



# NDC MATCHMAKER: REGISTRATION GUIDE

## AIRLINES

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## User Registration

To create a new account, click on one of the **“Create an account”** links.


**NDC MATCHMAKER**

Search  
Compare  
Connect  
Latest Updates

### NDC Matchmaker

The NDC Matchmaker is a free web-based tool allowing airlines, aggregators and sellers cooperation in planning and driving NDC implementations together. Participants to the Matchmaker can share project information and communicate with each other and other partners worldwide.

[Search](#) | [Compare](#) | [Connect](#) with your NDC Partners!



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**2** **2** **6**  
NDC Connections

**23** **24** **36**

**CREATE AN ACCOUNT**  
Already have an account?  
[> Login here](#)

**Resources**

- [Registration guide - aggregators \(pdf\)](#)
- [Registration guide - airlines \(pdf\)](#)
- [Registration guide - sellers \(pdf\)](#)

**Please note:** IATA does not validate the content of the designated entities registered in the NDC Matchmaker and it does not entail any kind of certification, validation or endorsement of (i) any aspect of the entity, (ii) the quality or other aspects of its activities or products, (iii) any commercial products that may be derived from the usage of NDC messages, or (iv) compliance with NDC message schemas. All users of the NDC Matchmaker tool agree to comply with IATA's competition law guidelines.  
[Disclaimer and Terms of Use \(pdf\)](#)

**CREATE AN ACCOUNT**  
Already have an account?  
[> Login here](#)

You will be redirected to the **registration form** below, which comprises three sections:

- 1) Email validation
- 2) Contact details
- 3) Company details

## Registration Process

**1 Email Validation**

\* Email

I have read and accept the [Terms and Conditions of Use](#)

**2 Contact Details**

**3 Company Details**



## Email Validation

Enter your email address and click on the **"Terms and Conditions of Use"** link. Tick the Terms and Conditions checkbox to confirm that you have read and accept them.

Two cases can occur:

- The email address is already associated to an existing account
- The email address is not associated to any existing account

### The email address is already associated to an existing account

In that case, the following message will appear (see picture below).

## Registration Process

1 Email Validation

\* Email

iata1@yopmail.com

This Email is already registered with us. Please fill your credentials in the [login page](#) to be redirected to NDC Matchmaker.

I have read and accept the Terms and Conditions of Use

This message will appear if:

- You already have access to the NDC Matchmaker Service. In that case, fill your credentials in the login page.
- You have not registered for the NDC Matchmaker Service, but you already have access to 1Id. In that case, fill your credentials in the login page. You will be redirected to the [NDC Matchmaker page in 1Id](#).
- You have already registered for the NDC Matchmaker Service, but your account has not been validated yet. You will be notified by email once your account is validated, which will give you access to the NDC Matchmaker Service.
- You have already registered but your account is not eligible for the service. You can contact the NDC Team for further assistance.

### The email address is not associated to any existing account

In that case, by ticking the Terms and Conditions checkbox, you will be able to enter your **Contact details**.



## Contact details

Enter your **contact information**.

# Registration Process

1 **Email Validation**

2 **Contact Details**

\* Salutation  
Mr.

\* First Name  
John

\* Last Name  
Do

\* Job Title  
NDC Manager

\* Job Function  
Human Resources  
IT  
Legal  
Marketing&Sales  
Media  
Operations

\*Select all functions that apply

\* Business Phone  
+ 0791234567

Mobile Phone  
+ 078 123 45 67

Business Fax  
+ 078 123 45 67

3 **Company Details**

\* Mandatory fields

Click on "**Company details**" to continue the registration process.

**Please note that you cannot enter your company details until you have not filled all the mandatory fields within the Contact Details section.**



## Company details

Select your **Company Type**: Airline.

### Registration Process

① **Email Validation** ⌵

② **Contact Details** ⌵

③ **Company Details** ⌵

Search your company

\* Company Type

Select a Company Type ⌵

Select a Company Type

Airline

Seller

Aggregator

Choose a **Category** (in most cases, "**Passenger and Cargo**") and select the **Headquarters country**.

### Registration Process

① **Email Validation** ⌵

② **Contact Details** ⌵

③ **Company Details** ⌵

Search your company

\* Company Type

Airline ⌵

\* Category

Passenger and Cargo ⌵

\* Company Location

France ⌵

\* Company Name

Air france 🔍

COMPANY NAME: Air France

\* Mandatory fields

A search field is then displayed where you can type the **name of your company**. A search result list will appear dynamically. Select your company.

**Please note that you should be able to find your company within the existing list.** If not, you may verify that the selected Company Location is the **Headquarters country**, and that you selected the right **Category**.



You will be able to submit your details once **all the mandatory fields are filled**, by clicking on **"Submit"**.

## Registration Process

1 Email Validation

2 Contact Details

3 Company Details


Search your company

\* Company Type  
Airline

\* Category  
Passenger and Cargo

\* Company Location  
France

\* Company Name  
Air France

 **SUBMIT**

# Registration completed successfully

Please check your email to get your access details



## User and Account Validation

Once registered, you will receive a confirmation email within a short period. Two cases can occur:

- 1) **Your account is not eligible for the service.** In that case, you may contact IATA Customer Service for further information.

