IATA SIS Production

Maintenance Release Notes

Communication

Release 1.10.2

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	June 8rd, 2017

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1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on June 8th, 2017

2. Dates of releases

The Maintenance Release covered in this document was deployed on June 8th, 2017

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Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.2	7787249	Minor	Dynamic fields summary not displaying info	Area:IS WEB Issue: There was an issue in 'Line Item Details' grid of MISC Invoices/Credit Notes Line Item screen. Field/column 'Dynamic Field Summary' was displaying details of only those Invoices/Credit Notes that were submitted via IS-WEB; and not for those submitted via IS-XML. This information is limited to the maximum 5 fields with first 500 characters of the concatenated Line Item Detail information. This needs to be generated at the time of saving / loading Line Item Detail data. This was being done for Invoices/Credit Notes where the Submission Method is IS-WEB; but not when Submission Method is IS-XML Corrective Action: The code has been fixed to generate this information for Invoices/Credit Notes submitted via IS-XML as well. This will be applicable for new IS-XML files loaded by the system after deployment of this fix.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.2	7827466	Minor	Bilateral invoices remained in Ready for billing status	Area:IS-WEB Issue: This issue occurs for MISC Invoices/Credit Notes billed using a Bilateral SMI (submitted via IS-XML). This is because of a bug in the coding of, which is supposed to allow submission of MISC Bilateral Invoices/Credit Notes in void periods (only), even though they indicate the previously closed Billing Period, or do not explicitly mention a Billing Period. The bug is allowing successful submission even if such Invoices/Credit Notes are submitted after the next period opens. Some invoices indicating Billing Period as 2016-Dec-P2 passed, even though they were submitted after the Supporting Document linking deadline (and presentation process) of 2016-Dec-P2 (i.e. when Billing Period 2016-Dec-P3 was open). Corrective Action: The code has been fixed to throw an error if an Invoice/Credit Note mentions a previously closed Billing Period, but is submitted when a subsequent period has opened.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.2	7854342	Minor	Reason remarks" editing rejection memo	Area:IS-WEB Issue: After saving the typed info inside the Text Area “Reason Remarks” while creating a Cargo Rejection Memo, the display of text entered in the field ‘’Reason Remarks’’ was getting changed. Corrective Action: We have modified the code being used to format the text entered by the user in “Reason Remarks” field. Post this fix reason remarks text will be displayed as it is entered by the user without any formatting

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.2	7834254	Minor	Correspondence Error	Area: IS-WEB Issue: There was an issue when an user tried to upload an attachment for Correspondence (CGO. System was throwing an error "An Unexpected error Occurred". Also email notification of this correspondence was sent to billed member ” even if the correspondence status is Open/Saved. Though we were unable to reproduce the issue, we have gone through the code to identify the possibility for email getting sent without correspondence status getting changed to Responded. As per the current implementation, when user sends correspondence from ISWEB, the application is sending email first and then the status is getting changed. Whereas the correct sequence should be other way i.e. correspondence should be saved first with status Responded and then the notification should be sent.For upload attachment issue, we didn’t find any issues at code level Corrective Action 1.Attachment upload issue: We have tried to reproduce the issue but we are not able to reproduce it. Request you to ask user to upload attachments from different network i.e. outside office firewall and let us know the result. 2.Correspondence Notification issue: The code has been modified to send mail notification after successful update of correspondence status.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.10.2	7876543	Minor	Unable to download the Correspondence	Area: IS-WEB Issue: Member was unable to download the Pax Audit trail. This Audit trail contains more than a hundred rejection memos, and this resulted in a high amount of information being retrieved. The resulting information spanned across more than 900 pages. The underlying query executing this transaction timed out due to heavy data. Corrective Action: As a workaround, we had generated the Audit Trail PDF from back-end as requested and shared it with the member. As a preventive action, the underlying SQL query has been optimized to improve the performance. After this change the heavy report like this should be downloadable from ISWEB without getting timeout
1.10.2	7901238	Minor	performance issue	Area: IS-WEB Issue: While fetching invoice on the mange invoice screen was taking long time for MISC billing category Corrective Action: We have optimized query and added index on table to improve performance while fetching invoices on the manage invoice screen

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