

#### Virgin Australia Finds Undocumented Parts On 737-800s

James Pozzi September 18, 2023



May 29, 2015

Two United Airlines 737NGs Found With Parts From AOG Technics

Christine Boynton September 19, 2023



Two Virgin Australia falsely certified.

Credit: Rob Finlaysor

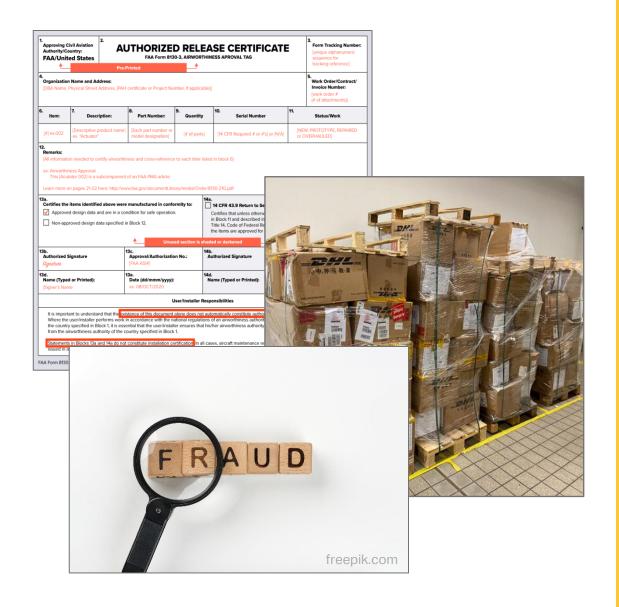


Credit: Sean Broderick/AWST

# Recurring challenges

- Falsely certified documents
- Forged documents
- Missing documents during an investigation





# General challenges

- Validation: Usually relies on expert knowledge, however, expertise is dwindling:
  - Age
  - Occupation change (COVID-19)
- Efficiency: Time and spaceconsuming, manual process
- **Fraud**: Certain certification (e.g., B2B) is an incentive to tamper with records



# Vision: Example Teardown / Lease back

#### **TODAY**



#### **VISION**





### Teardown / Lease back

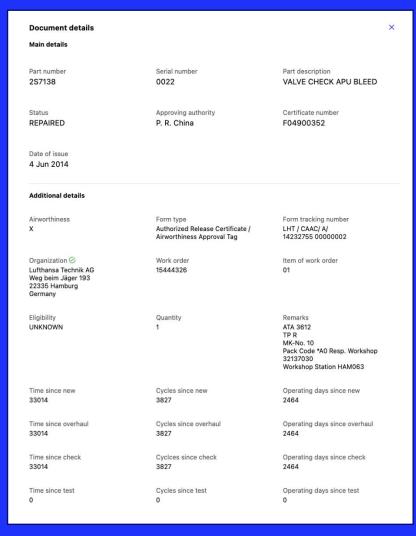
Paper documents



Digitized documents (PDF)



# Digitized information (searchable data points)



# Categorization

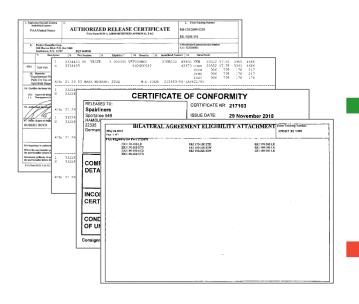




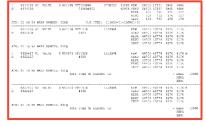
### Authorized release certificates













Shop reports

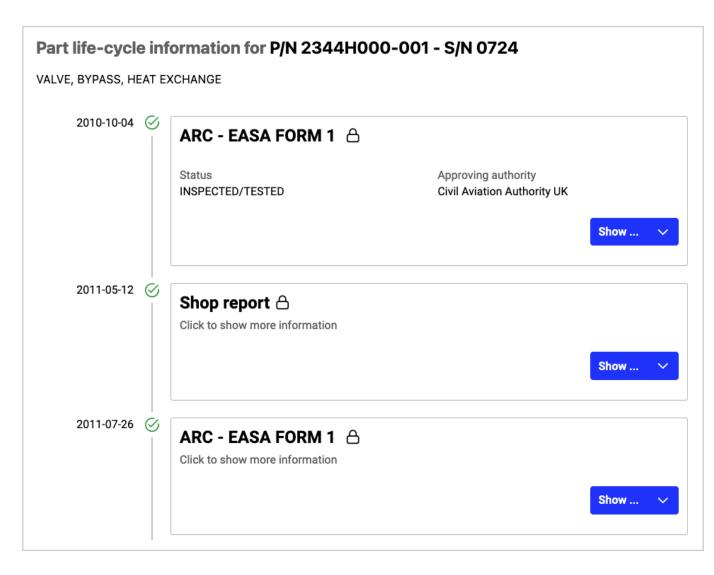


Other documents



# Life-cycle analysis

- Interlink serial related documents
- Validate information
- View original documents





# Digitized information

- Cross-validate and infer information from part catalogs or other databases
- Automatically detect inconsistencies
- Aggregate and evaluate status of documentation (e.g., completeness, quality)

## Detect inconsistencies

- Improved based on the number of available documents
- Statistical analysis of capabilities
  - Frequency of tasks
  - Part scope
  - Anonymized individual capability
- Discrepancies in cycles or flight time for serials



