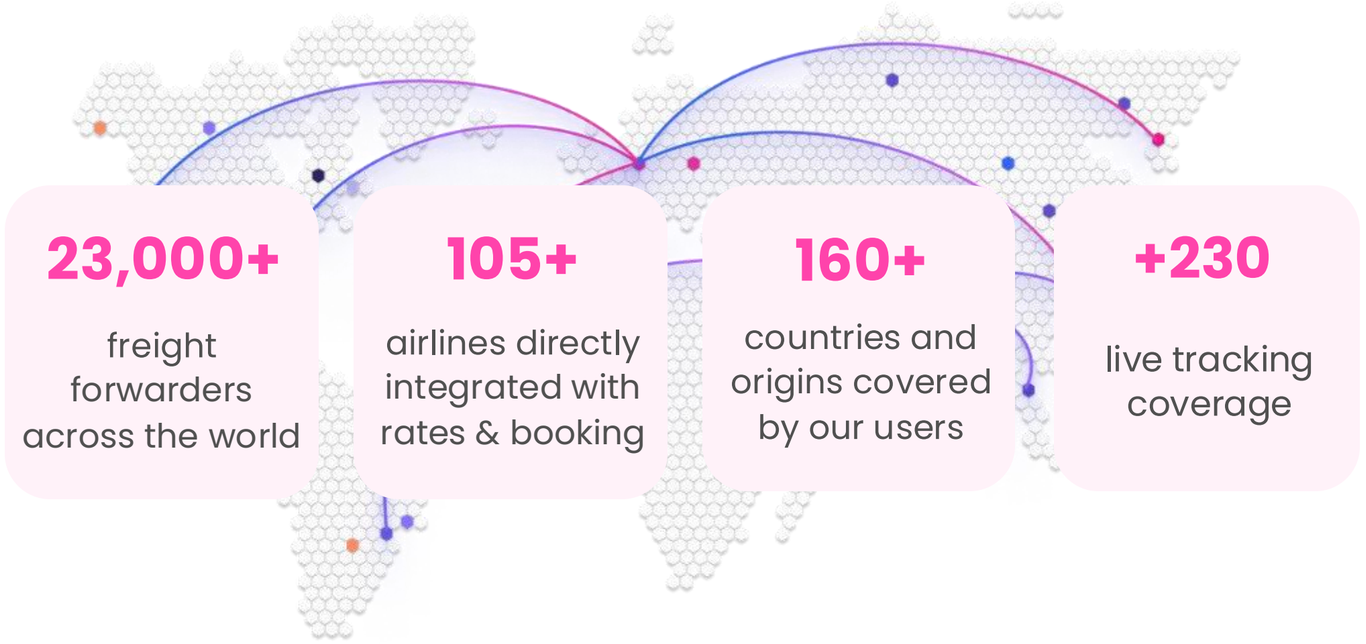
AI USE CASES

In Air Cargo & Logistics

Powered by CargoAi

CARGOAI IN A FEW STATS

Revolutionizing airfreight through digital innovation in less than 6 years.



23,000+
freight forwarders across the world

105+
airlines directly integrated with rates & booking

160+
countries and origins covered by our users

+230
live tracking coverage

OUR MISSION

To equip cargo professionals globally with tools that elevate their professional lives.

OUR VISION

to bring the best-in-class technologies and create a connected ecosystem within all cargo players.

