IATA SIS Production

Maintenance Release Notes

Communication

Release 1.10.5

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	July 25th, 2017

This document may not be disclosed, reproduced, copied, recast, reformatted or transmitted in any form by any means electronic or mechanical including photocopying, recording or any information storage and retrieval system without the express and prior written permission of the International Air Transport Association.

© Copyrights Reserved International Air Transport Association 2017

Table of Contents

1. Period of Reference ***4***

2. Dates of releases ***4***

3. Issues Fixed and Released in Production for Period of Reference ***5***

© Copyrights Reserved. IATA 2017

1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on th, 2017

2. Dates of releases

The Maintenance Release covered in this document was deployed on July 25th, 2017

© Copyrights Reserved. IATA 2017

Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.5	7906340	Minor	Correspondence Text Field Issue	Area: IS-WEB Issue: There was a change in behavior in the IS-WEB PAX/CGO/MISC Correspondence screen/PDF downloads/Audit Trails. The default paragraph spacing between two lines (during display) in the SIS CSS was set as 20px (5 points above the paragraph and 15 points below the paragraph). Due to this, visible gaps were seen between two lines Corrective Action: The CSS for has been modified and the paragraph spacing between two lines (during display) is now set as 8px (4 points above the paragraph and 4 points below the paragraph). This has been done for Billing Categories PAX, CGO and MISC for the following: 1. Correspondence screens 2. Correspondence PDFs downloaded from the correspondence screens 3. PDFs downloaded from Download Correspondences screens 4. Audit Trail, but limited to the correspondence area PDF download of Audit Trail screen

© Copyrights Reserved. IATA 2017

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.5	7909320	Minor	Header changes in Correspondence	Area: IS WEB Issue: This issue occurred in the PDF downloaded from the MISC Correspondence screen. The logic for fetching and printing the address for both sending and receiving members is incorrect. Details were fetched from the first fetched PAX Correspondence Contact, while it should have been fetched from MISC Correspondence Contacts. If a Location ID is mapped with the Contact (in the Contact screen), the Location's address is printed. If a Location is not mapped with the Contact, or no single correspondence Contact for the Billing Category is found, MAIN Location details are printed. This issue exists for CGO as well. Corrective Action: The following fixes have been made: a. The code will use the correct Billing Category b. The code will only fetch Contacts for whom a Location ID is defined in the Contact screen There is no change in the defaulting to MAIN, i.e. if a Location is not mapped with the Contact, or no single correspondence Contact for the Billing Category is found.

© Copyrights Reserved. IATA 2017

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.5	7960443	Minor	MISC Payables Invoices/Credit Notes delivered for Location Main - SIS Production and missing contact	Area: IS WEB Issue: Contact John doe (e-mail: jonhdoe@airline.com) received a notification for invoices issued to the main location though he is assigned to location 5. This has happened due to following reasons: The email address of a Contact (who was not a user) was changed to match the email address of an existing user. The Location Associations of the Contact were different from the Location Associations of the User. This contact update was the reason of this conflict in location association. The user having email address 'jonhdoe@airline.com' was associated with Location ID 5; whereas the contact having email address'invoices@airline.com' was associated with all Locations One of the daily delivered invoices that was issued to Location 5 was reported under location 'Main' in the e-mail alert received. This has happened because only those invoices for which location specific output was opted were being considered to be included in location specific email alerts. Rests of the invoices were considered to be reported under location 'Main. While testing above issues we identified the following issue: When a new user is created and if that user already exists as a contact for that Member, the 'Association Type' of the existing contact should be updated to "All Location IDs" and any specific locations associated with that contact should be removed. Currently, Location association of such contact is not updated to "All Location IDs". Also, any specific locations associated with that contact are not removed.

© Copyrights Reserved. IATA 2017

				Corrective Action: After this fix system will not allow to update contact if the email address of a Contact (who was not a user) was changed to match the email address of an existing user. In this case system will throw error as “The new email address provided already exists for a user. Due to possible conflicts in Location Associations, this change is not allowed. If this Contact is not required anymore, please delete this record and add a new Contact using the new email address. You may add a new Contact using the new email address even without deleting this Contact. The new Contact will then automatically inherit the Location Associations of the User.” For issue #2: We have fixed issue #2, after this fix invoices will be reported under the billed member’s location ID against which it is issued. For issue #3: We have fixed issue #3, after this fix the system will correctly update Location Association for such contacts to "All Location IDs" and will remove any specific locations associated with that contact

© Copyrights Reserved. IATA 2017