### Sandbox: IATA Customer Portal - Access to One Id NDC Matchmakerrejected

From: IATA Noreply <noreply@iata.org>

Date: 2019-05-20 11:38

-- Show pictures. --

*Note that this is a system generated message. Please do not respond to this email.*

Dear Mrs. Amanda Mi,

We regret to inform you that your request to access One Id NDC Matchmaker Service has been rejected by your IATA Customer Service.

For additional information, please, log a case with IATA Customer Service [here](#).

Thank you.

IATA Customer Service

- 2) **Your account is validated.** You will receive the following email, which will give you a temporary password to finalize your registration.

### Welcome to IATA Identity Portal

From: IATA Noreply <noreply@iata.org>

Date: 2019-04-11 15:23

-- Show pictures. --

*Note that this is a system generated message. Please do not respond to this email.*

Dear Mrs. John Do,

Welcome to NDCMM.

Your e-mail address is iata1@yopmail.com

Your temporary password is xxZmsI1a

Please click on the button below to finalize your registration process:

**Complete your registration**

Thank you for signing up,

IATA Customer Service

[iata.org/cs](http://iata.org/cs)

Follow the "**complete your registration**" link to create a new password.



NDC Matchmaker

Your password must have at least:

- 8 characters
- 1 letter
- 1 number

CHANGE PASSWORD

You can validate your new password by clicking on “**Change your password**”, which will redirect you to the below page.

JOHN DO ▾

## NDC Matchmaker

Go to the [NDC Matchmaker](#) website

The access status "Access Requested" prevents you to access NDC Matchmaker

Once there, you just need to log out. Our teams will validate your account within a short period, and you will receive a confirmation email which will grant you access to the NDC Matchmaker Service.

**IATA Customer Portal - Access to One Id NDC Matchmaker granted**

**From:** IATA Noreply <noreply@iata.org>  
**Date:** 2019-04-25 11:01

Encoding: worldwide (utf-8) ▾

-- Show pictures. --

*Note that this is a system generated message. Please do not respond to this email.*

Dear Mrs. John Do,

Congratulations!  
Your access to One Id NDC Matchmaker Service has been granted. You can access it [here](#)

Thank you.

IATA Customer Service





## User Login

### First login

You can access the Login page via the link attached in the confirmation email, or by clicking on one of the “**Log in here**” links in the NDC Matchmaker home page.

**NDC MATCHMAKER**

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Latest Updates

## NDC Matchmaker

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[Log in here](#)

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2 2 6  
NDC Connections

23 24 36

**CREATE AN ACCOUNT**

Already have an account?  
[> Log in here](#)

### For registered users

**CREATE AN ACCOUNT**

Already have an account?

[> Log in here](#)

#### Resources

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- [Registration guide - airlines \(pdf\)](#)
- [Registration guide - sellers \(pdf\)](#)

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[Disclaimer and Terms of Use \(pdf\)](#)

To log in, enter your email address and your **new password** and click on “**Login**”.

**Sign In**

Email

Password

[Forgot Your Password?](#) | [New User?](#)

**LOGIN**

You will be redirected to the below page.



## NDC Matchmaker

Go to the [NDC Matchmaker](#) website

You must accept the latest [Terms and Condition](#).

[Accept](#)

Click on "**Accept**" to confirm that you have read and accept the latest Terms and Conditions for NDC Matchmaker and to get access to the NDC Matchmaker Service.

## Profile Editing



## NDC Matchmaker

Go to the [NDC Matchmaker](#) website

[Edit](#)



Account Information

Click on "**Edit**" to enter your information. You can get the definition of each field by clicking on **i**.



## Account Information

# NDC Matchmaker

Go to the [NDC Matchmaker](#) website

### Account Information

Account Name

Air Service Liege (A.S.L.) N.V.

Website

Country

Belgium

\* Contact Person

NDC Certification Level

Company Type

Airline

Travel Agents on-boarding portal

Region

Europe

E-mail address that will receive the notification from partners who wants to connect

\* Contact Email

\* Schema Version

Available

Chosen



## NDC Capabilities

### NDC Capabilities

\* Servicing i

\* Airline Profile i

\* Personalisation i

\* Offers : Types of Fares i Available Chosen

Publishe...	▶	Corporat...
Private fa...	◀	

\* Rich Content i

\* Forms of Payment Accepted i Available Chosen

Credit Ca...	▶	Alternativ...
Loyalty R...	◀	Vouchers
Instalment		
Invoice		

\* Content Differentiation : Priced Offers i

\* Content Differentiation: Prod. & Services i

\* Forms of Remittance and Settlement i Available Chosen

ARC	▶	BSP
TCH	◀	
Others		

Public Incentive Schemes for Sellers i

\* Mandatory fields

Click on **"Save"** once you have filled all mandatory fields.

