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# During the webinar

Your microphone will be muted during the webinar.

If you have questions, please use the Q&A panel. All questions are moderated by our legal team.

You also have a chat panel.





# IATA WEBINAR

SECURING THE PASSENGER JOURNEY

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#### **Competition Law Guidelines**



This webinar is being conducted in full compliance with antitrust and competition law.

- Any discussion regarding matters such as fares, charges, division or sharing of traffic, or revenues or concerning any other competitively sensitive topics outside the scope of the agenda is strictly prohibited.
- IATA will not answer questions pertaining to individual policies or commercial decisions and/or being subject to bilateral commercial discussions between airlines and their suppliers or customers.



# Welcome

### Sylvain Campeau

Senior Manager Passenger Process & Technology

Passenger Experience





# Securing the Passenger Journey

#### **Speakers**

#### **Martin Boyer**

Vice President and Chief Information Officer, GTAA

#### **Tim Mcgraw**

Senior Business Technology Analyst American Airlines

#### **Andrew Price**

Head Global Baggage Operations IATA

#### **Carmen Marcu**

Investissement Québec International

#### **Marie-Christine Huberdeau**

P.Eng. | Interiors Sales Vice-President Avianor

#### Alireza Hassani

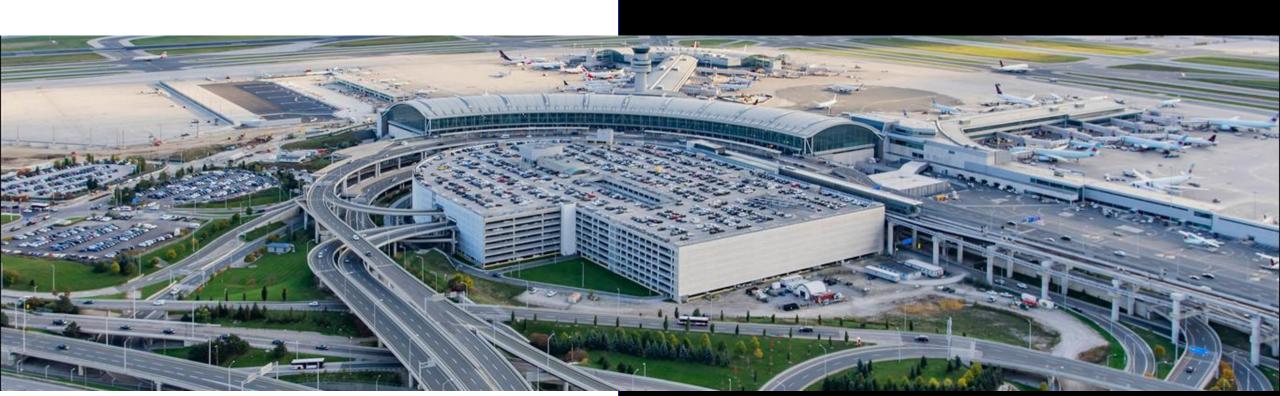
Ph.D. | CEO Maxwellian





#### **Martin Boyer**

Vice President and Chief Information Officer, GTAA



# Investissement Québec

#### **Carmen Marcu**

Investissement Québec International

# Investissement Ouébec

#### Who we are

Based in Montréal - an <u>economic development agency</u> – facilitating Québec business projects, supporting the development of the driving sectors and attracting foreign companies wishing to settle in Québec.

<u>Quebec aerospace</u> - Aerospace in Québec is a major driving force for the province's economy and is known for its innovation, vitality and global competitiveness.

#### Montréal is....

- ✓ <u>one of the world's three aeronautics hubs</u>, alongside Seattle and Toulouse
- ✓ home to a <u>major global hub for artificial intelligence (AI)</u> research
- ✓ more than <u>70% of all Canadian aerospace R&D</u>, conducted in Greater Montréal area

#### Montréal has....

- ✓ A dynamic industry cluster <u>Aéro Montréal</u>.
- ✓ The Consortium for Research and Innovation in Aerospace in Quebec (CRIAQ) - a unique model for collaborative research conducted by companies of all sizes, with involvement from universities and research centres.
- ✓ A diversified workforce aerospace industry employs over 42,000 workers
- ✓ Cutting-edge training 4,800 aerospace students graduate each year

#### Québec's innovation for Securing Passenger Journey

We are pleased to introduce you the *Autonomous*Sanitization system for air transport - a global solution for the international air transport echosystem and community,

brought to you by: Maxwellian & Avianor.

