

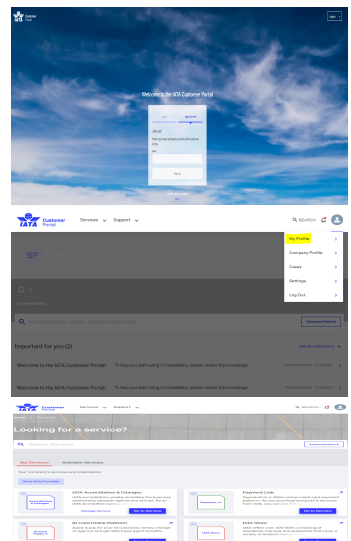
How to apply for IATA Cargo Accreditation



Request your IATA Cargo Accreditation today in 2 easy steps and join the world's largest and most trusted network

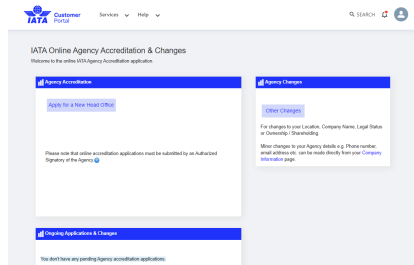
Register in our Customer Portal

- 01 Go to the IATA Customer Portal:
→ www.iata.org/cs and click on **Create New User**
- 02 The first time you log in you will be asked to complete your profile with your company details. You can also do it later from your **Profile** page
- 03 Click on **Services** and under IATA Accreditation & Changes, click on **Go to Service**



Request your accreditation

- 01 If you are not sure which one of our two accreditation models: Cargo Agent, CASS Associates is best for you, please refer to [this website](https://www.iata.org/en/services/cargo-agency-program/) (<https://www.iata.org/en/services/cargo-agency-program/>) for the decision.
- 02 Click on **Apply for a new Head Office**
- 03 Follow the steps, upload required documents and submit your application to IATA. Once you do, you will be assigned with a unique case number for all future correspondence/updates. Feel free to track the status of your application in the IATA portal using the **Progress Status Bar**



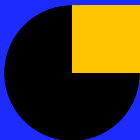
What happens with your application?



IATA will review the documents you provided, ensuring all is compliant.



Once your application is cleared, we will send you an invoice for the application fees and accreditation fees with payment instructions. Please provide proof of payment to IATA within three business days.



If required, we will request financial security from you, which you must provide within 40 days. Once this and all pending documents are received by IATA, including the signed IATA Agency Agreement, the review process will be complete.



We will then confirm that your request for IATA-accreditation has been approved, and send you a welcome package by email.

Our Customer Service is always available to support you

→ iata.org/cs

