IATA SIS Production

Maintenance Release Notes

Communication

Release 1.2.3.0

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	27-Dec-2012

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1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on:

22 Dec 2012

2. Dates of releases

The Maintenance Releases covered in this document were deployed as follows:

- Rel. 1.2.3.0 on 22 Dec 2012

3. Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.2.3.0	2813071	Major	IS-Web hanging for PAX RM/BM/CM Summary Report	Area: IS-WEB / PAX / RM-BM-CM Summary Report Issue: There was a performance issue with the Passenger RM/BM/CM summary report (for both Receivables and Payables). Generating this report was taking time and sometimes it looked like system was hanging, when the report was generated by specifying criteria for period as 'All'. Even when report was generated for a single period, the report gets generated but when tried to export it to excel it was getting stuck. Corrective Action: We have replaced the “Generate Report” option by a “Download to CSV” option as to avoid the performance issue encountered. Data will be created at server level and will be offered for download. This modification was completed for Passenger and Cargo billings for both Payables and Receivables.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.2.3.0	2817334	Showstopper	PAX IS-IDEC File remains stuck at validation level	Area: PAX / IS-IDEC / Parsing and Validation Issue: A PAX IS-IDEC file remained stuck at validation level for several hours. After investigation, the issue was related to Stage 2 and 3 Rejections Memo. At that level, the application to validate a Stage 2 or 3 rejection memo was fetching all details of the previous invoice and all rejection memos in that invoice, hence creating the issue. Corrective Action: In order to fix this issue, we modified the code to fetch only the details of the RM against which Stage 2 or 3 was raised. As a result, now the Parsing and Validation service performs validation of RM Stage 2 or 3 much quicker than in past.
1.2.3.0	2872939	Minor	Incorrect data found in Contact Details for a Payable invoice	Area: IS-WEB / MISC / Contact Details Issue: In MISC billing category, when user enter Contact Details data, two mandatory fields "Contact Type" and "Contact Value" need to be provided. In one scenario, a user received the "Contact Value" not filled in, hence creating the issue reported. Corrective Action: We have modified the code as to ensure "Contact Value" field be duly validated when Contact Details data is provided. Now blank (NULL) or white space value in that field will create a validation error at screen level in IS-WEB.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.2.3.0	2911177	Trivial	SIS Help Desk link issue	Area: IATA main website / SIS / Help Desk page Issue: The reorganization of the IATA main portal has created a temporary broken hyperlink as to reach the SIS Help Desk template page. Corrective Action: We have updated the link as to recover the direct access to the SIS HelpDesk template page that is accessible as a reminder from: http://www.iata.org/services/finance/sis/Pages/sis-help-desk.aspx
1.2.3.0	2918383	Major	Supporting Documents R2 Validation Report problem	Area: Supporting Attachments file / Validation Report Issue: A supporting attachment index file failed sanity check due to a "/" value contained in the "Attachment File Name" but for index file based approach you should be able to provide "/" values. Corrective Action: The code was corrected as to ensure that the exact file name including "/" can be provided in the "Attachment File Name" node in the Index.html file and does not failed validation.

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