# AUTONOMOUS SANITIZATION FOR A SAFE PASSENGER JOURNEY

Presented by

MAXWELLIAN and Avianor

# Autonomous Sanitization for the beginning of Journey



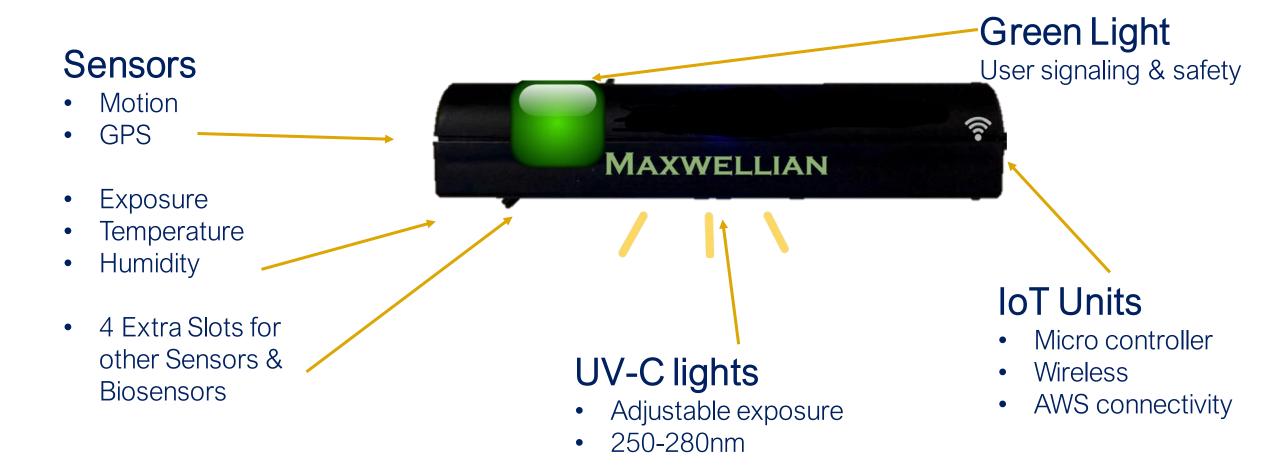


#### Maxwellian sanitization unit cleans Check-in Kiosks for each passenger:

- Gives green light to a passenger to come forward
- UV washes the touch screen/kiosk in <1 min</li>
- Gives green light to next passenger to move forward
- Has customized safety features
- Records all sanitization data/ time/ location
- Connects to cloud
- Plug & Play



## All in ONE stand alone Sanitization (Patent pending)





#### Controls all MAXWELLIAN Units from Cloud & Features

# Customized UV Exposure for Different Viruses

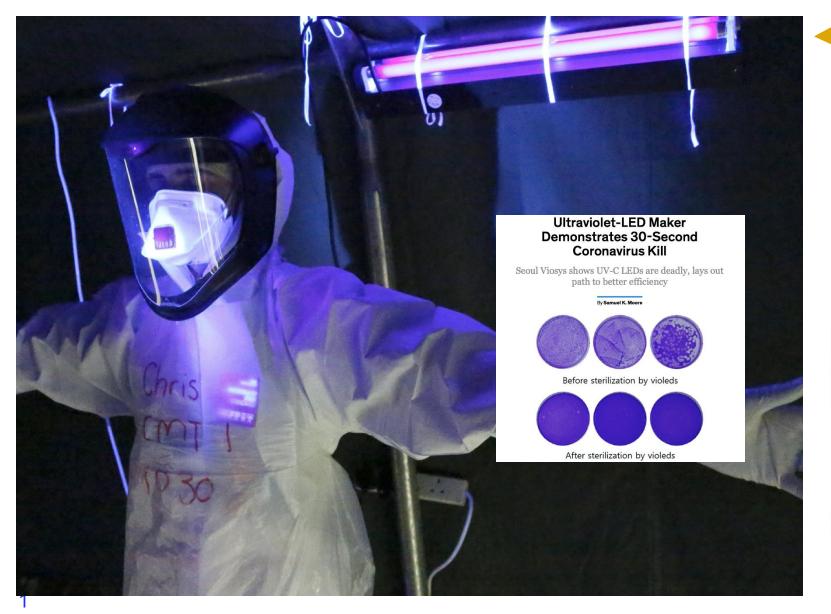
- ✓ Coronavirus
- ✓ E-COLI
- ✓ MERSA
- ✓ Other Pathogen