# Digitizing OCCM / HT lists

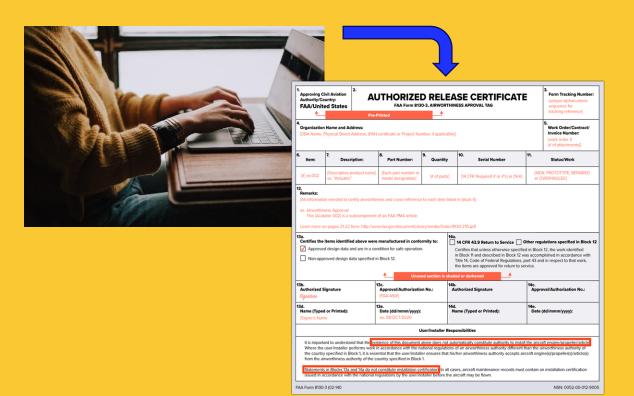
- Challenge: Tabular data is sent via an unusable format (e.g., PDF)
- Objective: Convert tabular data into machine-readable formats (e.g., CSV, XLSX)
- OCR detects fields and confidence
- Indication for potentially wrong fields

ALL M	OTHER SHOPS		DATE: 12J		FT REGLEMENTAR HOURS: 36			M.E.: LES: 30					PAGE	E: 47
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	0325506 1	EXCH IDG 3	<< NO UN	IT INSTALLE										
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	POSITION ↑↓	DESCRIPTION 1	↓ <b>P/N</b> ↑↓ VFT210B00		MANUFACTURED ↑↓ 27.0ct.1999	INSTALLED 17.Aug.2013	↑↓ <b>TSN</b> ↑↓ 49852	CSN ↑↓ 35983	REQUIREMEN MPD - RESTORAT		NTERVAL 1	↑↓ <b>TO G</b> 0		EXPECTED ↑↓ 06.Feb.2021
ATA ↑↓				3132						10N 18				
<b>ATA</b> ↑↓ 21-26	15HQ	VALVE-SKIN AIR	VFT210B00	3132 2396	27.Oct.1999	17.Aug.2013	49852	35983	MPD - RESTORAT	TION 18	3000 H	1226 H		06.Feb.2021
ATA ↑↓ 21-26 21-26	15HQ 22HQ	VALVE-SKIN AIR VALVE-SKIN AIR	VFT210B00 VFT300B00	3132 2396 0172426	27.0ct.1999 25.0ct.2000	17.Aug.2013 04.May.2015	49852 48613	35983 31227	MPD - RESTORAT	TION 18 TION 18	8000 H	1226 H		06.Feb.2021 17.Jun.2022
ATA ↑↓ 21-26 21-26 21-31	15HQ 22HQ 6HL	VALVE-SKIN AIR  VALVE-SKIN AIR  VALVE-SAFETY	VFT210B00 VFT300B00 9024-15704-2	3132 2396 0172426	27.Oct.1999 25.Oct.2000 06.Mar.2004	17.Aug.2013 04.May.2015 31.Mar.2016	49852 48613 39864	35983 31227 27951	MPD - RESTORAT MPD - RESTORAT MPD - RESTORAT	TION 18 TION 18 TION 63	3000 H 3000 H 387 D	1226 H 5113 H 342 D	H	06.Feb.2021 17.Jun.2022 31.Aug.202 1
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ATA ↑↓ 21-26 21-26 21-31 21-31 21-31 21-52 21-52	15HQ 22HQ 6HL 6HL 7HL 7HL 10HM2	VALVE-SKIN AIR VALVE-SKIN AIR VALVE-SAFETY VALVE-SAFETY VALVE-SAFETY VALVE-SAFETY CONDENSER REHEATER	VFT210B00 VFT300B00 9024-15704-2 9024-15704-2 9024-15704-2 756A0000-06 755A0000-04	3132 2396 0172426 0172426 0172436 0172436 0756A00ES007 139 00256	27.Oct.1999 25.Oct.2000 06.Mar.2004 06.Mar.2004 04.Mar.2004 04.Mar.2004 01.Sep.2006 01.Dec.1988	17. Aug 2013 04. May 2015 31. Mar 2016 31. Mar 2016 31. Mar 2016 31. Mar 2016 23. Apr. 2018 02. May 2019	49852 48613 39864 39864 39933 39933 36222 17488	35983 31227 27951 27951 28232 28232 18987	MPD - RESTORAT MPD - FUNCTION CHECK MPD - FUNCTION CHECK MPD - FUNCTION	TION 18 TION 18 TION 63 TION 50 TION 18 TION 12 TION 1	3000 H 3000 H 387 D 3000 H 387 D 3000 H 3000 H	1226 H 5113 H 342 D 10134 340 D 10065 12559	H H	06.Feb.2021 17.Jun.2022 31.Aug.2021 19.Mar.2024 29.Aug.2021 10.Mar.2024 22.Jan.2025 11.Dec.2023
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## Outlook: New certificates

- Create new documentation digitally
- Only for authenticated users
- Digital signing via QES (Qualified electronic signature)







# Full digital documentation service

- Global document scan capabilities + disposal
- Persistent online document archive
- Document classification via OCR: Release certificates, OCCM-list, shop reports and more
- Data validation: Fraud, forgery, completeness, use-case-related
- Integration for MRO SmartHub customers and standalone projects
- Coming soon: issuing digital certificates



- ✓ Join us in digitizing the aircraft sector
- ✓ Validate documents and increase trust
- ✓ Get rid of paperwork and manual labor



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