or inquiries, visit [iata.org/pcr](https://www.iata.org/pcr).

## Contact us

- [larper@iata.org](mailto:larper@iata.org)

