## **ONE Record**

Implementation Playbook



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#### Objective of the document

The purpose of the ONE Record Implementation Playbook is to provide a step by step guidance to implement the ONE Record standard within your organization.

The document has been designed as a pointer to the various resources made available by IATA, either the standard components or additional pieces of information/guidance materials.

This implementation playbook aims to be a catalyzer in your implementation plan.



## ONE Record One step closer to digital cargo





#### The Vision

An end-to-end digital logistics and transport supply chain where data is easily and transparently exchanged in a digital ecosystem of air cargo stakeholders, communities and data platforms



#### **ONE Record concept**

The essence of the ONE Record is to move from a peer-to-peer messaging model to a data sharing model relying on a Virtual Shipment Record.



#### The 3 pillars

ONE Record is a standard for data sharing and creates a "Virtual Shipment Record", i.e. a single record view of the shipment. The concept is based on 3 pillars enabling to define WHAT, HOW, with WHOM data can be shared.



**Governance / Roles & Permissions** 

#### The standard specifies

**Data model specification:** provides the air cargo industry with a standard data structure for data exchange using JSON-LD that facilitates data integration with existing and new data services;

<u>API specification:</u> specifies the interface and interaction of the web API or Application Programming Interface that allows airlines and their partners to connect their system directly using best in class web technologies;

<u>Security specification</u>: uses an industrywide and federated trust network to manage identification and authentication of data sharing systems and ensures data privacy and confidentiality for all parties.



#### The Industry benefits

The objective of ONE Record is to address the main challenges of e-freight and unlock the possibilities of a full digital air cargo industry and create opportunities for new value-added services and business models.







- Data shared by data owner
- Full control of data
- Data stays at the source
- Owner determines data
   access

Visibility and transparency

- End-to-end
   transportation chain
- Share data of the shipment with relevant parties
- Enhanced visibility and transparency



Plug & Play Connectivity

- Facilitate the direct connectivity between all the stakeholders
- Use of web API

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- New cooperative IT
  - solutions and
  - innovation





- Foundation for true
   digital air cargo
- Develop collaborative and automated digital services



#### Welcome a new generation

Technology platform that is ready for a new generation of digital natives



#### **Key Points**

As the industry needs to embrace change to face the current and future business and regulatory challenges, these are our conviction about what will happen:



DIGITALIZATION

- Complete digitalization of the global supply chain will happen
- The Internet of Logistics is a likely scenario



AGILE SUPPLY CHAIN

- This will lead to new and dynamic supply chain configurations
- Speed and agility is key



- Regulators and authorities will get high visibility and transparency
- The focus will shift to intelligence & collaboration



## ONE Record Implementation steps



#### **ONE Record implementation steps**

The following **5** steps are key to ensure the success of the ONE Record standard implementation





# Step 1

#### **Define the Digital Business Process**



#### **Define a Digital Business Process**

While the e-freight initiative aims to digitalize a paper-based process, ONE Record enables a full data centric approach. Therefore a full digital business process can be designed, unlocking opportunities for true operations efficiency and lean organization.





# Step 2

#### Sign the Multilateral Data Agreement



#### Sign the Multilateral Data Agreement

The IATA Multilateral Data Agreement (MDA) provides a single non-disclosure agreement standard whereby stakeholders sign once with IATA and start exchanging through ONE Record with all other signatory parties to the Agreement. By signing the Agreement with IATA, stakeholders effectively enter into Data Agreements with each other, i.e. enabling them to share data through the ONE Record API.





## Step 3

#### Adopt the ONE Record Data Model



#### **ONE Record concept**

The ONE Record data model, which is one of the key pillars of ONE Record, defines what can be shared with partners.





#### What is the scope?



#### **ONE Record Data Model: the ambition**



#### **ONE Record Data Model: the ambition**



# What is behind the data model standards?



#### Data Model: Standard components

To support the deployment and the adoption of the ONE Record Data Model, IATA published a set of specification, guidance materials and tools





#### **Design Principles**



The design principles document aims to describe the design principles for the data model and provide the definition of the Logistic Objects as central entities of the data model.



Definition of the four design principles Definition of the logistic objects Application of the data model to the Master AWB and the House AWB What is a logistic object? 11 An essential element of the cargo supply chain e.g. 11 digital twins, transport movements, etc.



#### **Conceptual Data Model**



The conceptual data model describes the relationships between the Logistic Objects.



