IATA SIS Production

Maintenance Release Notes

Communication

Release 1.4.3

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	Jan 10th 2014

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1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on Jan 10th 2014

2. Dates of releases

The Maintenance Releases covered in this document were deployed as follows:

Rel. 1.4.3 Jan 10th 2014

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Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.3	4035121	Major	Missing Data SFI 30 Form C	Area: IS-WEB / PAX/Output Files Issue: There was Missing Data in SFI 30 for the outgoing Form C invoices. Corrective Action: As a part of preventive action, we have made changes in IS-WEB Form C submission flow to ensure that source code total should be updated before the Form C record status is updated to “Ready for Billing”.
1.4.3	4045843	Major	Duplicate Validation Reports	Area: IS-WEB /ALL CATEGORIES/File Validation Issue: In case of duplicate file submission, users were able to view both validation reports. Corrective Action: Duplicated validation report will not be shown in IS-WEB download tab anymore.
1.4.3	4049013	Minor	Correspondence Alerts	Area: IS-WEB/Correspondence Issue: Email alert for correspondence was not generated due to a bug in the system and the email was stuck Corrective Action: New resend function has been implemented in case that first email attempt fails.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.3	4059328	Minor	Not able to filter correspondence by owner	Area: IS-WEB/Correspondence Issue: In the correspondence search criteria, when using the field “correspondence owner” searches came up empty. Corrective Action: We have now fixed this issue and if using field “correspondence owner” search will fetch appropriate information.
1.4.3	4101203	Major	Issue with RM/BM/CM report	Area: IS-WEB/Reports Issue: When RM/BM/CM report is generated for receivables, it included payable invoices vice versa. Corrective Action: This has now been fixed and reports will generate the corrected data.
1.4.3	4117117	Major	Old invoices in SIS	Area: IS-WEB/Legal Archiving Issue: In the “Legal Archive - Search and Retrieve” screen, when user selects “Billing Year” as 2012, and click on “Search” button, the “Billing Year “automatically changed to 2013. Corrective Action: We have now fixed this issue so it does not automatically change the billing year field.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.3	4110110	Minor	Audit Trail Issue	Area: IS-WEB/Cargo/Billing History and Correspondence/Audit Trail Issue: 1) Two Rejection Memos were raised against Billing memo. However, trying to view the audit trail of these 2 memos on IS-WEB (Cargo -> Billing history), the RM is not part of the audit trail of the BM. 2) Audit Trail report was showing 4 records from which 2 incorrect records were showing. Corrective Actions: 1) When creating rejection memo, space was appended in billing memo number field due to which it was not able to link the billing memo while generating audit trial. We have fixed this issue, now space in billing memo number field will be trimmed, while creating RM. 2) The audit traill report will show two records. The other two AWB records were showing incorrectly in report, for which we have fixed the issue and now it will show correct linked transaction for audit trail. Also, in addition to it while showing AWB record 'AWB serial number' field was missing in the report which we have fixed now.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.3	4117240	Minor	Password Policy	Area: IS-WEB Access Issue: Password policy: System was not prompting to users to change their password periodically as per initial requirements. Corrective Action: We have fixed this so all users will be prompted to change their password every 6 months.
1.4.3	4193310	Major	Invoice Missing from ISWEB	Area: ISWEB/Invoice Capture Issue: 1) Create invoice from ISWEB and validate it. 2) Now open the same invoice in another browser, open any screen e.g. coupon record screen. 3) Submit the invoice from one browser and later make modification in coupon screen from other browser and save. System allows user to modify the invoice details even it is submitted from another browser. Corrective Action: As a part of fix, we have restricted invoice to edit/update once the invoice having status as 'Ready for Billing', 'Claimed', 'Processing Complete', 'Presented' at edit PAX coupon record screen. This scenario will also cover at concurrency level i.e. editing/updating same invoice from two different browsers or browser's tab.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.3	4193310	Major	Invoice Missing from IS-WEB	Area: IS-WEB/Invoice Capture Issue: 1) An invoice was created from IS-WEB and validated. 2) The same invoice was opened in another browser e.g. opened coupon record screen. 3) The invoice was submitted from one browser and later a modification was made in coupon screen from the other browser and saved. System allowed user to modify the invoice details even it was submitted from another browser. Corrective Action: As a part of fix, we have restricted invoice to edit/update once the invoice having status as 'Ready for Billing', 'Claimed', 'Processing Complete', 'Presented' at edit PAX coupon record screen. This scenario will prevent editing/updating same invoice from two different browsers or browser's tab. Fix was implemented for PAX, CGO and MiSC invoice and their transactions screens.

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