



NDC MATCHMAKER: REGISTRATION GUIDE

AGGREGATORS

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User Registration

To create a new account, click on the “**Create an account**” link.


NDC MATCHMAKER

Search
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NDC Matchmaker

The NDC Matchmaker is a free web-based tool allowing airlines, aggregators and sellers cooperation in planning and driving NDC implementations together. Participants to the Matchmaker can share project information and communicate with each other and other partners worldwide.

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2 **2** **6**
NDC Connections

23 **24** **36**

CREATE AN ACCOUNT
Already have an account?
[> Login here](#)

Resources

- [Registration guide - aggregators \(pdf\)](#)
- [Registration guide - airlines \(pdf\)](#)
- [Registration guide - sellers \(pdf\)](#)

Please note: IATA does not validate the content of the designated entities registered in the NDC Matchmaker and it does not entail any kind of certification, validation or endorsement of (i) any aspect of the entity, (ii) the quality or other aspects of its activities or products, (iii) any commercial products that may be derived from the usage of NDC messages, or (iv) compliance with NDC message schemas. All users of the NDC Matchmaker tool agree to comply with IATA's competition law guidelines.
[Disclaimer and Terms of Use \(pdf\)](#)

CREATE AN ACCOUNT
Already have an account?
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You will be redirected to the **registration form** below, which comprises three sections:

- 1) Email validation
- 2) Contact details
- 3) Company details

Registration Process

1 Email Validation

* Email

I have read and accept the [Terms and Conditions of Use](#)

2 Contact Details

3 Company Details



Email Validation

Enter your email address and click on the **"Terms and Conditions of Use"** link. Tick the Terms and Conditions checkbox to confirm that you have read and accept them.

Two cases can occur:

- The email address is already associated to an existing account
- The email address is not associated to any existing account

The email address is already associated to an existing account

In that case, the following message will appear (see picture below).

Registration Process

1 Email Validation

* Email

iata1@yopmail.com

This Email is already registered with us. Please fill your credentials in the [login page](#) to be redirected to NDC Matchmaker.

I have read and accept the Terms and Conditions of Use

This message will appear if:

- You already have access to the NDC Matchmaker Service. In that case, fill your credentials in the login page.
- You have not registered for the NDC Matchmaker Service, but you already have access to 1Id. In that case, fill your credentials in the login page. You will be redirected to the [NDC Matchmaker page in 1Id](#).
- You have already registered for the NDC Matchmaker Service, but your account has not been validated yet. You will be notified by email once your account is validated, which will give you access to the NDC Matchmaker Service.
- You have already registered but your account is not eligible for the service. You can contact the NDC Team for further assistance.

The email address is not associated to any existing account

In that case, by ticking the Terms and Conditions checkbox, you will be able to enter your **Contact details**.



Contact details

Enter your **contact information**.

Registration Process

1 **Email Validation**

2 **Contact Details**

* Salutation
Mr.

* First Name
John

* Last Name
Do

* Job Title
NDC Manager

* Job Function
Human Resources
IT
Legal
Marketing&Sales
Media
Operations

*Select all functions that apply

* Business Phone
+ 0791234567

Mobile Phone
+ 078 123 45 67

Business Fax
+ 078 123 45 67

3 **Company Details**

* Mandatory fields

Click on "**Company details**" to continue the registration process.

Please note that you cannot enter your company details until you have not filled all the mandatory fields within the Contact Details section.



Company details

Select your **Company Type**: Aggregator.

Registration Process

① **Email Validation**

② **Contact Details**

③ **Company Details**

Search your company

* Company Type

Select a Company Type

Select a Company Type

Airline

Seller

Aggregator

Select your **Headquarters country**.

Registration Process

① **Email Validation**

② **Contact Details**

③ **Company Details**

Search your company

* Company Type

Aggregator

* Company Location

France

* Company Name

Ab

COMPANY NAME: Abacus

Didn't find the organization you were looking for? **Create New**

* Mandatory fields

A search field is then displayed where you can type the **name of your company**. A search result list will appear dynamically. Select your company if it appears on the list or click on "**Create New**". In the latter case, you will need to enter your **Company Information** as shown below.



