

Contents



1	Background: What is the challenge for LCAG?	3
2	Demo of Smart Buildup	8
3	Benefits	12
4	TQ&A	16

Challenge at LCAG Hubs | Why is Smart Buildup crucial?



Load Planning is a key to relief bottleneck processes in LCAG Hubs



The overall target of the Buildup Tool is to improve the GHA load planning quality according to LCAG sorting criteria and to subsequently relive the capacity bottleneck at FRA.

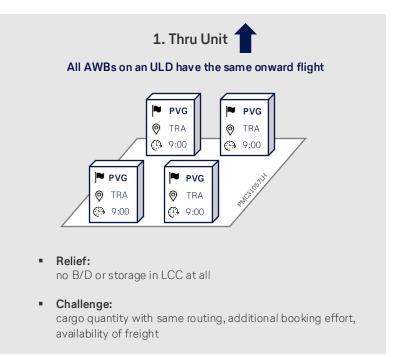
Sorting Criteria @ LCAG



Two complementary sorting criteria are designed to relief LCAG hubs and increase quality

If this results in Mixed Destination Units

Example: B/D in FRA from Origin JFK



2. Time Spread Difference between STDs of onward flights BOM Transit Transit (7:00 (·• 17:10 **™** MUC **№** НАМ Transit Transit (→ 17:00 (17:15 Relief: flexible B/D planning, less storage in HRL Challenge: new concept (change management), availability of freight

Concept of "Low Time Spread ULDs"



A ULD should be built up of shipments with close connecting flights

After building all possible Thru-Units, usually Mixed Destination Units cannot be avoided...

Status Quo:





Future:



time critical time uncritical in FRA in FRA

- Time uncritical shipments are no longer blocking breakdown resources
- Time-critical shipments can be executed on time
- Less Shipments have to be stored in storage system

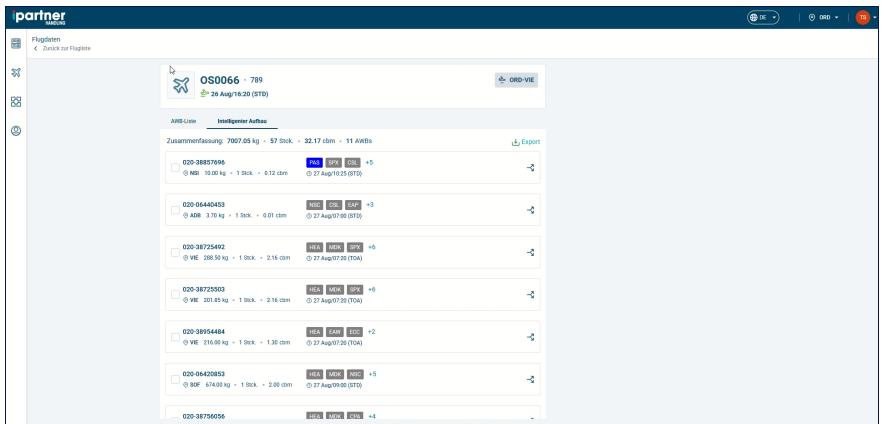
Demo of Smart Buildup - How are our GHAs and own staff using the tool?







Demo of Smart Buildup - How are our GHAs and own staff using the tool?



Benefits for LCAG station personal and LCAG hubs





Mobile version for GHAs in known software - always up to date without paper



Decision support with all data on one glance (volume, weight, pieces, dims, RCS, ...)



Direct documentation that is less error prone



For LCAG hubs - better compliance to sorting criteria ensures stable hub processes (e.g. Time Spread: \emptyset before rollout ≈ 24 h, \emptyset after rollout $\approx 14,5$ h)

Challenges during rollout





- Paperless processes intensive change management necessary
- Implementation in processes with minimal change crucial
- The effort required to comply with the Sorting Criteria helps the hubs, not the stations
- Weekly reporting helps to monitor performance developments



Dr. Tim Steinebach Head of Fulfillment Framework Email: tim.steinebach@dlh.de Phone: +49 69 696-96376



Excel Rollout overview

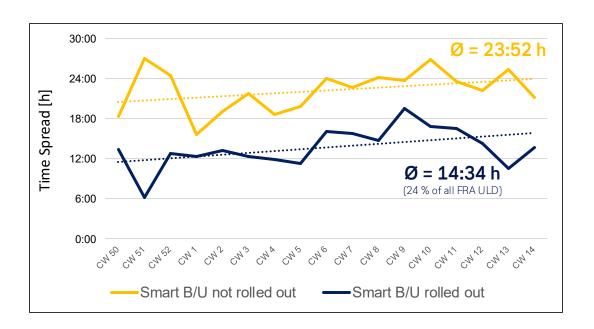






Current overall Time Spread Performance

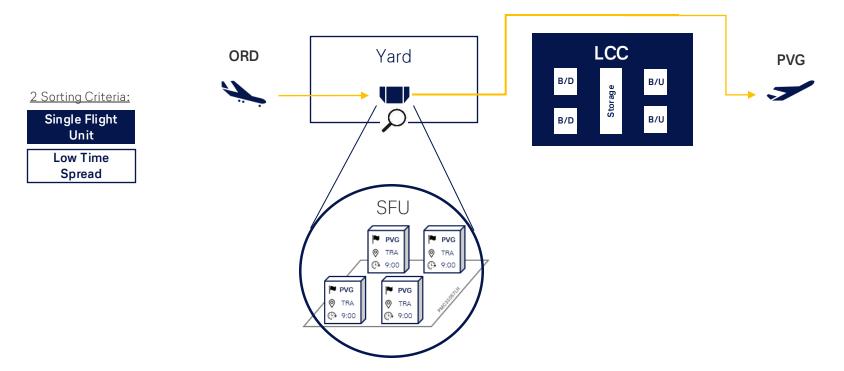
Rolled out stations have a significantly lower time spread



Relief Potential of Single Flight Units



Concept with 3 complementary sorting criteria that relief FRA and increase quality

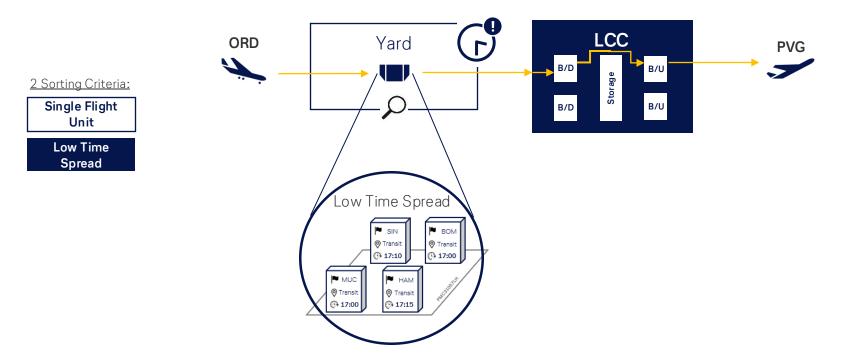


Lufthansa Cargo | Smart B/U Pilot VCP

Relief Potential of Low Time Spread Units



Concept with 3 complementary sorting criteria that relief FRA and increase quality



Lufthansa Cargo | Smart B/U Pilot VCP