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#### Logical Data Model

	Logical Data Model	

The logical data model is a detailed representation of the logistic objects and common objects. It also lists the attributes for each object, their definition and their properties (e.g. cardinality)



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#### **Use Cases**

	Use Cases	

The use cases explain how the data model should be used with normal cargo operations: objects to created and modified, stakeholders involved, specificities, etc.

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#### Ontology

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		Ontology

The data model is transcribed into an Ontology (ttl file) that contains: all the objects (LO and common objects) including their description, the relationship between objects, the objects' attributes and the cardinality

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Protégé

Developed by the Stanford Center for Biomedical Informatics Research at the Stanford University School of Medicine, Protégé tool is one of the oldest and most widely deployed ontology modelling tools. It was originally conceived as a frame-based modelling tool for rich ontologies following the Open Knowledge Base Connectivity protocol. Later iterations of Protégé have expanded to include a plug-in that is now widely used for OWL and RDF modelling.

https://protege.stanford.edu/



#### How is it designed?



#### Data Model Requirements

To fulfill its purpose, the ONE

Record model should meet few

high-level requirements



Find optimal balance in simplicity, flexibility and robustness of the data model



Minimize redundancy of data in the model

Cover the end-to-end supply chain



Optimize the usage of modern technologies to facilitate data exchange



#### Focus on the Design Principles

The ONE Record Data Model is based on four core design principes







- The Air Cargo industry is shifting from Shipment-level management to Piece-level management starting with Piece-level tracking
- The **Piece** is at the center of the model and deeply linked to the other elements of the cargo supply chain

#### What is a piece?

" A uniquely identified physical single unit which may form all or a part of a shipment







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- Physical entities have digital twins in the Data Model (e.g. Airplane, ULDs, etc.)
- Easy understanding of the Data Model and how it interacts with actual operations
- Easy **sharing** and **transparency** of the data throughout the supply chain

digital twin is the "digital replica" of a physical entity ''





**Clear ownership** of data that remains at the source

**Data integrity** and **accuracy** is ensured



A strong trust is implied and in favor of replacing paper-based documents





#### Data, not documents!

- Data is the core of ONE Record
- Documents will be the results of **data** aggregation
- Proper **APIs** and **security mechanisms** allow to cover the legal requirements of documents in the current world

Combined with **Semantic Web** and **Linked Data** principles

- All objects are linked, directly or indirectly, that is Linked data
- No **redundancy** of data required
- The Semantic is described easily in machine-readable **ontologies**

How is this data model applied to the air cargo?



#### A model that focuses on the goods ...



Product is mandatory, either through Item or directly linked with Piece


## ... has digital twins of physical assets ...



directly linked with Piece

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## ... and covers the booking process



either through Item or directly linked with Piece



Prepares cargo for delivery to a customer	FORWARDER	At export, accepts shipment into the warehouse, loads onto a flight. At import, hands over shipment to forwarder	FORWARDER	Consignee receives the shipment
SHIPPER	Receives the shipment, arranges the booking with the airline and hands over the shipment	AIRLINE / GHA	Collects shipment and delivers to the consignee	CONSIGNEE













## Deep dive into the ONE Record standard



## **ONE Record Insights and White Papers**

TATA

Crafting Ontologies

readable data

low to easily create ontologie

From physical freight to machine

Don't miss our ONE Record Insights and White Papers



ONE Record & the power of Looking beyond the hype for real solutions to real problems

Crafting

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**Object Triple Mapping** 



**Catch the Wave** of the Linked Data

#### **ONE Record Data Model**



**Ontologies** 

Browse our IATA ONE Record Resources to discover all our Insights and White Papers

TATA

Why a data mode

How is it designed

# Step 4

### Implement the ONE Record Infrastructure



## **ONE Record infrastructure components**

The ONE Record infrastructure is based on the three components below . Implementing these components will enable your organization to work in a ONE Record compatible environment.







# Get started with the ONE Record Ontology



## What is an Ontology?



Ontologies are frameworks for representing knowledge about concepts across a domain and the relationships between them. The ONE Record standard takes full advantage of their ability to describe relationships and their interdependence in order to model high quality, linked and coherent data.



One database may use the term "cargo", whereas the other may use the term "freight". To make the integration complete, an extra definition should be added to the RDF data, describing the fact that the relationship described as "freight" is the same as "cargo". This extra piece of information is, in fact, a simple ontology.

### Get started with ONE Record Ontology

To incorporate the ONE Record Ontology in your systems, you can start with the below steps:



Read the Data Model materials

Read the ONE Record Whitepaper

Download the ONE Record Ontology

Catch the Wave of Linked Data with ONE Record Looking beyond the hype for real solutions to real problems





## Implement the ONE Record API



## What is an API?



An API is a computing interface which defines interactions between multiple software intermediaries. It defines the kinds of calls or requests that can be made, how to make them, the data formats that should be used and the conventions to follow.