AI USE CASES IN AIR CARGO

Machine Learning

- Data Analytics
- RM / Pricing
- Shipment Delay

2008

Generative Ai

- Content Creation
- Email to API

2024

Agentic Ai

- Ai Assistant
- Customer Service
- Automated Tasks

Physical Ai

- Self-Driving car
- General Robotics

FOR FORWARDERS, AIRLINES & GSAS

Available via API and whitelabel solutions

CargoAi

CargoCOPILOT API 2024

AI-QUOTING TOOL - CARGOCOPILOT API

Email in. Quote out. Fully automated via AI-powered API

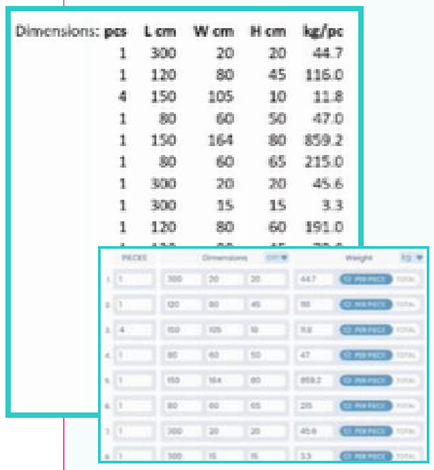
THOUSAND QUOTATIONS PROCESSING

MULTILINGUAL SUPPORT

MARKET EXPANSION

"CargoCOPILOT API proves its impact instantly: implemented in just one week, already processing 10K+ quotes per month and covering 95% of requests across all markets and languages — boosting efficiency worldwide."

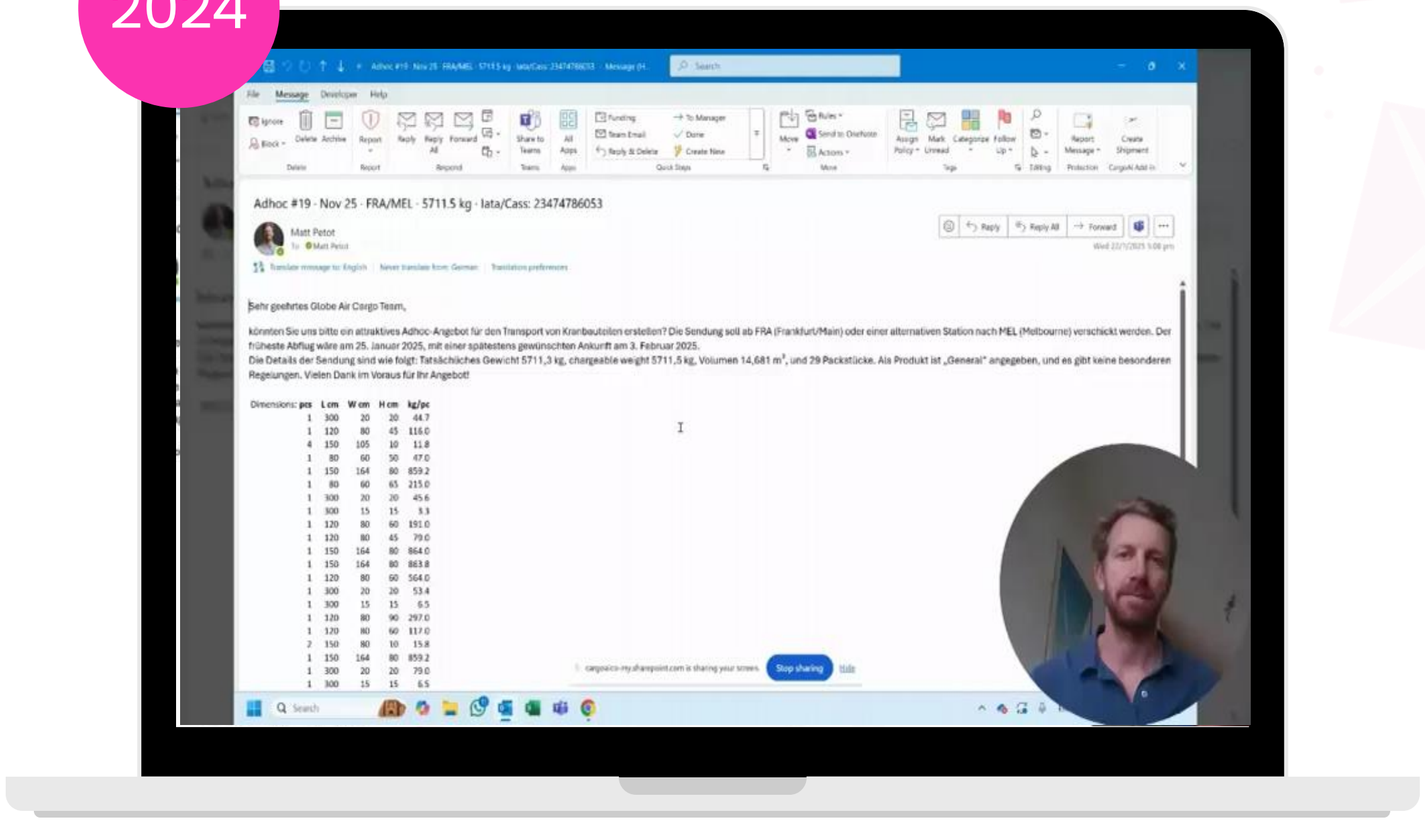
Arnaudin Dimitri
Director Digital & Innovation, ECS Group