#### Data Base

- ✓ Time
- ✓ Place
- ✓ Number of Sanitization
- ✓ Period of Sanitization
- ✓ Exposure time

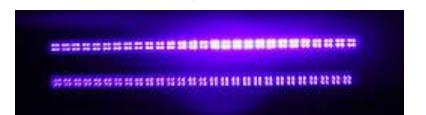


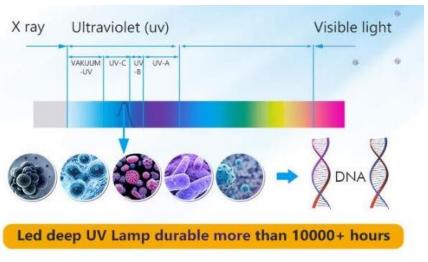
# Disinfecting Coronavirus + 99% of other germs



#### **UV Sources**

- UV Lamps
- UV LED







#### Autonomous Sanitization for Securing the Passenger Journey in Airports

# MAXWELLIAN Baggage Drop







Gates



## New Era For Sanitization in Mobility

# Maxwellian Solution is a new system for sanitization with the following advantages:

- AUTONOMOUS: not labour intensive, less human error
- MANAGABLE: monitoring all sanitization from one management center/ Data accessibility
- Efficient: UV light with customized exposure
- FAST: sanitizing all places in parallel
- SAFE: equipped with different sensors
- ADAPTABLE: for different touch points
- FLEXIBLE: for different current and future viruses



## Autonomous Sanitization for Passenger Aircraft

#### Airplane Lavatory



#### Galley



# SECURING THE PASSENGER JOURNEY IN AIRPLANE CABINS Autonomous Sanitization





#### **CORE COMPETENCY**

- ✓ Autonomous IoT based optical and data collection systems for harsh environments
- √ 100 years of collective experience in optical technology and IoT
- ✓ Instrumentation for Aerospace Test
- ✓ Real-time IoT monitoring for Defense Infrastructures

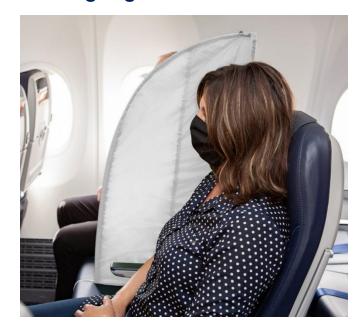
#### **CORE COMPETENCY**

- ✓ Over 25 years of experience working with Aircraft Manufacturers, Airlines & OEM
- ✓ Part 21 manufacturer of aeronautical products
- ✓ Experts in the design, integration and certification of passenger cabin solutions
- ✓ Holder of more than 250 STCs & TSO products
- ✓ TCCA/FAA/EASAApproved Maintenance Organization (AMO) for the installation of these solutions and heavy maintenance of multiple aircraft

### VISION OF CABIN SANITIZATION

Autonomous Sanitization could contribute significantly to restoring passenger's confidence in addition to other measures such as social distancing, mandatory mask...

- ✓ Passenger board a sterilized aircraft
- ✓ During flight, automated lavatory sterilization between usages







# AVIANOR'S CONTRIBUTION DURING THE CRISIS

- ✓ Design, Certified, Manufactured and Installed Passenger Cabin Cargo Conversion Kits for Multiple Airlines and Airframes. Currently working on 787 solution.
- ✓ Designed multiple onboard solutions for passenger isolation during flight. Currently under review with multiple airlines.







