User Registration

To create a new account, click on one of the “Create an account” links.

You will be redirected to the registration form below, which comprises three sections:

1) Email validation
2) Contact details
3) Company details
Email Validation

Enter your email address and click on the "Terms and Conditions of Use" link. Tick the Terms and Conditions checkbox to confirm that you have read and accept them.

Two cases can occur:
- The email address is already associated to an existing account
- The email address is not associated to any existing account

The email address is already associated to an existing account
In that case, the following message will appear (see picture below).

Registration Process

This message will appear if:
- You already have access to the NDC Matchmaker Service. In that case, fill your credentials in the login page.
- You have not registered for the NDC Matchmaker Service, but you already have access to 1Id. In that case, fill your credentials in the login page. You will be redirected to the NDC Matchmaker page in 1Id.
- You have already registered for the NDC Matchmaker Service, but your account has not been validated yet. You will be notified by email once your account is validated, which will give you access to the NDC Matchmaker Service.
- You have already registered but your account is not eligible for the service. You can contact the NDC Team for further assistance.

The email address is not associated to any existing account
In that case, by ticking the Terms and Conditions checkbox, you will be able to enter your Contact details.
### Contact details

Enter your contact information.

#### Registration Process

1. **Email Validation**

2. **Contact Details**

   - **Salutation**
     - Mr.

   - **First Name**
     - John

   - **Last Name**
     - Do

   - **Job Title**
     - NDC Manager

   - **Job Function**
     - Human Resources
     - IT
     - Legal
     - Marketing & Sales
     - Media
     - Operations

   - **Business Phone**
     - +44 07912345671

   - **Mobile Phone**
     - +44 0781234567

   - **Business Fax**
     - +44 0781234567

3. **Company Details**

* Mandatory fields

Click on "Company details" to continue the registration process.

Please note that you cannot enter your company details until you have not filled all the mandatory fields within the Contact Details section.
Company details

Select your Company Type: Airline.

Registration Process

1. Email Validation

2. Contact Details

3. Company Details

Search your company

* Company Type
  - Select a Company Type
  - Select a Company Type
  - Airline
  - Seller
  - Aggregator

Choose a Category (in most cases, "Passenger and Cargo") and select the Headquarters country.

Registration Process

1. Email Validation

2. Contact Details

3. Company Details

Search your company

* Company Type
  - Airline
* Category
  - Passenger and Cargo
* Company Location
  - France
* Company Name
  - Air France

* Mandatory fields

A search field is then displayed where you can type the name of your company. A search result list will appear dynamically. Select your company.

Please note that you should be able to find your company within the existing list. If not, you may verify that the selected Company Location is the Headquarters country, and that you selected the right Category.
You will be able to submit your details once **all the mandatory fields are filled**, by clicking on “Submit”.

**Registration Process**

1. **Email Validation**
2. **Contact Details**
3. **Company Details**

Search your company

- **Company Type**
  - Airline
- **Category**
  - Passenger and Cargo
- **Company Location**
  - France
- **Company Name**
  - Air France

[SUBMIT]

**Registration completed successfully**

Please check your email to get your access details
User and Account Validation

Once registered, you will receive a confirmation email within a short period. Two cases can occur:

1) **Your account is not eligible for the service.** In that case, you may contact IATA Customer Service for further information.

   **Sandbox: IATA Customer Portal - Access to One Id NDC Matchmakerrejected**
   From: IATA Noreply <noreply@iata.org>
   Date: 2019-05-20 11:38
   
   Note that this is a system generated message. Please do not respond to this email.

   Dear Mrs. Amanda Mi,
   
   We regret to inform you that your request to access One Id NDC Matchmaker Service has been rejected by your IATA Customer Service.
   
   For additional information, please, log a case with IATA Customer Service [here](mailto:).
   
   Thank you.
   
   IATA Customer Service

2) **Your account is validated.** You will receive the following email, which will give you a temporary password to finalize your registration.

   **Welcome to IATA Identity Portal**
   From: IATA Noreply <noreply@iata.org>
   Date: 2019-04-11 15:23
   
   Note that this is a system generated message. Please do not respond to this email.

   Dear Mrs. John Do,
   
   Welcome to NDCM.
   Your e-mail address is iata1@yopmail.com
   Your temporary password is xxZmsI1a

   Please click on the button below to finalize your registration process:

   **Complete your registration**

   Thank you for signing up,
   
   IATA Customer Service
   
   iata.org/cs

   Follow the "complete your registration" link to create a new password.
You can validate your new password by clicking on “Change your password”, which will redirect you to the below page.

Once there, you just need to log out. Our teams will validate your account within a short period, and you will receive a confirmation email which will grant you access to the NDC Matchmaker Service.

---

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. John Doe,

Congratulations!
Your access to One Id NDC Matchmaker Service has been granted. You can access it here.

Thank you.
IATA Customer Service
User Login

First login

You can access the Login page via the link attached in the confirmation email, or by clicking on one of the "Log in here" links in the NDC Matchmaker home page.

To log in, enter your email address and your new password and click on "Login".

You will be redirected to the below page.
Click on "Accept" to confirm that you have read and accept the latest Terms and Conditions for NDC Matchmaker and to get access to the NDC Matchmaker Service.