Dimensions: pcs	L cm	W cm	H cm	kg/pc
1	300	20	20	44.7
1	120	80	45	116.0
4	150	105	10	11.8
1	80	60	50	47.0
1	150	164	80	859.2
1	80	60	65	215.0
1	300	20	20	45.6
1	300	15	15	3.3
1	120	80	60	191.0

CARGOMART AI OUTLOOK PLUGIN
for FREIGHT FORWARDERS

2024



FEATURES

- ✓ READ SHIPMENT EMAILS (ANY FORMAT/LANGUAGE)
- ✓ EXTRACT DIMENSIONS/WEIGHT/PIECES
- ✓ PRE-FILLS CARGOMART

AI USE CASES IN AIR CARGO

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2024

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NEW 2025

Physical Ai

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FOR FORWARDERS, AIRLINES & GSAS

Available via API and whitelabel solutions

CargoAi

AI Unified Agent

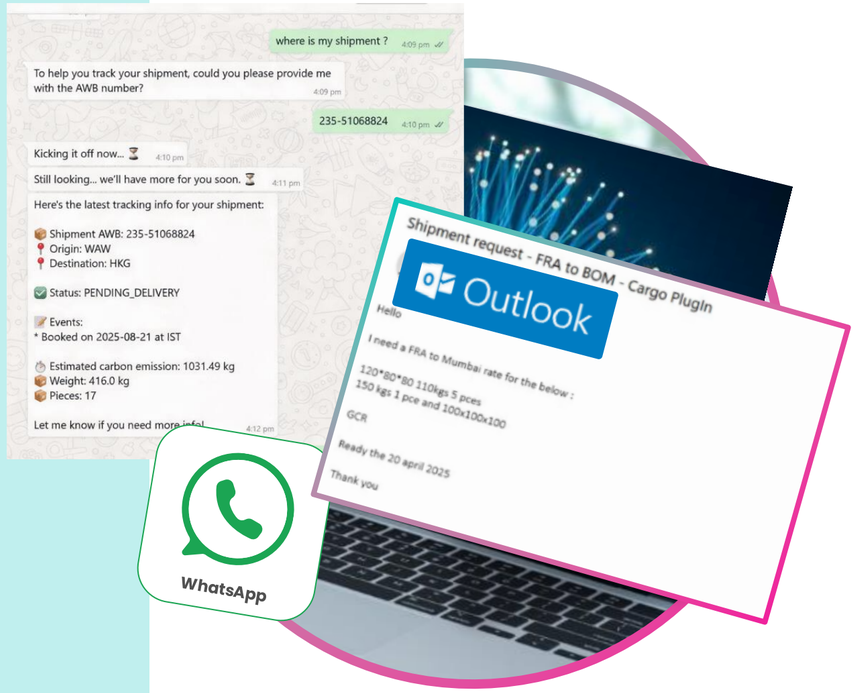
Elevating CargoCOPILOT to the next level

CargoCOPILOT **Agent**

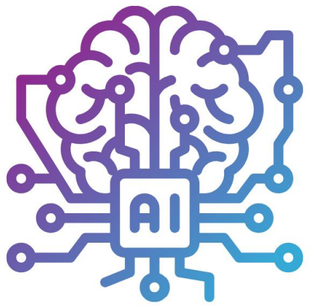
NEW 2025

NEW FEATURE

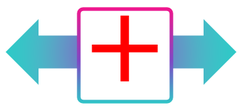
- ✓ FULL AI **AGENT**
- ✓ MULTI-CHANNEL SUPPORT (WHATSAPP, WEB, EMAIL)
- ✓ AUTO-BOOKING DIRECTLY IN AIRLINE SYSTEMS
- ✓ INSTANT RATE & CAPACITY SEARCH BY NATURAL LANGUAGE
- ✓ ANSWERS TO FAQS & OPERATIONAL LOOKUPS
- ✓ AIRLINE/GSA EMAIL AUTOMATION: AUTO-RESPONSES TO HIGH-VOLUME EMAIL QUERIES
- ✓ FORWARDERS: AUTO CREATE QUOTE TO YOUR SHIPPERS
- ✓ MULTILINGUAL ACROSS CHANNELS