### Implement the ONE Record API

There are two ways to implement the ONE Record API



Code your own ONE Record API from scratch by using the ONE Record API Specifications and the ONE Record Ontology

Download the ONE Record Sandbox and integrate it into your system Download the API Ontology

Download the Java Sandbox

Read the API specifications

# What are the main features of the ONE Record API?



## Introducing Tom & Jerry, API friends





## Let's hear from Tom & Jerry challenges

Tom & Jerry are going to walk us through the different API features



# How do I make my data available?

### **Publishing data with POST**

When creating a new Logistics Object (LO) on a ONE Record Server, you need to do a HTTPS POST request. The data for the LO should be included in the request body and provided that you are authenticated and authorized, the server will accept the request and create a new LO. This operation will be generally performed by the owner of the data, who in most cases owns or at least controls the server.





# How can I access the data?

### Reading data with GET

To read the content of a Logistics Object, you need to perform a HTTPS GET request. The server that you are accessing will check that you are an authenticated and authorized user before it will return you the data. JSON-LD (application/ld+json) is the standard response format for the ONE Record API.





# How do I raise a change request?

Back to questions

### **Change request with PATCH**

Whenever you need to request a change to data in a Logistics Object, you need to use the HTTPS PATCH method. In ONE Record API, the PATCH request represents an array of objects. Each object represents a single operation to be applied to the target Logistics Object (add and/or delete).





# How do I update the data?

### Updating data with PATCH

Only the publisher can change the Logistics Object, where the publisher is the party that creates the Logistics Object on the ONE Record server. The evaluation of a PATCH request occurs as a single event. Operations are sorted and processed as groups of delete and then add operations until all the operations are applied, or the entire PATCH fails.



value 10 and add value 11 instead. Also, a new field – date – is added.



### How can I save the history of the data?

#### Audit trail of the changes

An audit trail (history) of all the change requests is stored and can be retrieved at any moment from a dedicated endpoint on the ONE Record API.

GET	Ŧ	http://localhost:8080/companies/myCompany/los/AWB-445555566/auditTrail

GET	http://localhost:8080/companies/myCompany/los/AWB-445555566/auditTrail?
	updatedFrom=20200620120500&updatedTo=20200710120500

How can I save the history of the data? Back to auestions

#### "create":{

"lo":"initial content of the Logistics Object"

#### "logisticsObjectRef":"Logistics Object Id to which the audit trail applies", "changeRequests":[ { "timestamp": "2019-09-17T14:49:13+00:00", "companyId": "http://myonerecordserver.com/AIRLINE", "changeRequest":{ "revision":"1". "description":"Updated number of total pieces count",

"operations":

"op":"del",

"p":"http://onerecord.iata.org/Waybill#totalPieceAndULDCount", "o":{

"value":"10",

"datatype":"https://www.w3.org/2001/XMLSchema#decimal" }},

```
"op":"add",
```

"p":"http://onerecord.iata.org/Waybill#totalPieceAndULDCount ", "o":{ "value":"11",

"datatype": "https://www.w3.org/2001/XMLSchema#decimal" }},

```
"op":"add",
```

"p":" http://onerecord.iata.org/Waybill#date",

**"o"**:{

},

"value":"2019-08-18",

"datatype": "http://www.w3.org/2001/XMLSchema#date" }}]





"status":"ACCEPTED" - }1}

### How do I give partners access to my data? (1/2)

#### **Access Delegation**

Typically, the company that has created the data will notify their partner and provide them access details such as the URI of the data. However, that second company may need to share the same data with another company downstream. This can be performed via the access delegation feature.





### How do I give data access to my partners? (2/2)

### **Chains of Trust**

Chains of trust are based on business partnerships and trust in the transport chain. It ensures that the company who has shared a logistics object on a server, always knows who may access this and at any time, it can revoke all or part of the chain of trust.





# How can we automate data notifications?

#### Automatic data updates through pub/sub

In distributed applications, components of the system often need to provide information to other components as events happen. For example, companies need to be notified when new data becomes available, so they can act accordingly if required.







### How can I send events related to data?

#### Status updates via Events

Status updates in ONE Record can be added to Logistics Objects through Events. By definition, each Logistics Object can be assigned Events.