3 Company Details

Company Information

* Legal Name

ABC

Trade Name

* Sector

Airline Supplier

* Category

Content Aggregator

Address Information



Please validate your billing and shipping addresses by clicking on the button

Copy Billing Address to Shipping Address

Billing Address

Shipping Address

* Billing Street

* Shipping Street

* Mandatory fields

You will be able to submit your details once **all the mandatory fields are filled**, by clicking on "Submit".

* Office Phone

FR 01 23 45 67 89

Office Mobile

FR 06 12 34 56 78

Office Fax

FR 01 23 45 67 89



SUBMIT

Registration completed successfully

Please check your email to get your access details



User and Account Validation

Once registered, you will receive a confirmation email within a short period. Two cases can occur:

- 1) **Your account is not eligible for the service.** In that case, you may contact IATA Customer Service for further information.

Sandbox: IATA Customer Portal - Access to One Id NDC Matchmakerrejected

From: IATA Noreply <noreply@iata.org>

Date: 2019-05-20 11:38

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. Amanda Mi,

We regret to inform you that your request to access One Id NDC Matchmaker Service has been rejected by your IATA Customer Service.

For additional information, please, log a case with IATA Customer Service [here](#).

Thank you.

IATA Customer Service

- 2) **Your account is validated.** You will receive the following email, which will give you a temporary password to finalize your registration.

Welcome to IATA Identity Portal

From: IATA Noreply <noreply@iata.org>

Date: 2019-04-11 15:23

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. John Do,

Welcome to NDCMM.
Your e-mail address is iata1@yopmail.com
Your temporary password is xxZmsI1a

Please click on the button below to finalize your registration process:

Complete your registration

Thank you for signing up,

IATA Customer Service

iata.org/cs

Follow the "**complete your registration**" link to create a new password.



NDC Matchmaker

Your password must have at least:

- 8 characters
- 1 letter
- 1 number

CHANGE PASSWORD

You can validate your new password by clicking on “**Change your password**”, which will redirect you to the below page.

JOHN DO ▾

NDC Matchmaker

Go to the [NDC Matchmaker](#) website

The access status "Access Requested" prevents you to access NDC Matchmaker

Once there, you just need to log out. Our teams will validate your account within a short period, and you will receive a confirmation email which will grant you access to the NDC Matchmaker Service.

IATA Customer Portal - Access to One Id NDC Matchmaker granted

From: IATA Noreply <noreply@iata.org>
Date: 2019-04-25 11:01

Encoding: worldwide (utf-8) ▾

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. John Do,

Congratulations!
Your access to One Id NDC Matchmaker Service has been granted. You can access it [here](#)

Thank you.

IATA Customer Service



User Login

First login

You can access the Login page via the link attached in the confirmation email, or by clicking on the “**Log in here**” link in the NDC Matchmaker home page.

NDC MATCHMAKER

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[How to use the ND...](#)

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2 2 6
NDC Connections

23 24 36

CREATE AN ACCOUNT
Already have an account?
[> Login here](#)

To login, enter your email address and your **new password** and click on “**Login**”.

Sign In

Email

Password

[Forgot Your Password?](#) | [New User?](#)

LOGIN

You will be redirected to the below page.



NDC Matchmaker

Go to the [NDC Matchmaker](#) website

You must accept the latest [Terms and Condition](#).

[Accept](#)

Click on “**Accept**” to confirm that you have read and accept the latest Terms and Conditions for NDC Matchmaker and to get access to the NDC Matchmaker Service.

Profile Editing



NDC Matchmaker

Go to the [NDC Matchmaker](#) website

[Edit](#)



Account Information

Click on “**Edit**” to enter your information. You can get the definition of each field by clicking on **i**.



Account information

NDC Matchmaker

Go to the [NDC Matchmaker website](#)

Account Information

Account Name

EFG

Website

Country

France

* Contact Person

NDC Certification Level

Reach - Number of Sellers Connected

Company Type **Aggregator**

Agent Identifier

Region

Europe

* Contact Email

E-mail address that will receive the notification from partners who wants to connect

Schema Version

Available

16.2
17.1
17.2
18.1

Chosen

* Mandatory fields

Click on **"Save"** once you have filled all mandatory fields.