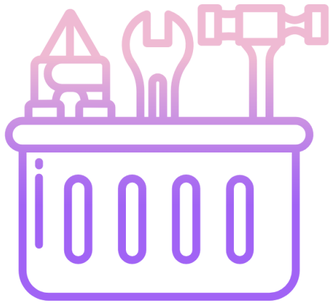


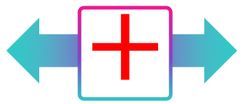
How does this AGENT works



Proprietary Trained Ai







TOOLS :

- Quote & Book
- Tracking
- Rates
- Airline/GHA contacts
- ...

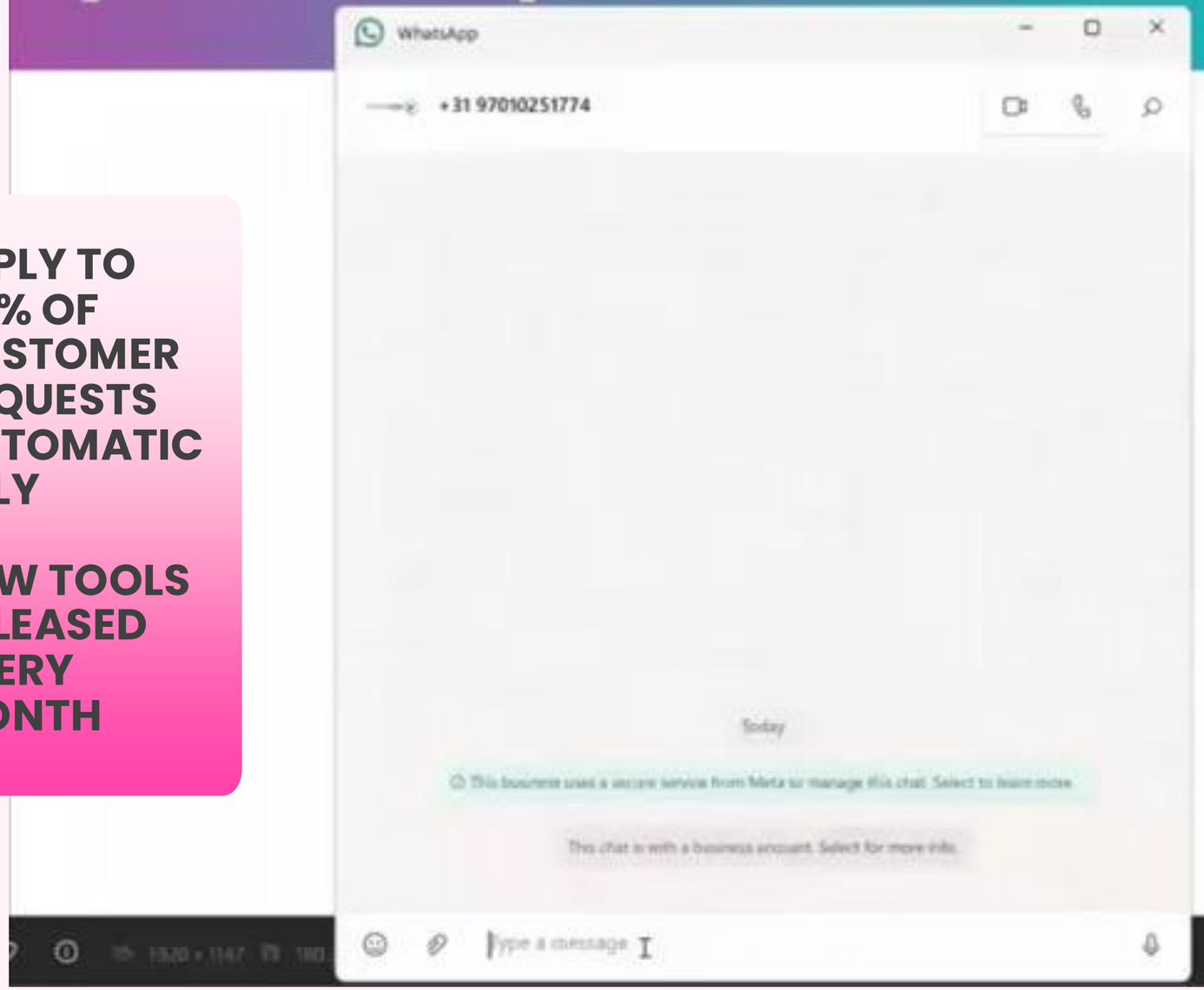
Whatsapp / Wechat

Outlook / Gmail

Voice / Website

CargoCopilot Ai Agent - Start your Ai implementation now

- REPLY TO 50% OF CUSTOMER REQUESTS AUTOMATICALLY
- NEW TOOLS RELEASED EVERY MONTH

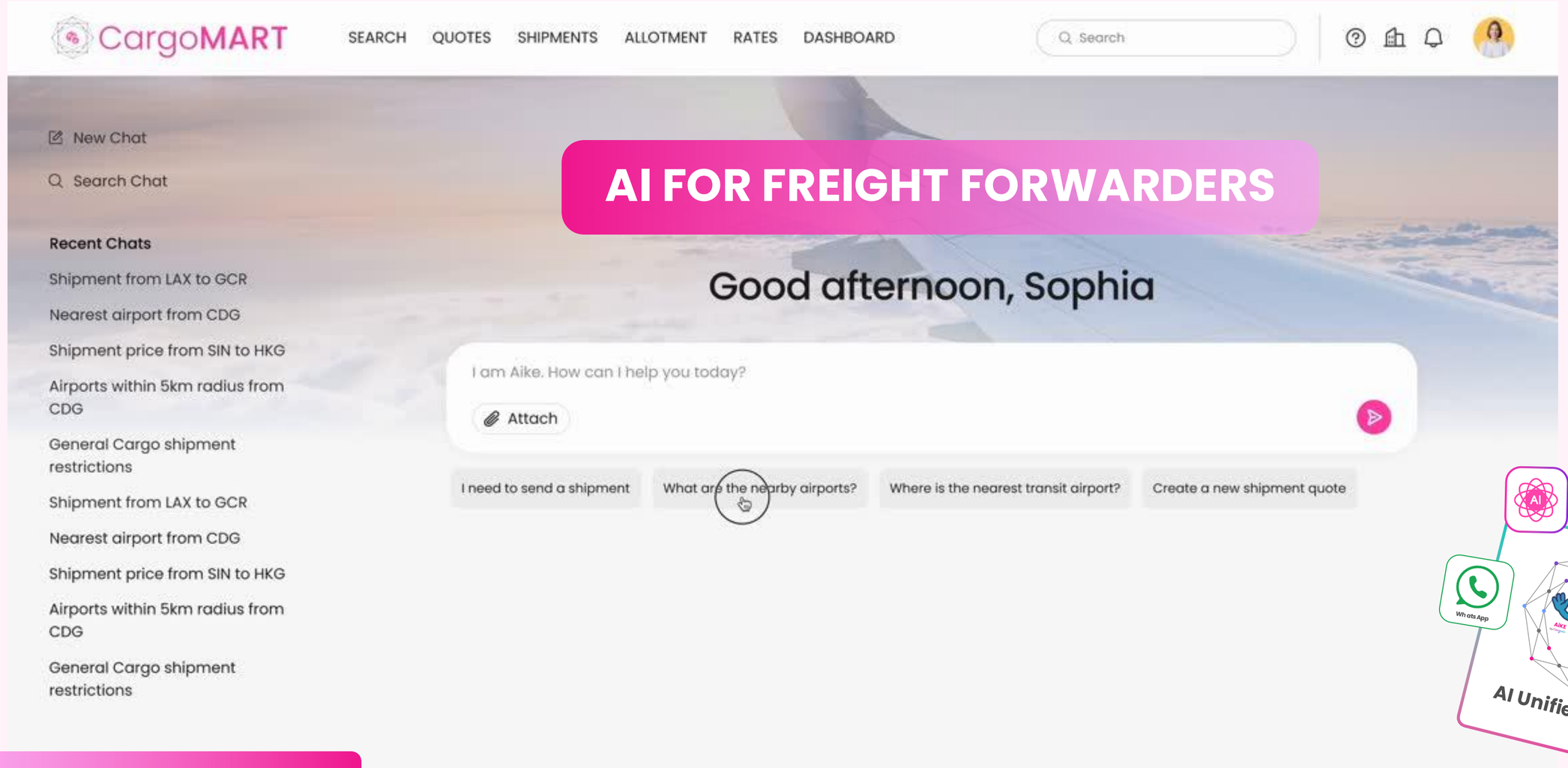


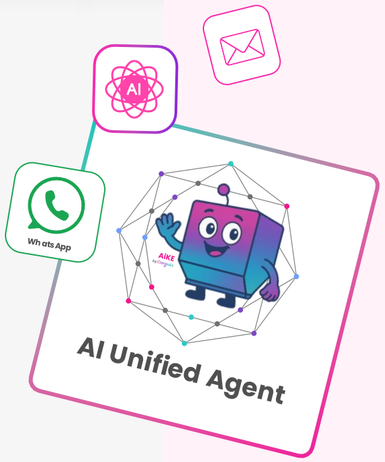
AI FOR AIRLINES

AI FOR AIRLINES

- REPLY TO 50% OF CUSTOMER REQUESTS AUTOMATICALLY