### How do I define to whom I give access to the data?

### **Access Control Lists**

In ONE Record, access to resources can be handled by using Access Control Lists (ACLs) stored in the backend systems of the ONE Record Servers and defined using the <u>Web Access Control</u> standard from W3C. Each Logistics Object resource has a set of Authorization statements describing who has access to that resource and what types (or modes) of access they have.





### READ / GET

Read the contents (including querying it)



WRITE / **POST** and **PATCH** Write contents or modify part of it



CONTROL Read and Write



# How can I take a snapshot of the data?



Memento

A Web resource that is a prior version of the Original Resource, i.e. that encapsulates what the Original Resource was like at some time in the past. In ONE Record, a Memento contains a snapshot of the data at a certain moment in time.



**HTTP Link** 



How can I retrieve a version of data at a certain moment in time?

#### TimeGate

A Web resource that "decides" on the basis of a given datetime, which Memento best matches what the Original Resource was like around that given datetime. When negotiating with the TimeGate, the client uses an Accept-Datetime header to express the desired datetime of a prior/archived version of the original resource. The TimeGate responds with the location of a matching version, a Memento.





How can I see all the existing versions of the data?

A TimeMap is a machine-readable document that lists the Original Resource itself, its TimeGate, and its Mementos as well as associated metadata such as archival datetime for Mementos. TimeMaps are exposed by systems that host prior versions of Original Resources and allow for batch discovery of Mementos.







## Secure the ONE Record API



## Secure the ONE Record API

Ontology API Security

In order the meet the ONE Record security requirements, the security architecture is based on two layers:



BACK TO TABLE OF CONTENT
#### MUTUAL TLS

#### **Mutual TLS (HTTPS)**

- Mutual TLS secures the Node to Node channels
- Ensures PKI encrypted data channel
- Ensures that only ONE Record recognized servers are used

#### **Certificate Authorities (CA)**

- Issue and authenticate valid ONE Record certificates
- Must be internationally accredited to issue public certificates
- Meets ONE Record requirements for registration and service levels
- Is federated with other certificate authorities and identity & authentication services





#### OAuth 2.0

#### **OAuth 2.0 and Open ID Connect**

- Framework for identification and authentication
- Open ID Connect facilitates user-based accounts
- Ensures identity & authenticity of users, companies and devices
- Ensures identity & authenticity of the IAP that issues the token for data exchanges
- Provides signed & encoded encryption of token (JWT) and payload

#### **Identity & Authentication Providers (IAP)**

- Meets ONE Record requirements for registration and service levels
- Is federated with other IAP's and CAs
- Can register companies, users and devices and provide user accounts
- Must hold a signed certificate issued by a ONE Record Certificate Authority
- Authenticates users and issues token for secured data exchange





## Deep dive into the ONE Record Security

To know more about the implementation of the ONE Record Security mechanisms, please check our dedicated webinar on Security





# Step 5

#### Start a Pilot Project



## **ONE Record Pilot Projects**

The objectives of the pilot projects are to verify that the ONE Record standard components are fit for purpose, i.e. they bring the expected value, and to capture the lessons learned as an input for standard improvement. To join our pilot project program, please follow the below steps.



#### **Existing Uses Cases**



# WRAP UP



## **ONE Record Implementation Steps**





## ONE Record Progress Status



### **ONE Record Progress Status**

In order to monitor the progress of the ONE Record standard development, IATA published a standard development dashboard and a quarterly newsletter

General status The 2020 revision of the ONE R The group of experts (Data Moo IATA is working on a Multilatera	ecord standard has been endor lel / API & Security) keep workin l Data Agreement (MDA) to facil	rsed by the COTB ( Ig on the enhancer litate the pilot imple	identified as "Adopted" bel nent/improvement of the si ementation	ow) tandard	Last update: 26 JUN 20
- Data Model			API / Security		
Airline Core Ontology A	Interactive Cargo (IoT)	E	PUB/SUB	Α	Access Control A
Shipper's Letter of Instruction	Dangerous Goods		LO update	Α	Cascading status update A
Cargo A Distribution	Pharmaceutical	•	Access delegation	Α	Data integrity / non repudiation with RDF
CO2 Emission	Customs (PLACI, ICS2)	А	Security	Р	SHACL shapes
e-CMR E	Ground Handling	•	Event	Α	IoT updates E
ULD Tracking			Audit trail / Versioning	P	Rich data
Ideation	E Experimental	P Proposed	V Verified	AA	dopted

ONE Record Standard Development Dashboard, which provide high level visibility on the features development split around the data model, API/Security and the Pilot Projects







## **Thank You**

#### **More info**

#### www.iata.org/one-record

