

More than just Cargo

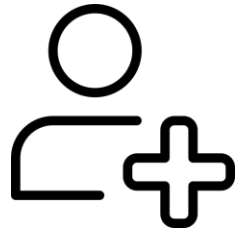
Protecting Pharma in the Sky and on the Ground

Nina Heinz, Service Delivery Director
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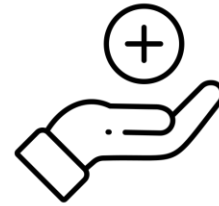


Quality focus

Pharmaceuticals are not just another category of air cargo.



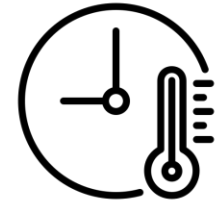
**Patient
First**



High-Value



Regulated



**Time &
Temperature
sensitive**

Cost of Non-Quality

- Business Loss
- Erosion of trust
- Reputational damage
- Increased regulatory scrutiny
- Investigations and corrective actions



Key Drivers and Gamechangers

Pro-active Risk
Management

Collaboration
& Trust

People &
Training

Accountability

Commitment
to Quality

Quality First
Mindset

Certification

Digital
Visibility

And more ...



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