



# CEIV Live Animals Certification: Ensuring animal safety and welfare in air transport

## Frequently Asked Questions (FAQs)

Version 0.1

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## GENERAL INFORMATION

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### 1. What are the main components of the certification?

The Center of Excellence for Independent Validators (CEIV) for Live Animals Logistics ([CEIV Live Animals](#)) is a voluntary program designed to help companies improve their level of competency, infrastructure, quality management and training relevant to the handling and transportation of live animals throughout their journey by air, in both passenger cabin and in the cargo hold.

The process to achieve CEIV Live Animal certification and to maintain it includes the following steps:



## WHO IS THE PROGRAM FOR?

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### 2. What type of companies is the certification intended for?

- The program was designed for the following companies, to strengthen and ensure compliance by the supply chain stakeholders involved in the handling and transport of live animals: Animal shipping companies, trucking companies, airlines, airports, freight forwarders, as well as origin/destination ramp and cargo handlers.
- The certification is applicable to freight forwarders who conduct handling and transport operations, as well as front-end activities only. For the latter a simplified certification process exists. Please contact IATA for more information.



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2. Are interested companies or their employees required to hold membership in any organization (i.e. IATA, ATA, IPATA) to undertake certification?

- No. There is no requirement to hold a type of membership (i.e. IATA Cargo Agent, ATA, IPATA or other) for becoming a CEIV Live Animals certified entity.

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3. Are there different training requirements dependent on the types of animals that a company handles i.e. horses/livestock/aquatics/zoo animals?

- No. The CEIV Live Animals is taking account all the animals. However, with regards to the training and at the discretion of the instructor, course materials could be tailored to the participants in order to give examples using relevant scenarios to certain type of species. IATA encourages participation of diverse supply chain stakeholders in each session to provide an opportunity for sharing knowledge, experience and expertise.

## REQUIRED STEPS

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4. Are there any pre-requisites to getting involved in the CEIV Live Animals program?

- Successful completion of a Live Animals Regulations (LAR) course is required by the participants who will be undertaking the IATA Live Animals Cargo Logistics Management course.

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5. What is the duration of the training?

- [The IATA Live Animals Cargo Logistics Management](#) course is a 3-day course, mandatory for a minimum of 2 people per company per certification location.

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6. What is the maximum number of staff that a company can train in a group session?

- There is no factual limit, however in order to provide the best experience for course participants, it is recommended that a maximum of 20 registrants take part in a group session.

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7. Is recurrent internal training required and if so, how frequently?

- Recurrent internal training is a component that is assessed as part of the certification. It is required, but its frequency is dependent on the scope of activities carried out by the respective company. Nevertheless, the Live Animals Regulations mandates as of January 1<sup>st</sup>, 2020 that recurrent training must be provided within 36 months of previous training to ensure knowledge is current.

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8. If several companies are interested in completing a joint training, in which area of the world would the training take place?

- The participation of a minimum of 3 companies is required to set-up a local training. If this commitment is met, an instructor can then be assigned to deliver the training.

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9. What is the duration of the assessment?

- The assessment duration is normally 2 days; however, this will be confirmed once the company's scope of activities and services is determined.



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#### 10. What is the duration of the validation?

- The validation duration is normally 2 days; however, this will be dependent on the number and type of non-conformances identified in the assessment.
- For companies that conduct front-end activities only, there is a possibility to have a remote validation performed. This will be confirmed once the company's scope of activities and services is determined.

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#### 11. How long does it take to achieve certification?

- On average, companies complete their certification within 16 weeks. This is mainly dependent on how soon they can get started with the training (either classroom or in-house) and the number and type of non-conformances identified in the assessment phase that need to be addressed.



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## CERTIFICATION VALIDITY

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#### 12. Is the certification corporate or issued to individuals within each participating company or both?

- The CEIV Live Animals program certification is issued in the name of a company, however participants in the training course receive individual training certificates of completion.

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#### 13. What is the validity of the certification?

- The certification is valid 36 months, following which re-certification is required. This is also in line with the new LAR training requirement which comes into force on 1 January 2020 and states that recurrent training must be provided within 36 months of the previous training to ensure that knowledge is current.

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#### 14. What are the re-certification requirements?

- Re-certification consists of two components: recurrent training and a re-validation to ensure that the company has not witnessed any significant changes to their procedures and processes since certification and that they are engaged in continuous improvement.

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## INDEPENDENT VALIDATORS

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#### 15. Who are performing the audits?

- The audits are carried out by Independent Validators who consist of industry experts, regulators and individual from other organizations and who've prove to have the relevant subject matter expertise. These exclude IATA employees.

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#### 16. Is it possible to become and Independent Validator as an individual?

- To express your interest in becoming an Independent Validator for the CEIV Live Animals program, please contact IATA at [ceiv-live-animals@iata.org](mailto:ceiv-live-animals@iata.org)



## COSTS

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### 17. What are the costs involved?

- The cost is dependent on several main elements of the certification: scope, training as well as assessment and validation. It will vary depending on the training delivery method selected (classroom or in-house), the company's scope of activities and the approach chosen (individual, network or community).

## BENEFITS

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### 18. What incentives exist to encourage participation by air cargo supply chain members?

- In order to raise the bar throughout the entire air cargo supply chain and to encourage worldwide adoption of the CEIV Live Animals program, special program offerings are proposed to companies who complete the certification as part of a community approach, jointly with other companies in their region. Know a few parties that may be interested, or partners you'd like to work jointly with to set a higher standard for the industry as a whole? Contact us for more information at [ceiv-live-animals@iata.org](mailto:ceiv-live-animals@iata.org)

### 19. How are certified entities promoted throughout the industry?

- In addition to encouraging certified companies to spread the news throughout their communities, IATA also provides exposure to all certified entities at all relevant worldwide events, workshops, meetings, in addition to publishing articles and through marketing and social media communications.

### 20. How can certified entities obtain more visibility with the certification?

- Certified entities are listed in the [IATA Independent Validator's Bulletin Board](#). As of 2020, this information will be migrated to a new platform which will not only provide companies with recognition, but also visibility of their activities and services to the entire air cargo supply chain.

## GET STARTED

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### 21. How do we get started?

- We're happy to set up an initial call to learn more about your company and discuss the scope of the project that is relevant to your company. During this call, a step-by-step guide will be elaborate and timelines for the entire process to provide the global picture of the program.

Get started with your  
certification today:  
[ceiv-live-animals@iata.org](mailto:ceiv-live-animals@iata.org)

