IATA WORLD CARGO SYMPOSIUM

Calgary, Canada
9 – 11 March 2027

TACT USER FORUM AGENDA



Host Airport

YYC Calgary Airport

Host Airline

WESTJET

IATA

IATA WORLD CARGO SYMPOSIUM

TACT User Forum

Monday, 9 March 2027

13h00 – 14h30 **Industry Perspectives: Presentations by Industry Partners.**
Hear directly from airlines, freight forwarders, technology providers and regulatory organizations as they share the key challenges and changes affecting their businesses today. Speakers will explore topics such as rates and pricing, compliance, digitalization, disruption and changing customer expectations, while sharing practical examples of how TACT supports their business and operations.
Presentation titles, speaker names and companies will be announced soon

14h30 – 15h15 **Celebrating 50 Years of TACT**
A look at TACT today, how customer needs are evolving, how TACT is developing to support the future of air cargo and an appreciation of some of our oldest partners.
Kiran Raj, Senior Product Manager- TACT Solutions, IATA
Tiago Salvo, Customer Success Manager – TACT Solutions, IATA

15h15 – 15h30 **NETWORKING BREAK**

1530h – 16h00 **A Panel Discussion on Navigating Disruption: How Can Air Cargo Build Resilience and Compliance in an Era of Geopolitical Uncertainty, Rising Costs and Changing Trade Rules?**
Bringing together perspectives from across the air cargo ecosystem, this panel will explore how organizations are responding to geopolitical disruption, rising costs, sanctions and evolving trade requirements. Panelists will discuss the role of trusted information, digital solutions and greater industry collaboration in helping businesses stay compliant, adapt faster and keep cargo moving.
Panelist names and companies will be announced soon

16h00 – 17h00 **A workshop on 50 Years of TACT and the Road Ahead: What Will the Air Cargo Industry Need from Trusted Industry Data and Digital Solutions in the Next Decade?**
In this interactive session, participants will work in groups on **real-world scenarios**, sharing how different organizations use TACT to address their business needs and challenges. The session provides an opportunity to **learn from each other, exchange different approaches and identify future needs**, helping shape how trusted industry data and digital solutions can support air cargo in the years ahead.
IATA TACT Team

17h00 – 17h15 **Closing Remarks**
David Wall, Director Safety and Cargo Compliance & Operations Solutions, IATA

17h15 – 17h130 **NETWORKING AND CLOSE OF FORUM**