Consider Waiving Rebooking Fees

Beginning July 14, 2021, there is a temporary suspension for dogs imported from countries that CDC considers high risk for dog rabies. Dogs from high-risk countries without an approved CDC Dog Import Permit will be denied entry and returned to the country of departure at the owners’ expense. This includes dogs returning to the United States from travel with owners. CDC announced the suspension on June 14, but some passengers may have booked flights to the United States previously with return dates after the suspension goes into effect. These passengers are actively working to change their flight times in order to return to the United States prior to July 14.

Airlines, at their discretion, may waive rebooking fees in such circumstances. Waiving rebooking fees for these situations will reduce the number of dogs denied entry to the United States, reduce the number of dogs needing to be returned to the country of departure, and relieve stress for passengers, airline staff, and port partners. CDC regrets any distress the temporary suspension may cause but emphasizes the suspension will help CDC and partners prevent the importation of rabies to the United States.