

Reservation Handbook (RHB) 29th Edition (2018)

Key Changes:

- Re-branded as Reservations Handbook, to be a reading guide to AIRIMP
- Introduced a new chapter that outlines the reservation procedures for chargeable baggage related services
- Introduced a new chapter that outlines the reservations procedures for collecting information to issue invoice for GST/VAT Processing
- Added procedure where multiple Extra Seats can be requested for one passenger