IATA ERP Mentorship Scheme – Introduction

& IATA ERP Resources

Contact: erp@iata.org

Unrestricted

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What is the IATA Mentorship Scheme?

The IATA Emergency Response Planning (ERP) Mentorship Scheme has been created by the IATA ERP Task Force to help foster a collaborative approach across airlines with their Emergency Response and Crisis Management planning.

Within the ERP world, there are people who have several years' experience in the planning for, exercising, and sadly responding to aircraft accidents and other serious incidents. But there are also people who are just getting started or have moved to a new position in their airline and are not sure where to start.

While some airlines have big teams, codeshare or alliance partnerships, or even sister airlines, others can sometimes feel quite isolated, but what we love about ERP is that there is always someone willing to share information or advice. We just don't always know where to look for it!

Everyone occasionally needs a helping hand, someone to share ideas with and get advice from, or a sympathetic ear when things are a bit tough – that is what the scheme is designed for.

How does the Mentorship Scheme work?

Participants may join the program as a mentor, a mentee, or in a dual capacity.

- Individuals wishing to serve as mentors are kindly asked to have a minimum of five years of professional experience in Aviation ERP or Resilience.
- Mentoring pairs will be established based on region (where feasible), language, and primary areas of professional focus.
- Upon pairing, participants will receive a **brief guide** outlining expectations and providing recommendations for a productive mentoring experience.
- Once matched, both parties will determine the preferred frequency of meetings and define the structure of the mentoring relationship to ensure it is mutually beneficial.
- This scheme is open to all ERP professionals - sole specialist within their organizations or those who are part of a larger team seeking broader insight.

We would love to have you participate in this initiative.

If you are interested, please complete the brief sign-up form here.

IATA ERP Forum

Save the date!

The **ERP Forum 2026** will take place on **October 5** in **Istanbul**.

Registration will be open soon.

As in 2025, the ERP Forum will be co-located with the IATA World Operations and Safety Conference (WSOC), taking place on October 6 - 8.

WSOC 2026 will once again feature a dedicated three-day Crisis Management track, widening the scope of ERP-specific themes to cover a broader set of crisis-driven topics and practical resilience-building strategies.

IATA ERP Resources

- **ERP Managers Contact List**
- **IATA Connect**

[IATA ERP Managers contact list](#) *

A voluntary list designed to help ERP professionals connect with peers. We encourage airlines and other aviation stakeholders to sign up and make use of this complimentary service.

[IATA Connect](#) *

IATA's digital space for safety collaboration and direct interactions among aviation professionals. Includes best practices, guidance material, safety risk assessments and the IATA Safety Issue Hub.

* *Requires an IATA Customer portal profile.*

IATA ERP Resources

- Training Courses
- Guidance Material

IATA ERP Training courses

Emergency Planning and Response for Airlines with ERP Simulation

Emergency Planning and Response for Airports and GSPs with ERP Simulation

NEW! Family Assistance for Airline ERP and Crisis Management Teams

Crisis Communications and Media Response for Airport and Station Managers

Airport Emergency Response Awareness

ERP Guidance Material

Updated in 2026! IATA Emergency Response Best Practices Handbook (ERP)

IATA Crisis Communication Guidelines

IATA Emergency Response Plan Checklist (Public Health)

IATA Airport Handling Manual (Emergency Response Section)