For more information about the technology and the global solution,

please contact Carmen Marcu

at

<u>Carmen.marcu@invest-quebec.com</u>





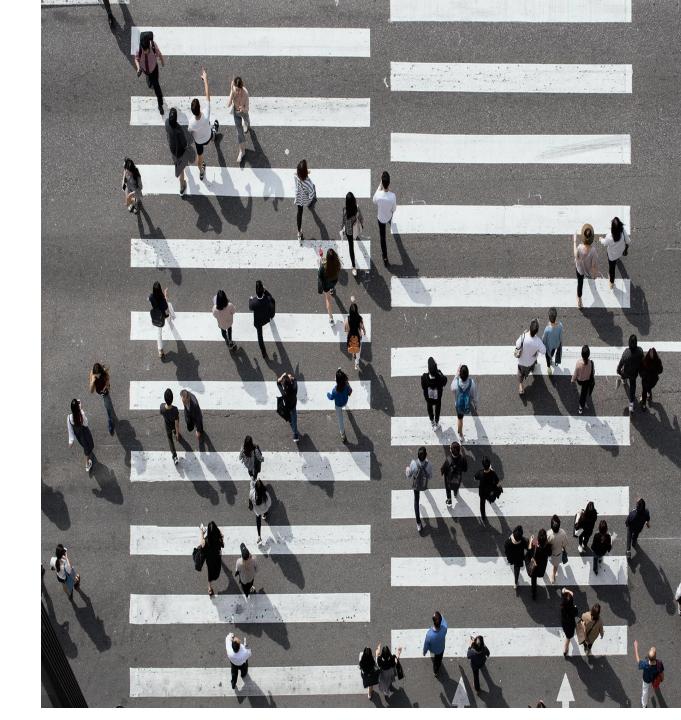
Tim McGraw Senior Business Technology Analyst

American Airlines



#### **Technology challenges**

- Need to speed technologies
- Flexible and modular solution for Common Use Passenger Process Systems (CUPPS), Common Use Self Service (CUSS) kiosks and Self Service Bag drop
  - Agent counter options
  - Contactless options, Short, medium and longterm solutions
- The need for flexibility to adapt to all requirements
  - Modular add-on to self-service solutions,
  - Enabling interaction with mobile solutions.
- Why do we need technical standards?





# Options today for baggage operations

#### Outbound

- If you have the opportunity then make use of:
  - Electronic Baggage Tags
  - Home Printed Baggage Tags
  - Off-Airport services

Learn more **next week** in our webinar on:

"Prepare to Travel Contactless"

#### Inbound

- Allow passengers space to physically distance themselves in the arrivals hall
- Some airlines now unload the carousel and call passengers forwards.
- Use one reclaim per origin point
  - E.g. All flights from YVR to reclaim 1...



# Conclusion

No single measure today can mitigate all the biosafety risks of travel

This range of measures will provide a layered solution in the immediate term

- They are achievable
- They already exist

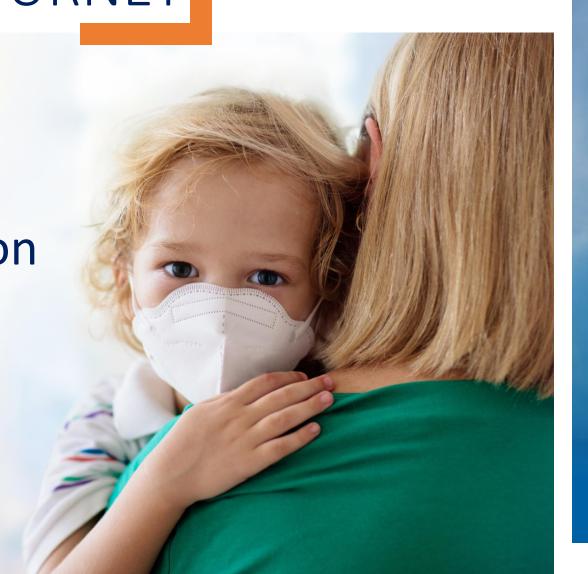


# SECURING THE PASSENGER JOURNEY

**Q&A** session

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Stay



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