

IAAIA 29th ANNUAL CONFERENCE 2023 PROGRAM

SUNDAY MAY 7

WELCOME COCKTAIL RECEPTION & REGISTRATION

DAY 1 – MONDAY MAY 8

BREAKFAST & REGISTRATION

OPENING REMARKS

Toby Stokes - IAAIA Chairperson

“TOGETHER WE KEEP FLYING” How Aeromexico emerged stronger from bankruptcy

Andres Conesa Labastida - Aeromexico CEO

CHALLENGES AND OPPORTUNITIES FOR GLOBAL AIR TRANSPORT

John Meisterl - IATA Economics

NETWORKING BREAK

ETHICS AND COMPLIANCE IN THE AIRLINE INDUSTRY

Tom O’Keefe, President & CEO Syntrio

THE AIRLINE INDUSTRY AND ESG

Pedro de la Fuente - IATA External Affairs and Sustainability

LUNCH

CONCURRENT BREAKOUT SESSIONS

Global cooperation to develop a standard airline Refunds audit program

IAAIA Working Group

Outstation audit risk assessment and prioritization

United Airlines

Centralised data driven monitoring of key policies across the network

Emirates Airline

CONCURRENT BREAKOUT SESSIONS - Repeat

NETWORKING BREAK

AIRLINE CYBERSECURITY & INTERNAL AUDIT WORKING IN PARTNERSHIP

Deneen DeFiore – United Airlines VP & Chief Information Security Officer

FREE EVENING TO EXPLORE MEXICO CITY

DAY 2 – TUESDAY MAY 9

BREAKFAST

PLENARY SESSION

LEARNINGS & LEADING PRACTICES IN INTERNAL AUDIT AFTER COVID

Chief Audit Executive panel discussion

NETWORKING BREAK

OCCUPATIONAL FRAUD – ‘2022 report to the nations’

John Warren – Chief Strategy Officer – Association of Certified Fraud Examiners (ACFE)

PLENARY SESSION

LUNCH

CONCURRENT BREAKOUT SESSIONS

IAAIA annual airline audit
planning benchmarking
survey results

IAAIA Excom

The increasing role of IA
in management advisory
projects

Emirates Airline

Developing an industry
leading outstation audit
program

United Airlines /
Lufthansa / Air Canada

CONCURRENT BREAKOUT SESSIONS - Repeat

NETWORKING BREAK

HOW IA CAN PROVIDE ASSURANCE TO SUPPORT THE ESG AGENDA – Sustainability related reporting

KPMG

A RETURN TICKET: From airline IA to the business and back

Andrew Fisher – CAE Etihad Airways

GALA DINNER

DAY 3 – WEDNESDAY MAY 10

BREAKFAST

IAAIA KNOWLEDGE CAROUSEL

PLENARY SESSION

NETWORKING BREAK

LEADING PRACTICE WORKSHOPS - CONCURRENT SESSIONS

AN AIRLINE INTERNAL AUDIT TRAINING
AGENDA FOR THE FUTURE

AIRLINE INTERNAL AUDIT REPORTING
– TRENDS, TEMPLATES AND LEADING
PRACTICES

LEADING PRACTICE WORKSHOPS - CONCURRENT SESSIONS - Repeat

CONFERENCE CLOSURE

Toby Stokes - IAAIA Chairperson

LUNCH