



Suspected Communicable Disease

Script to be read by cabin crew to passengers prior to arrival

If a country asks that a cabin announcement be made prior to arrival, propose one of the scripts below that matches their requirement.

Script 1

(When arriving at a country where travelers from affected countries are asked to self-identify to the public health authority)

"Ladies and gentlemen, Actions have been put in place by public health authorities in response to the ongoing outbreak of..... (what disease) in..... (which country(ies)).

All travelers (including transit travelers) who have been present in..... (which country(ies)), in the last three weeks are asked to report to the public health authority on arrival at the airport. This is requested as a safety measure even if you are feeling well. Thank you for your cooperation".

Script 2

(When arriving at a country that requires passengers to fill out the Traveler Health Declaration Form)

"Ladies and gentlemen, Actions have been put in place by public health authorities in response to the ongoing outbreak of..... (what disease) in..... (which country(ies)).

Public health authorities require that all travelers complete a health declaration form before arrival. Your information will be used in accordance with local privacy laws to help fight the spread of the disease. Every traveler must complete a form. A parent or guardian may complete the form for a child. This is required as a precautionary measure even if you are feeling well. The cabin crew will give out the form shortly. Please hand the completed form to the public health authority representative on arrival. Thank you for your cooperation. "