**Please note that you cannot save your information until you have not filled all the mandatory fields.**



## Products and Services

You can add the **Products and Services** that you push through **NDC** in the dedicated section, at the bottom of the page.

Products And Services New Delete

No products and services selected

Click on **"New"**. Select your products and services among the list and click on **"Add"**.

Add new products and services Add

PRODUCT OR SERVICE NAME Add

Lounge Access

Wi-Fi

Upgrade

Travel Insurance

You can easily delete any of them by selecting it and clicking on **"Delete"**.

Products And Services New Delete

PRODUCT OR SERVICE NAME Delete

Upgrade

Meet and Assist

Change Fees




## Submission

Once you are done, go back to the top of the page and click on **"Submit For Approval"**.

# NDC Matchmaker

Go to the [NDC Matchmaker](#) website

[Edit](#) [Submit For Approval](#) 

### Account Information

Account Name	Company Type	Airline
Air Service Liege (A.S.L.) N.V.		

**Please note that IATA will validate your Profile Card only once.** After that, you will be able to edit your profile information at any time and your profile card will be updated on the NDC Matchmaker platform without prior approval.

**We highly recommend you keep your profile card updated to benefit fully from the NDC Matchmaker Service.**

You will receive an email confirming that you submitted your information.

**Sandbox: Case 09781310 NDC Matchmaker - Validate NDC Capability**  
**From:** IATA <noreply@iata.org>  
**Date:** 2019-05-20 16:08  
Encoding: worldwide (utf-8)  
-- Show pictures, --

**Note that this is an auto-reply message. Please do not respond to this email.**

Dear Customer,

Thank you for your recent enquiry. Case #09781310: "NDC Matchmaker - Validate NDC Capability" has now been created and a Customer Service Representative will contact you shortly. Please ensure you refer to this Case Number in any further contact with us about this enquiry.


Best regards,  
IATA Customer Service



## NDC Relations

After your submission, you will be able to see your **NDC Relations** in a dedicated section situated at the bottom of the page, under the "Products and Services" section.

### NDC Relations

Related Companies  [Delete](#)

No companies

Please note that **Sellers** and **Aggregators** will be asked to enter their connected partners.

You will receive an email notification with each new connection. You will then be able to see this new connection on your Profile Card and remove it at any time by clicking on "**Delete**". In the latter case, the seller/aggregator in question will be notified by email.

**You may invite your partners to register and connect to you, to have them displayed in your NDC Relations.**



## Profile card

Once your registration is complete, every user will have access to the below information displayed on your **Profile**.

# Lufthansa

[COMPARE](#)[CONTACT](#)

## NDC profile

Website	<a href="http://www.lufthansa.com">www.lufthansa.com</a>
Travel agent on-boarding portal	<a href="http://lhgroupairlines.com/ndc">lhgroupairlines.com/ndc</a>
Region	Europe
HQ country	Germany
NDC certification level	
Standard version	17.2
Last updated	2019-06-11





## NDC Capabilities

Servicing	Voluntary and Involuntary
Rich content	No
Rich content type	
Personalization	Yes
Airline profile	No
Types of fares	<ul style="list-style-type: none"> <li><input type="radio"/> Corporate fares</li> <li><input type="radio"/> Published fares</li> <li><input type="radio"/> Private fares</li> </ul>
Priced offers only through NDC API	Yes
Products & Services only through NDC API	Yes
Payment forms	<ul style="list-style-type: none"> <li><input type="radio"/> Credit Cards</li> <li><input type="radio"/> Invoice</li> </ul>
Payment forms	<ul style="list-style-type: none"> <li><input type="radio"/> Credit Cards</li> <li><input type="radio"/> Invoice</li> </ul>
Accepted credit cards	<ul style="list-style-type: none"> <li><input type="radio"/> Visa</li> <li><input type="radio"/> Mastercard</li> <li><input type="radio"/> UATP</li> <li><input type="radio"/> American Express</li> <li><input type="radio"/> Diners Club</li> <li><input type="radio"/> JCB</li> </ul>
Remittance & Settlement forms	<ul style="list-style-type: none"> <li><input type="radio"/> ARC</li> <li><input type="radio"/> BSP</li> <li><input type="radio"/> Others</li> </ul>



## ▼ (6) NDC Products & Services

- Other
- Meal and Beverage
- Baggage
- Seats
- Lounge Access
- Wi-Fi

### Connected players

Refine by

REGION(S) ▾    HQ COUNTRY ▾    OPERATING COUNTRY ▾    **PLAYER TYPE ▾**

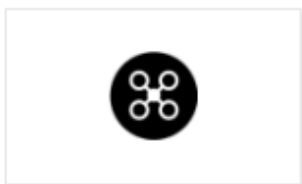
Americas (3) ✕

Aggregator (2)  
 Seller (1)

RESET

### Found 3 Players

Sort By: Title A-Z ▾



#### Intrasoftware SRL

Aggregator  
Americas - Uruguay

[View NDC Profile](#)

COMPARE

CONTACT