IATA SIS Production

Maintenance Release Notes

Communication

Release 1.10.6

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	August 17th, 2017

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1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on August 17th, 2017

2. Dates of releases

The Maintenance Release covered in this document was deployed on August 17th, 2017

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Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.6	8032606	Minor	Bank Name not being mapped correctly on SIS pdf when captured via IS-Web	Area: IS WEB Issue: When a PDF/Legal XML is generated for Miscellaneous Bilateral Invoices or Credit Notes submitted using IS-WEB, in a field Bank Information value of 'Bank Account Name' is printed instead of 'Bank Name'. This is happening because while validating Miscellaneous Bilateral Invoice/Credit Note, 'Bank Account Name' is saved in backend instead of 'Bank Name'. Corrective Action: We have done code changes to fix this issue. Upon validation of Miscellaneous Bilateral Invoice/Credit Note, 'Bank Name' is saved correctly instead of 'Bank Account Name'
1.10.6	8007548	Minor	Correspondence Error	Area: IS WEB Issue: Member was not able to send a correspondence. He was always being redirected to error page when he tried to send this correspondence Corrective Action: There is a code level issue, where CLOB field is defined in Oracle to store "Corr. Body Text". This field was mapped as VARCHAR2 data type at code level in the model class. Due to this, oracle was throwing error in this case, while updating the correspondence data in the database. There seems to be some hidden characters, which was causing this issue for this correspondence. After the code fix i.e. after correcting the data type mapping for this field, the issue has resolved.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.6	7893141	Minor	Legal Name Change	Area:IS WEB Issue: 1.As per current requirements for Members, the Member Profile field 'Member Legal Name' is non-editable on tab 'Member Details' and editable on tab 'Locations', this is irrespective of whether it is location "Main" or any other location. IATA has requested to change this system behavior for Members for location "Main", the 'Member Legal Name' should not be editable either on tab 'Member Details' or on 'Locations tab'. 2.While testing this issue we have identified following existing issue: When UATP location is modified by the Members, the system is overwriting Location ID ‘UATP’ with new Location ID and details of Location ID ‘UATP’ are associated with this newly created Location ID. This issue is occurring only when Members are modifying the UATP location. This is working correctly when SIS Ops modifies UATP location. e.g. Member has three locations, Location “Main”,” 1” and “UATP”. When ‘UATP’ Location is modified by the Members, the Location ID ‘UATP’ is overwritten with new Location “2”, other details of Location ID ‘UATP’ are also associated with this new Location ID “2” Corrective Action: The code changes have been done to prevent: 1.Members from editing ‘Member Legal Name’ for location “Main” on tab ‘Locations’ 2.Overwriting of Location ID ‘UATP’ with new Location ID

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.6	8048822	Minor	Missing mandatory parameter	Area: ISWEB Issue: The Invoice 'M90302123' mentioned in this issue was captured using IS-WEB for Charge Category 'Engineering' and Charge Code 'MRO Maintenance'. For charge code 'MRO Maintenance', field 'AircraftRegistrationNo' of group 'Aircraft Details' is mandatory but Invoice was submitted without any values in this field. Currently, there is a validation in place that does not allow saving of Line Item Detail when value for this field is not provided. After further investigating this issue, we have found possible cause of this issue. We were able to reproduce this issue when same Line Item (belonging to same Invoice/Credit Note) is modified in different tabs. To reproduce this issue we followed below steps: Step #1: Create MISC Invoice and capture Line Item with Charge Code 'MRO Repairs and Overhaul'. Do not close this tab i.e. user is on Create Line Item screen. For understanding purpose we will call this 'Session 1' Step #2: Open the same Line Item in another browser tab or another browser window and capture Line Item Detail. Note that for charge code 'MRO Repairs and Overhaul', field 'AircraftRegistrationNo' is an optional field, hence no value is provided in this field. We will call this 'Session 2'. Close this session. Step #3: In 'Session 1', change the value of charge code from 'MRO Repairs and Overhaul' to 'MRO Maintenance'. Since this session is not refreshed yet, the system will allow to change the value of Charge Code. Also note that for charge code 'MRO Maintenance', field 'AircraftRegistrationNo' is mandatory.

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1.10.6	8048822	Minor	Missing mandatory parameter	Step #4: In ‘Session 1’, save the Line Item. Upon save of this session, the system performs following: • Inherits the Line Item detail captured in ‘Session 2’ and associate it with Line Item • Since system can now find Line Item Detail in ‘Session 1’, field ‘Charge Code’ becomes non-editable Step #5: Validate and Submit this Invoice So in this case, Line Item detail of charge code ‘MRO Repairs and Overhaul’ is incorrectly associated with charge code ‘MRO Maintenance’ <u>Issue #2:</u> On further analysis, we have found that similar issue may occur in following scenario. Steps to reproduce this issue are as follows: Step#1: Create Line Item with Charge Code ‘Crew Accommodation’ and save it. Step#2: Open Line Item created in Step #1 above in two different browser tabs. Step#3: In ‘Tab 1’, initiate capture Line Item Detail but do NOT save it. Step#4: In ‘Tab 2’ change the Charge Code from ‘Crew Accommodation’ to ‘Misc’ and Save this Line Item. Please note that since Line Item Detail in ‘Tab 1’ is not saved yet (i.e. no Line Item Detail is associated with this Line Item), the system will allow to change Charge Code even after ‘Fix #1’ mentioned below. Step#5: Now in ‘Tab 1’, save the Line Item Detail initiated for Charge Code ‘Crew Accommodation’. The Line Item Detail will be saved successfully. So in this case, Line Item Detail of Charge Code ‘Crew Accommodation’ is incorrectly associated with charge code ‘Misc’

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1.10.6	8048822	Minor	Missing mandatory parameter	Corrective Action: Fix #1: (for issue #1) The code changes have been done to fix this issue. A new validation is implemented on 'Save' button of Line Item. The system will not allow changing value of Charge Code, if Line Item Detail is already associated with the Line Item being modified. This will be done every time when Line Item is saved. Fix #2: (for issue #2) The code changes have been done to fix this issue. A new validation is implemented on 'Save And Add', 'Save And Duplicate' and 'Save And Back' buttons of Line Item Detail. The system will not allow saving Line Item Detail, if charge code of Line Item and Line Item Detail are different at time when Line Item Detail is saved. This check will be done every time when Line Item Detail is saved

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.6	8075355	Minor	TDF file with 0kb size received by iiNET	Area: ISWEB Issue: An issue was reported by IATA that when a file is sent to iiNET they sometimes receive the .tdf file with 0 kb. They were facing this issue mostly on weekly output days as more files being pushed to iiNET but also on other days too. The issue was occurring not only for big files but also for small validation reports Corrective Action: As per current system implementation, TDF files are created on the fly and are not getting stored. The file gets removed once transmitted to iiNET. We have gone through the code and didn't see any possibility of generating 0 KB TDF file. Hence as a part of further investigation and for analysis purpose, code changes have been done to store the TDF files.

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