IATA SIS Production

Maintenance Release Notes

Communication

Release 1.4.1

REVISION HISTORY LOG

Version Ref	Creation Date
V1.0	November 28th 2013

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1. Period of Reference

The incident fixes deployed on SIS production environment detailed in this Release Note document were performed on November 30, 2013

2. Dates of releases

The Maintenance Releases covered in this document were deployed as follows:

Rel. 1.4.1 November 30th 2013

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Issues Fixed and Released in Production for Period of Reference

Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3781723	Minor	Response time statistics- Cargo	Area: IS-WEB/File Upload/Cargo Issue: Response times for Cargo files submitted are greater than expected. Corrective Action: Performance has been enhanced and extra loggers have been added to RM prepaid transactions
1.4.1	3802175	Major	PAX IS-IDEC Issue-Validation	Area:IS-IDEC/ File Validation/Passenger Issue: A member has reported an issue with IDEC output files. As per the ISPG, when Net Billed/Credited Amount's sign in IDEC is 'M', the invoice type should be 'CN'. However, it shows 'IV' in an output file. This validation should be performed at the time of input file detail validation as to report a non-correctable error for incorrect invoice type. The "Net Billed/Credited Amount Sign" validation is not in place and incorrect invoice type 'IV' went through database withot any validation error and as per database records output file was generated and sent to member. Corrective Action: As a part of fix, we have added a new validation for "Net Billed/Credited Amount Sign". This would be a non-correctable(X) validation error.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3827551	Minor	File Processing Time	Area: File Upload/Passenger Issue: File took a long time to load (over 4 hours) due to the fact it contained the details for Sampling Form C invoices. Corrective Action: Have optimized the validation process for Form C invoices. Prior to this fix validation program taking more time to fetch the details of 'Your Invoice Number' from audit trail for each coupon, even those coupons exits in same invoice. Code is now modified to fetch the details of 'Your Invoice Number' and used the same for other coupon as well. Henceforth, system will able to save the time for the multiple hits in database and also thanks to this optimization, the performance of validation program will improve.
1.4.1	3825086	Major	Exchange rate over 5 decimals	Area: IS-XML/File Validation/All Categories Issue: Exchange rate received in an IS-XML file was more than 5 decimals and passed sanity check validation. Corrective Action: Have corrected the validation logic. Exchange rate having more than 5 decimals will now fail sanity check.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3853125	Major	Service Date over 1 year	Area: IS-WEB/Miscellaneous Issue: When a user enters the "Service End Date" on Miscellaneous Line Item screen within the limit of two years but greater than one year from current open period then system does not carry forward the "Service End Date" to Miscellaneous Line Item Detail screen. In this case, when user tries to save the Line Item Details then system throws error on screen. Corrective Action: Now system will allow saving the Line Item Details when user enters the "Service End Date" on Miscellaneous Line Item screen within the limit of two years but greater than one year from current open period and carry forward the "Service End Date" to Miscellaneous Line Item Detail screen without error. *This issue was also present for "Service Start Date" and same is also fixed.*

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1.4.1	3854318	Minor	Billing History-Search Criteria	Area: IS-WEB/Billing History Issue: When user queried on billing history screen using only the issue airline and ticket number for sampling A/B transactions it does not retrieve any information unless the Billing Year/Month is entered. Corrective Action As a part of fix, we have made code changes related to handle year or month criteria for Billing History. Prior the code fix IS -WEB was not handling year or month criteria for Sampling form A/B in the Billing History. From now user will be able to search data using the issue airline and ticket number for sampling A/B transactions.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3865595	Major	Error when saving RM	Area: IS-WEB/Passenger/Cargo Issue: Incorrect error message displayed for invalid ticket issuing airline. Also system is accepting space in the auto complete field of 'Issuing Airline' for PAX and CGO transaction on IS-WEB. Corrective Action: We have changed the error message which was displayed incorrectly for ticket Issuing Airline. New error message will be "BGEN_10832_Issuing Airline is Invalid.". Also System will not allow user to add additional space in this field from IS-WEB.
1.4.1	3889369	Minor	Member usage report filter	Area: IS-WEB/Reports Issue: Member usage report allows user to filter based on Participant Type. This is only logical for internal SIS Operations use but not for general member. Corrective Action: Have hidden “Participant Type” search criteria for normal member users.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3895192	Minor	Supporting Documents Linking	Area: IS-WEB/Supporting Documents/MISC Issue: Member submitted supporting document file for Miscellaneous but indicated billing month and period as October P4 rather than September hence documents were not linked. These documents were not shown on "Correct Supporting Documents Linking Errors" Screen. Corrective Action: We have fixed this so that in this situation user should be able to see unlinked supporting documents on "Correct Supporting Document Linking Errors" screen.
1.4.1	3913748	Major	Incorrect IS-IDEC Naming Format	Area: IS-IDEC/File Validation/Passenger Issue: Billing period for a file was populated as 00000 in the database which is incorrect. Corrective Action. Have put in a server side validation to ensure that billing period should not be 00000.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	3915827	Minor	SMI Column missing from Passenger Payable invoice screen	Area: IS-WEB/Passenger Issue: SMI column is missing from Passenger Payable Manage Invoice screen in IS-WEB. Corrective Action: This has been corrected and SMI column is now shown.
1.4.1	3942754	Major	Amounts overwriting	Area: IS-WEB/Passenger/Rejection Memo Issue: When RM is captured through IS-WEB, the amount fields are auto populated with the difference between the accepted and billed amounts (stage 2) and should not be editable. In fact, after saving the IS-WEB captured RM details, the amounts from previous transaction get reflect into Accepted and Billed amount field (Overwrite the populated amount values except difference amount). But the difference amount field remains as it is. Ideally this should also be updated and leads to incorrect amounts entering into the database. Corrective Action: The all amount fields at create rejection memo level should be disabled for whatever the Reason code selected at RM level before the details are saved. Once user saves the details, then only he can modify the amounts fetched from the previous transaction. Considering above resolution, we have made appropriate changes at code level to handle the scenario.

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Deployed in Release Number	SalesForce Issue Number	SalesForce Priority	Revised Issue Summary	Release Note Communication
1.4.1	4048416	Minor	Contacts Tab	Area: IS-WEB/Member Profile/Contacts Issue: When user tries to add new contact from Member Profile Contact Tab, user get session has expired error. Corrective Action: This issue has been fixed and user should be able to add contact successfully in Contact Tab without error.

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