- NEW TOOLS RELEASED EVERY MONTH

AI FOR FREIGHT FORWARDERS





- ✓ **AI ADOPTION AT ANY STAGE OF DIGITALIZATION**
- ✓ **TRAINED ONLY ON CARGOAI'S DATA — 100% PRIVATE, NEVER PUBLIC**

AI-POWERED RATES FEATURE

- Ai Powered Rates
- Pricing / RM
- Shipment Delay Prediction
- No Show Prediction
- Quote Win Ratio

MACHINE LEARNING

Smarter Pricing, Faster Decisions, Future-Ready Freight.

SUPERCHARGE YOUR AI WITH ONE RECORD DATA

YOUR AI-BASED CARGO AGENT

From emails to instant quotes—effortlessly. CargoCOPILOT API extracts, structures, and integrates shipment data in seconds, eliminating manual entry, reducing errors, and processing thousands of quotes monthly—all while seamlessly enhancing your workflow and customer service.

Data Translation

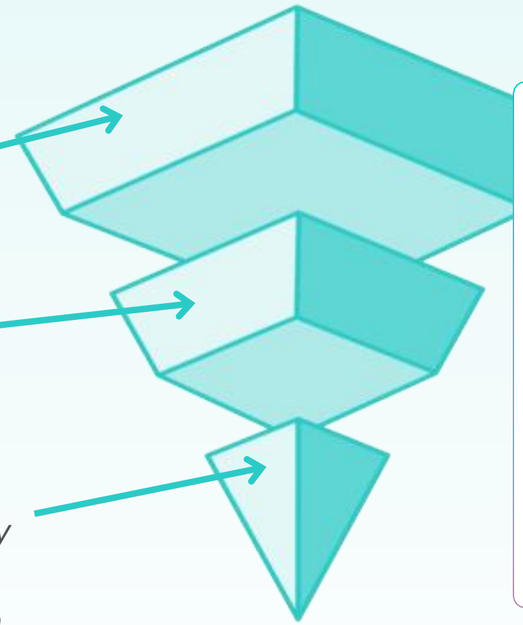
*Converting emails to **JSON format***

Data Entry

*Inputting data into **ERP System***

Quotation Generation

Create quotation or any other workflow on the basis email information



Ai requires tools and data to be configured.
ONE Record is the perfect standard source of data to harness the power of Ai

CargoAi

Uncover what CargoAi's AI features can do for air cargo.

Download your digital flyer & Book your slot!

BOOK YOUR SLOT

DOWNLOAD THE FLYER

THANK YOU