Please note that you cannot save your information until you have not filled all the mandatory fields.




Submission

Once you are done, go back to the top of the page and click on **"Submit For Approval"**.

NDC Matchmaker

Go to the [NDC Matchmaker](#) website

[Edit](#) [Submit For Approval](#) 

Account Information

Account Name	Company Type	Aggregator
ABC		

Please note that IATA will validate your Profile Card only once. After that, you will be able to edit your profile information at any time, and your profile card will be updated on the NDC Matchmaker platform without prior approval.

We recommend you keep your profile card updated to benefit fully from the NDC Matchmaker Service.

You will receive an email confirming that you submitted your information.

Sandbox: Case 09781310 NDC Matchmaker - Validate NDC Capability
From: IATA <noreply@iata.org>
Date: 2019-05-20 16:08
Encoding: [worldwide \(utf-8\)](#)
-- Show pictures. --

Note that this is an auto-reply message. Please do not respond to this email.

Dear Customer,

Thank you for your recent enquiry. Case #09781310: "NDC Matchmaker - Validate NDC Capability" has now been created and a Customer Service Representative will contact you shortly. Please ensure you refer to this Case Number in any further contact with us about this enquiry.

Best regards,
IATA Customer Service

NDC Relations

Once your profile card is validated, you will need to enter your **NDC Relations** (i.e. connected partners) in the dedicated section, at the bottom of the page.



NDC Relations

Related Companies

No companies

[New](#) [Delete](#)

[New](#)

Click on **“New”**. Select your partners among the list and click on **“Create”**.

Country: France | Region: Europe

✕

Add related airlines

[Create](#)

- AIRLINE NAME [Create](#)
- Aero Mongolia
- Air France
- Myanmar Airways International
- SWISS
- Philippine Airlines
- Regional Express Americas SAS
- Dena Airways
- Air Serbia
- DASNAIR S.A.
- Air Service Liege (A.S.L.) N.V.

These partners will receive an email notification as soon as you connect to them.

Please note that they will have the option to remove the connection from their Profile Card. In such cases, you will receive an email notification.

You can also easily remove a connection by selecting it and clicking on **“Delete”**. In the latter case, the airline in question will be notified by email.

NDC Relations

Related Companies

[New](#) [Delete](#)

[Delete](#)

- COMPANY NAME
- Air France
- SWISS




Profile card

Once your registration is complete, every user will have access to the below information displayed on your **Profile**.

AARON GROUP

[COMPARE](#)[CONTACT](#)

NDC profile

Website	Not known
Region	Europe
HQ country	Czechia
Operating countries	Armenia, Australia, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Guernsey, Hong Kong SAR, China, Hungary, Ireland, Israel, Italy, Jersey, Kosovo, Latvia, Luxembourg, Moldova, Republic of, Netherlands, Norway, Poland, Portugal, Qatar, Romania, Serbia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, United States
NDC certification level	
Standard version	<ul style="list-style-type: none">15.216.116.217.117.218.119.1
Target customers	<ul style="list-style-type: none">MetasearchOnline Booking ToolOnline Travel AgencyTravel AgentTravel Management Company
Reach - Number of sellers connected	38
Last updated	2019-07-25



Connected players

Refine by

REGION(S) ▾

HQ COUNTRY ▾

OPERATING COUNTRY ▾

PLAYER TYPE ▾

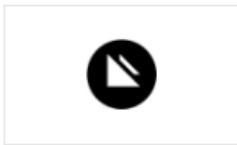
Americas (2) ✕

United States (2)

RESET

Found 2 Players

Sort By: Title A-Z ▾



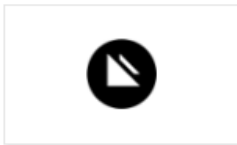
American Airlines

Airline
Americas - United States

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COMPARE

CONTACT



United Airlines

Airline
Americas - United States

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