Profile Editing

Click on "Edit" to enter your information. You can get the definition of each field by clicking on [i].
Account Information

NDC Matchmaker

Go to the NDC Matchmaker website

Save  Cancel

Account Information

Account Name
Air Service Liege (A.S.L.) N.V.

Website

Country
Belgium

Contact Person
Bob

NDC Certification Level
4

Company Type
Airline

Travel Agents on-boarding portal

Region
Europe

Contact Email
bob@yopmail.com

E-mail address that will receive the notification from partners who wants to connect

Available

Version

1.1.3
16.1
17.1
17.2

Chosen

15.2
16.2
Click on "Save" once you have filled all mandatory fields.

Please note that you cannot save your information until you have not filled all the mandatory fields.
Products and Services

You can add the **Products and Services** that you push through **NDC** in the dedicated section, at the bottom of the page.

Click on "**New**". Select your products and services among the list and click on "**Add**".

You can easily delete any of them by selecting it and clicking on "**Delete**".
Submission

Once you are done, go back to the top of the page and click on “Submit For Approval”.

NDC Matchmaker

Go to the NDC Matchmaker website

Edit  Submit For Approval

Account Information

Please note that IATA will validate your Profile Card only once. After that, you will be able to edit your profile information at any time and your profile card will be updated on the NDC Matchmaker platform without prior approval.

We highly recommend you keep your profile card updated to benefit fully from the NDC Matchmaker Service.

You will receive an email confirming that you submitted your information.

Note that this is an auto-reply message. Please do not respond to this email.

Dear Customer,

Thank you for your recent enquiry. Case #09781310: "NDC Matchmaker - Validate NDC Capability" has now been created and a Customer Service Representative will contact you shortly. Please ensure you refer to this Case Number in any further contact with us about this enquiry.

Best regards,

IATA Customer Service
NDC Relations

After your submission, you will be able to see your **NDC Relations** in a dedicated section situated at the bottom of the page, under the “Products and Services” section.

Please note that **Sellers** and **Aggregators** will be asked to enter their connected partners.

You will receive an email notification with each new connection. You will then be able to see this new connection on your Profile Card and remove it at any time by clicking on “Delete”. In the latter case, the seller/aggregator in question will be notified by email.

**You may invite your partners to register and connect to you, to have them displayed in your NDC Relations.**
Profile card

Once your registration is complete, every user will have access to the below information displayed on your Profile.

Lufthansa

COMPARE  CONTACT

NDC profile

<table>
<thead>
<tr>
<th>Website</th>
<th><a href="http://www.lufthansa.com">www.lufthansa.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Travel agent on-boarding portal</td>
<td>lhgroupairlines.com/ndc</td>
</tr>
<tr>
<td>Region</td>
<td>Europe</td>
</tr>
<tr>
<td>HQ country</td>
<td>Germany</td>
</tr>
<tr>
<td>NDC certification level</td>
<td></td>
</tr>
<tr>
<td>Standard version</td>
<td>17.2</td>
</tr>
<tr>
<td>Last updated</td>
<td>2019-06-11</td>
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</table>
# NDC Capabilities

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicing</td>
<td>Voluntary and Involuntary</td>
</tr>
<tr>
<td>Rich content</td>
<td>No</td>
</tr>
<tr>
<td>Rich content type</td>
<td></td>
</tr>
<tr>
<td>Personalization</td>
<td>Yes</td>
</tr>
<tr>
<td>Airline profile</td>
<td>No</td>
</tr>
<tr>
<td>Types of fares</td>
<td>- Corporate fares</td>
</tr>
<tr>
<td></td>
<td>- Published fares</td>
</tr>
<tr>
<td></td>
<td>- Private fares</td>
</tr>
<tr>
<td>Priced offers only through NDC API</td>
<td>Yes</td>
</tr>
<tr>
<td>Products &amp; Services only through NDC API</td>
<td>Yes</td>
</tr>
<tr>
<td>Payment forms</td>
<td>- Credit Cards</td>
</tr>
<tr>
<td></td>
<td>- Invoice</td>
</tr>
<tr>
<td>Accepted credit cards</td>
<td>- Visa</td>
</tr>
<tr>
<td></td>
<td>- Mastercard</td>
</tr>
<tr>
<td></td>
<td>- UATP</td>
</tr>
<tr>
<td></td>
<td>- American Express</td>
</tr>
<tr>
<td></td>
<td>- Diners Club</td>
</tr>
<tr>
<td></td>
<td>- JCB</td>
</tr>
<tr>
<td>Remittance &amp; Settlement forms</td>
<td>- ARC</td>
</tr>
<tr>
<td></td>
<td>- BSP</td>
</tr>
<tr>
<td></td>
<td>- Others</td>
</tr>
</tbody>
</table>
(6) NDC Products & Services

- Other
- Meal and Beverage
- Baggage
- Seats
- Lounge Access
- Wi-Fi

Connected players

Refine by:

REGION(S)  HQ COUNTRY  OPERATING COUNTRY  PLAYER TYPE

Americas (3)  

Found 3 Players

Sort By: Title A-Z

Intrasoftware SRL
Aggregator
Americas - Uruguay

View NDC Profile