Cargo Training What's New?

IATA - Cargo Experts Conference (CEC)

Brussels - Sept 25, 2025



WHERE LEARNING MEETS INNOVATION

Future-Proof Cargo Training

 Empowering Cargo & Ground Ops through CBTA and Immersive Learning

> Isabelle Borli, General Manager



Aviation Hub for Learning & Experience Located at Brussels Airport



01. Who is Ahlex?



Who is Ahlex?

- Purpose: Accredited courses that keep aviation professionals compliant and futureready
- Serving the full ecosystem: cargo, ground ops, warehousing, security, etc.

02. Our vision on CBTA



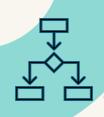
- We teach and assess only what is relevant to safe, effective, and compliant performance in the airport environment.
- We recreate the operational context (with cases, role-play, or simulation) so learners can practice decisions and behaviors safely before doing them in the real world.

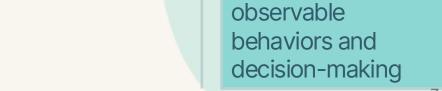


Competency-first, scenario-based design



- We measure what people actually do, not just what they know.
- We ensure learners can make the right choices in complex, real-world airport situations.





Training focused on



 Learners are assessed as they learn, in real scenarios, with feedback that helps them grow — instead of waiting for a final exam.

Assessment integrated into the learning journey





Learners perform, reflect, and improve in realistic simulations



Learners practice their roles
 in lifelike situations, reflect on
 their actions, and continuously
 improve, so by the time
 they're on the job, they are
 prepared, confident, and
 competent.



OUR BLENDED LEARNING MODEL









Pre learning

Classical or digital content (instructor led or videos, elearning modules)

Active Simulation

Immersive environment; warehouse for practice, VR glasses, Interactive screens with 3D model, collaborative decision-making

Debrief & Reflect

Scoring, feedback, group review





Blended learning

Combine classroom instruction with immersive digital training.

Bridge theory with safety-critical, hands-on scenarios.



IATA Dangerous goods acceptance checklists

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Blended learning

Combine classroom instruction with immersive digital training.

Bridge theory with safety-critical, hands-on scenarios.





Use cases

Build real-life cases Developing realistic scenarios based on real-world situations

Built on the CBTAaligned Dangerous Goods Regulations (DGR) framework.



Instructor guidance

Encourage teamwork peer learning, with expert support.

Allow trainees to practice at their own pace.



Learner Immersion

Use interactive tables, simulators, and/or multi-dimensional projections.

Integrate gamification -Score tracking and group assessments to boost engagement and motivation.



Direct

Feedback
Enable real-time
tracking, tailored
coaching, ensuring
better
preparedness,
engagement, and
competency.



Let's have a look on the result!

Main 3-Screen Projection -

Supports instructor-led and collaborative training, displaying key case-related information.

Interactive Displays -

Provides 3D touch-enabled models, AWBs, and DGDs, allowing trainees and instructors to explore case details.









Let's have a look on the result!

Simulated Checklists on Tablets -

Trainees complete digital acceptance checklist verification based on real-time scenario data.

Individual Training Pods (3 Screens) -

Designed for focused individual or team training, ensuring hands-on practice.



В

Blended learning

Combine, classroom instruction with immersive digital training and Site visit

Bridge theory with safety-critical, hands-on scenarios.



ULD Build up Simulated loading environment



В

Blended learning

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Use cases

Build real-life cases Developing realistic scenarios based on real-world situations

Pallet built up aligned with AHM regulatior framework.



Instructor guidance

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Learner Immersion

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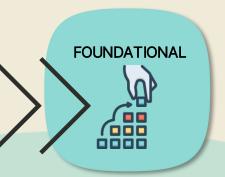
Integrate gamification -Score tracking and group assessments to boost engagement and motivation.



Direct Feedback

Enable real-time tracking, tailored coaching, ensuring better preparedness, engagement, and competency.

































Accessibility

Train anyone, regardless of operational access







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Train anyone, regardless of operational access

Safety

Learn from errors in a risk-free environment







Accessibility

Train anyone, regardless of operational access

Efficiency

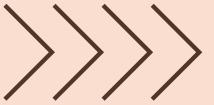
Faster ramp-up, reduced onsite dependency

Safety

Learn from errors in a risk-free environment







Consistency

Standardized CBTA-aligned assessments.







Accessibility

Train anyone, regardless of operational access

Efficiency

Faster ramp-up, reduced onsite dependency

Safety

Learn from errors in a risk-free environment



04. Competence renewal



Refresh & Continuous Assessment





Competence renewal

Microlearning & sceratio refreshers

Dynamic & Adaptive assessments

Analytics-Driven Renewal

Performance transparency

Together, these elements build a **living system of competence renewal** that supports operational safety, efficiency, and regulatory compliance — and nurtures a culture where learning is continuous

Continuous development

O5. Shape the future of aviation learning

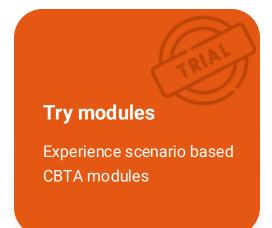


Broader impact and call to collaboration

Become a **responsible business**, placing humans back in the center of aviation, considering workforce **reskilling** and human capital development as a **strategic investment**



. AHLEX turns responsible-business goals into day-to-day practice

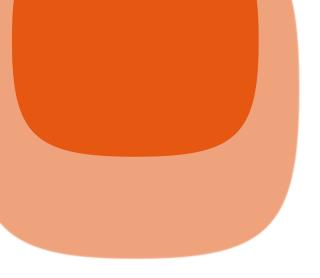












.technology lifts us, but
PEOPLE keep us grounded
.the future of aviation lies in how
we invest in both





Let's move cargo training forward



