



Smart Facility

Visibility for a more transparent transportation chain

IATA ONE Source is the online industry platform for validated aviation capacity and infrastructure information.

Find the right business partner for your needs, from specific infrastructure requirements such as temperature-controlled rooms to IATA certifications. ONE Source makes it easier for you to find the right services where you need them.

The platform only lists information verified through the different IATA Validation Programs. It guarantees that all the data is accurate, enabling you to make better decisions for your business.

Visit onesource.iata.org for more information.

Benefits

1. Creates visibility thanks to ONE Source, a free access online tool to identify potential CHF's and other cargo business partners at a given location
2. Raises CHF profiles on the global market place
3. Eases matchmaking between CTOs, airlines, freight forwarders, truckers, and shippers
4. Creates efficient route network development
5. Raises handling operations standards to a consistently higher baseline level across the industry

Find your aviation business partner

 Start typing a location

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Reduced industry audit frequency, complexity & cost

Through the Smart Facility Operational Capacity (SFOC) audit, a standardized industry audit and accreditation scheme, using the Smart Facility Standards Manual (SFSM).

The manual constitutes the largest common denominator between the different airline-specific audit contents pertaining to cargo handling operations within the facility. By adopting SFOC, Airlines can reduce their audit scope to individual SLAs and special service offerings.

Airlines who endorse the program must sign the Airline Audit Reduction Commitment (ARC), which specifies the reduced audit scope and/or frequency that is applied to all certified CHF. This allows for a transparent evaluation of the tangible benefits for each CHF when joining the program.

Benefits

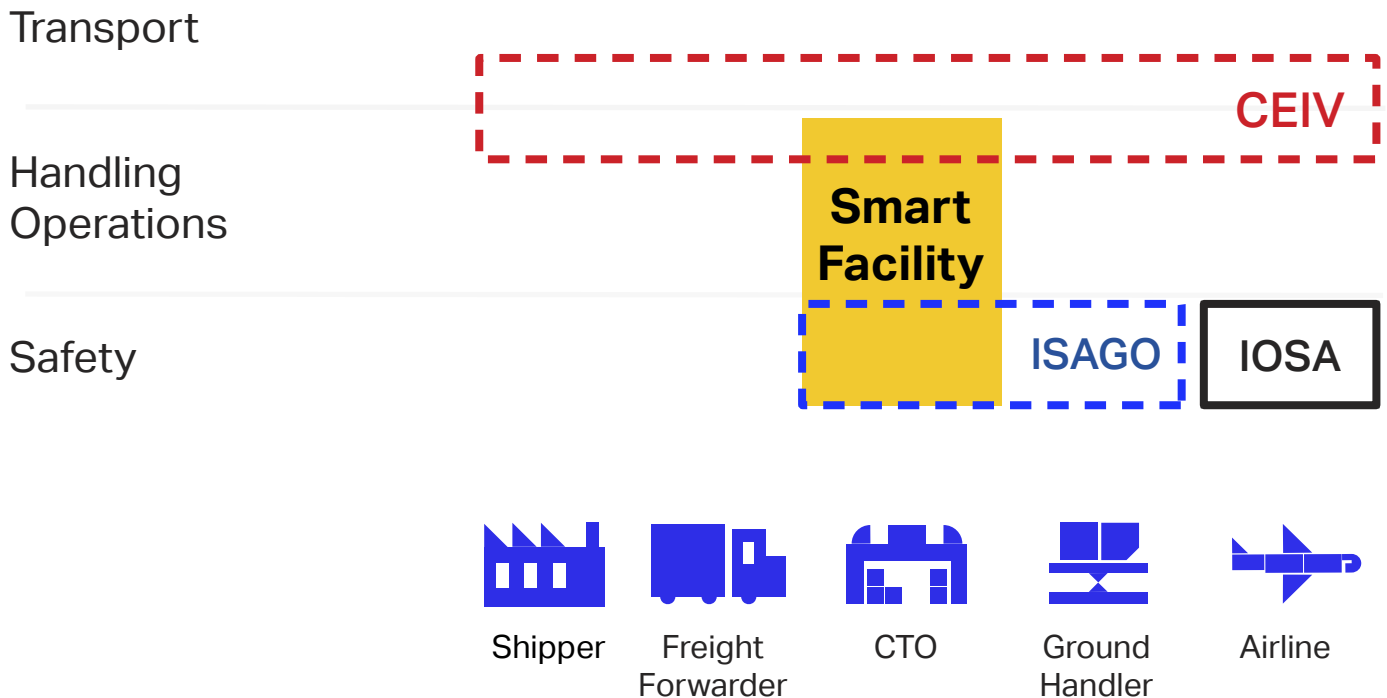
1. SFOC audit data complements airlines' risk analysis management system data for more accurate evaluation if a CHF requires auditing
2. Reduces audit frequency and complexity
3. Minimizes business disruptions
4. Reduces auditing costs for CHF's and airlines
5. Increases airlines' audit efficiency, leading to a more comprehensive audit penetration across the network
6. Leverages existing IATA certifications



Contact us to join the Smart Facility Program

www.iata.org/smart-facility

Audit Landscape



Frequently Asked Questions

Will an SFOC-accredited CHF still receive airline audits?

Yes. The goal of the SFOC Accreditation is not to eliminate airline audits but to enable a reduction of airline audit frequency and/or complexity (e.g., duration) as they can focus on airline-specific products and SLAs, rather than evaluating generic handling operation procedures.

What is the cost-benefit for a CHF to undergo an SFOC – ISAGO Joint Audit?

SFOC covers ISAGO Cargo and Mail Discipline (CGM) elements entirely. The audit duration for the CHF to receive the ISAGO and SFOC accreditation is therefore reduced by 1,5 days, which is normally allocated for the CGM discipline. Further, the CHF can avoid a duplication in auditor costs i.e., transportation/hotel costs etc.

Does a SFOC accreditation that included the Time and Temperature Capacity module automatically grant a CEIV Pharma Certification?

No. The SFSM Time and Temperature Capacity module comprises 14 standards pertaining to the handling within the cargo facility, ensuring basic operational capacity to handle time and temperature-sensitive commodities. The CEIV Pharma Certification includes over 300 standards ensuring excellency in the handling and transport of pharmaceuticals.

Does an SFOC accreditation that included the Live Animals Capacity module automatically grant a CEIV Live Animals Certification?

No. The SFSM Live Animals Capacity module comprises 11 standards pertaining to the handling within the cargo facility, ensuring basic operational capacity to handle live animals. The CEIV Live Animals Certification includes 250 standards ensuring excellency in the handling and transport of live animals.